WorkSpace ONE Launcher Conformance Report International Edition

(Based on VPAT® Version 2.4)

Name of Product/Version:

Launcher 4.8

Report Date:

November 5th, 2020

Product Description:

Particular enterprise use cases require a tailored end-user experience for your employees. Workspace ONE Launcher makes it easy to create an Android app launcher interface while combining all the security and permissions controls that come with Workspace ONE UEM.
For frontline workers, configuring a simple and tailored end-user experience is critical to employee productivity. WS1 Launcher is explicitly designed for organizations whose employees rely on rugged mobile devices to complete their work. WS1 Launcher ensures that enterprise-owned devices are secure and utilized for business use.

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Notes:

BarrierBreak performed an accessibility audit for Workspace ONE Launcher.

Evaluation Methods Used:

A sample set of 10 screens were selected to perform the audit. The screens were tested with TalkBack on Android 9 (Smart Phone and Tablet). Accessibility testers performed the audit using automated tools such as Android Emulator, zoom, keyboard-only interaction, and screen readers (TalkBack). Accessibility testers performed the test using color contrast checkers keeping WCAG 2.1 guidelines in mind.

These results reflect the accessibility of a sample set of screens. The following screens of the application were evaluated:

- Launcher
- Guest Login
- Admin Login
- Settings
- Sound
- Display
- Applications
- Device Details
- Help
- Black Listed Apps

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A: Yes Level AA: Yes Level AAA: No
Web Content Accessibility Guidelines 2.1	Level A: Yes Level AA: Yes Level AAA: No
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V3.1.1 (2019-11)	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes: Applicable for 10 screens comprising of different elements.

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Mobile Application: Partially Supports	Mobile Application: Workspace ONE Launcher includes textual descriptions for non-text content, such as informative and functional images on some of the tested screens. Examples of where this criterion is not fully supported include the following: Workspace ONE Launcher does not include textual descriptions for many informative and functional images on Admin Login, Settings, and Help screens.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Mobile Application: Not Applicable	Mobile Application: Workspace ONE Launcher does not contain prerecorded Audio-only and Video-only content.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria	Mobile Application: Not Applicable	Mobile Application: Workspace ONE Launcher does not contain captions as prerecorded synchronized media is not present.

Criteria	Conformance Level	Remarks and Explanations
• 9.1.2.2 (Web) • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software) • 11.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.3 (Web) • 10.1.2.3 (Non-web document) • 11.1.2.3.1 (Open Functionality Software) • 11.1.2.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Mobile Application: Not Applicable	Mobile Application: Workspace ONE Launcher does not contain an audio description or media alternative as prerecorded synchronized media is not present.
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.1 (Web) • 10.1.3.1 (Non-web document) • 11.1.3.1.1 (Open Functionality Software) • 11.1.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs)	Mobile Application: Partially Supports	Mobile Application: In Workspace ONE Launcher, Information and relationships conveyed through presentation are defined programmatically on most of the tested screens. Examples of where this criterion is not fully supported include the following: Workspace ONE Launcher includes many instances of headings not defined on Launcher, Settings, and Applications screens.

Criteria	Conformance Level	Remarks and Explanations
• 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		Workspace ONE Launcher does not include labels for some form controls on Admin Login and Display screens.
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.2 (Web) • 10.1.3.2 (Non-web document) • 11.1.3.2.1 (Open Functionality Software) • 11.1.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Mobile Application: Supports	Mobile Application: In Workspace ONE Launcher, a meaningful sequence for reading all the content can be correctly determined by a screen reader.
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.3 (Web) • 10.1.3.3 (Non-web document) • 11.1.3.3 (Open Functionality Software) • 11.1.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Mobile Application: Supports	Mobile Application: Workspace ONE Launcher includes important instructions that do not rely solely on sensory characteristics for operating and understanding the content.

Criteria	Conformance Level	Remarks and Explanations

1.4.1 Use of Color (Level A)
Also applies to:
EN 301 549 Criteria
   • 9.1.4.1 (Web)
   • 10.1.4.1 (Non-web document)
   • 11.1.4.1 (Open Functionality Software)
   • 11.1.4.1 (Closed Software)
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Mobile Application: Supports	Mobile Application: In Workspace ONE Launcher, color is not used as the sole means to convey information on all the tested screens.

1.4.2 Audio Control (Level A)
Also applies to:
EN 301 549 Criteria
   • 9.1.4.2 (Web)
   • 10.1.4.2 (Non-web document)
   • 11.1.4.2 (Open Functionality Software)
   • 11.1.4.2 (Closed Software)
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Mobile Application: Not Applicable	Mobile Application: Workspace ONE Launcher does not include audio control as no audio plays automatically.

2.1.1 Keyboard (Level A)
Also applies to:
EN 301 549 Criteria
   • 9.2.1.1 (Web)
   • 10.2.1.1 (Non-web document)
   • 11.2.1.1.1 (Open Functionality Software)
	Mobile Application: Partially Supports	Mobile Application: In Workspace ONE Launcher, most of the interactive elements can be operated using a keyboard.
		Examples of where this criterion is not fully supported include the following:

Criteria	Conformance Level	Remarks and Explanations
• 11.2.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		Workspace ONE Launcher includes some buttons that cannot be operated with a keyboard on the Admin Login and Help screens.
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document) • 11.2.1.2 (Open Functionality Software) • 11.2.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Mobile Application: Supports	Mobile Application: In Workspace ONE Launcher, no keyboard traps are present on the tested screens.
2.1.4 Character Key Shortcuts (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.1.4 (Web) • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Mobile Application: Not Applicable	Mobile Application: Workspace ONE Launcher does not contain character key shortcuts.

Criteria	Conformance Level	Remarks and Explanations
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria 9.2.2.1 (Web) 10.2.2.1 (Non-web document) 11.2.2.1 (Open Functionality Software) 11.2.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Mobile Application: Not Applicable	Mobile Application: In Workspace ONE Launcher, timing adjustable is not required as there is no time dependent content.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria 9.2.2.2 (Web) 10.2.2.2 (Non-web document) 11.2.2.2 (Open Functionality Software) 11.2.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Mobile Application: Not Applicable	Mobile Application: In Workspace ONE Launcher, a mechanism to pause, stop, or hide is not present as there is no moving, blinking, or auto-updating content.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria 9.2.3.1 (Web) 10.2.3.1 (Non-web document) 11.2.3.1 (Open Functionality Software)	Mobile Application: Not Applicable	Mobile Application: Workspace ONE Launcher does not contain flashing content.

Criteria	Conformance Level	Remarks and Explanations
• 11.2.3.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.1 (Web) • 10.2.4.1 (Non-web document) – Does not apply • 11.2.4.1 (Open Functionality Software) – Does not apply • 11.2.4.1 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Mobile Application: Not Applicable	Mobile Application: Workspace ONE Launcher is a native mobile application and bypassing repetitive blocks is not required.
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.2 (Web) • 10.2.4.2 (Non-web document) • 11.2.4.2 (Open Functionality Software) - Does not apply • 11.2.4.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software)	Mobile Application: Supports	Mobile Application: Workspace ONE Launcher includes unique and descriptive screen titles on all the tested screens.

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Mobile Application: Supports	Mobile Application: In Workspace ONE Launcher, focus order is meaningful.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Mobile Application: Not Applicable	Mobile Application: In Workspace ONE Launcher, defining a link's purpose does not apply as links are not present.
2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.1 (Web)	Mobile Application: Partially Supports	Mobile Application: In Workspace ONE Launcher, pointer gestures are not used on most of the tested screens.

Criteria	Conformance Level	Remarks and Explanations
• 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software) • 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		Examples of where this criterion is not fully supported include the following: Workspace ONE Launcher includes few instances where pointer gesture is used on Admin Login and Guest Login screens.
2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Mobile Application: Supports	Mobile Application: Workspace ONE Launcher does not require to incorporate pointer cancellation as the up-event is used to trigger functionality.
2.5.3 Label in Name (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.3 (Web) • 10.2.5.3 (Non-web document) • 11.2.5.3.1 (Open Functionality Software) • 11.2.5.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Mobile Application: Supports	Mobile Application: In Workspace ONE Launcher, user interface control labels are part of their names on all the tested screens.
2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.4 (Web) • 10.2.5.4 (Non-web document	Mobile Application: Not Applicable	Mobile Application: Workspace ONE Launcher does not include functionality that requires motion actuation.

Criteria	Conformance Level	Remarks and Explanations
• 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software) • 11.3.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Mobile Application: Supports	Mobile Application: In Workspace ONE Launcher, the primary language of the tested screens is defined programmatically.
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.1 (Web) • 10.3.2.1 (Non-web document) • 11.3.2.1 (Open Functionality Software) • 11.3.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Mobile Application: Supports	Mobile Application: Workspace ONE Launcher includes components that do not initiate a change of context when they receive focus.

Criteria	Conformance Level	Remarks and Explanations

3.2.2 On Input (Level A)
Also applies to:
EN 301 549 Criteria
    • 9.3.2.2 (Web)
    • 10.3.2.2 (Non-web document)
    • 11.3.2.2 (Open Functionality Software)
    • 11.3.2.2 (Closed Software)
    • 11.8.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Mobile Application: Supports	Mobile Application: Workspace ONE Launcher includes components that do not initiate a change of context when the user inputs data.

3.3.1 Error Identification (Level A)
Also applies to:
EN 301 549 Criteria
    • 9.3.3.1 (Web)
    • 10.3.3.1 (Non-web document)
    • 11.3.3.1.1 (Open Functionality Software)
    • 11.3.3.1.2 (Closed Software)
    • 11.8.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Mobile Application: Supports	Mobile Application: In Workspace ONE Launcher, error messages are identified for screen reader users on all the tested screens.

3.3.2 Labels or Instructions (Level A)
Also applies to:
EN 301 549 Criteria
    • 9.3.3.2 (Web)
    • 10.3.3.2 (Non-web document)
    • 11.3.3.2 (Open Functionality Software)
	Mobile Application: Partially Supports	Mobile Application: Workspace ONE Launcher includes form fields with programmatically defined labels and instructions on most of the screens.
		Examples of where this criterion is not fully supported include the following:

| --- | --- | --- |
• 11.3.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		Workspace ONE Launcher does not include labels for some form controls on Admin Login and Display screens.
4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria • 9.4.1.1 (Web) • 10.4.1.1 (Non-web document) • 11.4.1.1.1 (Open Functionality Software) • 11.4.1.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Mobile Application: Not Applicable	Mobile Application: Workspace ONE Launcher is not a web application and parsing does not apply.
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria • 9.4.1.2 (Web) • 10.4.1.2 (Non-web document) • 11.4.1.2.1 (Open Functionality Software) • 11.4.1.2.2 (Closed Software) – Not required • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software)	Mobile Application: Partially Supports	Mobile Application: In Workspace ONE Launcher, name, role, and state for custom controls are defined programmatically on most of the screens. Examples of where this criterion is not fully supported include the following: Workspace ONE Launcher includes many user interface controls for which role and state are not defined on the Settings, Admin Login, and Device Details screens.

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool) • 602.3 (Support Docs)		

Table 2: Success Criteria, Level AA

Notes: Applicable for 10 screens comprising of different elements.

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Mobile Application: Not Applicable	Mobile Application: Workspace ONE Launcher does not contain captions as live audio content is not present.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Mobile Application: Not Applicable	Mobile Application: Workspace ONE Launcher does not contain an audio description as prerecorded synchronized media is not present.

Criteria	Conformance Level	Remarks and Explanations

1.3.4 Orientation (Level AA 2.1 only)
Also applies to:
EN 301 549 Criteria
   • 9.1.3.4 (Web)
   • 10.1.3.4 (Non-web document)
   • 11.1.3.4 (Open Functionality Software)
   • 11.1.3.4 (Closed Software)
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	Mobile Application: Supports	Mobile Application: In Workspace ONE Launcher, content can be viewed and accessed in portrait as well as landscape orientations.

1.3.5 Identify Input Purpose (Level AA 2.1 only)
Also applies to:
EN 301 549 Criteria
   • 9.1.3.5 (Web)
   • 10.1.3.5 (Non-web document)
   • 11.1.3.5.1 (Open Functionality Software)
   • 11.1.3.5.2 (Closed Software)
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	Mobile Application: Not Applicable	Mobile Application: Workspace ONE Launcher is a native mobile application and identification of input purpose does not apply.

1.4.3 Contrast (Minimum) (Level AA)
Also applies to:
EN 301 549 Criteria
   • 9.1.4.3 (Web)
   • 10.1.4.3 (Non-web document)
   • 11.1.4.3 (Open Functionality Software)
   • 11.1.4.3 (Closed Software)
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
	Mobile Application: Partially Supports	Mobile Application: Workspace ONE Launcher includes background/foreground color combinations with sufficient contrast for most of the screens.
		Examples of where this criterion is not fully supported include the following:
		Workspace ONE Launcher includes many instances of background/foreground color combinations with an insufficient contrast ratio for text on Launcher, Guest Login, and Help screens.

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs)		
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Mobile Application: Partially Supports	Mobile Application: Workspace ONE Launcher includes text that can be resized without loss of content or functionality using the "Zoom" feature on most of the tested screens. Examples of where this criterion is not fully supported include the following: Workspace ONE Launcher includes some instances where content is not available when text is resized on the Launcher and Settings screens.
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Mobile Application: Supports	Mobile Application: Workspace ONE Launcher provides information using plain text rather than images of text across the tested screens.
1.4.10 Reflow (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.10 (Web) • 10.1.4.10 (Non-web document)	Mobile Application: Not Applicable	Mobile Application: Workspace ONE Launcher is a native mobile application and reflow does not apply.

Criteria	Conformance Level	Remarks and Explanations
• 11.1.4.10 (Open Functionality Software) • 11.1.4.10 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
1.4.11 Non-text Contrast (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Mobile Application: Partially Supports	Mobile Application: Workspace ONE Launcher provides sufficient color contrast for non-text content on most of the tested screens. Examples of where this criterion is not fully supported include the following: Workspace ONE Launcher includes some instances of insufficient color contrast for user interface controls in their default and selected state on the Settings, Guest Login, and Admin Login screens. Workspace ONE Launcher includes some instances of insufficient color contrast for key images on the Admin Login, Help, and Guest Login screens.
1.4.12 Text Spacing (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Mobile Application: Not Applicable	Mobile Application: Workspace ONE Launcher is a native mobile application and text spacing does not apply.
1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software)	Mobile Application: Not Applicable	Mobile Application: Workspace ONE Launcher does not include content that becomes available on hover or focus.

Criteria	Conformance Level	Remarks and Explanations
• 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Mobile Application: Not Applicable	Mobile Application: Workspace ONE Launcher is a native mobile application and multiple ways for users to locate the content does not apply.
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Mobile Application: Supports	Mobile Application: Workspace ONE Launcher includes unique and descriptive headings and labels.

Criteria	Conformance Level	Remarks and Explanations

2.4.7 Focus Visible (Level AA)
Also applies to:
EN 301 549 Criteria
   • 9.2.4.7 (Web)
   • 10.2.4.7 (Non-web document)
   • 11.2.4.7 (Open Functionality Software)
   • 11.2.4.7 (Closed Software)
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Mobile Application: Partially Supports	Mobile Application: Workspace ONE Launcher includes a visible keyboard focus indicator on most of the tested screens.
		Examples of where this criterion is not fully supported include the following:
		Workspace ONE Launcher includes some instances of keyboard focus indicator not visible on the Launcher, Display, and Black Listed Apps screens.

3.1.2 Language of Parts (Level AA)
Also applies to:
EN 301 549 Criteria
   • 9.3.1.2 (Web)
   • 10.3.1.2 (Non-web document)
   • 11.3.1.2 (Open Functionality Software) – Does not apply
   • 11.3.1.2 (Closed Software) – Does not apply
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Mobile Application: Not Applicable	Mobile Application: Workspace ONE Launcher does not include the language of parts as content in the secondary language is not present.

3.2.3 Consistent Navigation (Level AA)
Also applies to:
EN 301 549 Criteria
   • 9.3.2.3 (Web)
   • 10.3.2.3 (Non-web document) – Does not apply
   • 11.3.2.3 (Open Functionality Software) – Does not apply
	Mobile Application: Not Applicable	Mobile Application: Workspace ONE Launcher is a native mobile application and a consistent navigation mechanism does not apply.

Criteria	Conformance Level	Remarks and Explanations

• 11.3.2.3 (Closed Software) – Does not apply
• 11.8.2 (Authoring Tool)
• 12.1.2 (Product Docs)
• 12.2.4 (Support Docs)
Revised Section 508
    • 501 (Web)(Software) – Does not apply to non-web software
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs) – Does not apply to non-web docs		

3.2.4 Consistent Identification (Level AA)
Also applies to:
EN 301 549 Criteria
    • 9.3.2.4 (Web)
    • 10.3.2.4 (Non-web document) – Does not apply
    • 11.3.2.4 (Open Functionality Software) – Does not apply
    • 11.3.2.4 (Closed Software) – Does not apply
    • 11.8.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
Revised Section 508
    • 501 (Web)(Software) – Does not apply to non-web software
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs) – Does not apply to non-web docs
	Mobile Application: Not Applicable	Mobile Application: Workspace ONE Launcher is a native mobile application and consistent identification of components does not apply.

3.3.3 Error Suggestion (Level AA)
Also applies to:
EN 301 549 Criteria
    • 9.3.3.3 (Web)
    • 10.3.3.3 (Non-web document)
    • 11.3.3.3 (Open Functionality Software)
    • 11.3.3.3 (Closed Software)
    • 11.8.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
Revised Section 508
    • 501 (Web)(Software)
	Mobile Application: Supports	Mobile Application: Workspace ONE Launcher provides error suggestions to help users rectify their mistakes and submit the forms.

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool) • 602.3 (Support Docs)		

3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)
Also applies to:
EN 301 549 Criteria
    • 9.3.3.4 (Web)
    • 10.3.3.4 (Non-web document)
    • 11.3.3.4 (Open Functionality Software)
    • 11.3.3.4 (Closed Software)
    • 11.8.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Mobile Application: Not Applicable	Mobile Application: In Workspace ONE Launcher, error prevention is not required as forms that cause legal commitments, financial transactions and data are not present.

4.1.3 Status Messages (Level AA 2.1 only)
Also applies to:
EN 301 549 Criteria
    • 9.4.1.3 (Web)
    • 10.4.1.3 (Non-web document)
    • 11.4.1.3 (Open Functionality Software)
    • 11.4.1.3 (Closed Software) – Does not apply
    • 11.8.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	Mobile Application: Not Applicable	Mobile Application: In Workspace ONE Launcher, status messages are not present.

Table 3: Success Criteria, Level AAA

Notes: AAA Criteria are not evaluated in this report.

Revised Section 508 Report

Notes: Applicable for 10 screens comprising of different elements.

Chapter 3: [Functional Performance Criteria](#) (FPC)

Notes: Applicable for 10 screens comprising of different elements.

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Workspace ONE Launcher features allow people with vision loss to use screen readers to interact with user interface elements. Some components misidentify component name, role, and state as disclosed in Table 1: 1.1.1, 1.3.1, 2.1.1, 2.5.1, 3.3.2, and 4.1.2.
302.2 With Limited Vision	Partially Supports	Workspace ONE Launcher features allow people with limited vision to access most of the interface elements. Some challenges may occur while accessing the application as disclosed in Table 2: 1.4.3, 1.4.4, 1.4.11, and 2.4.7.
302.3 Without Perception of Color	Partially Supports	Workspace ONE Launcher features allow people without perception of color to access most of the content and functionality of the application. Some challenges of insufficient color contrast are found as disclosed in Table 2: 1.4.3 and 1.4.11.
302.4 Without Hearing	Supports	Workspace ONE Launcher features allow people without hearing to access the application as audio/video content is not available.
302.5 With Limited Hearing	Supports	Workspace ONE Launcher features allow people with limited hearing to access the

Criteria	Conformance Level	Remarks and Explanations
		application as audio/video content is not available.
302.6 Without Speech	Supports	Workspace ONE Launcher features allow people without speech to access the application as controls do not require speech input.
302.7 With Limited Manipulation	Partially Supports	Workspace ONE Launcher features can be operated by people with limited manipulation. Some challenges may occur while accessing the application as disclosed in Table 1: 2.1.1 and Table 2: 2.4.7.
302.8 With Limited Reach and Strength	Partially Supports	Workspace ONE Launcher features can be operated by people with limited reach and strength. Some challenges may occur while accessing the application as disclosed in Table 1: 2.1.1 and Table 2: 2.4.7.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	Workspace ONE Launcher features can be operated by people with limited language, cognitive, and learning abilities. A few challenges may occur while accessing the application as disclosed in Table 1: 3.3.2.

Chapter 4: Hardware

Notes: Workspace ONE Launcher is not a Hardware and thus all the requirements of this section are not applicable.

Chapter 5: Software

Notes: Applicable for 10 screens comprising of different elements.

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.1 section. Refer to	See information in WCAG 2.1 section

Criteria	Conformance Level	Remarks and Explanations
	Table 1: 1.1.1, 1.3.1, 2.1.1, 2.5.1, 3.3.2, 4.1.2. Table 2: 1.4.3, 1.4.4, 1.4.11, 2.4.7.	
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	Workspace ONE Launcher is not a platform software.
502.2.2 No Disruption of Accessibility Features	Not Applicable	Workspace ONE Launcher is not a platform software.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Not Applicable	Workspace ONE Launcher is not a platform software.
502.3.2 Modification of Object Information	Not Applicable	Workspace ONE Launcher is not a platform software.
502.3.3 Row, Column, and Headers	Not Applicable	Workspace ONE Launcher is not a platform software.
502.3.4 Values	Not Applicable	Workspace ONE Launcher is not a platform software.
502.3.5 Modification of Values	Not Applicable	Workspace ONE Launcher is not a platform software.
502.3.6 Label Relationships	Not Applicable	Workspace ONE Launcher is not a platform software.
502.3.7 Hierarchical Relationships	Not Applicable	Workspace ONE Launcher is not a platform software.
502.3.8 Text	Not Applicable	Workspace ONE Launcher is not a platform software.
502.3.9 Modification of Text	Not Applicable	Workspace ONE Launcher is not a platform software.
502.3.10 List of Actions	Not Applicable	Workspace ONE Launcher is not a platform software.
502.3.11 Actions on Objects	Not Applicable	Workspace ONE Launcher is not a platform software.
502.3.12 Focus Cursor	Not Applicable	Workspace ONE Launcher is not a platform software.

Criteria	Conformance Level	Remarks and Explanations
502.3.13 Modification of Focus Cursor	Not Applicable	Workspace ONE Launcher is not a platform software.
502.3.14 Event Notification	Not Applicable	Workspace ONE Launcher is not a platform software.
502.4 Platform Accessibility Features	Not Applicable	Workspace ONE Launcher is not a platform software.
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	Workspace ONE Launcher permits user preferences from platform settings.
503.3 Alternative User Interfaces	Not Applicable	Workspace ONE Launcher does not provide any alternative user interface that functions as assistive technology.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	Workspace ONE Launcher does not include audio/video content.
503.4.2 Audio Description Controls	Not Applicable	Workspace ONE Launcher does not include audio/video content.
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	Not Applicable	Workspace ONE Launcher is not an authoring tool.
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	Workspace ONE Launcher is not an authoring tool.
504.2.2 PDF Export	Not Applicable	Workspace ONE Launcher is not an authoring tool.
504.3 Prompts	Not Applicable	Workspace ONE Launcher is not an authoring tool.
504.4 Templates	Not Applicable	Workspace ONE Launcher is not an authoring tool.

Chapter 6: Support Documentation and Services

Notes: Support documentation and services of Workspace ONE Launcher are not part of the accessibility review.

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Not Applicable	In Workspace ONE Launcher, accessibility and compatibility features are not part of the accessibility review.
602.3 Electronic Support Documentation	Not Applicable	In Workspace ONE Launcher, electronic support documentation is not part of the accessibility review.
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	In Workspace ONE Launcher, alternate formats for non-electronic support documentation are not part of the accessibility review.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Not Applicable	In Workspace ONE Launcher, information on accessibility and compatibility features is not part of the accessibility review.
603.3 Accommodation of Communication Needs	Not Applicable	In Workspace ONE Launcher, accommodation of communication needs is not part of the accessibility review.

EN 301 549 Report

Notes: Applicable for 10 screens comprising of different elements.

Chapter 4: [Functional Performance Statements](#) (FPS)

Notes: Applicable for 10 screens comprising of different elements.

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	Workspace ONE Launcher features allow people with vision loss to use screen readers to interact with user interface elements. Some components misidentify component name, role, and state as disclosed in Table 1: 1.1.1, 1.3.1, 2.1.1, 2.5.1, 3.3.2, and 4.1.2.
4.2.2 Usage with limited vision	Partially Supports	Workspace ONE Launcher features allow people with limited vision to access most of the interface elements. Some challenges may occur while accessing the application as disclosed in Table 2: 1.4.3, 1.4.4, 1.4.11, and 2.4.7.
4.2.3 Usage without perception of colour	Partially Supports	Workspace ONE Launcher features allow people without perception of color to access most of the content and functionality of the application. A few challenges of insufficient color contrast are found as disclosed in Table 2: 1.4.3 and 1.4.11.
4.2.4 Usage without hearing	Supports	Workspace ONE Launcher features allow people without hearing to access the application as audio/video content is not available.
4.2.5 Usage with limited hearing	Supports	Workspace ONE Launcher features allow people with limited hearing to access the

Criteria	Conformance Level	Remarks and Explanations
		application as audio/video content is not available.
4.2.6 Usage with no or limited vocal capability	Supports	Workspace ONE Launcher features allow people with no or limited vocal capabilities to access the application as controls do not require speech input.
4.2.7 Usage with limited manipulation or strength	Partially Supports	Workspace ONE Launcher features can be operated by people with limited manipulation or strength. A few challenges may occur while accessing the application as disclosed in Table 1: 2.1.1 and Table 2: 2.4.7.
4.2.8 Usage with limited reach	Partially Supports	Workspace ONE Launcher features can be operated by people with limited reach. Few challenges may occur while accessing the application as disclosed in Table 1: 2.1.1 and Table 2: 2.4.7.
4.2.9 Minimize photosensitive seizure triggers	Supports	Workspace ONE Launcher does not include any content that triggers photosensitive seizures in the application.
4.2.10 Usage with limited cognition, language or learning	Partially Supports	Workspace ONE Launcher features can be operated by people with limited language, cognitive, and learning abilities. A few challenges may occur while accessing the application as disclosed in Table 1: 3.3.2.
4.2.11 Privacy	Supports	Workspace ONE Launcher features respect the privacy of assistive technology users.

Chapter 5: Generic Requirements

Notes: Workspace ONE Launcher support standard assistive technologies and are, therefore, not subject to the closed functionality.

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Not Applicable	Workspace ONE Launcher supports standard assistive technologies and is, therefore, not subject to the closed functionality.
5.1.3.2 Auditory output delivery including speech	Not Applicable	Workspace ONE Launcher supports standard assistive technologies and is, therefore, not subject to the closed functionality.
5.1.3.3 Auditory output correlation	Not Applicable	Workspace ONE Launcher supports standard assistive technologies and is, therefore, not subject to the closed functionality.
5.1.3.4 Speech output user control	Not Applicable	Workspace ONE Launcher supports standard assistive technologies and is, therefore, not subject to the closed functionality.
5.1.3.5 Speech output automatic interruption	Not Applicable	Workspace ONE Launcher supports standard assistive technologies and is, therefore, not subject to the closed functionality.
5.1.3.6 Speech output for non-text content	Not Applicable	Workspace ONE Launcher supports standard assistive technologies and is, therefore, not subject to the closed functionality.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.7 Speech output for video information	Not Applicable	Workspace ONE Launcher supports standard assistive technologies and is, therefore, not subject to the closed functionality.
5.1.3.8 Masked entry	Not Applicable	Workspace ONE Launcher supports standard assistive technologies and is, therefore, not subject to the closed functionality.
5.1.3.9 Private access to personal data	Not Applicable	Workspace ONE Launcher supports standard assistive technologies and is, therefore, not subject to the closed functionality.
5.1.3.10 Non-interfering audio output	Not Applicable	Workspace ONE Launcher supports standard assistive technologies and is, therefore, not subject to the closed functionality.
5.1.3.11 Private listening volume	Not Applicable	Workspace ONE Launcher supports standard assistive technologies and is, therefore, not subject to the closed functionality.
5.1.3.12 Speaker volume	Not Applicable	Workspace ONE Launcher supports standard assistive technologies and is, therefore, not subject to the closed functionality.
5.1.3.13 Volume reset	Not Applicable	Workspace ONE Launcher supports standard assistive technologies and is, therefore, not subject to the closed functionality.
5.1.3.14 Spoken languages	Not Applicable	Workspace ONE Launcher supports standard assistive technologies and is, therefore, not subject to the closed functionality.
5.1.3.15 Non-visual error identification	Not Applicable	Workspace ONE Launcher supports standard assistive technologies and is,

Criteria	Conformance Level	Remarks and Explanations
		therefore, not subject to the closed functionality.
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	Workspace ONE Launcher supports standard assistive technologies and is, therefore, not subject to the closed functionality.
5.1.4 Functionality closed to text enlargement	Not Applicable	Workspace ONE Launcher supports standard assistive technologies and is, therefore, not subject to the closed functionality.
5.1.5 Visual output for auditory information	Not Applicable	Workspace ONE Launcher supports standard assistive technologies and is, therefore, not subject to the closed functionality.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not Applicable	Workspace ONE Launcher supports standard assistive technologies and is, therefore, not subject to the closed functionality.
5.1.7 Access without speech	Not Applicable	Workspace ONE Launcher supports standard assistive technologies and is, therefore, not subject to the closed functionality.
5.2 Activation of accessibility features	Not Applicable	Workspace ONE Launcher supports standard assistive technologies and is, therefore, not subject to the closed functionality.
5.3 Biometrics	Not Applicable	Workspace ONE Launcher supports standard assistive technologies and is, therefore, not subject to the closed functionality.

Criteria	Conformance Level	Remarks and Explanations
5.4 Preservation of accessibility information during conversion	Not Applicable	Workspace ONE Launcher supports standard assistive technologies and is, therefore, not subject to the closed functionality.
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not Applicable	Workspace ONE Launcher supports standard assistive technologies and is, therefore, not subject to the closed functionality.
5.5.2 Operable parts discernibility	Not Applicable	Workspace ONE Launcher supports standard assistive technologies and is, therefore, not subject to the closed functionality.
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not Applicable	Workspace ONE Launcher supports standard assistive technologies and is, therefore, not subject to the closed functionality.
5.6.2 Visual status	Not Applicable	Workspace ONE Launcher supports standard assistive technologies and is, therefore, not subject to the closed functionality.
5.7 Key repeat	Not Applicable	Workspace ONE Launcher supports standard assistive technologies and is, therefore, not subject to the closed functionality.
5.8 Double-strike key acceptance	Not Applicable	Workspace ONE Launcher supports standard assistive technologies and is, therefore, not subject to the closed functionality.
5.9 Simultaneous user actions	Not Applicable	Workspace ONE Launcher supports standard assistive technologies and is, therefore, not subject to the closed functionality.

Chapter [6: ICT with Two-Way Voice Communication](#)

Notes: Not Applicable

Chapter [7: ICT with Video Capabilities](#)

Notes: Not Applicable

Chapter [8: Hardware](#)

Notes: Not Applicable

Chapter [9: Web](#) *(see [WCAG 2.1 section](#))*

Notes: Refer to the previously identified remarks and details for WCAG 2.1 already provided in this VPAT.

Chapter [10: Non-Web Software](#)

Notes: Not Applicable

Chapter [11: Software](#)

Notes: Applicable for 10 screens comprising of different elements.

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See [WCAG 2.1](#) section. Refer to Table 1: 1.1.1, 1.3.1, 2.1.1, 2.5.1, 3.3.2, 4.1.2. Table 2: 1.4.3, 1.4.4, 1.4.11, 2.4.7.	See information in WCAG 2.1 section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17

Criteria	Conformance Level	Remarks and Explanations
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	Not Applicable	Workspace ONE Launcher is not a platform software.
11.5.2.4 Assistive technology	Not Applicable	Workspace ONE Launcher is not a platform software.
11.5.2.5 Object information	Not Applicable	Workspace ONE Launcher is not a platform software.
11.5.2.6 Row, column, and headers	Not Applicable	Workspace ONE Launcher is not a platform software.
11.5.2.7 Values	Not Applicable	Workspace ONE Launcher is not a platform software.
11.5.2.8 Label relationships	Not Applicable	Workspace ONE Launcher is not a platform software.
11.5.2.9 Parent-child relationships	Not Applicable	Workspace ONE Launcher is not a platform software.
11.5.2.10 Text	Not Applicable	Workspace ONE Launcher is not a platform software.
11.5.2.11 List of available actions	Not Applicable	Workspace ONE Launcher is not a platform software.
11.5.2.12 Execution of available actions	Not Applicable	Workspace ONE Launcher is not a platform software.
11.5.2.13 Tracking of focus and selection attributes	Not Applicable	Workspace ONE Launcher is not a platform software.
11.5.2.14 Modification of focus and selection attributes	Not Applicable	Workspace ONE Launcher is not a platform software.
11.5.2.15 Change notification	Not Applicable	Workspace ONE Launcher is not a platform software.
11.5.2.16 Modifications of states and properties	Not Applicable	Workspace ONE Launcher is not a platform software.
11.5.2.17 Modifications of values and text	Not Applicable	Workspace ONE Launcher is not a platform software.
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
11.6.1 User control of accessibility features	Not Applicable	Workspace ONE Launcher is not a platform software.
11.6.2 No disruption of accessibility features	Not Applicable	Workspace ONE Launcher is not a platform software.
11.7 User preferences	Supports	Workspace ONE Launcher permits user preferences from platform settings.
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	Not Applicable	Workspace ONE Launcher is not an authoring tool.
11.8.3 Preservation of accessibility information in transformations	Not Applicable	Workspace ONE Launcher is not an authoring tool.
11.8.4 Repair assistance	Not Applicable	Workspace ONE Launcher is not an authoring tool.
11.8.5 Templates	Not Applicable	Workspace ONE Launcher is not an authoring tool.

Chapter 12: Documentation and Support Services

Notes: Documentation and Support Services of Workspace ONE Launcher are not part of the accessibility review.

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Not Applicable	In Workspace ONE Launcher, accessibility and compatibility features are not part of the accessibility review.
12.1.2 Accessible documentation	Not Applicable	In Workspace ONE Launcher, accessible documentation is not part of the accessibility review.
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Not Applicable	In Workspace ONE Launcher, information on accessibility and compatibility features is not part of the accessibility review.

Criteria	Conformance Level	Remarks and Explanations
12.2.3 Effective communication	Not Applicable	In Workspace ONE Launcher, information on effective communication is not part of the accessibility review.
12.2.4 Accessible documentation	Not Applicable	In Workspace ONE Launcher, accessible documentation is not part of the accessibility review.

Chapter 13: ICT Providing Relay or Emergency Service Access

Notes: Not Applicable

Legal Disclaimer (Workspace ONE Launcher)

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E202.2 Legacy ICT. Any component or portion of existing ICT that complies with an earlier standard issued pursuant to Section 508 of the Rehabilitation Act of 1973, as amended (as republished in Appendix D), and that has not been altered on or after January 18, 2018, shall not be required to be modified to conform to the Revised 508 Standards.

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