vmware

VMware vFabric Hyperic 5.0 VPAT©

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Since the VPAT must be comprehensive, all Section 508 issues on all pages must be corrected to sustain compliance.

Criteria	Supporting Features	Remarks and Explanations
Section 1194.21 Software Applications and Operating Systems	Not Applicable	Not Applicable
Section 1194.22 Web-based Intranet and Internet Information and Applications	**Supports with Exceptions**	Please refer to the 1194.22 section for details.
Section 1194.23 Telecommunications Products	Not Applicable	Not Applicable
Section 1194.24 Video and Multi-media Products	Not Applicable	Not Applicable
Section 1194.25 Self-Contained, Closed Products	Not Applicable	Not Applicable
Section 1194.26 Desktop and Portable Computers	Not Applicable	Not Applicable
Section 1194.31 Functional Performance Criteria	**Supports with Exceptions**	Please refer to the 1194.31 section for details.
Section 1194.41 Information, Documentation, and Support	**Supports**	Please refer to the 1194.41 section for details.

Support Levels

Support Level	Description
Supports	The product fully meets the letter and intent of the Criteria.
Supports with Exceptions/Minor Exceptions	The product does not fully meet the letter and intent of the Criteria, but provides some level of access relative to the Criteria.
Supports through Equivalent Facilitation	The accessibility tester identified an alternate way to meet the intent of the Criteria or the product does not fully meet the intent of the Criteria.
Supports when combined with Compatible AT	The product fully meets the letter and intent of the Criteria when used in combination with Compatible Assistive Technology (AT). For example, many software programs can provide speech output when combined with a compatible screen reader (commonly used AT for people who are blind).
Does Not Support	The product does not meet the letter or intent of the Criteria.
Not Applicable	The Criteria does not apply to the specific product.
Not Applicable - Fundamental Alteration Exception Applies	A Fundamental Alteration of the product would be required to meet the Criteria (see the access board's standards for the definition of "fundamental alteration").

§ 1194.22 Web-based Intranet and Internet Information and Applications

Criteria	Support Level	Remarks and Explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	**Does Not Support**	Many status icons, some control buttons for submitting forms, table heading sort indicators and table pagination controls lack text equivalents.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	**Not Applicable**	vFabric Hyperic 5.0 screencasts are presented via an external website (YouTube).
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	**Supports with Exceptions**	When color conveys information, text and/or programmatically implemented equivalents are provided with exceptions. Exceptions include selected tabs, data within charts and highlighted items.
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	**Supports with Exceptions**	Web pages are readable when style sheets are disabled or with user-defined style sheets with exceptions. Headings do not have structural markup. When Cascading Style Sheets (CSS) are disabled, column headers of some data tables disappear.
(e) Redundant text links shall be provided for each active region of a server-side image map.	**Not Applicable**	vFabric Hyperic 5.0 does not have server-side image maps.
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	**Not Applicable**	vFabric Hyperic 5.0 does not have client-side image maps.
(g) Row and column headers shall be identified for data tables.	**Supports with Exceptions**	Row and column headers of data tables are identified using `th` tags; however, they are not associated explicitly with their data cells.
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more	**Not Applicable**	vFabric Hyperic 5.0 does not have data tables with multi-level columns or rows.

Criteria	Support Level	Remarks and Explanations
logical levels of row or column headers.		
(i) Frames shall be titled with text that facilitates frame identification and navigation	**Not Applicable**	vFabric Hyperic 5.0 does not have frames.
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	**Supports**	vFabric Hyperic 5.0 does not have content that flashes or blinks with a frequency greater than 2 Hz and lower than 55 Hz.
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	**Supports**	Text-only pages are provided since compliance cannot be met any other way, or are not required.
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	**Supports with Exceptions**	Assistive technology and keyboard-only users can access scripted interfaces with exceptions. Exceptions include the sub-menu of the Analyze tab, the Configure Widget and Remove Widget interfaces of the Saved Charts portlet, the Tools and Map menu in the Resources section, popup calendars and some links within data tables.
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).	**Supports**	vFabric Hyperic 5.0 provides links to accessible applets and/or plug-ins whose files appear on the website.
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the	**Supports with Exceptions**	Assistive technologies such as screen readers may not identify and navigate to all form elements to enable users to complete and submit forms online. Many

Criteria	Support Level	Remarks and Explanations
information, field elements, and functionality required for completion and submission of the form, including all directions and cues.		form fields do not have explicit labeling. Associated form fields are ungrouped.
(o) A method shall be provided that permits users to skip repetitive navigation links.	**Does Not Support**	Assistive technology and keyboard-only users cannot bypass repetitive navigation links.
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	**Not Applicable**	vFabric Hyperic 5.0 does not require timed responses.

Note to 1194.22: The Board interprets paragraphs (a) through (k) of this section as consistent with the following priority 1 Checkpoints of the Web Content Accessibility Guidelines 1.0 (WCAG 1.0) (May 5 1999) published by the Web Accessibility Initiative of the World Wide Web Consortium: Paragraph (a) - 1.1, (b) - 1.4, (c) - 2.1, (d) - 6.1, (e) - 1.2, (f) - 9.1, (g) - 5.1, (h) - 5.2, (i) - 12.1, (j) - 7.1, (k) - 11.4.

§1194.31 Functional Performance Criteria

Criteria	Support Level	Remarks and Explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	**Supports with Exceptions**	Some information retrieval processes and/or operations require vision and may not provide support for assistive technologies. Many informative and decorative images do not have text equivalents. Color-conveyed information, including selected tabs, data within charts and highlighted items, does not have text equivalents. Most headings and column headers of data tables do not have explicit association with data. Many form fields do not have explicit labeling.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	**Supports with Exceptions**	Some information retrieval processes and/or operations require vision acuity greater than 20/70 and may not provide support for assistive technologies. Many informative and decorative images do not have text equivalents. Color-conveyed information that includes selected tabs, data within charts and highlighted items do not have text equivalents. Most headings and column headers of data tables do not have explicit association with data. Many form fields do not have explicit labeling.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	**Supports**	vFabric Hyperic 5.0 does not require hearing for information retrieval and operations. Support for hearing devices may be provided. This rating does not apply to the screencasts feature.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided	**Not Applicable**	vFabric Hyperic 5.0 does not have audio information. This rating does not apply to the

Criteria	Support Level	Remarks and Explanations
in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.		screencasts feature.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	**Supports**	vFabric Hyperic 5.0 does not require speech for information retrieval or operations. Support for assistive technologies may be provided.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	**Supports with Exceptions**	vFabric Hyperic 5.0 does not require fine motor control or simultaneous actions. Persons with dexterity impairments can perform product operations with exceptions. Exceptions include the sub-menu of the Analyze tab, the Configure Widget and Remove Widget interfaces of the Saved Charts portlet, the Tools and Map menus in the Resources section, popup calendars and some links within data tables.

§ 1194.41 Information, Documentation, and Support

Criteria	Support Level	Remarks and Explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	**Supports**	Upon request, product support documentation shall be made available in other printed or online formats that VMware has available at the time of the request, at no additional charge.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	**Supports**	Upon request, product support documentation shall be made available in other printed or online formats that VMware has available at the time of the request, at no additional charge.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	**Supports**	Upon request, product support documentation shall be made available in other printed or online formats that VMware has available at the time of the request, at no additional charge.