**VMware Workstation Accessibility Conformance Report**

# International Edition

**(Based on VPAT**® **Version 2.4)**

## Name of Product/Version: VMware Workstation Pro 16.2.2

## Report Date: Feb 04, 2022

## Product Description: VMware Workstation Pro™ (herein referred to as “the Product”), enables technical professionals to develop, test, demonstrate, and deploy software by running multiple x86-based Windows, Linux, and other operating systems simultaneously on the same PC.

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## Notes: NA

## Evaluation Methods Used: Testing of the Product involved extensive use of leading assistive technologies, such as screen readers (NVDA), and the keyboard as well. The screens of the app were tested with NVDA.

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included in Report. |
| --- | --- |
| [Web Content Accessibility Guidelines 2.0](http://www.w3.org/TR/2008/REC-WCAG20-20081211)  | Level A: YesLevel AA: YesLevel AAA: No |
| [Web Content Accessibility Guidelines 2.1](https://www.w3.org/TR/WCAG21)  | Level A: YesLevel AA: YesLevel AAA: No |
| [Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines)  | Yes |
| [EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf), - V3.1.1 (2019-11) | Yes |

## Terms

The terms used in the Conformance Level information are defined as follows:

* **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
* **Partially Supports**: Some functionality of the product does not meet the criterion.
* **Does Not Support**: The majority of product functionality does not meet the criterion.
* **Not Applicable**: The criterion is not relevant to the product.
* **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.1 Level AAA.

## WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

* EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
* Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](https://www.w3.org/TR/WCAG21/).**Table 1: Success Criteria, Level A**

Notes:

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| [1.1.1 Non-text Content](http://www.w3.org/TR/WCAG20/#text-equiv-all) (Level A)Also applies to:EN 301 549 Criteria* 11.1.1.1.1 (Open Functionality Software)

Revised Section 508501 (Web)(Software) | Partially Supports | The Product provides textual equivalentfor most of the of the non-text content.Examples of exceptions include:* Screen reader is not announcing progress status.
 |
| [1.2.1 Audio-only and Video-only (Prerecorded)](http://www.w3.org/TR/WCAG20/#media-equiv-av-only-alt) (Level A)Also applies to:EN 301 549 Criteria* 11.1.2.1.1 (Open Functionality Software)

Revised Section 508501 (Web)(Software) | Not Applicable | The Product does not contain pre-recorded audio-only or video-only content. |
| [1.2.2 Captions (Prerecorded)](http://www.w3.org/TR/WCAG20/#media-equiv-captions) (Level A)Also applies to:EN 301 549 Criteria* 11.1.2.2 (Open Functionality Software)

Revised Section 508501 (Web)(Software) | Not Applicable | The Product does not contain pre-recorded synchronized media content.  |
| [**1.2.3 Audio Description or Media Alternative (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc) (Level A)Also applies to:EN 301 549 Criteria* 11.1.2.3.1 (Open Functionality Software)

Revised Section 508501 (Web)(Software)) | Not Applicable | The Product does not contain pre-recorded synchronized media content. |
| [**1.3.1 Info and Relationships**](http://www.w3.org/TR/WCAG20/#content-structure-separation-programmatic) (Level A)Also applies to:EN 301 549 Criteria* 11.1.2.3.1 (Open Functionality Software)

Revised Section 508501 (Web)(Software) • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Partially Supports | The Product conveys info and relationships in content that is available in text or can be programmatically determined on most of the pages. Examples of exceptions include: * The screen reader does not announce text instruction.
 |
| [**1.3.2 Meaningful Sequence**](http://www.w3.org/TR/WCAG20/#content-structure-separation-sequence) (Level A)Also applies to:EN 301 549 Criteria* 11.1.3.2.1 (Open Functionality Software)

Revised Section 508501 (Web)(Software) | Supports | The Product presents content in a meaningful sequence. |
| [1.3.3 Sensory Characteristics](http://www.w3.org/TR/WCAG20/#content-structure-separation-understanding) (Level A)Also applies to:EN 301 549 Criteria* 11.1.3.3 (Open Functionality Software)

Revised Section 508501 (Web)(Software) | Supports | The Product includes instructions that are not dependent on sensory characteristics for operating and understanding the content. |
| [1.4.1 Use of Color](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-without-color) (Level A)Also applies to:EN 301 549 Criteria* 11.1.4.1 (Open Functionality Software)

Revised Section 508501 (Web)(Software) | Supports | The Product does not rely on color alone to communicate meaning. |
| [1.4.2 Audio Control](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-dis-audio) (Level A)Also applies to:EN 301 549 Criteria* 11.1.4.2 (Open Functionality Software)

Revised Section 508501 (Web)(Software) | Not Applicable | The Product does not contain audio content that plays automatically. |
| [2.1.1 Keyboard](http://www.w3.org/TR/WCAG20/#keyboard-operation-keyboard-operable) (Level A)Also applies to:EN 301 549 Criteria* 11.2.1.1.1 (Open Functionality Software)

Revised Section 508501 (Web)(Software) | Partially Supports | The Product uses interactive elements which can be accessed via keyboard alone on most of the pages. Examples of exceptions include:* Link is not interactive using keyboard
* Few actionable components are not accessible using keyboard.
 |
| [2.1.2 No Keyboard Trap](http://www.w3.org/TR/WCAG20/#keyboard-operation-trapping) (Level A)Also applies to:EN 301 549 Criteria* 11.2.1.2 (Open Functionality Software)

Revised Section 508501 (Web)(Software) | Partially Supports | The Product does not contain keyboard traps on most of the pages. Examples of exceptions include:* Keyboard focus trapped during navigation at few places.
 |
| [2.1.4 Character Key Shortcuts](https://www.w3.org/TR/WCAG21/#character-key-shortcuts) (Level A Also applies to:EN 301 549 Criteria* 11.2.1.4.1 (Open Functionality Software)

Revised Section 508 – Does not apply | Not Applicable | The Product does not provide custom character key shortcuts. |
| [2.2.1 Timing Adjustable](http://www.w3.org/TR/WCAG20/#time-limits-required-behaviors) (Level A)Also applies to:EN 301 549 Criteria* 11.2.2.1 (Open Functionality Software)

Revised Section 508501 (Web)(Software)s | Not Applicable | The Product does not present users with time limits. |
| [2.2.2 Pause, Stop, Hide](http://www.w3.org/TR/WCAG20/#time-limits-pause) (Level A)Also applies to:EN 301 549 Criteria* 11.2.2.2 (Open Functionality Software)

Revised Section 508501 (Web)(Software) | Not Applicable | The Product does not contain moving, blinking, scrolling, or auto-updating information. |
| [2.3.1 Three Flashes or Below Threshold](http://www.w3.org/TR/WCAG20/#seizure-does-not-violate) (Level A)Also applies to:EN 301 549 Criteria* 11.2.3.1 (Open Functionality Software)

Revised Section 508501 (Web)(Software) | Not Applicable | The Product does not contain flashing content. |
| [2.4.1 Bypass Blocks](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-skip) (Level A)Also applies to:EN 301 549 Criteria* 11.2.4.1 (Open Functionality Software) – Does not apply

Revised Section 508501 (Web)(Software) – Does not apply to non-web software | Not Applicable | The Product is non-web software, therefore it is not applicable to this criterion. |
| [2.4.2 Page Titled](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-title) (Level A)Also applies to:EN 301 549 Criteria* 11.2.4.2 (Open Functionality Software) - Does not apply

Revised Section 508501 (Web)(Software) |  Partially Supports | The Product provides page titles that reflect the topic or purpose on most of the pages. Examples of exceptions include:* The command window does not have the title, so the screen reader announces it as 'Pane.'
* The main content area of the workstation is reading out as 'property page.'
 |
| [2.4.3 Focus Order](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-order) (Level A)Also applies to:EN 301 549 Criteria* 11.2.4.3 (Open Functionality Software)

Revised Section 508501 (Web)(Software)s | Partially Supports | The Product has a focus order that is meaningful on most of the pages. Examples of exceptions include:* The focus/visual order of the Back/Next/Cancel button is not available programmatically.
* While checking the software update, the focus is not going back to the initiation point.
 |
| [2.4.4 Link Purpose (In Context)](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-refs) (Level A)Also applies to:EN 301 549 Criteria* 11.2.4.4 (Open Functionality Software)

Revised Section 508501 (Web)(Software) | Partially Supports | The Product provides well-defined links that can be determined from the link text alone or from the link text together with its programmatically determined link context most of the pages. Examples of exceptions include:* Link purpose is not available for Screen reader users.
 |
| For instance [2.5.1 Pointer Gestures](https://www.w3.org/TR/WCAG21/#pointer-gestures) (Level A 2.1 only)Also applies to:EN 301 549 Criteria* 11.2.5.1 (Open Functionality Software)

Revised Section 508 – Does not apply | Not Applicable | The Product does not use multipoint or path-based gestures.  |
| [2.5.2 Pointer Cancellation](https://www.w3.org/TR/WCAG21/#pointer-cancellation) (Level A 2.1 only)Also applies to:EN 301 549 Criteria* 11.2.5.2 (Open Functionality Software)

Revised Section 508 – Does not apply | Supports | The Product supports pointer cancellation and no down events. |
| [2.5.3 Label in Name](https://www.w3.org/TR/WCAG21/#label-in-name) (Level A 2.1 only)Also applies to:EN 301 549 Criteria* 11.2.5.3.1 (Open Functionality Software)

Revised Section 508 – Does not apply | Supports | The Product provides names for interactive elements that contain the text which is presented visually for user interface components. |
| [2.5.4 Motion Actuation](https://www.w3.org/TR/WCAG21/#motion-actuation) (Level A 2.1 only)Also applies to:EN 301 549 Criteria* 11.2.5.4 (Open Functionality Software)

Revised Section 508 – Does not apply | Not Applicable | The Product does not contain functionality that relies on device motion or user motion. |
| [3.1.1 Language of Page](http://www.w3.org/TR/WCAG20/#meaning-doc-lang-id) (Level A)Also applies to:EN 301 549 Criteria* 11.3.1.1.1 (Open Functionality Software)

Revised Section 508501 (Web)(Software) | Not Applicable | The Product is non-web software therefore it is not applicable to this criterion. |
| [3.2.1 On Focus](http://www.w3.org/TR/WCAG20/#consistent-behavior-receive-focus) (Level A)Also applies to:EN 301 549 Criteria* 11.3.2.1 (Open Functionality Software)

Revised Section 508501 (Web)(Software) |  Partially Supports | The Product does not cause a change of context on focus on most of the pages. Examples of exceptions include: * Context is getting change while navigating inside the combo box.
 |
| [3.2.2 On Input](http://www.w3.org/TR/WCAG20/#consistent-behavior-unpredictable-change) (Level A)Also applies to:EN 301 549 Criteria* 11.3.2.2 (Open Functionality Software)

Revised Section 508501 (Web)(Software) | Supports | The Product does not cause an unexpected change of context when interacting with elements. |
| [3.3.1 Error Identification](http://www.w3.org/TR/WCAG20/#minimize-error-identified) (Level A)Also applies to:EN 301 549 Criteria* 11.3.3.1.1 (Open Functionality Software)

Revised Section 508501 (Web)(Software) | Supports | If an input error is detected in the Product, the error is described to the user in text. |
| [3.3.2 Labels or Instructions](http://www.w3.org/TR/WCAG20/#minimize-error-cues) (Level A)Also applies to:EN 301 549 Criteria* 11.3.3.2 (Open Functionality Software)

Revised Section 508501 (Web)(Software)s | Partially Supports | The Product provides labels or instructions for input fields on most of the pages. Examples of exceptions include:* Select the installer disk combo box is reading out as 'Combo box collapsed edit blank.'
* Rename the network edit field is not announcing their label when focused.
 |
| [4.1.1 Parsing](http://www.w3.org/TR/WCAG20/#ensure-compat-parses) (Level A)Also applies to:EN 301 549 Criteria* 11.4.1.1.1 (Open Functionality Software)

Revised Section 508501 (Web)(Software) | Not applicable | The Product is non-web software therefore it is not applicable to this criterion. |
| [4.1.2 Name, Role, Value](http://www.w3.org/TR/WCAG20/#ensure-compat-rsv) (Level A)Also applies to:EN 301 549 Criteria* 11.4.1.2.1 (Open Functionality Software)

Revised Section 508501 (Web)(Software) | Partially Supports | The Product provides the name, role, and value for user interface components that can be programmatically determined by assistive technologies for most of the pages. Examples of exceptions include: * Button is not announcing their state. The expanded button is not announcing their state.
* Menu options do not have the correct role
* Text information is not readable using Screen reader
* The Screen reader does not announce the selection.
* The Screen reader does not announce the expanded info.
* The Screen reader does not read out the actionable options.
 |

### Table 2: Success Criteria, Level AA

Notes:

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| [1.2.4 Captions (Live)](http://www.w3.org/TR/WCAG20/#media-equiv-real-time-captions) (Level AA)Also applies to:EN 301 549 Criteria* 11.1.2.4 (Open Functionality Software)

Revised Section 508501 (Web)(Software)s | Not Applicable | The Product does not contain live synchronized media. |
| [1.2.5 Audio Description (Prerecorded)](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc-only) (Level AA)Also applies to:EN 301 549 Criteria* 11.1.2.5 (Open Functionality Software)

Revised Section 508501 (Web)(Software)s | Not Applicable | The Product does not contain synchronized media content. |
| [1.3.4 Orientation](https://www.w3.org/TR/WCAG21/#orientation) (Level AA 2.1 only)Also applies to:EN 301 549 Criteria* 11.1.3.4 (Open Functionality Software)

Revised Section 508 – Does not apply | Supports | The Product does not restrict content views and operation to a single display orientation. |
| [1.3.5 Identify Input Purpose](https://www.w3.org/TR/WCAG21/#identify-input-purpose) (Level AA 2.1 only)Also applies to:EN 301 549 Criteria* 11.1.3.5.1 (Open Functionality Software)

Revised Section 508 – Does not applys | Supports | The Product appropriately identifies the purposes of each input field collecting information about the user. |
| [1.4.3 Contrast (Minimum)](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-contrast) (Level AA)Also applies to:EN 301 549 Criteria* 11.1.4.3 (Open Functionality Software)

Revised Section 508501 (Web)(Software) | Partially Supports | The Product provides sufficient color contrast for text on most of the pages. Examples of exceptions include:* The button Skip does not meet the minimum color contrast ratio for iOS
* The light grey text does not meet the minimum color contrast ratio for iOS
* The light blue text does not meet the minimum color contrast ratio for iOS
* Text color contrast insufficient for the red text for iOS
 |
| [1.4.4 Resize text](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-scale) (Level AA)Also applies to:EN 301 549 Criteria* 11.1.4.4.1 (Open Functionality Software)

Revised Section 508501 (Web)(Software) | Supports | The Product allows text to be resized up to 200 percent without loss of content or functionality. |
| [1.4.5 Images of Text](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-text-presentation) (Level AA)Also applies to:EN 301 549 Criteria* 11.1.4.5.1 (Open Functionality Software)

Revised Section 508501 (Web)(Software) | Supports  | The Product provides information with plain text rather than images. |
| [1.4.10 Reflow](https://www.w3.org/TR/WCAG21/#reflow) (Level AA 2.1 only)Also applies to:EN 301 549 Criteria* 11.1.4.10 (Open Functionality Software)

Revised Section 508 – Does not apply | Not Applicable | The Product is non-web software therefore it is not applicable to this criterion. |
| [1.4.11 Non-text Contrast](https://www.w3.org/TR/WCAG21/#non-text-contrast) (Level AA 2.1 only)Also applies to:EN 301 549 Criteria* 11.1.4.11 (Open Functionality Software)

Revised Section 508 – Does not apply | Partially Supports | The Product provides sufficient color contrast for user interface components and graphical objects on most of the pages with such content. Examples of exceptions include:* Color contrast of the favorite icon and Action icons fails minimum contrast for iOS
 |
| [1.4.12 Text Spacing](https://www.w3.org/TR/WCAG21/#text-spacing) (Level AA 2.1 only)Also applies to:EN 301 549 Criteria* 11.1.4.12 (Open Functionality Software)

Revised Section 508 – Does not apply | Not Applicable | The Product is non-web software therefore it is not applicable to this criterion. |
| [1.4.13 Content on Hover or Focus](https://www.w3.org/TR/WCAG21/#content-on-hover-or-focus) (Level AA 2.1 only)Also applies to:EN 301 549 Criteria* 11.1.4.13 (Open Functionality Software)

Revised Section 508 – Does not apply | Not Applicable | The Product does not contain content that becomes available on hover or focus. |
| [2.4.5 Multiple Ways](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-mult-loc) (Level AA)Also applies to:EN 301 549 Criteria* 11.2.4.5 (Open Functionality Software) – Does not apply

Revised Section 508501 (Web)(Software) – Does not apply to non-web software | Not Applicable | The Product is non-web software therefore it is not applicable to this criterion. |
| [2.4.6 Headings and Labels](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-descriptive) (Level AA)Also applies to:EN 301 549 Criteria* 11.2.4.6 (Open Functionality Software)

Revised Section 508501 (Web)(Software) | Partially Supports | The Product provides descriptive and unique headings and labels on most of the pages that contain headings and or labels. Examples of exceptions include: * Label is not unique for Navigation landmarks.
 |
| [2.4.7 Focus Visible](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-visible) (Level AA)Also applies to:EN 301 549 Criteria* 11.2.4.7 (Open Functionality Software)

Revised Section 508501 (Web)(Software) | Supports | The Product provides clearly visible focus indicators. |
| [3.1.2 Language of Parts](http://www.w3.org/TR/WCAG20/#meaning-other-lang-id) (Level AA)Also applies to:EN 301 549 Criteria* 11.3.1.2 (Open Functionality Software) – Does not apply

Revised Section 508501 (Web)(Software) | Not Applicable | The Product is non-web software therefore it is not applicable to this criterion. |
| [3.2.3 Consistent Navigation](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-locations) (Level AA)Also applies to:EN 301 549 Criteria* 11.3.2.3 (Open Functionality Software) – Does not apply

Revised Section 508501 (Web)(Software) – Does not apply to non-web software | Supports | The Product provides a consistent navigation mechanism for all pages. |
| [3.2.4 Consistent Identification](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-functionality) (Level AA)Also applies to:EN 301 549 Criteria* 11.3.2.4 (Open Functionality Software) – Does not apply

Revised Section 508501 (Web)(Software) – Does not apply to non-web softwares | Supports | The Product identifies elements consistently on all pages. |
| [3.3.3 Error Suggestion](http://www.w3.org/TR/WCAG20/#minimize-error-suggestions) (Level AA)Also applies to:EN 301 549 Criteria* 11.3.3.3 (Open Functionality Software)

Revised Section 508501 (Web)(Software) |  Supports | The Product provides descriptive error messages for identified form field errors. |
| [3.3.4 Error Prevention (Legal, Financial, Data)](http://www.w3.org/TR/WCAG20/#minimize-error-reversible) (Level AA)Also applies to:EN 301 549 Criteria* 11.3.3.4 (Open Functionality Software)

Revised Section 508501 (Web)(Software)s | Not Applicable | The Product does not cause legal commitments, financial transactions, or functions that modify or delete user-controllable data that can be checked, confirmed, or reversed. |
| [4.1.3 Status Messages](https://www.w3.org/TR/WCAG21/#status-messages) (Level AA 2.1 only)Also applies to:EN 301 549 Criteria* 11.4.1.3 (Open Functionality Software)

Revised Section 508 – Does not apply | Does not Support | The Product provides status messages that cannot be programmatically determined by assistive technologies without receiving focus on all the instances. Examples include:* The Screen reader does not announce the status message.
* The screen reader is not announcing the error message.
* There is no alert after removing the network.
 |

### Table 3: Success Criteria, Level AAA

Notes: AAA Success Criteria are not evaluated for this product.

## Revised Section 508 Report

Notes:

### Chapter 3: [Functional Performance Criteria](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#302-functional-performance-criteria) (FPC)

Notes:

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| 302.1Without Vision | Partially Supports | The Product provides at least one mode of operation that enables users with no vision to use its features. A few challenges may occur while accessing the application as disclosed in:Table 1: 1.1.1, 1.3.1, 4.1.2Table 2: 2.4.6, 4.1.3 |
| 302.2 With Limited Vision |  Partially Supports | The Product provides at least one mode of operation that enables users with limited vision to use its features. A few challenges may occur while accessing the application as disclosed in: Table 1: 1.1.1, 1.3.1, 4.1.2 Table 2: 1.4.3, 2.4.6 |
| 302.3Without Perception of Color | Partially Supports | The Product provides at least one mode of operation that enables users without perception of color to use its features. A few challenges may occur while accessing the application as disclosed in:Table 2: 1.4.3 |
| 302.4Without Hearing | Supports | The Product provides at least one mode of operation that enables users without hearing to use its features. |
| 302.5With Limited Hearing | Supports | The Product provides at least one mode of operation that enables users with limited hearing to use its features. |
| 302.6Without Speech | Supports | The Product provides at least one mode of operation that enables users without speech to use its features. |
| 302.7With Limited Manipulation | Partially Supports | The Product features provide at least one mode of operation that does not require fine motor control or simultaneous manual operations. A few challenges may occur while accessing the application as disclosed in:Table 1: 4.1.2 Table 2: 2.4.6 |
| 302.8With Limited Reach and Strength | Supports | The Product features provide at least one mode of operation that enables users with limited reach and strength to use its features. |
| 302.9With Limited Language, Cognitive, and Learning Abilities | Partially Supports | The Product provides features that make it simpler and easier to use by individuals with limited language, cognitive, and learning abilities. A few challenges may occur while accessing the application as disclosed in:Table1: 1.1.1, 1.3.1, 4.1.2 Table 2: 2.4.6, 4.1.3 |

### Chapter 4: [Hardware](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#401-general)

Notes: Not Applicable.

### Chapter 5: [Software](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#501-general)

Notes:

| **Criteria** | **Conformance Level**  | **Remarks and Explanations** |
| --- | --- | --- |
| **501.1 Scope – Incorporation of WCAG 2.1 AA** | See [WCAG 2.1](file:///C%3A/Users/dineshkumar.ti/OneDrive%20-%20HCL%20Technologies%20Ltd/All%20Files/VMWare/Scenarios_Schedule/VPAT2.4RevINT--February2020.doc#_WCAG_2.x_Report) section | See information in WCAG 2.1 section. |
| [***502 Interoperability with Assistive Technology***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#502-interoperability-assistive-technology) | Heading cell – no response required | Heading cell – no response required |
| 502.2.1 User Control of Accessibility Features | Not Applicable | The Product is not a Platform software.  |
| 502.2.2 No Disruption of Accessibility Features | Not Applicable | The Product is not a Platform software.  |
| ***502.3 Accessibility Services*** | Heading cell – no response required | Heading cell – no response required |
| 502.3.1 Object Information | Not Applicable | The Product is not a Platform software. |
| 502.3.2 Modification of Object Information | Not Applicable | The Product is not a Platform software.  |
| 502.3.3 Row, Column, and Headers | Not Applicable | The Product is not a Platform software. |
| 502.3.4 Values | Not Applicable | The Product is not a Platform software. |
| 502.3.5 Modification of Values | Not Applicable | The Product is not a Platform software. |
| 502.3.6 Label Relationships | Not Applicable | The Product is not a Platform software. |
| 502.3.7 Hierarchical Relationships | Not Applicable | The Product is not a Platform software. |
| 502.3.8 Text | Not Applicable | The Product is not a Platform software. |
| 502.3.9 Modification of Text | Not Applicable | The Product is not a Platform software. |
| 502.3.10 List of Actions | Not Applicable | The Product is not a Platform software. |
| 502.3.11 Actions on Objects | Not Applicable | The Product is not a Platform software. |
| 502.3.12 Focus Cursor | Not Applicable | The Product is not a Platform software. |
| 502.3.13 Modification of Focus Cursor | Not Applicable | The Product is not a Platform software. |
| 502.3.14 Event Notification | Not Applicable | The Product is not a Platform software. |
| 502.4 Platform Accessibility Features | Not Applicable | The Product is not a Platform software. |
| [***503 Applications***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#503-applications) | Heading cell – no response required | Heading cell – no response required |
| 503.2 User Preferences | Not Applicable | The Product is not a Platform software.  |
| 503.3 Alternative User Interfaces | Not Applicable | The Product does not provide an alternative user interface that functions as assistive technology. |
| ***503.4 User Controls for Captions and Audio Description*** | Heading cell – no response required | Heading cell – no response required |
| 503.4.1 Caption Controls | Not Applicable | The Product does not contain synchronized media. |
| 503.4.2 Audio Description Controls | Not Applicable | The Product does not contain synchronized media. |
| [***504 Authoring Tools***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#504-authoring-tools) | Heading cell – no response required | Heading cell – no response required |
| 504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”) | See [WCAG 2.1](file:///C%3A/Users/dineshkumar.ti/OneDrive%20-%20HCL%20Technologies%20Ltd/All%20Files/VMWare/Scenarios_Schedule/VPAT2.4RevINT--February2020.doc#_WCAG_2.x_Report) section | See information in WCAG 2.1 section. |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Not Applicable | The Product is not an authoring tool. |
| 504.2.2 PDF Export | Not Applicable | The Product is not an authoring tool. |
| 504.3 Prompts | Not Applicable | The Product is not an authoring tool. |
| 504.4 Templates | Not Applicable | The Product is not an authoring tool. |

### Chapter 6: [Support Documentation and Services](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#601-general)

Notes: Not included in report.

## EN 301 549 Report

Notes:

### Chapter 4: [Functional Performance Statements](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A38%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D) (FPS)

Notes:

| **Criteria** | **Conformance Level**  | **Remarks and Explanations** |
| --- | --- | --- |
| **4.2.1 Usage without vision** | Partially Supports | The Product allows vision-impaired users to access the pages with a screen reader. Some components may not convey name, role and state as disclosed in Table 1: 1.1.1, 1.3.1, 4.1.2 Table 2: 2.4.6, 4.1.3 |
| **4.2.2 Usage with limited vision** |  Partially Supports | The Product allows people with limited vision to access all features using screen readers or magnifiers. But some components may not comply with few SC mentioned in Table 1: 1.1.1, 1.3.1, 4.1.2 Table 2: 1.4.3, 2.4.6 |
| **4.2.3 Usage without perception of color** | Partially Supports | The Product does not use just color to convey information or fail color contrast. But some Screens fail to comply with few SC like in Table 2: 1.4.3 |
| **4.2.4 Usage without hearing** | Supports | The Product has no operation that requires users to hear. |
| **4.2.5 Usage with limited hearing** | Supports | The Product has no operation that requires users to hear. |
| **4.2.6 Usage with no or limited vocal capability.** | Supports | The Product does not require speech input control or operation. |
| **4.2.7 Usage with limited manipulation or strength** | Partially Supports | The Product can be operated by users with limited manipulation. But some components may not comply with few SC mentioned in Table 1: 4.1.2 Table 2: 2.4.6 |
| **4.2.8 Usage with limited reach** | Supports | The Product can be operated by users with limited reach. |
| **4.2.9 Minimize photosensitive seizure triggers.** | Supports | In The Product does not include any flashing content. |
| **4.2.10 Usage with limited cognition, language or learning** | Partially Supports | The Product can be operated by users with Limited Language, Cognitive, and Learning Abilities But some screens fail to comply like in Table1: 1.1.1, 4.1.2 Table 2: 2.4.6, 4.1.3 |
| **4.2.11 Privacy** | Supports | The Product maintains the privacy of assistive technology users.  |

### Chapter [5: Generic Requirements](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A45%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: The Product supports standard assistive technologies and is, therefore not subject to Closed Functional Criteria described in this chapter.

### Chapter [6: ICT with Two-Way Voice Communication](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A60%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [7: ICT with Video Capabilities](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A70%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

**Chapter** [**8: Hardware**](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A74%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [9: Web](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A113%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: See WCAG 2.1 Section

**Chapter [10: Non-Web Software](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf%22%20%5Cl%20%22%5B%7B%22num%22%3A127%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)**

Notes: Not Applicable.

### Chapter [11: Software](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A149%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes:

| **Criteria** | **Conformance Level**  | **Remarks and Explanations** |
| --- | --- | --- |
| ***11.0 General (informative)*** | Heading cell – no response required | Heading cell – no response required |
| 11.1.1.1 through 11.4.1.3 | See [WCAG 2.1](file:///C%3A/Users/dineshkumar.ti/OneDrive%20-%20HCL%20Technologies%20Ltd/All%20Files/VMWare/Scenarios_Schedule/VPAT2.4RevINT--February2020.doc#WCAG) section | See information in WCAG 2.1 section. |
| ***11.5 Interoperability with assistive technology*** | Heading cell – no response required | Heading cell – no response required |
| ***11.5.1 Closed functionality*** | Heading cell – no response required | Heading cell – no response required |
| ***11.5.2 Accessibility services*** | Heading cell – no response required | Heading cell – no response required |
| ***11.5.2.1 Platform accessibility service support for software that provides a user interface*** | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 |
| ***11.5.2.2 Platform accessibility service support for assistive technologies*** | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 |
| 11.5.2.3 Use of accessibility services. | Supports | The Product uses standard platform accessibility services. |
| 11.5.2.4 Assistive technology | Not Applicable | The Product is not an assistive technology. |
| 11.5.2.5 Object information | Not Applicable | The Product is not a Platform software. |
| 11.5.2.6 Row, column, and headers | Not Applicable | The Product is not a Platform software. |
| 11.5.2.7 Values | Not Applicable | The Product is not a Platform software. |
| 11.5.2.8 Label relationships | Not Applicable | The Product is not a Platform software. |
| 11.5.2.9 Parent-child relationships | Not Applicable | The Product is not a Platform software. |
| 11.5.2.10 Text | Not Applicable | The Product is not a Platform software. |
| 11.5.2.11 List of available actions | Not Applicable | The Product is not a Platform software. |
| 11.5.2.12 Execution of available actions | Not Applicable | The Product is not a Platform software. |
| 11.5.2.13 Tracking of focus and selection attributes | Not Applicable | The Product is not a Platform software. |
| 11.5.2.14 Modification of focus and selection attributes | Not Applicable | The Product is not a Platform software. |
| 11.5.2.15 Change notification | Not Applicable | The Product is not a Platform software. |
| 11.5.2.16 Modifications of states and properties | Not Applicable | The Product is not a Platform software. |
| 11.5.2.17 Modifications of values and text | Not Applicable | The Product is not a Platform software. |
| ***11.6 Documented accessibility usage*** | Heading cell – no response required | Heading cell – no response required |
| 11.6.1 User control of accessibility features | Not Applicable | The Product is not a Platform software. |
| 11.6.2 No disruption of accessibility features | Not Applicable | The Product is not a Platform software. |
| 11.7 User preferences | Not Applicable | The Product is not a Platform software. |
| ***11.8 Authoring tools*** | Heading cell – no response required | Heading cell – no response required |
| ***11.8.1 Content technology*** | Heading cell – no response required | Heading cell – no response required |
| 11.8.2 Accessible content creation | See [WCAG 2.1](file:///C%3A/Users/dineshkumar.ti/OneDrive%20-%20HCL%20Technologies%20Ltd/All%20Files/VMWare/Scenarios_Schedule/VPAT2.4RevINT--February2020.doc#_WCAG_2.x_Report) section | See information in WCAG 2.1 section |
| 11.8.3 Preservation of accessibility information in transformations | Not Applicable | The Product is not an authoring tool. |
| 11.8.4 Repair assistance | Not Applicable | The Product is not an authoring tool. |
| 11.8.5 Templates | Not Applicable | The Product is not an authoring tool. |

### Chapter [12: Documentation and Support Services](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf%22%20%5Cl%20%22%5B%7B%22num%22%3A187%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not included in report

### Chapter [13: ICT Providing Relay or Emergency Service Access](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A191%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable.

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