# VMware Accessibility Conformance Report

# International Edition

**(Based on VPAT**® **Version 2.4Rev)**

## Name of Product/Version:

VMware Workspace ONE Content for Android 22.12.1

## Report Date:

May 2023

## Product Description:

VMware Workspace ONE Content for Android (herein referred to as “the Product”) provides the Mobile Content Management (MCM) solution that helps your organization address the challenge of securely deploying content to a wide variety of devices using a few key actions. Use the Workspace ONE UEM console to create, sync, or enable a file store known as a repository. Once configured this content deploys to end-user devices with the VMware Workspace ONE Content app.

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## Notes:

The information contained in this report applies to the product itself. To see accessibility conformance for supporting products, please go to the [VMWare Accessibility](https://www.vmware.com/help/accessibility.html) page.

## Product Type:

* Web: No
* Electronic Docs: No
* Software: Yes
* Closed: No
* Authoring Tool: No

## Evaluation Methods Used:

* Voiceover screen reader iOS 16.2
* Color contrast analyzer 3.1.4
* Keyboard-only navigation
* System magnification
* System High Contrast Themes
* System font size 200%

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
| --- | --- |
| [Web Content Accessibility Guidelines 2.0](http://www.w3.org/TR/2008/REC-WCAG20-20081211) | Level A: Yes  Level AA: Yes  Level AAA: No |
| [Web Content Accessibility Guidelines 2.1](https://www.w3.org/TR/WCAG21) | Level A: Yes  Level AA: Yes  Level AAA: No |
| [Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines) | Yes |
| [EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11)](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf)  *AND* [EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.02.01_60/en_301549v030201p.pdf) | Yes |

## 

## Terms

The terms used in the Conformance Level information are defined as follows:

* **Supports**: The functionality of the Product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
* **Partially Supports**: Some functionality of The Product does not meet the criterion.
* **Does Not Support**: The majority of Product functionality does not meet the criterion.
* **Not Applicable**: The criterion is not relevant to the Product.
* **Not Evaluated**: The Product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.x Report

Tables 1 and 2 also document conformance with:

* EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
* Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](https://www.w3.org/TR/WCAG20/#conformance-reqs).

### Table 1: Success Criteria, Level A

Notes:

| **Criteria** | | **Conformance Level** | **Remarks and Explanations** | |
| --- | --- | --- | --- | --- |
| [**1.1.1 Non-text Content**](http://www.w3.org/TR/WCAG20/#text-equiv-all) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.1.1.1 (Web)   Revised Section 508   * 501 (Web)(Software) | | Supports | | The Product provides a text equivalent for all non-text content. |
| [**1.2.1 Audio-only and Video-only (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-av-only-alt) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.1.2.1 (Web)   Revised Section 508   * 501 (Web)(Software) | | Not Applicable | | The Product does not contain prerecorded audio-only or video-only content. |
| [**1.2.2 Captions (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-captions) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.1.2.2 (Web)   Revised Section 508   * 501 (Web)(Software) | | Not Applicable | | The Product does not contain prerecorded synchronized media content. |
| [**1.2.3 Audio Description or Media Alternative (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.1.2.3 (Web)   Revised Section 508   * 501 (Web)(Software) | | Not Applicable | | The Product does not contain prerecorded synchronized media content. |
| [**1.3.1 Info and Relationships**](http://www.w3.org/TR/WCAG20/#content-structure-separation-programmatic) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.1.3.1 (Web)   Revised Section 508   * 501 (Web)(Software) | | Partially Supports | | The Product conveys info and relationships in content that is available in text or can be programmatically determined on most pages except for couple of instances.   * Buttons are not associated to label Badge Count page. * Visual headings are not defined programmatically on Settings page. |
| [**1.3.2 Meaningful Sequence**](http://www.w3.org/TR/WCAG20/#content-structure-separation-sequence) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.1.3.2 (Web)   Revised Section 508   * 501 (Web)(Software) | | Partially Supports | | The Product presents content in a meaningful sequence on most pages. Examples of exceptions include:   * Reading order is not logical on several pages such as on the Settings page. |
| [**1.3.3 Sensory Characteristics**](http://www.w3.org/TR/WCAG20/#content-structure-separation-understanding)(Level A)  Also applies to:  EN 301 549 Criteria   * 9.1.3.3 (Web)   Revised Section 508   * 501 (Web)(Software) | | Supports | | The Product includes instructions that are not dependent on sensory characteristics for operating and understanding the content. |
| [**1.4.1 Use of Color**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-without-color) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.1.4.1 (Web)   Revised Section 508   * 501 (Web)(Software) | | Supports | | The Product does not rely on color alone to communicate meaning. |
| [**1.4.2 Audio Control**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-dis-audio) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.1.4.2 (Web)   Revised Section 508   * 501 (Web)(Software) | | Not Applicable | | The Product does not contain prerecorded synchronized media content. |
| [**2.1.1 Keyboard**](http://www.w3.org/TR/WCAG20/#keyboard-operation-keyboard-operable) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.2.1.1 (Web)   Revised Section 508   * 501 (Web)(Software) | | Supports | | The Product contains interactive elements that can be accessed via keyboard alone. |
| [**2.1.2 No Keyboard Trap**](http://www.w3.org/TR/WCAG20/#keyboard-operation-trapping) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.2.1.2 (Web)   Revised Section 508   * 501 (Web)(Software) | | Supports | | The Product does not contain keyboard traps. |
| [**2.1.4 Character Key Shortcuts**](https://www.w3.org/TR/WCAG21/#character-key-shortcuts) (Level A 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9.2.1.4 (Web)   Revised Section 508 – Does not apply | | Not Applicable | | The Product does not provide custom character key shortcuts. |
| [**2.2.1 Timing Adjustable**](http://www.w3.org/TR/WCAG20/#time-limits-required-behaviors) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.2.2.1 (Web)   Revised Section 508   * 501 (Web)(Software) | | Not Applicable | | The Product does not present users with time limits. |
| [**2.2.2 Pause, Stop, Hide**](http://www.w3.org/TR/WCAG20/#time-limits-pause) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.2.2.2 (Web)   Revised Section 508   * 501 (Web)(Software) | | Not Applicable | | The Product does not contain moving, blinking, scrolling, or auto-updating information. |
| [**2.3.1 Three Flashes or Below Threshold**](http://www.w3.org/TR/WCAG20/#seizure-does-not-violate) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.2.3.1 (Web)   Revised Section 508   * 501 (Web)(Software) | | Not Applicable | | The Product does not contain flashing content. |
| [**2.4.1 Bypass Blocks**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-skip) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.2.4.1 (Web)   Revised Section 508   * 501 (Web)(Software) – Does not apply to non-web software | | Not Applicable | | The Product is non-web open functionality software therefore it does not apply to this criterion. |
| [**2.4.2 Page Titled**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-title) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.2.4.2 (Web)   Revised Section 508   * 501 (Web)(Software) | | Supports | | The Product provides page titles that reflect the topic or purpose. |
| [**2.4.3 Focus Order**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-order) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.2.4.3 (Web)   Revised Section 508   * 501 (Web)(Software) | | Partially Supports | | The Product has a focus order that is meaningful on most pages except for one instance.   * Focus order is not logical on the Settings page. |
| [**2.4.4 Link Purpose (In Context)**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-refs) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.2.4.4 (Web)   Revised Section 508   * 501 (Web)(Software) | | Partially Supports | | The Product provides well-defined links that can be determined from the link text alone or from the link text together with its programmatically determined link context on most pages except for one instance.   * Links are not descriptive on the Data Sharing page. |
| [**2.5.1 Pointer Gestures**](https://www.w3.org/TR/WCAG21/#pointer-gestures) (Level A 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9.2.5.1 (Web)   Revised Section 508 – Does not apply | | Not Applicable | | The Product does not use multipoint or path-based gestures. |
| [**2.5.2 Pointer Cancellation**](https://www.w3.org/TR/WCAG21/#pointer-cancellation) (Level A 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9.2.5.2 (Web)   Revised Section 508 – Does not apply | | Supports | | The Product supports pointer cancellation and no down events. |
| [**2.5.3 Label in Name**](https://www.w3.org/TR/WCAG21/#label-in-name) (Level A 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9.2.5.3 (Web)   Revised Section 508 – Does not apply | | Supports | | The Product provides names for interactive elements that contain the text which is presented visually for user interface components. |
| [**2.5.4 Motion Actuation**](https://www.w3.org/TR/WCAG21/#motion-actuation) (Level A 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9.2.5.4 (Web)   Revised Section 508 – Does not apply | | Not Applicable | | The Product does not contain functionality that relies on device motion or user motion. |
| [**3.1.1 Language of Page**](http://www.w3.org/TR/WCAG20/#meaning-doc-lang-id) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.3.1.1 (Web)   Revised Section 508   * 501 (Web)(Software) | | Supports | | The Product identifies the default language of the page. |
| [**3.2.1 On Focus**](http://www.w3.org/TR/WCAG20/#consistent-behavior-receive-focus) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.3.2.1 (Web)   Revised Section 508   * 501 (Web)(Software) | | Supports | | The Product does not cause a change of context on focus. |
| [**3.2.2 On Input**](http://www.w3.org/TR/WCAG20/#consistent-behavior-unpredictable-change) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.3.2.2 (Web)   Revised Section 508   * 501 (Web)(Software) | | Supports | | The Product does not cause an unexpected change of context when interacting with elements. |
| [**3.3.1 Error Identification**](http://www.w3.org/TR/WCAG20/#minimize-error-identified) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.3.3.1 (Web)   Revised Section 508   * 501 (Web)(Software) | | Supports | | If an input error is detected in the Product, the error is described to the user in text |
| [**3.3.2 Labels or Instructions**](http://www.w3.org/TR/WCAG20/#minimize-error-cues) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.3.3.2 (Web)   Revised Section 508   * 501 (Web)(Software) | | Supports | | The Product provides labels or instructions for input fields. |
| [**4.1.1 Parsing**](http://www.w3.org/TR/WCAG20/#ensure-compat-parses) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.4.1.1 (Web)   Revised Section 508   * 501 (Web)(Software) | | Not Applicable | | The Product is not implemented with a markup language.  . |
| [**4.1.2 Name, Role, Value**](http://www.w3.org/TR/WCAG20/#ensure-compat-rsv) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.4.1.2 (Web)   Revised Section 508   * 501 (Web)(Software) | | Partially Supports | | The Product provides the name, role, and value for user interface components that can be programmatically determined by assistive technologies for most pages.  Examples of exceptions include:   * Components including links, buttons do not provide the valid name on several pages, such as the Close button found on the For You page. |

### Table 2: Success Criteria, Level AA

Notes:

| **Criteria** | | **Conformance Level** | **Remarks and Explanations** | |
| --- | --- | --- | --- | --- |
| [**1.2.4 Captions (Live)**](http://www.w3.org/TR/WCAG20/#media-equiv-real-time-captions) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.1.2.4 (Web)   Revised Section 508   * 501 (Web)(Software) | | Not Applicable | | The Product does not contain synchronized media. |
| [**1.2.5 Audio Description (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc-only) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.1.2.5 (Web)   Revised Section 508   * 501 (Web)(Software) | | Not Applicable | | The Product does not contain synchronized media  content. |
| [**1.3.4 Orientation**](https://www.w3.org/TR/WCAG21/#orientation) (Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9.1.3.4 (Web)   Revised Section 508 – Does not apply | | Supports | | The Product does not restrict content views and operation to a single display orientation. |
| [**1.3.5 Identify Input Purpose**](https://www.w3.org/TR/WCAG21/#identify-input-purpose) (Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9.1.3.5 (Web)   Revised Section 508 – Does not apply | | Supports | | The Product appropriately identifies the purposes of each input field collecting information about the user. |
| [**1.4.3 Contrast (Minimum)**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-contrast) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.1.4.3 (Web)   Revised Section 508   * 501 (Web)(Software) | | Supports | | The Product provides sufficient color contrast for text. |
| [**1.4.4 Resize text**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-scale) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.1.4.4 (Web)   Revised Section 508   * 501 (Web)(Software) | | Partially Supports | | The Product allows text to be resized up to 200 percent without loss of content or functionality on most pages except for one instance.   * Content gets cropped when resizing page to 200 percent on the Privacy page. |
| [**1.4.5 Images of Text**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-text-presentation) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.1.4.5 (Web)   Revised Section 508   * 501 (Web)(Software) | | Supports | | The Product provides information with plain text rather than images. |
| [**1.4.10 Reflow**](https://www.w3.org/TR/WCAG21/#reflow) (Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9.1.4.10 (Web)   Revised Section 508 – Does not apply | | Not Applicable | | The Product is non-web open functionality software therefore, it does not apply to this criterion. |
| [**1.4.11 Non-text Contrast**](https://www.w3.org/TR/WCAG21/#non-text-contrast) (Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9.1.4.11 (Web)   Revised Section 508 – Does not apply | | Partially Supports | | The Product provides sufficient color contrast for user interface components and graphical  objects on [many or most] pages with such  content. Examples of exceptions include:   * Graphical objects and user interface do not provide a sufficient contrast ratio on several pages, such as the Back button on Use Token page. |
| [**1.4.12 Text Spacing**](https://www.w3.org/TR/WCAG21/#text-spacing) (Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9.1.4.12 (Web)   Revised Section 508 – Does not apply | | Not Applicable | | The Product is not implemented with a markup language. |
| [**1.4.13 Content on Hover or Focus**](https://www.w3.org/TR/WCAG21/#content-on-hover-or-focus) (Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9.1.4.13 (Web)   Revised Section 508 – Does not apply | | Not Applicable | | The Product does not contain content that becomes available on hover or focus. |
| [**2.4.5 Multiple Ways**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-mult-loc) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.2.4.5 (Web)   Revised Section 508   * 501 (Web)(Software) – Does not apply to non-web software | | Not Applicable | | The Product is non-web open functionality software therefore it does not apply to this criterion. |
| [**2.4.6 Headings and Labels**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-descriptive) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.2.4.6 (Web)   Revised Section 508   * 501 (Web)(Software) | | Supports | | The Product provides descriptive and unique headings and labels. |
| [**2.4.7 Focus Visible**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-visible) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.2.4.7 (Web)   Revised Section 508   * 501 (Web)(Software) | | Supports | | The Product provides clearly visible focus indicators. |
| [**3.1.2 Language of Parts**](http://www.w3.org/TR/WCAG20/#meaning-other-lang-id) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.3.1.2 (Web)   Revised Section 508   * 501 (Web)(Software) | | Supports | | The Product provides inline changes in language that can be programmatically determined by assistive technologies. |
| [**3.2.3 Consistent Navigation**](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-locations) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.3.2.3 (Web)   Revised Section 508   * 501 (Web)(Software) – Does not apply to non-web software | | Not Applicable | | The Product is non-web open functionality software therefore it does not apply to this criterion. |
| [**3.2.4 Consistent Identification**](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-functionality) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.3.2.4 (Web)   Revised Section 508   * 501 (Web)(Software) – Does not apply to non-web software | | Not Applicable | | The Product is non-web open functionality software therefore it does not apply to this criterion. |
| [**3.3.3 Error Suggestion**](http://www.w3.org/TR/WCAG20/#minimize-error-suggestions) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.3.3.3 (Web)   Revised Section 508   * 501 (Web)(Software) | | Supports | | The Product provides descriptive error messages for identified form field errors. |
| [**3.3.4 Error Prevention (Legal, Financial, Data)**](http://www.w3.org/TR/WCAG20/#minimize-error-reversible) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.3.3.4 (Web)   Revised Section 508   * 501 (Web)(Software) | | Not Applicable | | The Product does not cause legal commitments, financial transactions, or functions that modify or delete user controllable data that can be checked, confirmed, or reversed. |
| [**4.1.3 Status Messages**](https://www.w3.org/TR/WCAG21/#status-messages)(Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9.4.1.3 (Web)   Revised Section 508 – Does not apply | | Partially Supports | | The Product provides status messages that  can be programmatically determined by assistive technologies without receiving focus on most pages except for one instance.   * Dynamic status messages are not announced by the screen reader, such as the status message that appears upon activating the Select All button on the For You page. |

### Table 3: Success Criteria, Level AAA

Notes: Not Evaluated

## Revised Section 508 Report

Notes:

### Chapter 3: [Functional Performance Criteria](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#302-functional-performance-criteria) (FPC)

Notes:

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| 302.1Without Vision | Partially Supports | The Product provides at least one mode of operation that enables users with no vision to use its features. A few  challenges may occur while accessing the application as disclosed in:  Table 1: 1.3.1, 1.3.2, 2.4.4, 2.4.3, 4.1.2  Table 2: 4.1.3. |
| 302.2 With Limited Vision | Partially Supports | The Product provides at least one mode of operation that enables users with limited vision to use its features. A few challenges may occur while accessing the application as disclosed in:  Table 1: 1.3.1, 1.3.2, 2.4.4, 2.4.3, 4.1.2.  Table 2: 1.4.4 |
| 302.3Without Perception of Color | Supports | The Product provides at least one mode of operation that enables users without a perception of color to use its  Features. |
| 302.4Without Hearing | Supports | The Product provides at least one mode of operation that enables users without hearing to use its features. |
| 302.5With Limited Hearing | Supports | The Product provides at least one mode of operation that enables users with limited hearing to use its features. |
| 302.6Without Speech | Supports | The Product provides at least one mode of operation that enables users without speech to use its features. |
| 302.7With Limited Manipulation | Partially Supports | The Product features provide at least one mode of operation that does not require fine motor control or simultaneous manual operations. A few challenges may occur while accessing the application as disclosed in:  Table 1: 2.4.4, 2.4.3, 4.1.2 |
| 302.8With Limited Reach and Strength | Partially Supports | The Product features provide at least one mode of operation that enables users with limited reach and strength to use its features. A few challenges may occur while accessing the application as disclosed in:  Table 1: 2.4.3 |
| 302.9With Limited Language, Cognitive, and Learning Abilities | Partially Supports | The Product provides features that make it simpler and easier to use by individuals with limited language, cognitive, and learning abilities. A few challenges may occur while accessing the application as disclosed in:  Table 1: 1.3.1, 1.3.2, 2.4.4, 2.4.3, 4.1.2.  Table 2: 4.1.3. |

### Chapter 4: [Hardware](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#401-general)

Notes: Not Applicable

### Chapter 5: [Software](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#501-general)

Notes:

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| **501.1 Scope – Incorporation of WCAG 2.0 AA** | See WCAG 2.x section | See information in WCAG 2.x section |
| [***502 Interoperability with Assistive Technology***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#502-interoperability-assistive-technology) | Heading cell – no response required | Heading cell – no response required |
| 502.2.1 User Control of Accessibility Features | Not Applicable | The Product is not a platform software. |
| 502.2.2 No Disruption of Accessibility Features | Not Applicable | The Product is not a platform software. |
| ***502.3 Accessibility Services*** | Heading cell – no response required | Heading cell – no response required |
| 502.3.1 Object Information | Partially Supports | The product allows users to access object information in most cases. Some instances may be hard to access as disclosed in  Table 1: 1.3.1,  Table 2: 4.1.3. |
| 502.3.2 Modification of Object Information | Supports | The Product provides a user interface that allows modification of object information. |
| 502.3.3 Row, Column, and Headers | Supports | The product conveys the data table relationships when information is presented in tabular fashion. |
| 502.3.4 Values | Partially Supports | The Product provide user interface components that can set or store values in most cases except few instances as disclosed in Table 1: 4.1.2 |
| 502.3.5 Modification of Values | Supports | The product lets user modify values of objects. |
| 502.3.6 Label Relationships | Supports | The product conveys the label relationships where applicable. |
| 502.3.7 Hierarchical Relationships | Supports | The product conveys the hierarchical relationships where applicable. |
| 502.3.8 Text | Supports | The product presents text to assistive technologies. |
| 502.3.9 Modification of Text | Supports | The product allows modification of text. |
| 502.3.10 List of Actions | Supports | The product lists all available actions. |
| 502.3.11 Actions on Objects | Supports | The product allows assistive technologies to execute actions on objects. |
| 502.3.12 Focus Cursor | Supports | The product has a clear visible focus or some indication of the same. |
| 502.3.13 Modification of Focus Cursor | Supports | The product lets assistive technology to set focus and text insertion points programmatically where applicable. |
| 502.3.14 Event Notification | Partially Supports | The product mostly conveys change notifications however in some instances users can’t get feedback as disclosed in Table 2: 4.1.3. |
| 502.4 Platform Accessibility Features | Not Applicable | The Product is not a platform software. |
| [***503 Applications***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#503-applications) | Heading cell – no response required | Heading cell – no response required |
| 503.2 User Preferences | Supports | The Product respects user preferences from underlying platform. |
| 503.3 Alternative User Interfaces | Not Applicable | The Product does not provide an alternative user interface that functions as assistive technology. |
| ***503.4 User Controls for Captions and Audio Description*** | Heading cell – no response required | Heading cell – no response required |
| 503.4.1 Caption Controls | Not Applicable | The Product does not contain synchronized media. |
| 503.4.2 Audio Description Controls | Not Applicable | The Product does not contain synchronized media. |
| [***504 Authoring Tools***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#504-authoring-tools) | Heading cell – no response required | Heading cell – no response required |
| 504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”) | See [WCAG 2.x](#_WCAG_2.x_Report) section | See information in WCAG 2.x section |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Not Applicable | The Product is not an authoring tool. |
| 504.2.2 PDF Export | Not Applicable | The Product is not an authoring tool. |
| 504.3 Prompts | Not Applicable | The Product is not an authoring tool. |
| 504.4 Templates | Not Applicable | The Product is not an authoring tool. |

### Chapter 6: [Support Documentation and Services](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#601-general)

Notes: Not Evaluated

## EN 301 549 Report

Notes:

### Chapter 4: [Functional Performance Statements](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A38%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D) (FPS)

Notes:

| **Criteria** | | **Conformance Level** | | **Remarks and Explanations** |
| --- | --- | --- | --- | --- |
| **4.2.1 Usage without vision** | **Partially Supports** | | **The Product provides at least one mode of operation that enables users with no vision to use its features. A few**  **challenges may occur while accessing the application as disclosed in:**  **Table 1: 1.3.1, 1.3.2, 2.4.3, 2.4.3, 4.1.2.**  **Table 2: 4.1.3.** | |
| **4.2.2 Usage with limited vision** | **Partially Supports** | | **The Product provides at least one mode of operation that enables users with limited vision to use its features. A few challenges may occur while accessing the application as disclosed in:**  **Table 1: 1.3.1, 1.3.2, 2.4.4, 2.4.3, 4.1.2.**  **Table 2: 1.4.4, 1.4.11.** | |
| **4.2.3 Usage without perception of color** | **Partially Supports** | | **The Product provides at least one mode of operation that enables users without a perception of color to use its features. A few challenges may occur while accessing the application as disclosed in:**  **Table 2: 1.4.11.** | |
| **4.2.4 Usage without hearing** | Supports | | The Product provides at least one mode of operation that enables users without hearing to use its features. | |
| **4.2.5 Usage with limited hearing** | Supports | | The Product provides at least one mode of operation that enables users with limited hearing to use its features. | |
| **4.2.6 Usage with no or limited vocal capability** | Supports | | The Product provides at least one mode of operation that enables users without speech to use its features. | |
| **4.2.7 Usage with limited manipulation or strength** | **Partially Supports** | | **The Product features provide at least one mode of operation that does not require fine motor control or simultaneous manual operations. A few challenges may occur while accessing the application as disclosed in:**  **Table 1: 2.4.4, 2.4.3, 4.1.2.** | |
| **4.2.8 Usage with limited reach** | **Partially Supports** | | **The Product features provide at least one mode of operation that enables users with limited reach to use its features. A few challenges may occur while accessing the application as disclosed in:**  **Table 1: 2.4.3** | |
| **4.2.9 Minimize photosensitive seizure triggers** | **Supports** | | **The Product provides at least one mode of operation that minimizes the**  **potential for triggering photosensitive seizures.** | |
| **4.2.10 Usage with limited cognition, language or learning** | **Partially Supports** | | **The Product provides features that make it simpler and easier to use by individuals with limited cognitive, language, and learning abilities. A few challenges may occur while accessing the application as disclosed in:**  **Table 1: 1.3.1, 1.3.2, 2.4.4, 2.4.3, 4.1.2.**  **Table 2: 4.1.3.** | |
| **4.2.11 Privacy** | **Supports** | | **The Product maintains privacy equally**  **for all users.** | |

### Chapter [5: Generic Requirements](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A45%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [6: ICT with Two-Way Voice Communication](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A60%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [7: ICT with Video Capabilities](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A70%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [8: Hardware](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A74%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [9: Web](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A113%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: See [**WCAG 2.x section**](#_WCAG_2.x_Report)

### Chapter [10: Non-Web Documents](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.02.01_60/en_301549v030201p.pdf#page=52)

Notes: Not Applicable

### Chapter [11: Software](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A149%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes:

| **Criteria** | **Conformance Level** | **Remarks and Explanations** | |
| --- | --- | --- | --- |
| ***11.0 General (informative)*** | Heading cell – no response required | Heading cell – no response required |
| 11.1.1.1 through 11.4.1.3 | See [WCAG 2.x](#WCAG) section | See information in WCAG 2.x section | |
| ***11.5 Interoperability with assistive technology*** | Heading cell – no response required | Heading cell – no response required | |
| ***11.5.1 Closed functionality*** | Heading cell – no response required | Heading cell – no response required | |
| ***11.5.2 Accessibility services*** | Heading cell – no response required | Heading cell – no response required | |
| 11.5.2.1 Platform accessibility service support for software that provides a user interface | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 | |
| 11.5.2.2Platform accessibility service support for assistive technologies | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 | |
| 11.5.2.3 Use of accessibility services | Supports | The Product uses standard platform accessibility services. | |
| 11.5.2.4 Assistive technology | Not Applicable | The Product is not a platform software. | |
| 11.5.2.5 Object information | Partially Supports | The product allows users to access object information in most cases. Some instances may be hard to access as disclosed in Table 1: 1.3.1, Table 2: 4.1.3. | |
| 11.5.2.6 Row, column, and headers | Supports | The product conveys the data table relationships when information is presented in tabular fashion. | |
| 11.5.2.7 Values | Supports | In the Product, the values associated with objects are available to users and are determined by the screen reader listed in  the “Evaluation Method Used”. | |
| 11.5.2.8 Label relationships | Supports | The Product provides labels that can be determined by the screen reader listed in the “Evaluation Method Used”. | |
| 11.5.2.9 Parent-child relationships | Supports | The Product provides parent-child relationships that can be determined by the screen reader listed in the “Evaluation Method  Used”. | |
| 11.5.2.10 Text | Supports | The Product presents text objects, text attributes, and the boundary of text that can be determined by the screen reader listed in the “Evaluation Method Used”. | |
| 11.5.2.11 List of available actions | Supports | The Product allows the users to execute the supported actions of UI elements. | |
| 11.5.2.12 Execution of available actions | Supports | The Product permits the assistive technologies to execute actions on objects. | |
| 11.5.2.13 Tracking of focus and selection attributes | Supports | The Product shows a text insertion point when requires user input and has visible focus. | |
| 11.5.2.14 Modification of focus and selection attributes | Supports | In the Product, the focus can be tracked and moved among interactive UI elements as  the input focus changes. | |
| 11.5.2.15 Change notification | Partially Supports | The product mostly conveys change notifications however in some instances users can’t get feedback as disclosed in Table 2: 4.1.3. | |
| 11.5.2.16 Modifications of states and properties | Supports | The product lets users change states and properties and same is conveyed by assistive technologies. | |
| 11.5.2.17 Modifications of values and text | Supports | The Product allows users to modify values and text using assistive technologies. | |
| ***11.6 Documented accessibility usage*** | Heading cell – no response required | Heading cell – no response required | |
| 11.6.1 User control of accessibility features | Not Applicable | The Product is not a Platform software. | |
| 11.6.2 No disruption of accessibility features | Supports | The Product does not disrupt platform  accessibility features. | |
| 11.7 User preferences | Supports | The Product permits user preferences from  platform settings. | |
| ***11.8 Authoring tools*** | Heading cell – no response required | Heading cell – no response required | |
| ***11.8.1 Content technology*** | Heading cell – no response required | Heading cell – no response required | |
| 11.8.2 Accessible content creation | See [WCAG 2.x](#_WCAG_2.x_Report) section  (If not authoring tool, enter “Not Applicable”) | See information in WCAG 2.x section | |
| 11.8.3 Preservation of accessibility information in transformations | Not Applicable | The Product is not an authoring tool. | |
| 11.8.4 Repair assistance | Not Applicable | The Product is not an authoring tool. | |
| 11.8.5 Templates | Not Applicable | The Product is not an authoring tool. | |

### Chapter [12: Documentation and Support Services](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf" \l "%5B%7B%22num%22%3A187%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Evaluated

### Chapter [13: ICT Providing Relay or Emergency Service Access](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A191%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

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