# VMware Accessibility Conformance Report

# International Edition

**(Based on VPAT**® **Version 2.4)**

## Name of Product/Version:

VMware vSphere Client 7.0.3

## Report Date:

October 2021

## Product Description:

VMware vSphere Client (herein referred to as “the Product”) is an HTML5-based client and is included with vCenter Server. The vSphere Client is the primary interface for connecting to and managing vCenter Server instances. You can access vSphere components through the vSphere Client, the VMware Host Client, and the vSphere Command-Line Interface. For more information, see Client Interfaces for vSphere and VMware product documentation at <https://docs.vmware.com/en/VMware-vSphere/index.html>.

**Clarity Disclaimer:** VMware vSphere Client was built using Clarity version 4 and Angular version 10. Please refer to the Clarity VPAT and Google Angular for more accessibility details.

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## Notes:

The information contained in this report applies to the product itself. To see accessibility conformance for supporting products, please go to the [VMWare Accessibility](https://www.vmware.com/help/accessibility.html) page.

## Product Type:

* Web: Yes
* Electronic Docs: No
* Software: No
* Closed: No
* Authoring Tool: No

## Evaluation Methods Used:

* NVDA 2021.1 screen reader with Chrome 94.0.4606.81 on Windows 93.0.4577.82
* VoiceOver 10 screen reader with Safari 14.1.2 on macOS 11.6
* Colour Contrast Analyzer 3.3.1
* Keyboard-only navigation
* Browser magnification
* Code inspection

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
| --- | --- |
| [Web Content Accessibility Guidelines 2.0](http://www.w3.org/TR/2008/REC-WCAG20-20081211) | Level A: Yes  Level AA: Yes  Level AAA: No |
| [Web Content Accessibility Guidelines 2.1](https://www.w3.org/TR/WCAG21) | Level A: Yes  Level AA: Yes  Level AAA: No |
| [Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines) | Yes |
| [EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf), - V3.1.1 (2019-11) | Yes |

## Terms

The terms used in the Conformance Level information are defined as follows:

* **Supports**: The functionality of the Product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
* **Partially Supports**: Some functionality of The Product does not meet the criterion.
* **Does Not Support**: The majority of Product functionality does not meet the criterion.
* **Not Applicable**: The criterion is not relevant to the Product.
* **Not Evaluated**: The Product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.x Report

Tables 1 and 2 also document conformance with:

* EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
* Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](https://www.w3.org/TR/WCAG20/#conformance-reqs).

### Table 1: Success Criteria, Level A

Notes:

| **Criteria** | | **Conformance Level** | **Remarks and Explanations** | |
| --- | --- | --- | --- | --- |
| [**1.1.1 Non-text Content**](http://www.w3.org/TR/WCAG20/#text-equiv-all) | | Does Not Support | | The Product does not provide a text equivalent for most non-text content. Examples include:   * Image buttons, image links, and icons do not provide text alternatives that describe the purpose or information visually conveyed on many pages, such as the refresh image buttons on the VAMI Monitor page. * Charts do not provide text alternatives for information visually conveyed on several pages, such as the charts found on the Host Monitor Overview page. * Datagrids with expandable rows contain information that is not available to assistive technology on several pages, such as the datagrids found on the Task Console page. * Visually hidden content can be accessed with assistive technology and the keyboard on the Host Monitor Overview page. |
| [**1.2.1 Audio-only and Video-only (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-av-only-alt) | | Not Applicable | | The Product does not have prerecorded audio-only or video-only content. |
| [**1.2.2 Captions (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-captions) | | Not Applicable | | The Product does not have prerecorded synchronized media content. |
| [**1.2.3 Audio Description or Media Alternative (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc) | | Not Applicable | | The Product does not have prerecorded synchronized media content. |
| [**1.3.1 Info and Relationships**](http://www.w3.org/TR/WCAG20/#content-structure-separation-programmatic) | | Does Not Support | | The Product can neither convey info and relationships in content that is available in the text nor be programmatically determined on most pages. Examples include:   * Related links are not programmatically grouped on several pages, such as those found on the Skyline Health and Chart Options pages. * Form fields and buttons do not have programmatically associated labels on several pages, such as those found on the VAMI upgrade page. * Inline error messages are not programmatically associated with their respective fields on several pages, such as those found on the VAMI Backup page. * Headings are visually implicit on many pages, such as chart headings found on the VAMI Monitor page and datagrids found on the Chart Options page. * Form controls with multiple labels do not correctly associate those labels on several pages, such as those found on the Configure DRS page. * Related form controls are not programmatically grouped on many pages, such as those found in the Add VM to Network modal. * Table headers are not within the same container as tabular data on several pages, such as those found in the Clone VM modal. * Heading level does not programmatically match the visual level on several pages, such as those found on the Content Libraries page. * List markup is used to visually indent non-list text on several pages, such as the Resource CPU page. * Tables have invalid structures on several pages, such as the DRS Faults page. * Lists and sub-lists are not identified programmatically on several pages, such as those found in the NSX-T Installation wizard. |
| [**1.3.2 Meaningful Sequence**](http://www.w3.org/TR/WCAG20/#content-structure-separation-sequence) | | Supports | | The Product presents content in a meaningful sequence. |
| [**1.3.3 Sensory Characteristics**](http://www.w3.org/TR/WCAG20/#content-structure-separation-understanding) | | Supports | | The Product includes instructions that are not dependent on sensory characteristics for operating and understanding the content. |
| [**1.4.1 Use of Color**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-without-color) | | Partially Supports | | The Product does not rely on the use of color to communicate meaning on many pages. Examples of exceptions include:   * Color is the only method used to convey progress and status of steps in wizards on many pages, such as those found on the Configure DRS page. * Color is the only method used to indicate the selection of elements on several pages, such as those found on the View Role Permissions page. |
| [**1.4.2 Audio Control**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-dis-audio) | | Not Applicable | | The Product does not have prerecorded synchronized media content. |
| [**2.1.1 Keyboard**](http://www.w3.org/TR/WCAG20/#keyboard-operation-keyboard-operable) | | Does Not Support | | The Product uses interactive elements, many of which cannot be accessed via keyboard alone on most pages. Examples include:   * Active elements such as navigation menus, datagrids, dropdowns, and wizards do not allow keyboard focus or interaction on many pages, such as those found on the VAMI Monitor and Cluster Monitor pages. * Inactive elements receive keyboard focus on many pages, such as content containers found in the Create Datastore and Add Networking modals. |
| [**2.1.2 No Keyboard Trap**](http://www.w3.org/TR/WCAG20/#keyboard-operation-trapping) | | Partially Supports | | The Product does not contain keyboard traps on most pages. Examples of exceptions include:   * Chart regions prevent forward keyboard navigation on the Host Monitor Overview page. |
| [**2.1.4 Character Key Shortcuts**](https://www.w3.org/TR/WCAG21/#character-key-shortcuts) | | Not Applicable | | The Product does not provide custom character key shortcuts. |
| [**2.2.1 Timing Adjustable**](http://www.w3.org/TR/WCAG20/#time-limits-required-behaviors) | | Partially Supports | | The Product provides users with an option to adjust, extend or turn off the session time-out limit on most pages. Examples of exceptions include:   * User sessions end without warning and a mechanism to adjust or extend sessions is not provided on several pages, such as those found on VAMI pages. |
| [**2.2.2 Pause, Stop, Hide**](http://www.w3.org/TR/WCAG20/#time-limits-pause) | | Supports | | The Product provides a method to pause, stop or hide automatically moving, blinking, scrolling, or auto-updating information that lasts more than five seconds. |
| [**2.3.1 Three Flashes or Below Threshold**](http://www.w3.org/TR/WCAG20/#seizure-does-not-violate) | | Not Applicable | | The Product does not contain flashing content. |
| [**2.4.1 Bypass Blocks**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-skip) | | Supports | | The Product provides a mechanism to bypass blocks of repeated content. |
| [**2.4.2 Page Titled**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-title) | | Supports | | The Product provides page titles that reflect the topic or purpose of the page content. |
| [**2.4.3 Focus Order**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-order) | | Partially Supports | | The Product has a focus order that is meaningful on many pages. Examples of exceptions include:   * Interactive elements have an illogical focus on several pages, such as those found in the navigation header for VAMI. * Focus does not shift to menus and dropdown options when opened on many pages, such as those found in the VAMI navigation header and the Virtual Switches page. * Modal dialogs do not manage focus logically on many pages, such as the Add VM to Network and Import from OVF Template modals. |
| [**2.4.4 Link Purpose (In Context)**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-refs) | | Supports | | The Product provides well-defined links that can be determined from the link text alone or from the link text together with its programmatically determined link context. |
| [**2.5.1 Pointer Gestures**](https://www.w3.org/TR/WCAG21/#pointer-gestures) (Level A 2.1 only)  Revised Section 508 – Does not apply | | Not Applicable | | The Product does not use multipoint or path-based gestures. |
| [**2.5.2 Pointer Cancellation**](https://www.w3.org/TR/WCAG21/#pointer-cancellation) (Level A 2.1 only)  Revised Section 508 – Does not apply | | Supports | | The Product supports pointer cancellation and no down events. |
| [**2.5.3 Label in Name**](https://www.w3.org/TR/WCAG21/#label-in-name) (Level A 2.1 only)  Revised Section 508 – Does not apply | | Supports | | The Product provides names for interactive elements that contain the text which is presented visually for user interface components. |
| [**2.5.4 Motion Actuation**](https://www.w3.org/TR/WCAG21/#motion-actuation) (Level A 2.1 only)  Revised Section 508 – Does not apply | | Not Applicable | | The Product does not contain functionality that relies on device motion or user motion. |
| [**3.1.1 Language of Page**](http://www.w3.org/TR/WCAG20/#meaning-doc-lang-id) | | Supports | | The Product identifies the default language of the page. |
| [**3.2.1 On Focus**](http://www.w3.org/TR/WCAG20/#consistent-behavior-receive-focus) | | Supports | | The Product does not cause a change of context on focus. |
| [**3.2.2 On Input**](http://www.w3.org/TR/WCAG20/#consistent-behavior-unpredictable-change) | | Partially Supports | | The Product does not cause an unexpected change of context when interacting with elements on most pages. Examples of exceptions include:   * Activating form elements within wizards results in unexpected context changes on several pages, such as those found in the Add VM to Network and Add Custom Alarm Definition wizards. |
| [**3.3.1 Error Identification**](http://www.w3.org/TR/WCAG20/#minimize-error-identified) | | Partially Supports | | The Product uses error identification on most pages. Examples of exceptions include:   * Error messages do not indicate which form fields are in error on several pages, such as those found in the Add Custom Alarm Definition modal dialog. |
| [**3.3.2 Labels or Instructions**](http://www.w3.org/TR/WCAG20/#minimize-error-cues) | | Does Not Support | | The Product does not provide labels or instructions for input fields on most pages. Examples include:   * Text labels are not visually present for form fields on many pages, such as those found in datagrid filter dialogs found on the Monitor Events page. * Instructions for required form fields are not present on several pages, such as those found on the VAMI Backup page. |
| [**4.1.1 Parsing**](http://www.w3.org/TR/WCAG20/#ensure-compat-parses) | | Supports | | The Product implements markup language for content that has complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and IDs are unique. |
| [**4.1.2 Name, Role, Value**](http://www.w3.org/TR/WCAG20/#ensure-compat-rsv) | | Does Not Support | | The Product does not provide the name, role, and/or value for user interface components that can be programmatically determined by assistive technologies for most pages. Examples include:   * Custom controls such as image links, buttons, trees, menus, and active elements in datagrids do not provide name, state, or role information, such as those found on the VAMI Monitor page. * Datagrids with sortable headers and filters do not indicate the filtered state on many pages, such as those found on the Monitor Utilization page. * Elements have invalid ARIA names, states, or roles on several pages, such as date entry fields found on the Configure DRS page. |

### Table 2: Success Criteria, Level AA

Notes:

| **Criteria** | | **Conformance Level** | **Remarks and Explanations** | |
| --- | --- | --- | --- | --- |
| [**1.2.4 Captions (Live)**](http://www.w3.org/TR/WCAG20/#media-equiv-real-time-captions) | | Not Applicable | | The Product does not contain synchronized media. |
| [**1.2.5 Audio Description (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc-only) | | Not Applicable | | The Product does not contain synchronized media content. |
| [**1.3.4 Orientation**](https://www.w3.org/TR/WCAG21/#orientation) (Level AA 2.1 only)  Revised Section 508 – Does not apply | | Supports | | The Product does not restrict content views and operation to a single display orientation. |
| [**1.3.5 Identify Input Purpose**](https://www.w3.org/TR/WCAG21/#identify-input-purpose) (Level AA 2.1 only)  Revised Section 508 – Does not apply | | Supports | | The Product appropriately identifies the purposes of each input field collecting information about the user. |
| [**1.4.3 Contrast (Minimum)**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-contrast) | | Partially Supports | | The Product provides sufficient color contrast for text on many pages. Examples of exceptions include:   * Static text do not sufficiently contrast the background on many pages, such as the static text for edit settings on the Increase VM Memory page. * Components such as datagrids, placeholder text, and dropdowns contain text that do not sufficiently contrast the background on many pages, such as text found on the Content Libraries page. |
| [**1.4.4 Resize text**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-scale) | | Partially Supports | | The Product allows text to be resized up to 200 percent without loss of content or functionality on most pages. Examples of exceptions include:   * Content or functionality is lost when the browser is zoomed to 200 percent on several pages, such as content found on the Configure DRS page. |
| [**1.4.5 Images of Text**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-text-presentation) | | Supports | | The Product provides information with plain text rather than images. |
| [**1.4.10 Reflow**](https://www.w3.org/TR/WCAG21/#reflow) (Level AA 2.1 only)  Revised Section 508 – Does not apply | | Does Not Support | | The Product does not allow content to be presented without loss of information or functionality, and without requiring scrolling in two dimensions for the dimensions required by this criterion on most pages. Examples include:   * Content or functionality is lost and results in two-dimensional scrolling when the viewport width is sized to 1280 pixels and the browser is zoomed to 400% on most pages, such as content and functionality found on the VAMI Backup and Monitor pages. |
| [**1.4.11 Non-text Contrast**](https://www.w3.org/TR/WCAG21/#non-text-contrast) (Level AA 2.1 only)  Revised Section 508 – Does not apply | | Partially Supports | | The Product provides sufficient color contrast for user interface components and graphical objects on many pages with such content. Examples of exceptions include:   * Focus, hover, and selection states for components such as dropdowns, menus, and buttons do not provide sufficient contrast on many pages, such as those found in the Clone VM and Add Custom Alarm Definition modal dialogs. * Charts contain interactive elements that do not provide sufficient contrast on several pages, such as those found on Performance Overview page. * Active interface components do not provide sufficiently contrast the background on several pages, such as interactive icons found on the Virtual Switches page. |
| [**1.4.12 Text Spacing**](https://www.w3.org/TR/WCAG21/#text-spacing) (Level AA 2.1 only)  Revised Section 508 – Does not apply | | Supports | | The Product provides no loss of content or functionality when text spacing is modified according to the guidelines in this criterion. |
| [**1.4.13 Content on Hover or Focus**](https://www.w3.org/TR/WCAG21/#content-on-hover-or-focus) (Level AA 2.1 only)  Revised Section 508 – Does not apply | | Partially Supports | | The Product provides content that becomes available on hover or focus, which can be dismissible, hoverable, and persistent on most pages with such content. Examples of exceptions include:   * Charts contain tooltips and other content that is revealed mouse hover that cannot be dismissed with the keyboard alone on several pages, such as those found on the VAMI Monitor page. * Content that is revealed on hover do not persist when the pointer is moved to the newly revealed content on several pages, such as tooltips found in the Add Networking modal dialog and Manage Licenses page. |
| [**2.4.5 Multiple Ways**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-mult-loc) | | Supports | | The Product provides more than one way to locate a web page within a set of web pages except where the web page is the result of, or a step in, a process. |
| [**2.4.6 Headings and Labels**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-descriptive) | | Partially Supports | | The Product provides descriptive and unique headings and labels on many pages that contain headings and or labels. Examples of exceptions include:   * Labels for image buttons, image links, and other controls are not unique on many pages, such as those found in the NSX-T Installation wizard. * Datagrids, tables, and dropdowns contain column headers that are not descriptive on many pages, such as those found on the Host Monitor Overview page. |
| [**2.4.7 Focus Visible**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-visible) | | Partially Supports | | The Product provides clearly visible focus indicators many pages that contain controls. Examples of exceptions include:   * Buttons and other active elements do not provide a visible focus indication that is clearly visible on several pages, such as those found on the VAMI upgrade page. * Sliders, checkboxes, image buttons and other active elements do not provide a visible indication of keyboard focus on many pages, such as those found on the Configure DRS page. |
| [**3.1.2 Language of Parts**](http://www.w3.org/TR/WCAG20/#meaning-other-lang-id) | | Supports | | The Product provides inline changes in language that can be programmatically determined by assistive technologies. |
| [**3.2.3 Consistent Navigation**](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-locations) | | Supports | | The Product provides a consistent navigation mechanism for all pages. |
| [**3.2.4 Consistent Identification**](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-functionality) | | Supports | | The Product identifies elements consistently on all pages. |
| [**3.3.3 Error Suggestion**](http://www.w3.org/TR/WCAG20/#minimize-error-suggestions) | | Partially Supports | | The Product provides descriptive error messages on most identified form field errors. Examples of exceptions include:   * Error messages do not provides suggestions for how to fix errors that occur on several pages, such as the Manage Licenses page. |
| [**3.3.4 Error Prevention (Legal, Financial, Data)**](http://www.w3.org/TR/WCAG20/#minimize-error-reversible) | | Supports | | The Product provides error prevention on functions that modify and/or delete user-controllable data that can be reversed, checked, or confirmed. |
| [**4.1.3 Status Messages**](https://www.w3.org/TR/WCAG21/#status-messages)(Level AA 2.1 only)  Revised Section 508 – Does not apply | | Partially Supports | | The Product provides status messages that can be programmatically determined by assistive technologies without receiving focus on most instances. Examples of exceptions include:   * Status messages that do not receive keyboard focus are not announced when they occur on several pages, such as those found in the Add Networking and Increase Datastore Capacity modals. |

### Table 3: Success Criteria, Level AAA

Notes: Not Evaluated

## Revised Section 508 Report

Notes:

### Chapter 3: [Functional Performance Criteria](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#302-functional-performance-criteria) (FPC)

Notes:

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| 302.1Without Vision | Does Not Support | The Product provides at least one mode of operation that enables users with no vision to use its features. A few challenges may occur while accessing the application as disclosed in:   * Table 1: 1.1.1, 1.3.1, 1.4.1, 2.1.1, 2.1.2, 2.2.1, 2.4.3, 3.2.2, 3.3.1, 3.2.2, 3.3.1, and 4.1.2. * Table 2: 2.4.6, 3.3.3, and 4.1.3. |
| 302.2 With Limited Vision | Partially Supports | The Product provides at least one mode of operation that enables users with limited vision to use its features. A few challenges may occur while accessing the application as disclosed in:   * Table 1: 1.1.1, 1.3.1, 1.4.1, 2.1.1, 2.1.2, 2.4.3, 3.2.2, 3.3.1, 3.3.2, and 4.1.2. * Table 2: 1.4.3, 1.4.4, 2.4.6, and 2.4.7. |
| 302.3Without Perception of Color | Partially Supports | The Product provides at least one mode of operation that enables users without a perception of color to use its features. A few challenges may occur while accessing the application as disclosed in:   * Table 1: 1.4.1 and 3.3.1. * Table 2: 1.4.3. |
| 302.4Without Hearing | Supports | The Product provides at least one mode of operation that enables users without hearing to use its features. |
| 302.5With Limited Hearing | Supports | The Product provides at least one mode of operation that enables users with limited hearing to use its features. |
| 302.6Without Speech | Supports | The Product provides at least one mode of operation that enables users without speech to use its features. |
| 302.7With Limited Manipulation | Does Not Support | The Product does not provide a mode of operation that does not require fine motor control or simultaneous manual operations as disclosed in:   * Table 1: 2.1.1, 2.1.2, 2.2.1, 2.4.3, and 4.1.2. * Table 2: 2.4.6, 2.4.7, and 3.3.3. |
| 302.8With Limited Reach and Strength | Does Not Support | The Product does not provide a mode of operation that enables users with limited reach and strength to use its features as disclosed in:   * Table 1: 2.1.1, 2.1.2, 2.2.1, 2.4.3, and 3.2.2. * Table 2: 2.4.7. |
| 302.9With Limited Language, Cognitive, and Learning Abilities | Partially Supports | The Product provides features that make it simpler and easier to use by individuals with limited language, cognitive, and learning abilities. A few challenges may occur while accessing the application as disclosed in:   * Table 1: 1.1.1, 1.3.1, 1.4.1, 2.1.1, 2.2.1, 2.4.3, 3.3.1, 3.3.2, 3.2.2, and 4.1.2. * Table 2: 2.4.6, 2.4.7, 3.3.3, and 4.1.3. |

### Chapter 4: [Hardware](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#401-general)

Notes: Not Applicable

### Chapter 5: [Software](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#501-general)

Notes:

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| **501.1 Scope – Incorporation of WCAG 2.0 AA** | See WCAG 2.x section | See information in WCAG 2.x section |
| [***502 Interoperability with Assistive Technology***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#502-interoperability-assistive-technology) | Heading cell – no response required | Heading cell – no response required |
| 502.2.1 User Control of Accessibility Features | Not Applicable | The Product is not a platform software. |
| 502.2.2 No Disruption of Accessibility Features | Not Applicable | The Product is not a platform software. |
| ***502.3 Accessibility Services*** | Heading cell – no response required | Heading cell – no response required |
| 502.3.1 Object Information | Not Applicable | The Product is not a platform software. |
| 502.3.2 Modification of Object Information | Not Applicable | The Product is not a platform software. |
| 502.3.3 Row, Column, and Headers | Not Applicable | The Product is not a platform software. |
| 502.3.4 Values | Not Applicable | The Product is not a platform software. |
| 502.3.5 Modification of Values | Not Applicable | The Product is not a platform software. |
| 502.3.6 Label Relationships | Not Applicable | The Product is not a platform software. |
| 502.3.7 Hierarchical Relationships | Not Applicable | The Product is not a platform software. |
| 502.3.8 Text | Not Applicable | The Product is not a platform software. |
| 502.3.9 Modification of Text | Not Applicable | The Product is not a platform software. |
| 502.3.10 List of Actions | Not Applicable | The Product is not a platform software. |
| 502.3.11 Actions on Objects | Not Applicable | The Product is not a platform software. |
| 502.3.12 Focus Cursor | Not Applicable | The Product is not a platform software. |
| 502.3.13 Modification of Focus Cursor | Not Applicable | The Product is not a platform software. |
| 502.3.14 Event Notification | Not Applicable | The Product is not a platform software. |
| 502.4 Platform Accessibility Features | Not Applicable | The Product is not a platform software. |
| [***503 Applications***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#503-applications) | Heading cell – no response required | Heading cell – no response required |
| 503.2 User Preferences | Not Applicable | The Product is not a platform software. |
| 503.3 Alternative User Interfaces | Not Applicable | The Product does not provide an alternative user interface that functions as assistive technology. |
| ***503.4 User Controls for Captions and Audio Description*** | Heading cell – no response required | Heading cell – no response required |
| 503.4.1 Caption Controls | Not Applicable | The Product does not contain synchronized media. |
| 503.4.2 Audio Description Controls | Not Applicable | The Product does not contain synchronized media. |
| [***504 Authoring Tools***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#504-authoring-tools) | Heading cell – no response required | Heading cell – no response required |
| 504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”) | See [WCAG 2.x](#_WCAG_2.x_Report) section | See information in WCAG 2.x section |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Not Applicable | The Product is not an authoring tool. |
| 504.2.2 PDF Export | Not Applicable | The Product is not an authoring tool. |
| 504.3 Prompts | Not Applicable | The Product is not an authoring tool. |
| 504.4 Templates | Not Applicable | The Product is not an authoring tool. |

### Chapter 6: [Support Documentation and Services](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#601-general)

Notes: Not Evaluated

## EN 301 549 Report

Notes:

### Chapter 4: [Functional Performance Statements](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A38%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D) (FPS)

Notes:

| **Criteria** | | **Conformance Level** | | **Remarks and Explanations** |
| --- | --- | --- | --- | --- |
| **4.2.1 Usage without vision** | **Does Not Support** | | The Product does not provide a mode of operation that enables users with no vision to use its features as disclosed in:   * Table 1: 1.1.1, 1.3.1, 1.4.1, 2.1.1, 2.1.2, 2.2.1, 2.4.3, 3.2.2, 3.3.1, 3.2.2, 3.3.1, and 4.1.2. * Table 2: 2.4.6, 3.3.3, and 4.1.3. | |
| **4.2.2 Usage with limited vision** | **Partially Supports** | | The Product provides at least one mode of operation that enables users with limited vision to use its features. A few challenges may occur while accessing the application as disclosed in:   * Table 1: 1.1.1, 1.3.1, 1.4.1, 2.1.1, 2.1.2, 2.4.3, 3.2.2, 3.3.1, 3.3.2, and 4.1.2. * Table 2: 1.4.3, 1.4.4, 2.4.6, and 2.4.7. | |
| **4.2.3 Usage without perception of colour** | **Partially Supports** | | The Product provides at least one mode of operation that enables users without a perception of colour to use its features. A few challenges may occur while accessing the application as disclosed in:   * Table 1: 1.4.1 and 3.3.1. * Table 2: 1.4.3. | |
| **4.2.4 Usage without hearing** | Supports | | The Product provides at least one mode of operation that enables users without hearing to use its features. | |
| **4.2.5 Usage with limited hearing** | Supports | | The Product provides at least one mode of operation that enables users with limited hearing to use its features. | |
| **4.2.6 Usage with no or limited vocal capability** | Supports | | The Product provides at least one mode of operation that enables users without speech to use its features. | |
| **4.2.7 Usage with limited manipulation or strength** | **Does Not Support** | | The Product does not provide a mode of operation that does not require fine motor control or simultaneous manual operations as disclosed in:   * Table 1: 2.1.1, 2.1.2, 2.2.1, 2.4.3, and 3.2.2. * Table 2: 2.4.7. | |
| **4.2.8 Usage with limited reach** | **Does Not Support** | | The Product does not provide a mode of operation that enables users with limited reach to use its features as disclosed in:   * Table 1: 2.1.1, 2.1.2, 2.2.1, 2.4.3, and 3.2.2. * Table 2: 2.4.7. | |
| **4.2.9 Minimize photosensitive seizure triggers** | **Supports** | | The Product provides at least one mode of operation that minimizes the potential for triggering photosensitive seizures. | |
| **4.2.10 Usage with limited cognition, language or learning** | **Partially Supports** | | The Product provides features that make it simpler and easier to use by individuals with limited cognitive, language, and learning abilities. A few challenges may occur while accessing the application as disclosed in:   * Table 1: 1.1.1, 1.3.1, 1.4.1, 2.1.1, 2.2.1, 2.4.3, 3.3.1, 3.3.2, and 4.1.2. * Table 2: 2.4.6, 2.4.7, 3.3.3, and 4.1.3. | |
| **4.2.11 Privacy** | **Supports** | | The Product maintains privacy equally for all users. | |

### Chapter [5: Generic Requirements](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A45%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [6: ICT with Two-Way Voice Communication](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A60%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [7: ICT with Video Capabilities](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A70%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [8: Hardware](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A74%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [9: Web](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A113%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: See [**WCAG 2.x section**](#_WCAG_2.x_Report)

### Chapter [10: Non-Web Software](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf" \l "%5B%7B%22num%22%3A127%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [11: Software](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A149%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes:

| **Criteria** | **Conformance Level** | **Remarks and Explanations** | |
| --- | --- | --- | --- |
| ***11.0 General (informative)*** | Heading cell – no response required | Heading cell – no response required |
| 11.1.1.1 through 11.4.1.3 | See [WCAG 2.x](#WCAG) section | See information in WCAG 2.x section | |
| ***11.5 Interoperability with assistive technology*** | Heading cell – no response required | Heading cell – no response required | |
| ***11.5.1 Closed functionality*** | Heading cell – no response required | Heading cell – no response required | |
| ***11.5.2 Accessibility services*** | Heading cell – no response required | Heading cell – no response required | |
| ***11.5.2.1 Platform accessibility service support for software that provides a user interface*** | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 | |
| ***11.5.2.2 Platform accessibility service support for assistive technologies*** | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 | |
| 11.5.2.3 Use of accessibility services | Not Applicable | The Product is not a platform software. | |
| 11.5.2.4 Assistive technology | Not Applicable | The Product is not an assistive technology. | |
| 11.5.2.5 Object information | Not Applicable | The Product is not a platform software. | |
| 11.5.2.6 Row, column, and headers | Not Applicable | The Product is not a platform software. | |
| 11.5.2.7 Values | Not Applicable | The Product is not a platform software. | |
| 11.5.2.8 Label relationships | Not Applicable | The Product is not a platform software. | |
| 11.5.2.9 Parent-child relationships | Not Applicable | The Product is not a platform software. | |
| 11.5.2.10 Text | Not Applicable | The Product is not a platform software. | |
| 11.5.2.11 List of available actions | Not Applicable | The Product is not a platform software. | |
| 11.5.2.12 Execution of available actions | Not Applicable | The Product is not a platform software. | |
| 11.5.2.13 Tracking of focus and selection attributes | Not Applicable | The Product is not a platform software. | |
| 11.5.2.14 Modification of focus and selection attributes | Not Applicable | The Product is not a platform software. | |
| 11.5.2.15 Change notification | Not Applicable | The Product is not a platform software. | |
| 11.5.2.16 Modifications of states and properties | Not Applicable | The Product is not a platform software. | |
| 11.5.2.17 Modifications of values and text | Not Applicable | The Product is not a platform software. | |
| ***11.6 Documented accessibility usage*** | Heading cell – no response required | Heading cell – no response required | |
| 11.6.1 User control of accessibility features | Not Applicable | The Product is not a platform software. | |
| 11.6.2 No disruption of accessibility features | Not Applicable | The Product is not a platform software. | |
| 11.7 User preferences | Not Applicable | The Product is not a platform software. | |
| ***11.8 Authoring tools*** | Heading cell – no response required | Heading cell – no response required | |
| ***11.8.1 Content technology*** | Heading cell – no response required | Heading cell – no response required | |
| 11.8.2 Accessible content creation | Not Applicable | See information in WCAG 2.x section | |
| 11.8.3 Preservation of accessibility information in transformations | Not Applicable | The Product is not an authoring tool. | |
| 11.8.4 Repair assistance | Not Applicable | The Product is not an authoring tool. | |
| 11.8.5 Templates | Not Applicable | The Product is not an authoring tool. | |

### Chapter [12: Documentation and Support Services](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf" \l "%5B%7B%22num%22%3A187%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Evaluated

### Chapter [13: ICT Providing Relay or Emergency Service Access](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A191%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

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