# VMware Accessibility Conformance Report

# International Edition

**(Based on VPAT**® **Version 2.4)**

## Name of Product/Version:

vRealize Operations, version 8.6.0

## Report Date:

June 2021

## Product Description:

VMware vRealize Operations Manager (herein referred to as “The Product”) delivers intelligent operations management with application-to-storage visibility across physical, virtual, and cloud infrastructures. Using policy-based automation, operations teams automate key processes and improve IT efficiency.

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## Notes:

## Product Type:

Web: Yes

Electronic Docs: No

Software: No

Closed: No

Authoring Tool: No

## Evaluation Methods Used:

* NVDA screen reader with Chrome on Windows
* VoiceOver screen reader with Safari on macOS
* Colour Contrast Analyzer
* Keyboard-only navigation
* Browser magnification

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
| --- | --- |
| [Web Content Accessibility Guidelines 2.0](http://www.w3.org/TR/2008/REC-WCAG20-20081211) | Level A: Yes  Level AA: Yes  Level AAA: No |
| [Web Content Accessibility Guidelines 2.1](https://www.w3.org/TR/WCAG21) | Level A: Yes  Level AA: Yes  Level AAA: No |
| [Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines) | Yes |
| [EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf), - V3.1.1 (2019-11) | Yes |

## Terms

The terms used in the Conformance Level information are defined as follows:

* **Supports**: The functionality of The Product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
* **Partially Supports**: Some functionality of The Product does not meet the criterion.
* **Does Not Support**: The majority of product functionality does not meet the criterion.
* **Not Applicable**: The criterion is not relevant to The Product.
* **Not Evaluated**: The Product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.x Report

Tables 1 and 2 also document conformance with:

* EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
* Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](https://www.w3.org/TR/WCAG20/#conformance-reqs).

### Table 1: Success Criteria, Level A

Notes:

| **Criteria** | | **Conformance Level** | **Remarks and Explanations** | |
| --- | --- | --- | --- | --- |
| [**1.1.1 Non-text Content**](http://www.w3.org/TR/WCAG20/#text-equiv-all) | | Partially Supports | | The Product provides text descriptions for non-text content in many instances. Exceptions include:   * Meaningful images and icons such as error message icons for forms and object type images lack a text description on many pages. * Decorative images do not have null alternative text values, such as those on the Quick Start page on many pages. * Charts and graphs are not described on several pages, such as those found on the Recommended Actions page. * Content intended to be hidden from all users are still available to assistive technology on several pages, such as the time selection and custom menu options on the Operations Overview page. |
| [**1.2.1 Audio-only and Video-only (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-av-only-alt) | | Not Applicable | | The Product does not have prerecorded audio-only or video-only content. |
| [**1.2.2 Captions (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-captions) | | Does Not Support | | The Product does not provide captions for prerecorded synchronized media. |
| [**1.2.3 Audio Description or Media Alternative (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc) | | Supports | | The Product provides audio descriptions that describes video in synchronized media. |
| [**1.3.1 Info and Relationships**](http://www.w3.org/TR/WCAG20/#content-structure-separation-programmatic) | | Does Not Support | | The Product conveys info and relationships in content that is available in text or can be programmatically determined on many pages. Exceptions include:   * Headings are not identified programmatically in several instances, such as headings on the Quick Start page. * Landmarks and regions are not identified or incorrectly identified programmatically on many pages, such as datagrid pagination regions and images incorrectly identified as complimentary on the vSphere World Metrics pages. * Navigation trees and tree grids do not provide level or location information on many pages, such as those in the left navigation for Environments pages. * Related form fields and links are not grouped programmatically on many pages, such as form elements for display, time, and account in User Preferences. * Actionable elements that initiate a change of context are not identified in text on many pages, such as the help button that opens a new window found throughout the application. * Form fields and buttons do not provide labels or are not programmatically associated with text labels in many instances, such as form fields found on the Policies page. * Image buttons and other active elements have multiple redundant labels on several pages, such as the image buttons for media players on the Using Logs page. * Data tables have structures that are not defined, invalid, or have empty headers on many pages, such as the data tables found in modals on the What-If Analysis page. * Content that is visually presented is not available to assistive technology in several instances, such as the datagrids with expandable row content on the Collection Status page. * Assistive technology is not notified of changes in dynamic content in several instances, such as updated content when elements are selected on Inventory pages. |
| [**1.3.2 Meaningful Sequence**](http://www.w3.org/TR/WCAG20/#content-structure-separation-sequence) | | Supports | | The Product presents content in a meaningful sequence. |
| [**1.3.3 Sensory Characteristics**](http://www.w3.org/TR/WCAG20/#content-structure-separation-understanding) | | Supports | | The Product includes instructions which are not dependent on sensory characteristics for operating and understanding content. |
| [**1.4.1 Use of Color**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-without-color) | | Partially Supports | | The Product does not rely on the use of color to communicate meaning on most pages. Exceptions include:   * Color alone is used to indicate selection on many pages, such as choosing a VM and datagrid row on the What-If Analysis page. |
| [**1.4.2 Audio Control**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-dis-audio) | | Supports | | The Product does not contain automatically playing audio content and provides a mechanism to pause or stop audio content. |
| [**2.1.1 Keyboard**](http://www.w3.org/TR/WCAG20/#keyboard-operation-keyboard-operable) | | Does Not Support | | The Product uses active elements, many of which can be accessed via keyboard. Exceptions include:   * Many components throughout the application including menus, accordions, datagrids, checkboxes, tree grids, and date pickers do not receive keyboard focus and cannot be used with the keyboard alone, such as those found on the vSphere World pages. * Many links and image buttons do not receive keyboard focus and cannot be used with the keyboard alone, such as those found on the Authentication Sources page. * Many elements that reveal content on mouse hover are not available to the keyboard. * Dialogs that contain active elements on several pages do not support keyboard interactions, such as custom controls for time selection found on the Operations Overview page. |
| [**2.1.2 No Keyboard Trap**](http://www.w3.org/TR/WCAG20/#keyboard-operation-trapping) | | Supports | | The Product does not contain keyboard traps. |
| [**2.1.4 Character Key Shortcuts**](https://www.w3.org/TR/WCAG21/#character-key-shortcuts) | | Not Applicable | | The Product does not provide custom character key shortcuts. |
| [**2.2.1 Timing Adjustable**](http://www.w3.org/TR/WCAG20/#time-limits-required-behaviors) | | Does Not Support | | The Product does not provide a method where timing is adjustable. |
| [**2.2.2 Pause, Stop, Hide**](http://www.w3.org/TR/WCAG20/#time-limits-pause) | | Does Not Support | | The Product does not provide a method to pause, stop, or hide automatically moving or updating content or to extend or adjust user sessions. |
| [**2.3.1 Three Flashes or Below Threshold**](http://www.w3.org/TR/WCAG20/#seizure-does-not-violate) | | Not Applicable | | The Product does not contain flashing content. |
| [**2.4.1 Bypass Blocks**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-skip) | | Does Not Support | | The Product does not provide a mechanism to bypass blocks of repeated content. |
| [**2.4.2 Page Titled**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-title) | | Supports | | The Product provides page titles that reflect the topic or purpose. |
| [**2.4.3 Focus Order**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-order) | | Partially Supports | | The Product has a focus order that is meaningful for many pages. Exceptions include the following:   * Focus does not move to activated menus on several pages, such as menus found in the navigation header and action menus in datagrids throughout the application. * Focus does not return to an expected location for modal dialogs on many pages, such as edit modals found on the Getting Started, View Images, and New Account modals. * Focus does not shift to revealed content on many pages, such as activating controls to display additional information on the Quick Start page. * Dynamic content does not immediately follow triggering elements on several pages, such as adding additional tabs to sub-navigation regions on vSphere World pages. * The focus order does not match the reading order for the interactive map on the topology view on the Collection Status page. |
| [**2.4.4 Link Purpose (In Context)**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-refs) | | Partially Supports | | The Product identifies link purpose on most pages. Exceptions include:   * Image links that open new windows do not provide descriptive labels on the About page. * Link text in datagrids on the Environments Overview page provide adjacent text instead of link text to assistive technology. |
| [**2.5.1 Pointer Gestures**](https://www.w3.org/TR/WCAG21/#pointer-gestures) (Level A 2.1 only)  Revised Section 508 – Does not apply | | Not Applicable | | The Product does not use pointer gestures. |
| [**2.5.2 Pointer Cancellation**](https://www.w3.org/TR/WCAG21/#pointer-cancellation) (Level A 2.1 only)  Also applies to:  Revised Section 508 – Does not apply | | Supports | | The Product supports pointer cancellation and no down events. |
| [**2.5.3 Label in Name**](https://www.w3.org/TR/WCAG21/#label-in-name) (Level A 2.1 only)  Revised Section 508 – Does not apply | | Partially Supports | | In The Product, accessible names of user interface components match visible text when text labels are used on most pages. Exceptions include:   * The accessible name for form fields in modal wizards do not reflect the visible text on the Create View page. |
| [**2.5.4 Motion Actuation**](https://www.w3.org/TR/WCAG21/#motion-actuation) (Level A 2.1 only)  Revised Section 508 – Does not apply | | Not Applicable | | The Product does not contain functionality that relies on device motion or user motion. |
| [**3.1.1 Language of Page**](http://www.w3.org/TR/WCAG20/#meaning-doc-lang-id) | | Supports | | In The Product, the primary language is programmatically defined. |
| [**3.2.1 On Focus**](http://www.w3.org/TR/WCAG20/#consistent-behavior-receive-focus) | | Partially Supports | | The Product includes components that do not initiate a change of context when they receive focus on most pages. Exceptions include:   * Moving focus to search suggestions in the navigation header navigates to a new page. * Content and selection that result in a change of context occurs automatically when elements receive focus on several pages, such as elements in tree grids on Inventory pages. |
| [**3.2.2 On Input**](http://www.w3.org/TR/WCAG20/#consistent-behavior-unpredictable-change) | | Partially Supports | | The Product does not include components which initiate a change of context on input on most pages. Exceptions include:   * Changes of context occur when form elements receive input, such as checkboxes that update charts automatically when selected before completion on the vSphere World Events page. |
| [**3.3.1 Error Identification**](http://www.w3.org/TR/WCAG20/#minimize-error-identified) | | Partially Supports | | The Product uses error identification in many workflows. Exceptions include the following:   * Error messages are not announced when they occur for several forms, such as errors that occur within custom dialogs for time selection on the Operations Overview page. |
| [**3.3.2 Labels or Instructions**](http://www.w3.org/TR/WCAG20/#minimize-error-cues) | | Partially Supports | | The Product provides labels or instructions for input fields on most pages. Exceptions include:   * Instructions for required form fields are not provided in several instances, such as forms in wizards on the Automation Central page. |
| [**4.1.1 Parsing**](http://www.w3.org/TR/WCAG20/#ensure-compat-parses) | | Supports | | The Product implements markup language for content which has complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and IDs are unique. |
| [**4.1.2 Name, Role, Value**](http://www.w3.org/TR/WCAG20/#ensure-compat-rsv) | | Partially Supports | | The Product follow HTML specifications that facilitate accessibility on many pages. Exceptions include:   * Menus and dropdowns do not provide state information in several instances, such as menus found in the navigation header and side navigation. * Components including menus, dropdowns, tree grids, links, buttons, toolbars, and comboboxes do not provide valid name, state, or role information in many instances, such as search fields and comboboxes found on the Workload Optimization page. * Frames lack descriptive titles on the About page. * Visible and meaningful content is not available to assistive technology in several instances, such as tooltips and data points for charts on the Operations Overview page. |

### Table 2: Success Criteria, Level AA

Notes:

| **Criteria** | | **Conformance Level** | **Remarks and Explanations** | |
| --- | --- | --- | --- | --- |
| [**1.2.4 Captions (Live)**](http://www.w3.org/TR/WCAG20/#media-equiv-real-time-captions) | | Not Applicable | | The Product does not contain synchronized media. |
| [**1.2.5 Audio Description (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc-only) | | Supports | | The Product provides audio descriptions of all prerecorded video content in synchronized media. |
| [**1.3.4 Orientation**](https://www.w3.org/TR/WCAG21/#orientation) (Level AA 2.1 only)  Revised Section 508 – Does not apply | | Supports | | The Product does not restrict content views and operation to a single display orientation. |
| [**1.3.5 Identify Input Purpose**](https://www.w3.org/TR/WCAG21/#identify-input-purpose) (Level AA 2.1 only)  Revised Section 508 – Does not apply | | Supports | | The Product does not contain form fields that collect information about the user. |
| [**1.4.3 Contrast (Minimum)**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-contrast) | | Partially Supports | | The Product provides sufficient contrast for text on many pages. Exceptions include:   * Text for cards, charts, graphs, forms, banners, icons, and links on many pages do not minimum contrast requirements such as the card text on the vSphere World Capacity Dashboard page. |
| [**1.4.4 Resize text**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-scale) | | Partially Supports | | The Product allows text to be resized up to 200 percent without loss of content or functionality on most pages. Exceptions include:   * Content and functionality are lost when resized to 200 percent on several pages, such as Using Logs page. |
| [**1.4.5 Images of Text**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-text-presentation) | | Partially Supports | | The Product provides information with plain text rather than images on most pages. Exceptions include:   * Text in diagrams and edit modals are images of text rather than text on the View Images page. |
| [**1.4.10 Reflow**](https://www.w3.org/TR/WCAG21/#reflow) (Level AA 2.1 only)  Revised Section 508 – Does not apply | | Does Not Support | | In The Product, content cannot be presented without loss of information or functionality or without scrolling in two dimensions, at the dimensions required by this criterion. |
| [**1.4.11 Non-text Contrast**](https://www.w3.org/TR/WCAG21/#non-text-contrast) (Level AA 2.1 only)  Revised Section 508 – Does not apply | | Partially Supports | | The Product provides sufficient color contrast for user interface components and graphical objects on many pages. Exceptions include the following:   * Keyboard focus indication for many actionable elements does not have sufficient contrast, such as links in the navigation header in both light and dark mode. |
| [**1.4.12 Text Spacing**](https://www.w3.org/TR/WCAG21/#text-spacing) (Level AA 2.1 only)  Revised Section 508 – Does not apply | | Partially Supports | | In The Product, no loss of content or functionality occurs when text spacing is increased according to the guidelines in this criterion on most pages. Exceptions include the following:   * Content or functionality is lost when text style properties are applied in several instances, such as create scenario form on the What-If Analysis page. |
| [**1.4.13 Content on Hover or Focus**](https://www.w3.org/TR/WCAG21/#content-on-hover-or-focus) (Level AA 2.1 only)  Revised Section 508 – Does not apply | | Partially Supports | | The Product contains content that becomes available on hover or focus, which is dismissible, hoverable, and persistent on many pages. Exceptions include:   * Content that appears on hover or focus is not dismissible with the keyboard alone in many instances, such as chart information on the vSphere World pages. * Content that appears on hover or focus is not hoverable, such as signpost tooltips in modals on the Authentication Sources page. |
| [**2.4.5 Multiple Ways**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-mult-loc) | | Supports | | The Product provides multiple ways to locate required content. |
| [**2.4.6 Headings and Labels**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-descriptive) | | Partially Supports | | The Product contains headings and labels that are unique and describe the topic or purpose on most pages. Exceptions include:   * Headings are not unique on main page content in the custom groups section of the Environments Overview page. * Form fields do not provide labels that accurately describe their purpose in several instances, such as the new dashboard form on the Create Dashboard page. |
| [**2.4.7 Focus Visible**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-visible) | | Partially Supports | | The Product contains user interfaces where the keyboard focus indicator is visible on many pages. Exceptions include the following:   * A clear visual keyboard focus indicator for several components is not provided, such as buttons and active elements in datagrids on vSphere world pages. |
| [**3.1.2 Language of Parts**](http://www.w3.org/TR/WCAG20/#meaning-other-lang-id) | | Partially Supports | | The Product does not change languages on most pages where inline changes in language need to be defined. Exceptions include:   * Changes in language that occur on the User preferences page are not defined inline. |
| [**3.2.3 Consistent Navigation**](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-locations) | | Supports | | The Product provides a consistent navigation mechanism for all pages. |
| [**3.2.4 Consistent Identification**](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-functionality) | | Supports | | The Product identifies elements consistently on all pages. |
| [**3.3.3 Error Suggestion**](http://www.w3.org/TR/WCAG20/#minimize-error-suggestions) | | Supports | | The Product provides descriptive error messages for identified form field errors. |
| [**3.3.4 Error Prevention (Legal, Financial, Data)**](http://www.w3.org/TR/WCAG20/#minimize-error-reversible) | | Supports | | The Product does not cause legal commitments or financial transactions, and functions that modify or delete user-controllable data can be checked, confirmed, or reversed. |
| [**4.1.3 Status Messages**](https://www.w3.org/TR/WCAG21/#status-messages)(Level AA 2.1 only)  Revised Section 508 – Does not apply | | Partially Supports | | In The Product, many status messages are announced. Exceptions include:   * Several dynamic status messages are not announced, such as failure messages for incomplete steps in wizard modals on the View Images and Create View pages. |

### Table 3: Success Criteria, Level AAA

Notes: Not Evaluated

## Revised Section 508 Report

Notes:

### Chapter 3: [Functional Performance Criteria](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#302-functional-performance-criteria) (FPC)

Notes:

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| 302.1Without Vision | Does Not Support | The Product features cannot be operated by people without vision as disclosed in:   * Table 1: 1.1.1, 1.3.1, 1.4.1, 2.1.1, 2.2.1, 2.4.1, 2.4.3, 2.4.4, 3.2.1, 3.2.2, 3.3.1, and 4.1.2. * Table 2: 2.4.6, 3.1.2, and 4.1.3. |
| 302.2 With Limited Vision | Partially Supports | The Product features can be operated by people with limited vision. A few challenges may occur while accessing the application as disclosed in:   * Table 1: 1.1.1, 1.3.1, 1.4.1, 2.1.1, 2.4.1, 2.4.3, 2.4.4, 3.2.1, 3.2.2, 3.3.1, 3.3.2, and 4.1.2. * Table 2: 1.4.3, 1.4.4, 1.4.5, 2.4.6, 2.4.7, and 3.1.2. |
| 302.3Without Perception of Color | Partially Supports | The Product features can be operated by people without perception of color. A few challenges may occur as disclosed in:   * Table 1: 1.4.1 and 3.3.1. * Table 2: 1.4.3. |
| 302.4Without Hearing | Partially Supports | The Product features can be operated by people without hearing. A few challenges may occur as disclosed in:   * Table 1: 1.2.2. * Table 2: 3.1.2. |
| 302.5With Limited Hearing | Partially Supports | The Product features can be operated by people with limited hearing. A few challenges may occur as disclosed in:   * Table 1: 1.2.2. * Table 2: 3.1.2. |
| 302.6Without Speech | Not Applicable | The Product has no operation that requires speech input or control. |
| 302.7With Limited Manipulation | Partially Supports | The Product features can be used by people with limited manipulation. A few challenges may occur as disclosed in:   * Table 1: 2.1.1, 2.2.1, 2.4.1, 2.4.3, 2.4.4, 3.2.1, and 4.1.2. * Table 2: 2.4.6 and 2.4.7. |
| 302.8With Limited Reach and Strength | Partially Supports | The Product features can be used by people with limited reach and strength. A few challenges may occur as disclosed in:   * Table 1: 2.1.1, 2.2.1, 2.4.1, 2.4.3, 2.4.4, 3.2.1, and 4.1.2. * Table 2: 2.4.6 and 2.4.7. |
| 302.9With Limited Language, Cognitive, and Learning Abilities | Does Not Support | The Product features cannot be used by people with limited language, cognitive, and learning abilities as disclosed in:   * Table 1: 1.1.1, 1.2.2, 1.3.1, 1.4.1, 2.1.1, 2.2.1, 2.2.2, 2.4.1, 2.4.3, 2.4.4, 3.3.1, 3.3.2, 3.2.1, 3.2.2, and 4.1.2. * Table 2: 1.4.5, 2.4.6, 2.4.7, 3.1.2, and 4.1.3. |

### Chapter 4: [Hardware](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#401-general)

Notes: Not Applicable

### Chapter 5: [Software](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#501-general)

Notes:

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| **501.1 Scope – Incorporation of WCAG 2.0 AA** | See WCAG 2.x section | See information in WCAG 2.x section |
| [***502 Interoperability with Assistive Technology***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#502-interoperability-assistive-technology) | Heading cell – no response required | Heading cell – no response required |
| 502.2.1 User Control of Accessibility Features | Not Applicable | The Product is not a platform software. |
| 502.2.2 No Disruption of Accessibility Features | Not Applicable | The Product is not a platform software. |
| ***502.3 Accessibility Services*** | Heading cell – no response required | Heading cell – no response required |
| 502.3.1 Object Information | Not Applicable | The Product is not a platform software. |
| 502.3.2 Modification of Object Information | Not Applicable | The Product is not a platform software. |
| 502.3.3 Row, Column, and Headers | Not Applicable | The Product is not a platform software. |
| 502.3.4 Values | Not Applicable | The Product is not a platform software. |
| 502.3.5 Modification of Values | Not Applicable | The Product is not a platform software. |
| 502.3.6 Label Relationships | Not Applicable | The Product is not a platform software. |
| 502.3.7 Hierarchical Relationships | Not Applicable | The Product is not a platform software. |
| 502.3.8 Text | Not Applicable | The Product is not a platform software. |
| 502.3.9 Modification of Text | Not Applicable | The Product is not a platform software. |
| 502.3.10 List of Actions | Not Applicable | The Product is not a platform software. |
| 502.3.11 Actions on Objects | Not Applicable | The Product is not a platform software. |
| 502.3.12 Focus Cursor | Not Applicable | The Product is not a platform software. |
| 502.3.13 Modification of Focus Cursor | Not Applicable | The Product is not a platform software. |
| 502.3.14 Event Notification | Not Applicable | The Product is not a platform software. |
| 502.4 Platform Accessibility Features | Not Applicable | The Product is not a platform software. |
| [***503 Applications***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#503-applications) | Heading cell – no response required | Heading cell – no response required |
| 503.2 User Preferences | Not Applicable | The Product is not a platform software. |
| 503.3 Alternative User Interfaces | Not Applicable | The Product does not provide an alternative user interface that functions as assistive technology. |
| ***503.4 User Controls for Captions and Audio Description*** | Heading cell – no response required | Heading cell – no response required |
| 503.4.1 Caption Controls | Does Not Support | The Product does not provide caption controls for synchronized media. |
| 503.4.2 Audio Description Controls | Not Applicable | The Product does not provide program selection. |
| [***504 Authoring Tools***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#504-authoring-tools) | Heading cell – no response required | Heading cell – no response required |
| 504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”) | See [WCAG 2.x](#_WCAG_2.x_Report) section | See information in WCAG 2.x section |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Not Applicable | The Product is not an authoring tool. |
| 504.2.2 PDF Export | Not Applicable | The Product is not an authoring tool. |
| 504.3 Prompts | Not Applicable | The Product is not an authoring tool. |
| 504.4 Templates | Not Applicable | The Product is not an authoring tool. |

### Chapter 6: [Support Documentation and Services](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#601-general)

Notes: Not Evaluated

## EN 301 549 Report

Notes:

### Chapter 4: [Functional Performance Statements](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A38%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D) (FPS)

Notes:

| **Criteria** | | **Conformance Level** | | **Remarks and Explanations** |
| --- | --- | --- | --- | --- |
| **4.2.1 Usage without vision** | **Does Not Support** | | The Product features cannot be operated by people without vision as disclosed in:   * Table 1: 1.1.1, 1.3.1, 1.4.1, 2.1.1, 2.2.1, 2.4.1, 2.4.3, 2.4.4, 3.2.1, 3.2.2, 3.3.1, and 4.1.2. * Table 2: 2.4.6, 3.1.2, and 4.1.3. | |
| **4.2.2 Usage with limited vision** | **Partially Supports** | | The Product features can be operated by people with limited vision. A few challenges may occur while accessing the application as disclosed in:   * Table 1: 1.1.1, 1.3.1, 1.4.1, 2.1.1, 2.4.1, 2.4.3, 2.4.4, 3.2.1, 3.2.2, 3.3.1, 3.3.2, and 4.1.2. * Table 2: 1.4.3, 1.4.4, 1.4.5, 2.4.6, 2.4.7, and 3.1.2. | |
| **4.2.3 Usage without perception of colour** | **Partially Supports** | | The Product features can be operated by people without perception of colour. A few challenges may occur as disclosed in:   * Table 1: 1.4.1 and 3.3.1. * Table 2: 1.4.3. | |
| **4.2.4 Usage without hearing** | Partially Supports | | The Product features can be operated by people without hearing. A few challenges may occur as disclosed in:   * Table 1: 1.2.2. * Table 2: 3.1.2. | |
| **4.2.5 Usage with limited hearing** | Partially Supports | | The Product features can be operated by people with limited hearing. A few challenges may occur as disclosed in:   * Table 1: 1.2.2. * Table 2: 3.1.2. | |
| **4.2.6 Usage with no or limited vocal capability** | Not Applicable | | The Product has no operation that requires speech input or control. | |
| **4.2.7 Usage with limited manipulation or strength** | **Partially Supports** | | The Product features can be used by people with limited manipulation or strength. A few challenges may occur as disclosed in:   * Table 1: 2.1.1, 2.2.1, 2.4.1, 2.4.3, 2.4.4, 3.2.1, and 4.1.2. * Table 2: 2.4.6 and 2.4.7. | |
| **4.2.8 Usage with limited reach** | **Partially Supports** | | The Product features can be used by people with limited reach. A few challenges may occur as disclosed in:   * Table 1: 2.1.1, 2.2.1, 2.4.1, 2.4.3, 2.4.4, 3.2.1, and 4.1.2. * Table 2: 2.4.6 and 2.4.7. | |
| **4.2.9 Minimize photosensitive seizure triggers** | **Supports** | | **The Product does not include any content that triggers photosensitive seizures in the application.** | |
| **4.2.10 Usage with limited cognition, language or learning** | **Does Not Support** | | The Product features cannot be used by people with limited cognition, language, or learning as disclosed in:   * Table 1: 1.1.1, 1.2.2, 1.3.1, 1.4.1, 2.1.1, 2.2.1, 2.2.2, 2.4.1, 2.4.3, 2.4.4, 3.3.1, 3.3.2, 3.2.1, 3.2.2, and 4.1.2. * Table 2: 1.4.5, 2.4.6, 2.4.7, 3.1.2, and 4.1.3. | |
| **4.2.11 Privacy** | **Supports** | | **The Product features respect the privacy of assistive technology users.** | |

### Chapter [5: Generic Requirements](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A45%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [6: ICT with Two-Way Voice Communication](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A60%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [7: ICT with Video Capabilities](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A70%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [8: Hardware](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A74%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [9: Web](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A113%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: See [**WCAG 2.x section**](#_WCAG_2.x_Report)

### Chapter [10: Non-Web Software](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf" \l "%5B%7B%22num%22%3A127%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [11: Software](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A149%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes:

| **Criteria** | **Conformance Level** | **Remarks and Explanations** | |
| --- | --- | --- | --- |
| ***11.0 General (informative)*** | Heading cell – no response required | Heading cell – no response required |
| 11.1.1.1 through 11.4.1.3 | See [WCAG 2.x](#WCAG) section | See information in WCAG 2.x section | |
| ***11.5 Interoperability with assistive technology*** | Heading cell – no response required | Heading cell – no response required | |
| ***11.5.1 Closed functionality*** | Heading cell – no response required | Heading cell – no response required | |
| ***11.5.2 Accessibility services*** | Heading cell – no response required | Heading cell – no response required | |
| ***11.5.2.1 Platform accessibility service support for software that provides a user interface*** | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 | |
| ***11.5.2.2 Platform accessibility service support for assistive technologies*** | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 | |
| 11.5.2.3 Use of accessibility services | Not Applicable | The Product is not a platform software. | |
| 11.5.2.4 Assistive technology | Not Applicable | The Product is not an assistive technology. | |
| 11.5.2.5 Object information | Not Applicable | The Product is not a platform software. | |
| 11.5.2.6 Row, column, and headers | Not Applicable | The Product is not a platform software. | |
| 11.5.2.7 Values | Not Applicable | The Product is not a platform software. | |
| 11.5.2.8 Label relationships | Not Applicable | The Product is not a platform software. | |
| 11.5.2.9 Parent-child relationships | Not Applicable | The Product is not a platform software. | |
| 11.5.2.10 Text | Not Applicable | The Product is not a platform software. | |
| 11.5.2.11 List of available actions | Not Applicable | The Product is not a platform software. | |
| 11.5.2.12 Execution of available actions | Not Applicable | The Product is not a platform software. | |
| 11.5.2.13 Tracking of focus and selection attributes | Not Applicable | The Product is not a platform software. | |
| 11.5.2.14 Modification of focus and selection attributes | Not Applicable | The Product is not a platform software. | |
| 11.5.2.15 Change notification | Not Applicable | The Product is not a platform software. | |
| 11.5.2.16 Modifications of states and properties | Not Applicable | The Product is not a platform software. | |
| 11.5.2.17 Modifications of values and text | Not Applicable | The Product is not a platform software. | |
| ***11.6 Documented accessibility usage*** | Heading cell – no response required | Heading cell – no response required | |
| 11.6.1 User control of accessibility features | Not Applicable | The Product is not a platform software. | |
| 11.6.2 No disruption of accessibility features | Not Applicable | The Product is not a platform software. | |
| 11.7 User preferences | Not Applicable | The Product is not a platform software. | |
| ***11.8 Authoring tools*** | Heading cell – no response required | Heading cell – no response required | |
| ***11.8.1 Content technology*** | Heading cell – no response required | Heading cell – no response required | |
| 11.8.2 Accessible content creation | See [WCAG 2.x](#_WCAG_2.x_Report) section  (If not authoring tool, enter “Not Applicable”) | See information in WCAG 2.x section | |
| 11.8.3 Preservation of accessibility information in transformations | Not Applicable | The Product is not an authoring tool. | |
| 11.8.4 Repair assistance | Not Applicable | The Product is not an authoring tool. | |
| 11.8.5 Templates | Not Applicable | The Product is not an authoring tool. | |

### Chapter [12: Documentation and Support Services](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf" \l "%5B%7B%22num%22%3A187%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Evaluated

### Chapter [13: ICT Providing Relay or Emergency Service Access](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A191%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

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