# VMware Accessibility Conformance Report

# International Edition

**(Based on VPAT**® **Version 2.4Rev)**

## Name of Product/Version:

vRealize Cloud Subscription Manager

## Report Date:

February 2023

## Product Description:

vRealize Cloud Subscription Manager (herein referred to as “the Product”) is a cloud utility service, which is now available for all users. If you are a vRealize Cloud Universal or vRealize Network Insight Universal user, this service manages your license consumption across on-premises and cloud services.

**Clarity Disclaimer:** vRealize Cloud Subscription Manager was built using Clarity version :13.2.1 and Angular version: 13.3.8. Please refer to the Clarity VPAT for more accessibility details.

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## Notes:

The information contained in this report applies to the product itself. To see accessibility conformance for supporting products, please go to the [VMWare Accessibility](https://www.vmware.com/help/accessibility.html) page.

## Product Type:

* Web: Yes
* Electronic Docs: No
* Software: No
* Closed: No
* Authoring Tool: No

## Evaluation Methods Used:

* NVDA [NVDA Version 2022.3.2] screen-reader with Chrome [Chrome Version 109.0.5414.4 (Official Build) (64-Bit)] on Windows [Windows 11 Enterprise v22H2 (build 22621.963)]
* VoiceOver [VoiceOver Version10 (869.3.4)] screen-reader with Safari [Safari Version 16.3 (18614.4.6.1.6)] on macOS [macOS Ventura Version 13.2.1 (22D68)]
* Colour Contrast Analyzer [Colour Contrast Analyzer Version 3.2.0]
* Keyboard-only navigation
* Browser magnification
* Code inspection
* We have tested the product in Light theme.

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
| --- | --- |
| [Web Content Accessibility Guidelines 2.0](http://www.w3.org/TR/2008/REC-WCAG20-20081211) | Level A: Yes  Level AA: Yes  Level AAA: No |
| [Web Content Accessibility Guidelines 2.1](https://www.w3.org/TR/WCAG21) | Level A: Yes  Level AA: Yes  Level AAA: No |
| [Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines) | Yes |
| [EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11)](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf)  *AND* [EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.02.01_60/en_301549v030201p.pdf) | Yes |

## 

## Terms

The terms used in the Conformance Level information are defined as follows:

* **Supports**: The functionality of the Product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
* **Partially Supports**: Some functionality of The Product does not meet the criterion.
* **Does Not Support**: The majority of Product functionality does not meet the criterion.
* **Not Applicable**: The criterion is not relevant to the Product.
* **Not Evaluated**: The Product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.x Report

Tables 1 and 2 also document conformance with:

* EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
* Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](https://www.w3.org/TR/WCAG20/#conformance-reqs).

### Table 1: Success Criteria, Level A

Notes:

| **Criteria** | | **Conformance Level** | **Remarks and Explanations** | |
| --- | --- | --- | --- | --- |
| [**1.1.1 Non-text Content**](http://www.w3.org/TR/WCAG20/#text-equiv-all) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.1.1.1 (Web)   Revised Section 508   * 501 (Web)(Software) | | Supports | | The Product provides a text equivalent for all non-text content. |
| [**1.2.1 Audio-only and Video-only (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-av-only-alt) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.1.2.1 (Web)   Revised Section 508   * 501 (Web)(Software) | | Not Applicable | | The Product does not contain prerecorded audio-only or video-only content. |
| [**1.2.2 Captions (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-captions) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.1.2.2 (Web)   Revised Section 508   * 501 (Web)(Software) | | Not Applicable | | The Product does not contain prerecorded synchronized media content with video. |
| [**1.2.3 Audio Description or Media Alternative (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.1.2.3 (Web)   Revised Section 508   * 501 (Web)(Software) | | Not Applicable | | The Product does not contain prerecorded synchronized media content. |
| [**1.3.1 Info and Relationships**](http://www.w3.org/TR/WCAG20/#content-structure-separation-programmatic) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.1.3.1 (Web)   Revised Section 508   * 501 (Web)(Software) | | Supports | | The Product conveys info and relationships in content that is available in text or can be programmatically determined. |
| [**1.3.2 Meaningful Sequence**](http://www.w3.org/TR/WCAG20/#content-structure-separation-sequence) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.1.3.2 (Web)   Revised Section 508   * 501 (Web)(Software) | | Supports | | The Product presents content in a meaningful sequence. |
| [**1.3.3 Sensory Characteristics**](http://www.w3.org/TR/WCAG20/#content-structure-separation-understanding)(Level A)  Also applies to:  EN 301 549 Criteria   * 9.1.3.3 (Web)   Revised Section 508   * 501 (Web)(Software) | | Supports | | The Product includes instructions that are not dependent on sensory characteristics for operating and understanding the content. |
| [**1.4.1 Use of Color**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-without-color) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.1.4.1 (Web)   Revised Section 508   * 501 (Web)(Software) | | Supports | | The Product does not rely on the use of color to communicate meaning. |
| [**1.4.2 Audio Control**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-dis-audio) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.1.4.2 (Web)   Revised Section 508   * 501 (Web)(Software) | | Not Applicable | | The Product does not contain audio content that plays automatically. |
| [**2.1.1 Keyboard**](http://www.w3.org/TR/WCAG20/#keyboard-operation-keyboard-operable) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.2.1.1 (Web)   Revised Section 508   * 501 (Web)(Software) | | Partially Supports | | The Product uses interactive elements which can be accessed via keyboard alone on most pages except for couple of instances. Examples of exceptions include:   * Active controls like buttons and Links cannot be used with the keyboard alone on several pages, such as the Graph button found on the Cloud Universal page. |
| [**2.1.2 No Keyboard Trap**](http://www.w3.org/TR/WCAG20/#keyboard-operation-trapping) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.2.1.2 (Web)   Revised Section 508   * 501 (Web)(Software) | | Supports | | The Product does not contain keyboard traps. |
| [**2.1.4 Character Key Shortcuts**](https://www.w3.org/TR/WCAG21/#character-key-shortcuts) (Level A 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9.2.1.4 (Web)   Revised Section 508 – Does not apply | | Not Applicable | | The Product does not provide custom character key shortcuts. |
| [**2.2.1 Timing Adjustable**](http://www.w3.org/TR/WCAG20/#time-limits-required-behaviors) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.2.2.1 (Web)   Revised Section 508   * 501 (Web)(Software) | | Not Applicable | | The Product does not present users with time  limits. |
| [**2.2.2 Pause, Stop, Hide**](http://www.w3.org/TR/WCAG20/#time-limits-pause) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.2.2.2 (Web)   Revised Section 508   * 501 (Web)(Software) | | Not Applicable | | The Product does not contain moving, blinking, scrolling, or auto-updating information. |
| [**2.3.1 Three Flashes or Below Threshold**](http://www.w3.org/TR/WCAG20/#seizure-does-not-violate) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.2.3.1 (Web)   Revised Section 508   * 501 (Web)(Software) | | Not Applicable | | The Product does not contain flashing content. |
| [**2.4.1 Bypass Blocks**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-skip) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.2.4.1 (Web)   Revised Section 508   * 501 (Web)(Software) – Does not apply to non-web software | | Partially Supports | | The Product provides a mechanism to bypass blocks of repeated content on most pages except for one instance.  Examples of exceptions Include:   * Skip to Main Content Link is not defined programmatically on Cloud Connect page. |
| [**2.4.2 Page Titled**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-title) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.2.4.2 (Web)   Revised Section 508   * 501 (Web)(Software) | | Supports | | The Product provides page titles that reflect the topic or purpose of the page content. |
| [**2.4.3 Focus Order**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-order) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.2.4.3 (Web)   Revised Section 508   * 501 (Web)(Software) | | Supports | | The Product has a focus order that is meaningful. |
| [**2.4.4 Link Purpose (In Context)**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-refs) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.2.4.4 (Web)   Revised Section 508   * 501 (Web)(Software) | | Supports | | The Product provides well-defined links that can be determined from the link text alone or from the link text together with its programmatically determined link context. |
| [**2.5.1 Pointer Gestures**](https://www.w3.org/TR/WCAG21/#pointer-gestures) (Level A 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9.2.5.1 (Web)   Revised Section 508 – Does not apply | | Not Applicable | | The Product does not use multipoint or path-  based gestures. |
| [**2.5.2 Pointer Cancellation**](https://www.w3.org/TR/WCAG21/#pointer-cancellation) (Level A 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9.2.5.2 (Web)   Revised Section 508 – Does not apply | | Supports | | The Product supports pointer cancellation and no down events. |
| [**2.5.3 Label in Name**](https://www.w3.org/TR/WCAG21/#label-in-name) (Level A 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9.2.5.3 (Web)   Revised Section 508 – Does not apply | | Supports | | The Product provides names for interactive elements that contain the text which is presented visually for user interface components. |
| [**2.5.4 Motion Actuation**](https://www.w3.org/TR/WCAG21/#motion-actuation) (Level A 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9.2.5.4 (Web)   Revised Section 508 – Does not apply | | Not Applicable | | The Product does not contain functionality that relies on device motion or user motion. |
| [**3.1.1 Language of Page**](http://www.w3.org/TR/WCAG20/#meaning-doc-lang-id) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.3.1.1 (Web)   Revised Section 508   * 501 (Web)(Software) | | Supports | | The Product identifies the default language of the page. |
| [**3.2.1 On Focus**](http://www.w3.org/TR/WCAG20/#consistent-behavior-receive-focus) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.3.2.1 (Web)   Revised Section 508   * 501 (Web)(Software) | | Supports | | The Product does not cause a change of context on focus. |
| [**3.2.2 On Input**](http://www.w3.org/TR/WCAG20/#consistent-behavior-unpredictable-change) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.3.2.2 (Web)   Revised Section 508   * 501 (Web)(Software) | | Partially Supports | | The Product does not cause an unexpected change of context when interacting with elements on most pages except for one instance.   * Change of context is initiated on input on the Header page. |
| [**3.3.1 Error Identification**](http://www.w3.org/TR/WCAG20/#minimize-error-identified) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.3.3.1 (Web)   Revised Section 508   * 501 (Web)(Software) | | Supports | | If an input error is detected in The Product, the error is described to the user in text. |
| [**3.3.2 Labels or Instructions**](http://www.w3.org/TR/WCAG20/#minimize-error-cues) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.3.3.2 (Web)   Revised Section 508   * 501 (Web)(Software) | | Supports | | The Product provides labels or instructions for input fields. |
| [**4.1.1 Parsing**](http://www.w3.org/TR/WCAG20/#ensure-compat-parses) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.4.1.1 (Web)   Revised Section 508   * 501 (Web)(Software) | | Supports | | The Product implements markup language for content that has complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and IDs are unique. |
| [**4.1.2 Name, Role, Value**](http://www.w3.org/TR/WCAG20/#ensure-compat-rsv) (Level A)  Also applies to:  EN 301 549 Criteria   * 9.4.1.2 (Web)   Revised Section 508   * 501 (Web)(Software) | | Partially Supports | | The Product provides the name, role, and value for user interface components that can be programmatically determined by assistive technologies on most pages except for one instance.  Examples of exceptions include:   * Components like Copy buttons do not provide the valid name on Header page. |

### Table 2: Success Criteria, Level AA

Notes:

| **Criteria** | | **Conformance Level** | **Remarks and Explanations** | |
| --- | --- | --- | --- | --- |
| [**1.2.4 Captions (Live)**](http://www.w3.org/TR/WCAG20/#media-equiv-real-time-captions) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.1.2.4 (Web)   Revised Section 508   * 501 (Web)(Software) | | Not Applicable | | The Product does not contain live synchronized media. |
| [**1.2.5 Audio Description (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc-only) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.1.2.5 (Web)   Revised Section 508   * 501 (Web)(Software) | | Not Applicable | | The Product does not contain synchronized media content. |
| [**1.3.4 Orientation**](https://www.w3.org/TR/WCAG21/#orientation) (Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9.1.3.4 (Web)   Revised Section 508 – Does not apply | | Supports | | The Product does not restrict content views and operation to a single display orientation. |
| [**1.3.5 Identify Input Purpose**](https://www.w3.org/TR/WCAG21/#identify-input-purpose) (Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9.1.3.5 (Web)   Revised Section 508 – Does not apply | | Supports | | The Product appropriately identifies the purposes of each input field collecting information about the user. |
| [**1.4.3 Contrast (Minimum)**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-contrast) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.1.4.3 (Web)   Revised Section 508   * 501 (Web)(Software) | | Supports | | The Product provides sufficient color contrast for text. |
| [**1.4.4 Resize text**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-scale) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.1.4.4 (Web)   Revised Section 508   * 501 (Web)(Software) | | Supports | | The Product allows text to be resized up to 200 percent without loss of content or functionality. |
| [**1.4.5 Images of Text**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-text-presentation) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.1.4.5 (Web)   Revised Section 508   * 501 (Web)(Software) | | Supports | | The Product provides information with plain text rather than images |
| [**1.4.10 Reflow**](https://www.w3.org/TR/WCAG21/#reflow) (Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9.1.4.10 (Web)   Revised Section 508 – Does not apply | | Supports | | The Product allows content to be presented without loss of information or functionality, and without requiring scrolling in two dimensions for the dimensions required by this criterion. |
| [**1.4.11 Non-text Contrast**](https://www.w3.org/TR/WCAG21/#non-text-contrast) (Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9.1.4.11 (Web)   Revised Section 508 – Does not apply | | Partially Supports | | The Product provides sufficient color contrast for user interface components and graphical objects on most pages with such content except for one instance.  Examples of exceptions include:   * Graphical objects and user interface do not provide a sufficient contrast ratio of Copy icon on the Header page. |
| [**1.4.12 Text Spacing**](https://www.w3.org/TR/WCAG21/#text-spacing) (Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9.1.4.12 (Web)   Revised Section 508 – Does not apply | | Supports | | The Product provides no loss of content or functionality when text spacing is modified according to the guidelines in this criterion. |
| [**1.4.13 Content on Hover or Focus**](https://www.w3.org/TR/WCAG21/#content-on-hover-or-focus) (Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9.1.4.13 (Web)   Revised Section 508 – Does not apply | | Supports | | The Product provides content that becomes available on hover or focus, which is dismissible, hover able, and persistent. |
| [**2.4.5 Multiple Ways**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-mult-loc) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.2.4.5 (Web)   Revised Section 508   * 501 (Web)(Software) – Does not apply to non-web software | | Supports | | The Product provides more than one way to locate a web page within a set of web pages except where the web page is the result of, or a step in, a process. |
| [**2.4.6 Headings and Labels**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-descriptive) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.2.4.6 (Web)   Revised Section 508   * 501 (Web)(Software) | | Supports | | The Product provides descriptive and unique headings and labels. |
| [**2.4.7 Focus Visible**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-visible) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.2.4.7 (Web)   Revised Section 508   * 501 (Web)(Software) | | Supports | | The Product provides clearly visible focus indicators. |
| [**3.1.2 Language of Parts**](http://www.w3.org/TR/WCAG20/#meaning-other-lang-id) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.3.1.2 (Web)   Revised Section 508   * 501 (Web)(Software) | | Supports | | The Product provides inline changes in language that can be programmatically determined by assistive technologies. |
| [**3.2.3 Consistent Navigation**](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-locations) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.3.2.3 (Web)   Revised Section 508   * 501 (Web)(Software) – Does not apply to non-web software | | Supports | | The Product provides a consistent navigation mechanism for all pages. |
| [**3.2.4 Consistent Identification**](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-functionality) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.3.2.4 (Web)   Revised Section 508   * 501 (Web)(Software) – Does not apply to non-web software | | Supports | | The Product identifies elements consistently on all pages. |
| [**3.3.3 Error Suggestion**](http://www.w3.org/TR/WCAG20/#minimize-error-suggestions) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.3.3.3 (Web)   Revised Section 508   * 501 (Web)(Software) | | Supports | | The Product provides descriptive error messages for identified form field errors. |
| [**3.3.4 Error Prevention (Legal, Financial, Data)**](http://www.w3.org/TR/WCAG20/#minimize-error-reversible) (Level AA)  Also applies to:  EN 301 549 Criteria   * 9.3.3.4 (Web)   Revised Section 508   * 501 (Web)(Software) | | Not Applicable | | The Product does not cause legal commitments, financial transactions, or functions that modify or delete user controllable data that can be  checked, confirmed, or reversed. |
| [**4.1.3 Status Messages**](https://www.w3.org/TR/WCAG21/#status-messages)(Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9.4.1.3 (Web)   Revised Section 508 – Does not apply | | Supports | | The Product provides status messages that can be programmatically determined by assistive technologies without receiving focus. |

### Table 3: Success Criteria, Level AAA

Notes: Not Evaluated

## Revised Section 508 Report

Notes:

### Chapter 3: [Functional Performance Criteria](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#302-functional-performance-criteria) (FPC)

Notes:

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| 302.1Without Vision | Partially Supports | The Product provides at least one mode of operation that enables users with no vision to use its features. A few  challenges may occur while accessing the application as disclosed in:  Table1: 2.1.1, 2.4.1, 3.2.2, 4.1.2. |
| 302.2 With Limited Vision | Partially Supports | The Product provides at least one mode of operation that enables users with limited vision to use its features. A few challenges may occur while accessing the application as disclosed in:  Table 1: 2.1.1, 2.4.1, 3.2.2, 4.1.2 |
| 302.3Without Perception of Color | Supports | The Product provides at least one mode of operation that enables users without a perception of color to use its features. |
| 302.4Without Hearing | Supports | The Product provides at least one mode of operation that enables users without hearing to use its features. |
| 302.5With Limited Hearing | Supports | The Product provides at least one mode of operation that enables users with limited hearing to use its features. |
| 302.6Without Speech | Supports | The Product provides at least one mode of operation that enables users without speech to use its features. |
| 302.7With Limited Manipulation | Partially Supports | The Product features provide at least one mode of operation that does not require fine motor control or simultaneous manual operations. A few challenges may occur while accessing the application as disclosed in:  Table 1: 2.1.1, 2.4.1, 4.1.2. |
| 302.8With Limited Reach and Strength | Partially Supports | The Product features provide at least one mode of operation that enables users with limited reach and strength to use its features. A few challenges may occur while accessing the application as disclosed in:  Table 1: 2.1.1, 2.4.1,3.2.2. |
| 302.9With Limited Language, Cognitive, and Learning Abilities | Partially Supports | The Product provides features that make it simpler and easier to use by individuals with limited language, cognitive, and learning abilities. A few challenges may occur while accessing the application as disclosed in:  Table1: 2.1.1, 2.4.1, 3.2.2, 4.1.2. |

### Chapter 4: [Hardware](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#401-general)

Notes: Not Applicable

### Chapter 5: [Software](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#501-general)

Notes:

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| **501.1 Scope – Incorporation of WCAG 2.0 AA** | See WCAG 2.x section | See information in WCAG 2.x section |
| [***502 Interoperability with Assistive Technology***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#502-interoperability-assistive-technology) | Heading cell – no response required | Heading cell – no response required |
| 502.2.1 User Control of Accessibility Features | Not Applicable | The Product is not a platform software. |
| 502.2.2 No Disruption of Accessibility Features | Not Applicable | The Product is not a platform software. |
| ***502.3 Accessibility Services*** | Heading cell – no response required | Heading cell – no response required |
| 502.3.1 Object Information | Not Applicable | The Product is not a platform software. |
| 502.3.2 Modification of Object Information | Not Applicable | The Product is not a platform software. |
| 502.3.3 Row, Column, and Headers | Not Applicable | The Product is not a platform software. |
| 502.3.4 Values | Not Applicable | The Product is not a platform software. |
| 502.3.5 Modification of Values | Not Applicable | The Product is not a platform software. |
| 502.3.6 Label Relationships | Not Applicable | The Product is not a platform software. |
| 502.3.7 Hierarchical Relationships | Not Applicable | The Product is not a platform software. |
| 502.3.8 Text | Not Applicable | The Product is not a platform software. |
| 502.3.9 Modification of Text | Not Applicable | The Product is not a platform software. |
| 502.3.10 List of Actions | Not Applicable | The Product is not a platform software. |
| 502.3.11 Actions on Objects | Not Applicable | The Product is not a platform software. |
| 502.3.12 Focus Cursor | Not Applicable | The Product is not a platform software. |
| 502.3.13 Modification of Focus Cursor | Not Applicable | The Product is not a platform software. |
| 502.3.14 Event Notification | Not Applicable | The Product is not a platform software. |
| 502.4 Platform Accessibility Features | Not Applicable | The Product is not a platform software. |
| [***503 Applications***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#503-applications) | Heading cell – no response required | Heading cell – no response required |
| 503.2 User Preferences | Not Applicable | The Product is not a platform software. |
| 503.3 Alternative User Interfaces | Not Applicable | The Product does not provide an alternative user interface that functions as assistive technology. |
| ***503.4 User Controls for Captions and Audio Description*** | Heading cell – no response required | Heading cell – no response required |
| 503.4.1 Caption Controls | Not Applicable | The Product does not contain synchronized media. |
| 503.4.2 Audio Description Controls | Not Applicable | The Product does not contain synchronized media. |
| [***504 Authoring Tools***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#504-authoring-tools) | Heading cell – no response required | Heading cell – no response required |
| 504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”) | See [WCAG 2.x](#_WCAG_2.x_Report) section | See information in WCAG 2.x section |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Not Applicable | The Product is not an authoring tool. |
| 504.2.2 PDF Export | Not Applicable | The Product is not an authoring tool. |
| 504.3 Prompts | Not Applicable | The Product is not an authoring tool. |
| 504.4 Templates | Not Applicable | The Product is not an authoring tool. |

### Chapter 6: [Support Documentation and Services](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#601-general)

Notes: Not Evaluated

## EN 301 549 Report

Notes:

### Chapter 4: [Functional Performance Statements](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A38%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D) (FPS)

Notes:

| **Criteria** | | **Conformance Level** | | **Remarks and Explanations** |
| --- | --- | --- | --- | --- |
| **4.2.1 Usage without vision** | Partially Supports | | The Product provides at least one mode of operation that enables users with no vision to use its features. A few challenges may occur while accessing the application as disclosed in:  Table1: 2.1.1, 2.4.1, 3.2.2, 4.1.2. | |
| **4.2.2 Usage with limited vision** | Partially Supports | | **The Product provides at least one mode of operation that enables users with limited vision to use its features. A few challenges may occur while accessing the application as disclosed in**  **Table1: 2.1.1, 2.4.1, 3.2.2, 4.1.2**  **Table2: 1.4.11.** | |
| **4.2.3 Usage without perception of color** | Partially Supports | | **The Product provides at least one mode of operation that enables users without a perception of color to use its features. A few challenges may occur while accessing the application as disclosed in:**  **Table2: 1.4.11** | |
| **4.2.4 Usage without hearing** | Supports | | The Product provides at least one mode of operation that enables users without hearing to use its features. | |
| **4.2.5 Usage with limited hearing** | Supports | | The Product provides at least one mode of operation that enables users with limited hearing to use its features. | |
| **4.2.6 Usage with no or limited vocal capability** | Supports | | The Product provides at least one mode of operation that enables users without speech to use its features. | |
| **4.2.7 Usage with limited manipulation or strength** | Partially Supports | | The Product provides at least one mode of operation that does not require fine motor control or simultaneous manual operations. A few challenges may occur while accessing the application as disclosed in:  Table 1: 2.1.1, 2.4.1, 3.2.2, 4.1.2. | |
| **4.2.8 Usage with limited reach** | Partially Supports | | The Product features provide at least one mode of operation that enables users with limited reach to use its features. A few challenges may occur while accessing the application as disclosed in:  Table1: 2.1.1, 2.4.1, 3.2.2 | |
| **4.2.9 Minimize photosensitive seizure triggers** | Supports | | The Product provides at least one mode of operation that minimizes the potential for triggering photosensitive seizures. | |
| **4.2.10 Usage with limited cognition, language, or learning** | Partially Supports | | The Product provides features that make it simpler and easier to use by individuals with limited cognitive, language, and learning abilities. A few challenges may occur while accessing the application as disclosed in:  Table1: 2.1.1, 2.4.1, 3.2.2, 4.1.2 | |
| **4.2.11 Privacy** | **Supports** | | **The Product maintains privacy equally for all users.** | |

### Chapter [5: Generic Requirements](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A45%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [6: ICT with Two-Way Voice Communication](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A60%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [7: ICT with Video Capabilities](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A70%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [8: Hardware](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A74%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [9: Web](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A113%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: See [**WCAG 2.x section**](#_WCAG_2.x_Report)

### Chapter [10: Non-Web Documents](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.02.01_60/en_301549v030201p.pdf#page=52)

Notes: Not Applicable

### Chapter [11: Software](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A149%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes:

| **Criteria** | **Conformance Level** | **Remarks and Explanations** | |
| --- | --- | --- | --- |
| ***11.0 General (informative)*** | Heading cell – no response required | Heading cell – no response required |
| 11.1.1.1 through 11.4.1.3 | See [WCAG 2.x](#WCAG) section | See information in WCAG 2.x section | |
| ***11.5 Interoperability with assistive technology*** | Heading cell – no response required | Heading cell – no response required | |
| ***11.5.1 Closed functionality*** | Heading cell – no response required | Heading cell – no response required | |
| ***11.5.2 Accessibility services*** | Heading cell – no response required | Heading cell – no response required | |
| 11.5.2.1 Platform accessibility service support for software that provides a user interface | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 | |
| 11.5.2.2Platform accessibility service support for assistive technologies | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 | |
| 11.5.2.3 Use of accessibility services | See information in 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 | |
| 11.5.2.4 Assistive technology | Not Applicable | The Product is not a platform software. | |
| 11.5.2.5 Object information | Not Applicable | The Product is not a platform software. | |
| 11.5.2.6 Row, column, and headers | Not Applicable | The Product is not a platform software. | |
| 11.5.2.7 Values | Not Applicable | The Product is not a platform software. | |
| 11.5.2.8 Label relationships | Not Applicable | The Product is not a platform software. | |
| 11.5.2.9 Parent-child relationships | Not Applicable | The Product is not a platform software. | |
| 11.5.2.10 Text | Not Applicable | The Product is not a platform software. | |
| 11.5.2.11 List of available actions | Not Applicable | The Product is not a platform software. | |
| 11.5.2.12 Execution of available actions | Not Applicable | The Product is not a platform software. | |
| 11.5.2.13 Tracking of focus and selection attributes | Not Applicable | The Product is not a platform software. | |
| 11.5.2.14 Modification of focus and selection attributes | Not Applicable | The Product is not a platform software. | |
| 11.5.2.15 Change notification | Not Applicable | The Product is not a platform software. | |
| 11.5.2.16 Modifications of states and properties | Not Applicable | The Product is not a platform software. | |
| 11.5.2.17 Modifications of values and text | Not Applicable | The Product is not a platform software. | |
| ***11.6 Documented accessibility usage*** | Heading cell – no response required | Heading cell – no response required | |
| 11.6.1 User control of accessibility features | Not Applicable | The Product is not a platform software. | |
| 11.6.2 No disruption of accessibility features | Not Applicable | The Product is not a platform software. | |
| 11.7 User preferences | Not Applicable | The Product is not a platform software. | |
| ***11.8 Authoring tools*** | Heading cell – no response required | Heading cell – no response required | |
| ***11.8.1 Content technology*** | Heading cell – no response required | Heading cell – no response required | |
| 11.8.2 Accessible content creation | See [WCAG 2.x](#_WCAG_2.x_Report) section  (If not authoring tool, enter “Not Applicable”) | See information in WCAG 2.x section | |
| 11.8.3 Preservation of accessibility information in transformations | Not Applicable | The Product is not a platform software. | |
| 11.8.4 Repair assistance | Not Applicable | The Product is not a platform software. | |
| 11.8.5 Templates | Not Applicable | The Product is not a platform software. | |

### Chapter [12: Documentation and Support Services](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf" \l "%5B%7B%22num%22%3A187%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Evaluated

### Chapter [13: ICT Providing Relay or Emergency Service Access](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A191%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

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