# VMware Accessibility Conformance Report

# International Edition

**(Based on VPAT**® **Version 2.4)**

## Name of Product/Version:

## VMware vRealize AI Cloud SaaS

## Report Date:

December 2021

## Product Description:

## vRealize AI Cloud (herein referred to as “the Product”) is a secure SaaS service that uses Reinforcement Learning to continuously learn, adapt, and optimize your infrastructure KPIs to deliver consistent and optimal performance for your application workloads.

**Clarity Disclaimer:**vRealize AI Cloud was built using Clarity 5.2 and Angular 11.2. Please refer to the Clarity VPAT and Google Angular for more accessibility details.

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## Notes:

The information contained in this report applies to the product itself. To see accessibility conformance for supporting products, please go to the [VMWare Accessibility](https://www.vmware.com/help/accessibility.html) page.

## Product Type:

* Web: Yes
* Electronic Docs: No
* Software: No
* Closed: No
* Authoring Tool: No

## Evaluation Methods Used:

* NVDA Version 2021.2 screen reader with Chrome Version 94.0.4606.81 (64-bit) on Windows 10 Enterprise v1909 (build 18363.1801)
* VoiceOver Version10 (767.29) screen reader with Safari Version 15.0 (16612.1.29.41.4, 16612) on macOS Version 11.6 (build 20G224)
* Colour Contrast Analyzer Version 3.1.2
* Keyboard-only navigation
* Browser magnification
* Code inspection

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standards/guidelines:

| Standard/Guideline | Included In Report |
| --- | --- |
| [Web Content Accessibility Guidelines 2.0](http://www.w3.org/TR/2008/REC-WCAG20-20081211) | Level A: Yes  Level AA: Yes  Level AAA: No |
| [Web Content Accessibility Guidelines 2.1](https://www.w3.org/TR/WCAG21) | Level A: Yes  Level AA: Yes  Level AAA: No |
| [Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines) | Yes |
| [EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf), - V3.1.1 (2019-11) | Yes |

## Terms

The terms used in the Conformance Level information are defined as follows:

* **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
* **Partially Supports**: Some functionality of the product does not meet the criterion.
* **Does Not Support**: The majority of product functionality does not meet the criterion.
* **Not Applicable**: The criterion is not relevant to the product.
* **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

* EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
* Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](https://www.w3.org/TR/WCAG20/#conformance-reqs).

### Table 1: Success Criteria, Level A

Notes:

| Criteria | | Conformance Level | Remarks and Explanations | |
| --- | --- | --- | --- | --- |
| [**1.1.1 Non-text Content**](http://www.w3.org/TR/WCAG20/#text-equiv-all) | | Partially Supports | | The Product provides textual equivalents for all non-text content except for a couple of instances. Examples of exceptions include:   * SVG images and graphs do not use alternative text on the Storage Policy Genie page. |
| [**1.2.1 Audio-only and Video-only (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-av-only-alt) | | Not Applicable | | The Product does not have prerecorded audio-only or video-only content. |
| [**1.2.2 Captions (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-captions) | | Not Applicable | | The Product does not have prerecorded synchronized media content. |
| [**1.2.3 Audio Description or Media Alternative (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc) | | Not Applicable | | The Product does not have prerecorded synchronized media content. |
| [**1.3.1 Info and Relationships**](http://www.w3.org/TR/WCAG20/#content-structure-separation-programmatic) | | Partially Supports | | The Product conveys info and relationships in content that is available in text or can be programmatically determined on most pages. Examples of exceptions include:   * The main landmark is not present on most pages. * An empty table header is present on a couple of pages, such as tables present on the Storage Policy Genie page and vSAN Optimize pages. * The label is not associated with radio buttons, such as 'Policy options' and 'Display' labels found on the Storage Policy Genie page. * Layout tables are determined as data tables on the Smart Zone page. |
| [**1.3.2 Meaningful Sequence**](http://www.w3.org/TR/WCAG20/#content-structure-separation-sequence) | | Supports | | The Product presents content in a meaningful sequence. |
| [**1.3.3 Sensory Characteristics**](http://www.w3.org/TR/WCAG20/#content-structure-separation-understanding) | | Supports | | The Product includes instructions that are not dependent on sensory characteristics for operating and understanding the content. |
| [**1.4.1 Use of Color**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-without-color) | | Supports | | The Product does not use color as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. |
| [**1.4.2 Audio Control**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-dis-audio) | | Not Applicable | | The Product does not present any audio content. |
| [**2.1.1 Keyboard**](http://www.w3.org/TR/WCAG20/#keyboard-operation-keyboard-operable) | | Partially Supports | | The Product uses active elements, most of which can be accessed via the keyboard on many pages.  Examples of exceptions include:   * Active controls, dropdowns, buttons, cannot be used with the keyboard alone on many pages, such as the 'Calendar dates' and Next and previous button on the vRealize Optimizer page. |
| [**2.1.2 No Keyboard Trap**](http://www.w3.org/TR/WCAG20/#keyboard-operation-trapping) | | Supports | | The Product does not trap the keyboard focus. |
| [**2.1.4 Character Key Shortcuts**](https://www.w3.org/TR/WCAG21/#character-key-shortcuts) | | Not Applicable | | The Product does not provide custom character key shortcuts. |
| [**2.2.1 Timing Adjustable**](http://www.w3.org/TR/WCAG20/#time-limits-required-behaviors) | | Not Applicable | | The Product does not present users with time limits. |
| [**2.2.2 Pause, Stop, Hide**](http://www.w3.org/TR/WCAG20/#time-limits-pause) | | Not Applicable | | The Product does not contain moving, blinking, scrolling, or auto-updating information. |
| [**2.3.1 Three Flashes or Below Threshold**](http://www.w3.org/TR/WCAG20/#seizure-does-not-violate) | | Not Applicable | | The Product does not contain flashing content. |
| [**2.4.1 Bypass Blocks**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-skip) | | Supports | | The product provides a mechanism to bypass blocks of repeated content. |
| [**2.4.2 Page Titled**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-title) | | Supports | | The Product provides page titles that reflect the topic or purpose on all pages. |
| [**2.4.3 Focus Order**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-order) | | Partially Supports | | The Product has a focus order that is meaningful on most pages.  Examples of exceptions include:   * The focus moves to hidden elements after 'VMWare Cloud Services Application Menu' control on the Storage Policy Genie page. * Focus does not return to an expected location for modal dialogs on several pages, such as the View Plan button found on the Storage Policy Genie page. * Focus does not get trapped inside the active dialog and fly-out on several pages, such as the Calendar fly-out found in Expand Panel on the vSAN Optimizer page. |
| [**2.4.4 Link Purpose (In Context)**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-refs) | | Supports | | The Product provides well-defined links that can be determined from the link text alone or the link text together with its programmatically determined link context. |
| [**2.5.1 Pointer Gestures**](https://www.w3.org/TR/WCAG21/#pointer-gestures) (Level A 2.1 only)  Revised Section 508 – Does not apply | | Not Applicable | | The Product does not present web content that requires the use of pointer gestures. |
| [**2.5.2 Pointer Cancellation**](https://www.w3.org/TR/WCAG21/#pointer-cancellation) (Level A 2.1 only)  Revised Section 508 – Does not apply | | Supports | | The Product supports pointer cancellation and no down events. |
| [**2.5.3 Label in Name**](https://www.w3.org/TR/WCAG21/#label-in-name) (Level A 2.1 only)  Revised Section 508 – Does not apply | | Supports | | The Product provides names for interactive elements containing the text presented visually for user interface components. |
| [**2.5.4 Motion Actuation**](https://www.w3.org/TR/WCAG21/#motion-actuation) (Level A 2.1 only)  Revised Section 508 – Does not apply | | Not Applicable | | The Product does not offer any functionality that can be operated by device motion or user motion. |
| [**3.1.1 Language of Page**](http://www.w3.org/TR/WCAG20/#meaning-doc-lang-id) | | Supports | | The Product identifies the default language of the page. |
| [**3.2.1 On Focus**](http://www.w3.org/TR/WCAG20/#consistent-behavior-receive-focus) | | Supports | | The Product does not cause a change of context on focus. |
| [**3.2.2 On Input**](http://www.w3.org/TR/WCAG20/#consistent-behavior-unpredictable-change) | | Partially Supports | | The Product does not cause an unexpected change of context when interacting with elements on all pages, except for one Instance.   * Change of context is initiated on input for several components, such as the dialog box found on the Smart Zones page. |
| [**3.3.1 Error Identification**](http://www.w3.org/TR/WCAG20/#minimize-error-identified) | | Partially Supports | | The Product uses error identification on all the pages except for one instance.   * The Password form field does not provide an error message when an invalid password is entered on the vSAN Optimizer page and Storage Policy Genie page. |
| [**3.3.2 Labels or Instructions**](http://www.w3.org/TR/WCAG20/#minimize-error-cues) | | Partially Supports | | The Product provides labels or instructions for input fields on all the pages except for a couple of instances.  Examples of exceptions include:   * The label is not provided for the 'time' input field on the vSAN Optimizer – Expand Panel. * The label is not provided for combo-box present below 'Buffer time' on the vSAN Optimizer – Expand Panel. |
| [**4.1.1 Parsing**](http://www.w3.org/TR/WCAG20/#ensure-compat-parses) | | Supports | | The Product provides appropriate markup that can be interpreted and parsed by assistive technologies. |
| [**4.1.2 Name, Role, Value**](http://www.w3.org/TR/WCAG20/#ensure-compat-rsv) | | Partially Supports | | The Product provides the name, role, and value for user interface components that can be programmatically determined by assistive technologies for many of the pages.  Examples of exceptions include:   * Name and role are not provided for the form control such as Next and Previous page on the vSAN Optimizer page. * Incorrect role as radio button is defined for 'Current' and 'Plan' controls on ‘Storage Policy Genie’ page. * Name is not defined for the 'Delete' button, 'Copy to Clipboard' buttons, and 'Refresh' buttons. * The role is not defined for ' Top potential Clusters' and 'Worst performing hosts' in the Filter on the vSAN Optimizer page. |

### Table 2: Success Criteria, Level AA

Notes:

| Criteria | | Conformance Level | Remarks and Explanations | |
| --- | --- | --- | --- | --- |
| [**1.2.4 Captions (Live)**](http://www.w3.org/TR/WCAG20/#media-equiv-real-time-captions) | | Not Applicable | | The Product does not contain synchronized media. |
| [**1.2.5 Audio Description (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc-only) | | Not Applicable | | The Product does not contain synchronized media |
| [**1.3.4 Orientation**](https://www.w3.org/TR/WCAG21/#orientation) (Level AA 2.1 only)  Revised Section 508 – Does not apply | | Supports | | The Product does not restrict content views and operation to a single display orientation. |
| [**1.3.5 Identify Input Purpose**](https://www.w3.org/TR/WCAG21/#identify-input-purpose) (Level AA 2.1 only)  Revised Section 508 – Does not apply | | Not Applicable | | The Product does not display user input fields. |
| [**1.4.3 Contrast (Minimum)**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-contrast) | | Partially Supports | | The Product provides sufficient contrast for text on many of the pages.  Examples of exceptions include:   * Text for forms and icons on several pages do not meet minimum contrast requirements such as the 'Search' placeholder, 'Min Value' and 'Max value' placeholder, Calendar dates, 'Not Enabled' text on the Smart Zones page. |
| [**1.4.4 Resize text**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-scale) | | Partially Supports | | The Product allows text to be resized up to 200 percent without loss of content or functionality on many of the pages.  Examples of exceptions include:   * Content gets truncated or disappeared when resized to 200 percent on several pages, such as links found on the Storage Policy Genie page’. |
| [**1.4.5 Images of Text**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-text-presentation) | | Supports | | The Product provides information using plain text rather than images of text. |
| [**1.4.10 Reflow**](https://www.w3.org/TR/WCAG21/#reflow) (Level AA 2.1 only)  Revised Section 508 – Does not apply | | Partially Supports | | The Product allows content to be presented without loss of information or functionality, and without requiring scrolling in two dimensions for the dimensions required by this criterion on all the pages, except for one instance.   * On resizing the page to 400%, the contents on the 'Add Cloud Account dialog' get truncated on the ‘Manage Cloud Proxy’ page. |
| [**1.4.11 Non-text Contrast**](https://www.w3.org/TR/WCAG21/#non-text-contrast) (Level AA 2.1 only)  Revised Section 508 – Does not apply | | Partially Supports | | The Product provides sufficient color contrast for user interface components and graphical objects on several pages with such content, except for a couple of instances  Examples of exceptions include:   * 'Sorting' icon button does not meet contrast ratio 3:1. * Luminosity ratio for focus indicator on a selected date inside “Relative to time” does not meet contrast ratio 3:1. |
| [**1.4.12 Text Spacing**](https://www.w3.org/TR/WCAG21/#text-spacing) (Level AA 2.1 only)  Revised Section 508 – Does not apply | | Partially Supports | | The Product provides no loss of content or functionality when text spacing is modified according to the guidelines in this criterion on several pages. Examples of exceptions include:   * Text spacing is not applied on many contents such as buttons found on the Storage Policy Genie and graph on the vSAN Optimizer page. |
| [**1.4.13 Content on Hover or Focus**](https://www.w3.org/TR/WCAG21/#content-on-hover-or-focus) (Level AA 2.1 only)  Revised Section 508 – Does not apply | | Partially Supports | | The Product contains content that becomes available on hover or focus, which is dismissible, hoverable, and persistent on several pages with such content. Examples of exceptions include:   * Tooltips are not hoverable on the ‘Storage Policy Genie’ page. |
| [**2.4.5 Multiple Ways**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-mult-loc) | | Supports | | The Product provides more than one way to locate a web page within a set of web pages except where the web page is the result of, or a step in, a process. Users can easily navigate to the correct part of the application either by using a sequential keyboard tab or a direct search. |
| [**2.4.6 Headings and Labels**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-descriptive) | | Supports | | The Product provides descriptive and unique headings and labels. |
| [**2.4.7 Focus Visible**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-visible) | | Partially Supports | | The Product provides visible focus indicators on all the pages that contain controls except for one instance.   * The keyboard focus indicator for the component is not provided in the selected tab on the vSAN Optimizer page. |
| [**3.1.2 Language of Parts**](http://www.w3.org/TR/WCAG20/#meaning-other-lang-id) | | Not Applicable | | The Product content is not presented in more than one language. |
| [**3.2.3 Consistent Navigation**](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-locations) | | Supports | | The Product provides a consistent navigation mechanism for all pages. |
| [**3.2.4 Consistent Identification**](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-functionality) | | Supports | | The Product identifies elements consistently on all pages. |
| [**3.3.3 Error Suggestion**](http://www.w3.org/TR/WCAG20/#minimize-error-suggestions) | | Supports | | The Product provides descriptive error messages for identified form field errors. |
| [**3.3.4 Error Prevention (Legal, Financial, Data)**](http://www.w3.org/TR/WCAG20/#minimize-error-reversible) | | Not Applicable | | The Product does not cause legal commitments or create financial transactions. |
| [**4.1.3 Status Messages**](https://www.w3.org/TR/WCAG21/#status-messages)(Level AA 2.1 only)  Revised Section 508 – Does not apply | | Supports | | The Product provides status messages that can be programmatically determined by assistive technologies without receiving focus. |

### Table 3: Success Criteria, Level AAA

Notes: Not Evaluated

## Revised Section 508 Report

Notes:

### Chapter 3: [Functional Performance Criteria](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#302-functional-performance-criteria) (FPC)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
| --- | --- | --- |
| 302.1Without Vision | Partially Supports | The Product provides at least one mode of operation that enables users with no vision to use its features. A few challenges may occur while accessing the application as disclosed in:   * Table 1: 1.1.1, 1.3.1, 2.1.1, 2.4.3, 3.2.2, 3.3.1, and 4.1.2 * Table 2: 1.4.3, 1.4.4 and 1.4.10 |
| 302.2 With Limited Vision | Partially Supports | The Product provides at least one mode of operation that enables users with limited vision to use its features. A few challenges may occur while accessing the application as disclosed in:  Table 1: 1.1.1, 1.3.1, 2.1.1, 2.4.3, 3.2.2, 3.3.1, 3.3.2, 4.1.2 Table 2: 1.4.4, 2.4.7 and 1.4.3, |
| 302.3Without Perception of Color | Partially Supports | The Product provides at least one mode of operation that enables users without perception of color to use its features. A few challenges may occur while accessing the application as disclosed in:  Table 2: 1.4.3 |
| 302.4Without Hearing | Supports | The Product provides at least one mode of operation that enables users without hearing to use its features. |
| 302.5With Limited Hearing | Supports | The Product provides at least one mode of operation that enables users with limited hearing to use its features. |
| 302.6Without Speech | Supports | The Product provides at least one mode of operation that enables users without speech to use its features. |
| 302.7With Limited Manipulation | Partially Supports | The Product features provide at least one mode of operation that does not require user speech. A few challenges may occur while accessing the application as disclosed in:  Table 1: 2.1.1, 2.4.3, 4.1.2. Table 2: 2.4.7. |
| 302.8With Limited Reach and Strength | Partially Supports | The Product features provide at least one mode of operation that enables users with limited reach and strength to use its features. A few challenges may occur while accessing the application as disclosed in:  Table 1: 2.1.1, 2.4.3, 3.2.2. Table 2: 2.4.7 |
| 302.9With Limited Language, Cognitive, and Learning Abilities | Partially Supports | The Product provides features that make it simpler and easier to use by individuals with limited language, cognitive, and learning abilities. A few challenges may occur while accessing the application as disclosed in:  Table 1: 1.1.1, 1.3.1, 2.1.1, 3.2.2, 3.3.1, 3.3.2, 4.1.2. Table 2: 2.4.7. |

### Chapter 4: [Hardware](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#401-general)

Notes: Not Applicable

### Chapter 5: [Software](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#501-general)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
| --- | --- | --- |
| **501.1 Scope – Incorporation of WCAG 2.0 AA** | See WCAG 2.x section | See information in WCAG 2.1 section |
| [***502 Interoperability with Assistive Technology***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#502-interoperability-assistive-technology) | Heading cell – no response required | Heading cell – no response required |
| 502.2.1 User Control of Accessibility Features | Not Applicable | The Product is not a platform software. |
| 502.2.2 No Disruption of Accessibility Features | Not Applicable | The Product is not a platform software. |
| 502.3 Accessibility Services | Heading cell – no response required | Heading cell – no response required |
| 502.3.1 Object Information | Not Applicable | The Product is not a platform software. |
| 502.3.2 Modification of Object Information | Not Applicable | The Product is not a platform software. |
| 502.3.3 Row, Column, and Headers | Not Applicable | The Product is not a platform software. |
| 502.3.4 Values | Not Applicable | The Product is not a platform software. |
| 502.3.5 Modification of Values | Not Applicable | The Product is not a platform software. |
| 502.3.6 Label Relationships | Not Applicable | The Product is not a platform software. |
| 502.3.7 Hierarchical Relationships | Not Applicable | The Product is not a platform software. |
| 502.3.8 Text | Supports | The Product is not a platform software. |
| 502.3.9 Modification of Text | Not Applicable | The Product is not a platform software. |
| 502.3.10 List of Actions | Supports | The Product is not a platform software. |
| 502.3.11 Actions on Objects | Not Applicable | The Product is not a platform software. |
| 502.3.12 Focus Cursor | Not Applicable | The Product is not a platform software. |
| 502.3.13 Modification of Focus Cursor | Not Applicable | The Product is not a platform software. |
| 502.3.14 Event Notification | Not Applicable | The Product is not a platform software. |
| 502.4 Platform Accessibility Features | Not Applicable | The Product is not a platform software. |
| [***503 Applications***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#503-applications) | Heading cell – no response required | Heading cell – no response required |
| 503.2 User Preferences | Not Applicable | The Product is not a platform software. |
| 503.3 Alternative User Interfaces | Not Applicable | The Product does not provide an alternative user interface that functions as assistive technology. |
| ***503.4 User Controls for Captions and Audio Description*** | Heading cell – no response required | Heading cell – no response required |
| 503.4.1 Caption Controls | Not Applicable | The Product does not contain synchronized media. |
| 503.4.2 Audio Description Controls | Not Applicable | The Product does not contain synchronized media. |
| [***504 Authoring Tools***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#504-authoring-tools) | Heading cell – no response required | Heading cell – no response required |
| 504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”) | See WCAG 2.x section | See information in WCAG 2.x section. |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Not Applicable | The Product is not an authoring tool. |
| 504.2.2 PDF Export | Not Applicable | The Product is not an authoring tool. |
| 504.3 Prompts | Not Applicable | The Product is not an authoring tool. |
| 504.4 Templates | Not Applicable | The Product is not an authoring tool. |

### Chapter 6: [Support Documentation and Services](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#601-general)

Notes: Not Evaluated

## EN 301 549 Report

Notes:

### Chapter 4: [Functional Performance Statements](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A38%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D) (FPS)

Notes:

| Criteria | | Conformance Level | | Remarks and Explanations |
| --- | --- | --- | --- | --- |
| **4.2.1 Usage without vision** | Partially Supports | | The Product provides at least one mode of operation that enables users with no vision to use its features. A few challenges may occur while accessing the application as disclosed in:   * Table 1: 1.1.1, 1.3.1, 2.1.1, sss2.4.3, 3.2.2, 3.3.1, and 4.1.2 * Table 2: 1.4.3, 1.4.4, and 1.4.10. | |
| **4.2.2 Usage with limited vision** | Partially Supports | | The Product provides at least one mode of operation that enables users with limited vision to use its features. A few challenges may occur while accessing the application as disclosed in:  Table 1: 1.1.1, 1.3.1, 2.1.1, 2.4.3, 3.2.2, 3.3.1, 3.3.2, 4.1.2.  Table 2: 2: 1.4.3, 1.4.10, 1.4.11, 1.4.12, 1.4.13, 2.4.7. | |
| **4.2.3 Usage without perception of color** | Partially Supports | | The Product provides at least one mode of operation that enables users without perception of color to use its features. A few challenges may occur while accessing the application as disclosed in:  Table 2: 1.4.3, 1.4.11 | |
| **4.2.4 Usage without hearing** | Supports | | The Product provides at least one mode of operation that enables users without hearing to use its features. | |
| **4.2.5 Usage with limited hearing** | Supports | | The Product provides at least one mode of operation that enables users with limited hearing to use its features. | |
| **4.2.6 Usage with no or limited vocal capability** | Supports | | The Product provides at least one mode of operation that enables users without speech to use its features. | |
| **4.2.7 Usage with limited manipulation or strength** | Partially Supports | | The Product features provide at least one mode of operation that enables users with limited reach and strength to use its features. A few challenges may occur while accessing the application as disclosed in:  Table 1: 2.1.1, 2.4.3, 3.2.2, 4.1.2 Table 2: 1.4.13, 2.4.7 | |
| **4.2.8 Usage with limited reach** | Partially Supports | | The Product features provide at least one mode of operation that enables users with limited reach and strength to use its features. A few challenges may occur while accessing the application as disclosed in:   * Table 1: 2.1.1, 2.4.3, 3.2.2. * Table 2: 2.4.7 | |
| **4.2.9 Minimize photosensitive seizure triggers** | **Supports** | | The Product provides at least one mode of operation that minimizes the potential for triggering photosensitive seizures. | |
| **4.2.10 Usage with limited cognition, language, or learning** | Partially Supports | | The Product provides features that make it simpler and easier to use by individuals with limited language, cognitive, and learning abilities. A few challenges may occur while accessing the application as disclosed in:   * Table 1: 1.1.1, 1.3.1, 2.1.1, 2.4.3, 3.3.2, 3.2.2, and 4.1.2 * Table 2: 1.4.12, 2.4.7 | |
| **4.2.11 Privacy** | **Supports** | | The Product does not expose the user’s personal information. | |

### Chapter [5: Generic Requirements](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A45%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [6: ICT with Two-Way Voice Communication](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A60%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [7: ICT with Video Capabilities](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A70%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes:

### Chapter [8: Hardware](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A74%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [9: Web](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A113%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: See [**WCAG 2.x section**](#_WCAG_2.x_Report)

### Chapter [10: Non-Web Software](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf" \l "%5B%7B%22num%22%3A127%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [11: Software](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A149%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes:

| Criteria | Conformance Level | Remarks and Explanations | |
| --- | --- | --- | --- |
| 11.0 General (informative) | Heading cell – no response required | Heading cell – no response required |
| 11.1.1.1 through 11.4.1.3 | See [WCAG 2.x](#WCAG) section | See information in WCAG 2.x section | |
| 11.5 Interoperability with assistive technology | Heading cell – no response required | Heading cell – no response required | |
| 11.5.1 Closed functionality | Heading cell – no response required | Heading cell – no response required | |
| 11.5.2 Accessibility services | Heading cell – no response required | Heading cell – no response required | |
| 11.5.2.1 Platform accessibility service support for software that provides a user interface | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 | |
| 11.5.2.2 Platform accessibility service support for assistive technologies | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 | |
| 11.5.2.3 Use of accessibility services | Not Applicable | The Product is not a platform software. | |
| 11.5.2.4 Assistive technology | Not Applicable | The Product is not assistive technology. | |
| 11.5.2.5 Object information | Not Applicable | The Product is not a platform software. | |
| 11.5.2.6 Row, column, and headers | Not Applicable | The Product is not a platform software. | |
| 11.5.2.7 Values | Not Applicable | The Product is not a platform software. | |
| 11.5.2.8 Label relationships | Not Applicable | The Product is not a platform software. | |
| 11.5.2.9 Parent-child relationships | Not Applicable | The Product is not a platform software. | |
| 11.5.2.10 Text | Not Applicable | The Product is not a platform software. | |
| 11.5.2.11 List of available actions | Not Applicable | The Product is not a platform software. | |
| 11.5.2.12 Execution of available actions | Not Applicable | The Product is not a platform software. | |
| 11.5.2.13 Tracking of focus and selection attributes | Not Applicable | The Product is not a platform software. | |
| 11.5.2.14 Modification of focus and selection attributes | Not Applicable | The Product is not a platform software. | |
| 11.5.2.15 Change notification | Not Applicable | The Product is not a platform software. | |
| 11.5.2.16 Modifications of states and properties | Not Applicable | The Product is not a platform software. | |
| 11.5.2.17 Modifications of values and text | Not Applicable | The Product is not a platform software. | |
| 11.6 Documented accessibility usage | Heading cell – no response required | Heading cell – no response required | |
| 11.6.1 User control of accessibility features | Not Applicable | The Product is not a platform software. | |
| 11.6.2 No disruption of accessibility features | Not Applicable | The Product is not a platform software. | |
| 11.7 User preferences | Not Applicable | The Product is not a platform software. | |
| 11.8 Authoring tools | Heading cell – no response required | Heading cell – no response required | |
| 11.8.1 Content technology | Heading cell – no response required | Heading cell – no response required | |
| 11.8.2 Accessible content creation | See WCAG 2.x section | See information in WCAG 2.x section | |
| 11.8.3 Preservation of accessibility information in transformations | Not Applicable | The Product is not an authoring tool. | |
| 11.8.4 Repair assistance | Not Applicable | The Product is not an authoring tool. | |
| 11.8.5 Templates | Not Applicable | The Product is not an authoring tool. | |

### Chapter [12: Documentation and Support Services](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf" \l "%5B%7B%22num%22%3A187%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Evaluated

### Chapter [13: ICT Providing Relay or Emergency Service Access](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A191%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

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