**VMware Accessibility Conformance Report**

# International Edition

**(Based on VPAT**® **Version 2.4)**

## Name of Product/Version: VMware Workspace One® UEM (WS1 UEM) v2206

## Report Date: July 18, 2022

## Product Description: VMware Workspace ONE® UEM (herein referred to as “the Product ”), provides a comprehensive enterprise mobility platform that delivers simplified access to enterprise applications, secures corporate data, and enables mobile productivity.

**Contact Information:**

VMware Inc.

3401 Hillview Ave.

Palo Alto, CA 94304, USA

Tel: 1-877-486-9273

Fax: 650-427-5001

For more information, contact [accessibility@vmware.com](mailto:accessibility@vmware.com)

## Notes: NA

## Evaluation Methods Used: Testing of VMware Workspace One UEM involved ‘Device Details Summary’, ‘Devices List View’, ‘Users List View’, ‘User Details’, ‘Navigation Search – Devices’, ‘Left Navigation’, ‘Top Navigation’, ‘Devices Dashboard’, ‘Applications - Native Public View’, ‘Applications - Details View’, ‘Groups and Settings - Assignment Groups’, ‘Groups and Settings - All Settings Modal’, ‘Devices – Profiles’, ‘Login’, and Freestyle modules requiring extensive use of leading assistive technology.

## The following tools and assistive technologies were used:

## Manual testing with Chrome and NVDA running on Windows operating system

## Manual testing with Safari and Voiceover running on the macOS operating system

## Using magnification on Chrome

Accessibility testers performed the test using a color contrast checker, screen reader, and keyboard keeping WCAG 2.1 guidelines in mind.

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included in Report. |
| --- | --- |
| [Web Content Accessibility Guidelines 2.0](http://www.w3.org/TR/2008/REC-WCAG20-20081211) | Level A: Yes  Level AA: Yes  Level AAA: No |
| [Web Content Accessibility Guidelines 2.1](https://www.w3.org/TR/WCAG21) | Level A: Yes  Level AA: Yes  Level AAA: No |
| [Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines) | Yes |
| [EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf), - V3.1.1 (2019-11) | Yes |

## Terms

The terms used in the Conformance Level information are defined as follows:

* **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
* **Partially Supports**: Some functionality of the product does not meet the criterion.
* **Does Not Support**: The majority of product functionality does not meet the criterion.
* **Not Applicable**: The criterion is not relevant to the product.
* **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.1 Level AAA.

## WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

* EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
* Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](https://www.w3.org/TR/WCAG21/).**Table 1: Success Criteria, Level A**

Notes:

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| [**1.1.1 Non-text Content**](http://www.w3.org/TR/WCAG20/#text-equiv-all) (Level A)  Also applies to:  EN 301 549 Criteria  • 9.1.1.1 (Web)  • 10.1.1.1 (Non-web document)  • 11.1.1.1.1 (Open Functionality Software)  • 11.1.1.1.2 (Closed Functionality Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Partially Supports | The product provides textual equivalent for most non-text content. Examples of exceptions include:   * The image text VMware AirWatch is missing text alternative. * The 'VMware' logo, 'Workspace One intelligent Hub' images in ‘Message preview’ dialog does not have alternative text |
| [**1.2.1 Audio-only and Video-only (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-av-only-alt) (Level A)  Also applies to:  EN 301 549 Criteria  • 9.1.2.1 (Web)  • 10.1.2.1 (Non-web document)  • 11.1.2.1.1 (Open Functionality Software)  • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Not Applicable | The product does not contain pre-recorded audio only or video only content. |
| [**1.2.2 Captions (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-captions) (Level A)  Also applies to:  EN 301 549 Criteria  • 9.1.2.2 (Web)  • 10.1.2.2 (Non-web document)  • 11.1.2.2 (Open Functionality Software)  • 11.1.2.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Not Applicable | The Product does not contain pre-recorded synchronized media content. |
| [**1.2.3 Audio Description or Media Alternative (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc) (Level A)  Also applies to:  EN 301 549 Criteria  • 9.1.2.3 (Web)  • 10.1.2.3 (Non-web document)  • 11.1.2.3.1 (Open Functionality Software)  • 11.1.2.3.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Not Applicable | The Product does not contain pre-recorded synchronized media content. |
| [**1.3.1 Info and Relationships**](http://www.w3.org/TR/WCAG20/#content-structure-separation-programmatic) (Level A)  Also applies to:  EN 301 549 Criteria  • 9.1.3.1 (Web)  • 10.1.3.1 (Non-web document)  • 11.1.3.1.1 (Open Functionality Software)  • 11.1.3.1.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Partially Supports | The Product conveys info and relationships in content that is available in text or can be programmatically determined on many pages. Examples of exceptions include:   * Under Global Search, heading level One is found multiple times. * Heading text such as Search Results, DEVICES and PROFILES are marked as heading level one. * The form fields are not programmatically associated with the labels at multiple instances |
| [**1.3.2 Meaningful Sequence**](http://www.w3.org/TR/WCAG20/#content-structure-separation-sequence) (Level A)  Also applies to:  EN 301 549 Criteria  • 9.1.3.2 (Web)  • 10.1.3.2 (Non-web document)  • 11.1.3.2.1 (Open Functionality Software)  • 11.1.3.2.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Partially Supports | The Product presents content in a meaningful sequence on most pages. Examples of exceptions include   * Reading order is not logical and meaningful on the 'Apps' page. * Reading order is not logical and meaningful in the table on the ‘Devices’ page. |
| [**1.3.3 Sensory Characteristics**](http://www.w3.org/TR/WCAG20/#content-structure-separation-understanding) (Level A)  Also applies to:  EN 301 549 Criteria  • 9.1.3.3 (Web)  • 10.1.3.3 (Non-web document)  • 11.1.3.3 (Open Functionality Software)  • 11.1.3.3 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Supports | The Product includes instructions that are not dependent on sensory characteristics for operating and understanding the content. |
| [**1.4.1 Use of Color**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-without-color) (Level A)  Also applies to:  EN 301 549 Criteria  • 9.1.4.1 (Web)  • 10.1.4.1 (Non-web document)  • 11.1.4.1 (Open Functionality Software)  • 11.1.4.1 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Partially Supports | The Product does not rely on the use of color to communicate meaning on most pages. Examples of exceptions include:   * Color alone is used to differentiate links from surrounding text in Device detail’s view page and all settings modal dialog. |
| [**1.4.2 Audio Control**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-dis-audio) (Level A)  Also applies to:  EN 301 549 Criteria  • 9.1.4.2 (Web)  • 10.1.4.2 (Non-web document)  • 11.1.4.2 (Open Functionality Software)  • 11.1.4.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Not Applicable | The Product does not contain audio content that plays automatically. |
| [**2.1.1 Keyboard**](http://www.w3.org/TR/WCAG20/#keyboard-operation-keyboard-operable) (Level A)  Also applies to:  EN 301 549 Criteria  • 9.2.1.1 (Web)  • 10.2.1.1 (Non-web document)  • 11.2.1.1.1 (Open Functionality Software)  • 11.2.1.1.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Partially Supports | The Product uses interactive elements which can be accessed via keyboard alone on most pages. Examples of exceptions include:   * Under Device Tab, Create New User link is not focusable using Tab key. * The information icon tooltips are not accessible with keyboard in All settings dialog * Create new user link is not accessible with keyboard tab key in Add user dialog. |
| [**2.1.2 No Keyboard Trap**](http://www.w3.org/TR/WCAG20/#keyboard-operation-trapping) (Level A)  Also applies to:  EN 301 549 Criteria  • 9.2.1.2 (Web)  • 10.2.1.2 (Non-web document)  • 11.2.1.2 (Open Functionality Software)  • 11.2.1.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool) • 602.3 (Support Docs) | | Supports | The Product does not contain keyboard traps. |
| [**2.1.4 Character Key Shortcuts**](https://www.w3.org/TR/WCAG21/#character-key-shortcuts) (Level A 2.1 only)  Also applies to:  EN 301 549 Criteria  • 9.2.1.4 (Web)  • 10.2.1.4 (Non-web document)  • 11.2.1.4.1 (Open Functionality Software)  • 11.2.1.4.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | | Not Applicable | The Product does not provide custom character key shortcuts. |
| [**2.2.1 Timing Adjustable**](http://www.w3.org/TR/WCAG20/#time-limits-required-behaviors) (Level A)  Also applies to:  EN 301 549 Criteria  • 9.2.2.1 (Web)  • 10.2.2.1 (Non-webdocument)  • 11.2.2.1 (Open Functionality Software)  • 11.2.2.1 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Does Not Support | The Product does not provide users with an option to adjust, extend or turn off the session time-out limit on all pages. |
| [**2.2.2 Pause, Stop, Hide**](http://www.w3.org/TR/WCAG20/#time-limits-pause) (Level A)  Also applies to:  EN 301 549 Criteria  • 9.2.2.2 (Web)  • 10.2.2.2 (Non-web document)  • 11.2.2.2 (Open Functionality Software)  • 11.2.2.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Not Applicable | The Product does not contain moving, blinking, scrolling, or auto-updating information. |
| [**2.3.1 Three Flashes or Below Threshold**](http://www.w3.org/TR/WCAG20/#seizure-does-not-violate) (Level A)  Also applies to:  EN 301 549 Criteria  • 9.2.3.1 (Web)  • 10.2.3.1 (Non-web document)  • 11.2.3.1 (Open Functionality Software)  • 11.2.3.1(Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Not Applicable | The Product does not contain flashing content. |
| [**2.4.1 Bypass Blocks**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-skip) (Level A)  Also applies to:  EN 301 549 Criteria  • 9.2.4.1 (Web)  • 10.2.4.1 (Non-web document) – Does not apply  • 11.2.4.1 (Open Functionality Software) – Does not apply  • 11.2.4.1 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software) – Does not apply to non-web software  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) – Does not apply to non-web docs | | Does Not Support | The Product does not provide a mechanism to bypass blocks of repeated content on all pages. |
| [**2.4.2 Page Titled**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-title) (Level A)  Also applies to:  EN 301 549 Criteria  • 9.2.4.2 (Web)  • 10.2.4.2 (Non-web document)  • 11.2.4.2 (Open Functionality Software) - Does not apply  • 11.2.4.2 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Partially Supports | The Product provides page titles that reflect the topic or purpose on most pages. Examples of exceptions include:   * The login, device details, user details pages do not have a descriptive page title |
| [**2.4.3 Focus Order**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-order) (Level A)  Also applies to:  EN 301 549 Criteria  • 9.2.4.3 (Web)  • 10.2.4.3 (Non-web document)  • 11.2.4.3 (Open Functionality Software)  • 11.2.4.3 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Partially Supports | The Product has a focus order that is meaningful on most pages. Examples of exceptions include:   * Focus did not move to the updated content on selecting the desired buttons/Tabs for iOS * On selecting the Download button Activity status is not being for iOS announced by the screen reader * Focus doesn't automatically move automatically to Acknowledge button when it gets activate for iOS * No alert when navigate to next screen for iOS |
| [**2.4.4 Link Purpose (In Context)**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-refs) (Level A)  Also applies to:  EN 301 549 Criteria  • 9.2.4.4 (Web)  • 10.2.4.4 (Non-web document)  • 11.2.4.4 (Open Functionality Software)  • 11.2.4.4 (Closed Software  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Partially Supports | The Product provides well-defined links that can be determined from the link text alone or from the link text together with its programmatically determined link context in most pages. Examples of exceptions include:   * For instance, under notifications menu, there is a link settings has no label announced for screen reader. |
| [**2.5.1 Pointer Gestures**](https://www.w3.org/TR/WCAG21/#pointer-gestures) (Level A 2.1 only)  Also applies to:  EN 301 549 Criteria  • 9.2.5.1 (Web)  • 10.2.5.1 (Non-web document)  • 11.2.5.1 (Open Functionality Software)  • 11.2.5.1 (Closed Software )  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | | Not Applicable | The Product does not use multipoint or path-based gestures. |
| [**2.5.2 Pointer Cancellation**](https://www.w3.org/TR/WCAG21/#pointer-cancellation) (Level A 2.1 only)  Also applies to:  EN 301 549 Criteria  • 9.2.5.2 (Web)  • 10.2.5.2 (Non-web document)  • 11.2.5.2 (Open Functionality Software)  • 11.2.5.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | | Supports | The Product supports pointer cancellation and no down events. |
| [**2.5.3 Label in Name**](https://www.w3.org/TR/WCAG21/#label-in-name) (Level A 2.1 only)  Also applies to:  EN 301 549 Criteria  • 9.2.5.3 (Web)  • 10.2.5.3 (Non-web document)  • 11.2.5.3 (Open Functionality Software)  • 11.2.5.3 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | | Partially Supports | The Product provides names for interactive elements that contain the text which is presented visually for user interface components on most pages. Examples of exceptions include:   * The accessible label of link ‘Workspace ONE UEM’ in login page does not start with visible text. * The label of ‘Choose file’ button in Batch import dialog does not start with visible label * The accessible label of ‘Organization group’ fields do not start with visible label |
| [**2.5.4 Motion Actuation**](https://www.w3.org/TR/WCAG21/#motion-actuation) (Level A 2.1 only)  Also applies to:  EN 301 549 Criteria  • 9.2.5.4 (Web)  • 10.2.5.4 (Non-web document)  • 11.2.5.4 (Open Functionality Software)  • 11.2.5.4 (Closed Software  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | | Not Applicable | The Product does not contain functionality that relies on device motion or user motion. |
| [**3.1.1 Language of Page**](http://www.w3.org/TR/WCAG20/#meaning-doc-lang-id) (Level A)  Also applies to:  EN 301 549 Criteria  • 9.3.1.1 (Web)  • 10.3.1.1 (Non-webdocument)  • 11.3.1.1.1 (Open Functionality Software)  • 11.3.1.1.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Does Not Support | The Product does not identify the default language of the page on all pages. |
| [**3.2.1 On Focus**](http://www.w3.org/TR/WCAG20/#consistent-behavior-receive-focus) (Level A)  Also applies to:  EN 301 549 Criteria  • 9.3.2.1 (Web)  • 10.3.2.1 (Non-web document)  • 11.3.2.1 (Open Functionality Software)  • 11.3.2.1 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Supports | The Product does not cause a change of context on focus. |
| [**3.2.2 On Input**](http://www.w3.org/TR/WCAG20/#consistent-behavior-unpredictable-change) (Level A)  Also applies to:  EN 301 549 Criteria  • 9.3.2.2 (Web)  • 10.3.2.2 (Non-web document)  • 11.3.2.2 (Open Functionality Software)  • 11.3.2.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Partially Supports | The Product does not cause an unexpected change of context when interacting with elements on most pages.  Example of exceptions include:   * Options get selected automatically on pressing tab key or esc key on the ‘Profiles’ page. * Change of context occurs when link is activated as its opens in new tab without prior notification on the ‘Managed Settings’ page. * Keyboard focus automatically shifts to the "Disable" button when radio button is selected on the ’SLL Pinning’ page. |
| [**3.3.1 Error Identification**](http://www.w3.org/TR/WCAG20/#minimize-error-identified) (Level A)  Also applies to:  EN 301 549 Criteria  • 9.3.3.1 (Web)  • 10.3.3.1 (Non-web document)  • 11.3.3.1.1 (Open Functionality Software)  • 11.3.3.1.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Partially Supports | The Product uses error identification on most pages. Examples of exceptions include:   * Field name is not specified in the error messages on ‘Start Airplay’ page. * Error messages in the Dialog box for Token Length and Token Expiration Time are not descriptive on the ‘Start Airplay’ page. |
| [**3.3.2 Labels or Instructions**](http://www.w3.org/TR/WCAG20/#minimize-error-cues) (Level A)  Also applies to:  EN 301 549 Criteria  • 9.3.3.2 (Web)  • 10.3.3.2 (Non-web document)  • 11.3.3.2 (Open Functionality Software)  • 11.3.3.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs) Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Partially Supports | The Product provides labels or instructions for input fields on most pages. Examples of exceptions include:   * Mandatory fields are not marked and announced by the screen reader * Folder name text field is not associated with label |
| [**4.1.1 Parsing**](http://www.w3.org/TR/WCAG20/#ensure-compat-parses) (Level A)  Also applies to:  EN 301 549 Criteria  • 9.4.1.1 (Web)  • 10.4.1.1 (Non-web document)  • 11.4.1.1.1 (Open Functionality Software)  • 11.4.1.1.2 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Does Not Support | The Product does not provide appropriate markup that can be interpreted and parsed by assistive technologies on all pages. |
| [**4.1.2 Name, Role, Value**](http://www.w3.org/TR/WCAG20/#ensure-compat-rsv) (Level A)  Also applies to:  EN 301 549 Criteria  • 9.4.1.2 (Web)  • 10.4.1.2 (Non-web document)  • 11.4.1.2.1 (Open Functionality Software)  • 11.4.1.2.2 (Closed Software) – Not required  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Does Not Support | The Product does not provide the name, role, and/or value for user interface components that can be programmatically determined by assistive technologies for all pages. Examples include:   * Under Admin dialog: Screen reader user experiences silent (Blank) response under Basic and Role Tab. |

### Table 2: Success Criteria, Level AA

Notes:

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| [**1.2.4 Captions (Live)**](http://www.w3.org/TR/WCAG20/#media-equiv-real-time-captions) (Level AA)  Also applies to:  EN 301 549 Criteria  • 9.1.2.4 (Web)  • 10.1.2.4 (Non-web document)  • 11.1.2.4 (Open Functionality Software)  • 11.1.2.4 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Not Applicable | The Product does not contain live synchronized media. |
| [**1.2.5 Audio Description (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc-only) (Level AA)  Also applies to:  EN 301 549 Criteria  • 9.1.2.5 (Web)  • 10.1.2.5 (Non-web document)  • 11.1.2.5 (Open Functionality Software)  • 11.1.2.5 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs | | Not Applicable | The Product does not contain synchronized media content. |
| [**1.3.4 Orientation**](https://www.w3.org/TR/WCAG21/#orientation) (Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria  • 9.1.3.4 (Web)  • 10.1.3.4 (Non-web document)  • 11.1.3.4 (Open Functionality Software)  • 11.1.3.4 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | | Supports | The Product does not restrict content views and operation to a single display orientation. |
| [**1.3.5 Identify Input Purpose**](https://www.w3.org/TR/WCAG21/#identify-input-purpose) (Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria  • 9.1.3.5 (Web)  • 10.1.3.5 (Non-web document)  • 11.1.3.5 (Open Functionality Software)  • 11.1.3.5 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | | Not Applicable | The Product does not contain form fields that collect information about the user. |
| [**1.4.3 Contrast (Minimum)**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-contrast) (Level AA)  Also applies to:  EN 301 549 Criteria  • 9.1.4.3 (Web)  • 10.1.4.3 (Non-web document)  • 11.1.4.3 (Open Functionality Software)  • 11.1.4.3 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Partially Supports | The Product provides sufficient color contrast for text on most pages. Examples of exceptions include:   * The button Skip does not meet the minimum color contrast ratio for iOS * The light grey text does not meet the minimum color contrast ratio for iOS * The light blue text does not meet the minimum color contrast ratio for iOS * Text color contrast insufficient for the red text for iOS |
| [**1.4.4 Resize text**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-scale) (Level AA)  Also applies to:  EN 301 549 Criteria  • 9.1.4.4 (Web)  • 10.1.4.4 (Non-web document)  • 11.1.4.4.1 (Open Functionality Software)  • 11.1.4.4.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Partially Supports | The Product allows text to be resized up to 200 percent without loss of content or functionality on most pages. Examples of exceptions include:   * Content gets truncated or disappeared when resized to 200 percent on several pages, such as the text found on the ‘Profiles’ page. |
| [**1.4.5 Images of Text**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-text-presentation) (Level AA)  Also applies to:  EN 301 549 Criteria  • 9.1.4.5 (Web)  • 10.1.4.5 (Non-web document)  • 11.1.4.5.1 (Open Functionality Software)  • 11.1.4.5.2 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Supports | The Product provides information with plain text rather than images. |
| [**1.4.10 Reflow**](https://www.w3.org/TR/WCAG21/#reflow) (Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria  • 9.1.4.10 (Web)  • 10.1.4.10 (Non-web document)  • 11.1.4.10.1 (Open Functionality Software)  • 11.1.4.10.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | | Does Not Support | The Product does not allow content to be presented without loss of information or functionality, and without requiring scrolling in two dimensions for the dimensions required by this criterion on all pages. |
| [**1.4.11 Non-text Contrast**](https://www.w3.org/TR/WCAG21/#non-text-contrast) (Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria  • 9.1.4.11 (Web)  • 10.1.4.11 (Non-web document)  • 11.1.4.11 (Open Functionality Software)  • 11.1.4.11 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | | Partially Supports | The Product provides sufficient color contrast for user interface components and graphical objects on most pages with such content. Examples of exceptions include:   * Color contrast of the favorite icon and Action icons fails minimum contrast for iOS |
| [**1.4.12 Text Spacing**](https://www.w3.org/TR/WCAG21/#text-spacing) (Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria  • 9.1.4.12 (Web)  • 10.1.4.12 (Non-web document)  • 11.1.4.12 (Open Functionality Software)  • 11.1.4.12 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | | Partially Supports | The Product provides no loss of content or functionality when text spacing is modified according to the guidelines in this criterion on most pages. Examples of exceptions include:   * Text spacing is not applied on many contents such as buttons found on the Add Email Configuration page. |
| [**1.4.13 Content on Hover or Focus**](https://www.w3.org/TR/WCAG21/#content-on-hover-or-focus) (Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria  • 9.1.4.13 (Web)  • 10.1.4.13 (Non-web document)  • 11.1.4.13 (Open Functionality Software)  • 11.1.4.13 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | | Partially Supports | The Product provides content that becomes available on hover or focus, which can be dismissible, hoverable, and persistent on most pages with such content. Examples of exceptions include:   * Contents are not dismissible on several pages such as the tooltip on the ‘Apps’ page. * The tooltip content is not dismissible in the ‘All settings’ dialog |
| [**2.4.5 Multiple Ways**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-mult-loc) (Level AA)  Also applies to:  EN 301 549 Criteria  • 9.2.4.5 (Web)  • 10.2.4.5 (Non-web document) – Does not apply  • 11.2.4.5 (Open Functionality Software) – Does not apply  • 11.2.4.5 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software) – Does not apply to non-web software  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) – Does not apply to non-web docs | | Supports | The Product provides more than one way to locate a web page within a set of web pages except where the web page is the result of, or a step in, a process. |
| [**2.4.6 Headings and Labels**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-descriptive) (Level AA)  Also applies to:  EN 301 549 Criteria  • 9.2.4.6 (Web)  • 10.2.4.6 (Non-web document)  • 11.2.4.6 (Open Functionality Software)  • 11.2.4.6 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Partially Supports | The Product provides descriptive and unique headings and labels on most pages that contain headings and or labels. Examples of exceptions include:   * for instance, Label is not unique for Navigation landmarks. |
| [**2.4.7 Focus Visible**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-visible) (Level AA)  Also applies to:  EN 301 549 Criteria  • 9.2.4.7 (Web)  • 10.2.4.7 (Non-web document)  • 11.2.4.7 (Open Functionality Software)  • 11.2.4.7 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4(Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Partially Supports | The Product provides clearly visible focus indicators most pages that contain controls. Examples of exceptions include:   * The keyboard focus indicator for the component is not provided for the selected tab on the Profiles page. * A focus indicator is not visible around the selected radio button in ‘All settings’ dialog |
| [**3.1.2 Language of Parts**](http://www.w3.org/TR/WCAG20/#meaning-other-lang-id) (Level AA)  Also applies to:  EN 301 549 Criteria  • 9.3.1.2 (Web)  • 10.3.1.2 (Non-web document)  • 11.3.1.2 (Open Functionality Software) – Does not apply  • 11.3.1.2 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Not Applicable | The Product does not contain more than one language. |
| [**3.2.3 Consistent Navigation**](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-locations) (Level AA)  Also applies to:  EN 301 549 Criteria  • 9.3.2.3 (Web)  • 10.3.2.3 (Non-web document) – Does not apply  • 11.3.2.3 (Open Functionality Software) – Does not apply  • 11.3.2.3 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software) – Does not apply to non-web software  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) – Does not apply to non-web docs | | Supports | The Product provides a consistent navigation mechanism for all pages. |
| [**3.2.4 Consistent Identification**](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-functionality) (Level AA)  Also applies to:  EN 301 549 Criteria  • 9.3.2.4 (Web)  • 10.3.2.4 (Non-web document) – Does not apply  • 11.3.2.4 (Open Functionality Software) – Does not apply  • 11.3.2.4 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software) – Does not apply to non-web software  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) – Does not apply to non-web doc | | Supports | The Product identifies elements consistently on all pages. |
| [**3.3.3 Error Suggestion**](http://www.w3.org/TR/WCAG20/#minimize-error-suggestions) (Level AA)  Also applies to:  EN 301 549 Criteria  • 9.3.3.3 (Web)  • 10.3.3.3 (Non-web document)  • 11.3.3.3 (Open Functionality Software)  • 11.3.3.3 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Supports | The Product provides descriptive error messages for identified form field errors. |
| [**3.3.4 Error Prevention (Legal, Financial, Data)**](http://www.w3.org/TR/WCAG20/#minimize-error-reversible) (Level AA)  Also applies to:  EN 301 549 Criteria  • 9.3.3.4 (Web)  • 10.3.3.4 (Non-webdocument)  • 11.3.3.4 (Open Functionality Software)  • 11.3.3.4 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | | Not Applicable | The Product does not cause legal commitments, financial transactions, or functions that modify or delete user-controllable data that can be checked, confirmed, or reversed. |
| [**4.1.3 Status Messages**](https://www.w3.org/TR/WCAG21/#status-messages)(Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria  • 9.4.1.3 (Web)  • 10.4.1.3 (Non-web document) – Does not apply  • 11.4.1.3 (Open Functionality Software) – Does not apply  • 11.4.1.3 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply. | | Does Not Support | The Product provides status messages that cannot be programmatically determined by assistive technologies without receiving focus on all instances. Examples include:   * Currently, when incorrect password is entered there an error message appears Invalid credentials. Try again. This message is not automatically announced by the screen reader. * Click Add menu, click Device, under dialog, Type VPAT under search and click Search USER, click Select link from the Action column under a table. Now leave an error or leave form field blank purposefully, then click the Change button. Screen reader is not announced or informed if there is an error. * One more instance observed on User's dialog: resubmit the form with same details or existing details, Error User vpat Already Exists is not announced by the screen reader when click Save button. |

### Table 3: Success Criteria, Level AAA

Notes: AAA Success Criteria are not evaluated for this product.

## Revised Section 508 Report

Notes:

### Chapter 3: [Functional Performance Criteria](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#302-functional-performance-criteria) (FPC)

Notes:

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| 302.1Without Vision | Partially Supports | The Product provides at least one mode of operation that enables users with no vision to use its features. A few challenges may occur while accessing the application as disclosed in:   * Table 1: 1.1.1, 1.3.1, 1.3.2, 1.4.1, 2.1.1, 2.2.1, 2.4.1, 2.4.2, 2.4.3, 2.4.4, 3.1.1, 3.2.2, 3.3.1, 3.3.2, 4.1.2 * Table 2: 2.4.6, 4.1.3 |
| 302.2 With Limited Vision | Partially Supports | The Product provides at least one mode of operation that enables users with limited vision to use its features. A few challenges may occur while accessing the application as disclosed in:   * Table 1: 1.1.1, 1.3.1, 1.3.2, 1.4.1, 2.1.1,2.4.1, 2.4.2, 2.4.3, 3.1.1, 3.2.2, 3.3.1, 4.1.2 * Table 2: 1.4.3, 1.4.4, 2.4.6, 2.4.7 |
| 302.3Without Perception of Colour | Partially Supports | The Product provides at least one mode of operation that enables users without a perception of colour to use its features. A few challenges may occur while accessing the application as disclosed in:   * Table 1: 1.4.1, 3.3.1 * Table 2: 1.4.3 |
| 302.4Without Hearing | Supports | The Product provides at least one mode of operation that enables users without hearing to use its features. |
| 302.5With Limited Hearing | Supports | The Product provides at least one mode of operation that enables users with limited hearing to use its features. |
| 302.6Without Speech | Supports | The Product provides at least one mode of operation that enables users without speech to use its features. |
| 302.7With Limited Manipulation | Partially Supports | The Product features provide at least one mode of operation that does not require fine motor control or simultaneous manual operations. A few challenges may occur while accessing the application as disclosed in:   * Table 1: 2.1.1, 2.2.1, 2.4.1, 2.4.2, 2.4.3, 2.4.4, 4.1.1, 4.1.2 * Table 2: 2.4.6, 2.4.7 |
| 302.8With Limited Reach and Strength | Partially Supports | The Product features provide at least one mode of operation that enables users with limited reach and strength to use its features. A few challenges may occur while accessing the application as disclosed in:   * Table 1: 2.1.1, 2.2.1, 2.4.1, 2.4.3, 3.2.2 * Table 2: 2.4.7 |
| 302.9With Limited Language, Cognitive, and Learning Abilities | Partially Supports | The Product provides features that make it simpler and easier to use by individuals with limited language, cognitive, and learning abilities. A few challenges may occur while accessing the application as disclosed in:   * Table1: 1.1.1, 1.3.1, 1.3.2, 1.4.1, 2.1.1, 2.2.1, 2.4.1, 2.4.2, 2.4.3, 2.4.4, 3.1.1, 3.2.2, 3.3.1, 3.3.2, 4.1.1, 4.1.2 * Table 2: 2.4.6, 2.4.7, 4.1.3 |

### Chapter 4: [Hardware](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#401-general)

Notes: Not Applicable.

### Chapter 5: [Software](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#501-general)

Notes:

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| **501.1 Scope – Incorporation of WCAG 2.1 AA** | See [WCAG 2.1](file:///C:/Users/dineshkumar.ti/OneDrive%20-%20HCL%20Technologies%20Ltd/All%20Files/VMWare/Scenarios_Schedule/VPAT2.4RevINT--February2020.doc#_WCAG_2.x_Report) section | See information in WCAG 2.1 section. |
| [***502 Interoperability with Assistive Technology***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#502-interoperability-assistive-technology) | Heading cell – no response required | Heading cell – no response required |
| 502.2.1 User Control of Accessibility Features | Not Applicable | The product is not a Platform software. |
| 502.2.2 No Disruption of Accessibility Features | Not Applicable | The product is not a Platform software. |
| ***502.3 Accessibility Services*** | Heading cell – no response required | Heading cell – no response required |
| 502.3.1 Object Information | Not Applicable | The product is not a Platform software. |
| 502.3.2 Modification of Object Information | Not Applicable | The product is not a Platform software. |
| 502.3.3 Row, Column, and Headers | Not Applicable | The product is not a Platform software. |
| 502.3.4 Values | Not Applicable | The product is not a Platform software. |
| 502.3.5 Modification of Values | Not Applicable | The product is not a Platform software. |
| 502.3.6 Label Relationships | Not Applicable | The product is not a Platform software. |
| 502.3.7 Hierarchical Relationships | Not Applicable | The product is not a Platform software. |
| 502.3.8 Text | Not Applicable | The product is not a Platform software. |
| 502.3.9 Modification of Text | Not Applicable | The product is not a Platform software. |
| 502.3.10 List of Actions | Not Applicable | The product is not a Platform software. |
| 502.3.11 Actions on Objects | Not Applicable | The product is not a Platform software. |
| 502.3.12 Focus Cursor | Not Applicable | The product is not a Platform software. |
| 502.3.13 Modification of Focus Cursor | Not Applicable | The product is not a Platform software. |
| 502.3.14 Event Notification | Not Applicable | The product is not a Platform software. |
| 502.4 Platform Accessibility Features | Not Applicable | The product is not a Platform software. |
| [***503 Applications***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#503-applications) | Heading cell – no response required | Heading cell – no response required |
| 503.2 User Preferences | Not Applicable | The product is not a Platform software. |
| 503.3 Alternative User Interfaces | Not Applicable | The product does not provide an alternative user interface that functions as assistive technology. |
| ***503.4 User Controls for Captions and Audio Description*** | Heading cell – no response required | Heading cell – no response required |
| 503.4.1 Caption Controls | Not Applicable | The product does not contain synchronized media. |
| 503.4.2 Audio Description Controls | Not Applicable | The product does not contain synchronized media. |
| [***504 Authoring Tools***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#504-authoring-tools) | Heading cell – no response required | Heading cell – no response required |
| 504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”) | See [WCAG 2.1](file:///C:/Users/dineshkumar.ti/OneDrive%20-%20HCL%20Technologies%20Ltd/All%20Files/VMWare/Scenarios_Schedule/VPAT2.4RevINT--February2020.doc#_WCAG_2.x_Report) section | See information in WCAG 2.1 section. |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Not Applicable | The product is not an authoring tool. |
| 504.2.2 PDF Export | Not Applicable | The product is not an authoring tool. |
| 504.3 Prompts | Not Applicable | The product is not an authoring tool. |
| 504.4 Templates | Not Applicable | The product is not an authoring tool. |

### Chapter 6: [Support Documentation and Services](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#601-general)

Notes: Not included in report.

## EN 301 549 Report

Notes:

### Chapter 4: [Functional Performance Statements](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A38%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D) (FPS)

Notes:

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| **4.2.1 Usage without vision** | Partially Supports | The Product provides at least one mode of operation that enables users with no vision to use its features. A few challenges may occur while accessing the application as disclosed in:   * Table 1: 1.1.1, 1.3.1, 1.3.2, 1.4.1, 2.1.1, 2.2.1, 2.4.1, 2.4.2, 2.4.3, 2.4.4, 2.5.3, 3.1.1, 3.2.2, 3.3.1, 4.1.1, 4.1.2 * Table 2: 2.4.6 & 4.1.3 |
| **4.2.2 Usage with limited vision** | Partially Supports | The Product provides at least one mode of operation that enables users with limited vision to use its features. A few challenges may occur while accessing the application as disclosed in:   * Table 1: 1.1.1, 1.3.1, 1.3.2, 1.4.1, 2.1.1, 2.4.1, 2.4.2, 2.4.3, 2.4.4, 2.5.3, 3.1.1, 3.2.2, 3.3.1, 3.3.2, 4.1.2 * Table 2: 1.4.3, 1.4.4, 1.4.10, 1.4.12, 1.4.13, 1.4.11, 2.4.6, 2.4.7 |
| **4.2.3 Usage without perception of colour** | Partially Supports | The Product provides at least one mode of operation that enables users without a perception of colour to use its features. A few challenges may occur while accessing the application as disclosed in:   * Table 1: 3.3.1, 1.4.1 * Table 2: 1.4.3, 1.4.11 |
| **4.2.4 Usage without hearing** | Partially Supports | The Product provides at least one mode of operation that enables users without hearing to use its features. A few challenges may occur while accessing the application as disclosed in:   * Table 1: 3.1.1 |
| **4.2.5 Usage with limited hearing** | Partially Supports | The Product provides at least one mode of operation that enables users with limited hearing to use its features. A few challenges may occur while accessing the application as disclosed in:   * Table 1: 3.1.1 |
| **4.2.6 Usage with no or limited vocal capability.** | Supports | The Product provides at least one mode of operation that enables users with no or limited vocal capability to use its features. |
| **4.2.7 Usage with limited manipulation or strength** | Partially Supports | The Product features provide at least one mode of operation that does not require fine motor control or simultaneous manual operations. A few challenges may occur while accessing the application as disclosed in:   * Table 1: 2.1.1, 2.2.1, 2.4.1, 2.4.2, 2.4.3, 2.4.4, 2.5.3, 3.2.2, 4.1.1, 4.1.2 * Table 2: 1.4.13, 2.4.6, 2.4.7 |
| **4.2.8 Usage with limited reach** | Partially Supports | The Product features provide at least one mode of operation that enables users with limited reach to use its features. A few challenges may occur while accessing the application as disclosed in:   * Table 1: 2.1.1, 2.2.1, 2.4.1, 2.4.3, 2.5.3. 3.2.2 * Table 2: 1.4.13, 2.4.7 |
| **4.2.9 Minimize photosensitive seizure triggers.** | Supports | The Product provides at least one mode of operation that minimizes the potential for triggering photosensitive seizures. |
| **4.2.10 Usage with limited cognition, language or learning** | Partially Supports | The Product provides features that make it simpler and easier to use by individuals with limited cognitive, language, and learning abilities. A few challenges may occur while accessing the application as disclosed in:   * Table1: 1.1.1, 1.3.1, 1.3.2, 1.4.1, 2.1.1, 2.2.1, 2.4.1, 2.4.2, 2.4.3, 2.4.4, 2.5.3, 3.1.1, 3.2.2, 3.3.1, 3.3.2, 4.1.1, 4.1.2 * Table 2: 1.4.12, 2.4.6, 2.4.7, 4.1.3 |
| **4.2.11 Privacy** | Supports | The Product maintains privacy equally for all users. |

### Chapter [5: Generic Requirements](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A45%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: The product supports standard assistive technologies and is, therefore not subject to Closed Functional Criteria described in this chapter.

### Chapter [6: ICT with Two-Way Voice Communication](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A60%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [7: ICT with Video Capabilities](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A70%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

**Chapter** [**8: Hardware**](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A74%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [9: Web](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A113%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: See WCAG 2.1 Section

**Chapter [10: Non-Web Software](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf" \l "%5B%7B%22num%22%3A127%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)**

Notes: Not Applicable.

### Chapter [11: Software](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A149%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes:

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| ***11.0 General (informative)*** | Heading cell – no response required | Heading cell – no response required |
| 11.1.1.1 through 11.4.1.3 | See [WCAG 2.1](file:///C:/Users/dineshkumar.ti/OneDrive%20-%20HCL%20Technologies%20Ltd/All%20Files/VMWare/Scenarios_Schedule/VPAT2.4RevINT--February2020.doc#WCAG) section | See information in WCAG 2.1 section. |
| ***11.5 Interoperability with assistive technology*** | Heading cell – no response required | Heading cell – no response required |
| ***11.5.1 Closed functionality*** | Heading cell – no response required | Heading cell – no response required |
| ***11.5.2 Accessibility services*** | Heading cell – no response required | Heading cell – no response required |
| ***11.5.2.1 Platform accessibility service support for software that provides a user interface*** | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 |
| ***11.5.2.2 Platform accessibility service support for assistive technologies*** | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 |
| 11.5.2.3 Use of accessibility services. | Supports | The product uses standard platform accessibility services. |
| 11.5.2.4 Assistive technology | Not Applicable | The product is not an assistive technology. |
| 11.5.2.5 Object information | Not Applicable | The product is not a Platform software. |
| 11.5.2.6 Row, column, and headers | Not Applicable | The product is not a Platform software. |
| 11.5.2.7 Values | Not Applicable | The product is not a Platform software. |
| 11.5.2.8 Label relationships | Not Applicable | The product is not a Platform software. |
| 11.5.2.9 Parent-child relationships | Not Applicable | The product is not a Platform software. |
| 11.5.2.10 Text | Not Applicable | The product is not a Platform software. |
| 11.5.2.11 List of available actions | Not Applicable | The product is not a Platform software. |
| 11.5.2.12 Execution of available actions | Not Applicable | The product is not a Platform software. |
| 11.5.2.13 Tracking of focus and selection attributes | Not Applicable | The product is not a Platform software. |
| 11.5.2.14 Modification of focus and selection attributes | Not Applicable | The product is not a Platform software. |
| 11.5.2.15 Change notification | Not Applicable | The product is not a Platform software. |
| 11.5.2.16 Modifications of states and properties | Not Applicable | The product is not a Platform software. |
| 11.5.2.17 Modifications of values and text | Not Applicable | The product is not a Platform software. |
| ***11.6 Documented accessibility usage*** | Heading cell – no response required | Heading cell – no response required |
| 11.6.1 User control of accessibility features | Not Applicable | The product is not a Platform software. |
| 11.6.2 No disruption of accessibility features | Not Applicable | The product is not a Platform software. |
| 11.7 User preferences | Not Applicable | The product is not a Platform software. |
| ***11.8 Authoring tools*** | Heading cell – no response required | Heading cell – no response required |
| ***11.8.1 Content technology*** | Heading cell – no response required | Heading cell – no response required |
| 11.8.2 Accessible content creation | See [WCAG 2.1](file:///C:/Users/dineshkumar.ti/OneDrive%20-%20HCL%20Technologies%20Ltd/All%20Files/VMWare/Scenarios_Schedule/VPAT2.4RevINT--February2020.doc#_WCAG_2.x_Report) section | See information in WCAG 2.1 section |
| 11.8.3 Preservation of accessibility information in transformations | Not Applicable | The product is not an authoring tool. |
| 11.8.4 Repair assistance | Not Applicable | The product is not an authoring tool. |
| 11.8.5 Templates | Not Applicable | The product is not an authoring tool. |

### Chapter [12: Documentation and Support Services](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf" \l "%5B%7B%22num%22%3A187%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not included in report

### Chapter [13: ICT Providing Relay or Emergency Service Access](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A191%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable.

## Legal Disclaimer (VMware)

*This VPAT is for information purposes only. The information contained in this VPAT represents VMware’s view regarding matters discussed herein as of the date of publication. Because of changing market conditions, this VPAT is not a commitment on the part of VMware, and VMware cannot guarantee the accuracy of any information presented after the date of publication. VMware makes no warranties, express or implied.*

*E202.2 Legacy ICT. Any component or portion of existing ICT that complies with an earlier standard issued pursuant to Section 508 of the Rehabilitation Act of 1973, as amended (as republished in Appendix D), and that has not been altered on or after January 18, 2018, shall not be required to be modified to conform to the Revised 508 Standards.*

*VMware defers to* [*www.microsoft.com*](https://nam04.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.microsoft.com%2F&data=02%7C01%7Cdinesht%40vmware.com%7C88c3073df30644f5c4be08d800759f25%7Cb39138ca3cee4b4aa4d6cd83d9dd62f0%7C0%7C0%7C637259852475396425&sdata=1C5KZpS5CpvfZNG0tEn0GHe6VDCvZvHWBjgXr%2FbEwXo%3D&reserved=0) *for Windows and Windows application VPATS.*

*VMware defers third party applications and tools to the third-party supplier.*