# VMware Accessibility Conformance Report

# International Edition

**(Based on VPAT**® **Version 2.4)**

## Name of Product/Version:

VMware Remote ConsoleTM 12.0.1

## Report Date:

March 2022

## Product Description:

VMware Remote Console™ (herein referred to as “the Product”) provides client device connection and console access to virtual machines on a remote host. After downloading and installing VMware Remote Console on your local computer, you can launch the external VMware Remote Console application directly from the VMware vSphere® or vRealize Automation™ web client.

## Contact Information:

VMware Inc.

3401 Hillview Ave.

Palo Alto, CA 94304, USA

Tel: 1-877-486-9273

Fax: 650-427-5001

For more information, contact accessibility@vmware.com

## Notes:

The information contained in this report applies to the product itself. To see accessibility conformance for supporting products, please go to the [VMWare Accessibility](https://www.vmware.com/help/accessibility.html) page.

## Product Type:

* Web: No
* Electronic Docs: No
* Software: Yes (Windows, MacOS, Open Functionality)
* Closed: No
* Authoring Tool: No

## Evaluation Methods Used:

* NVDA version 2021.3.5 screen reader on Windows 10 Enterprise v1909
* VoiceOver version 10 screen reader on macOS version 12.0.1
* Colour Contrast Analyzer version 3.1.4
* Keyboard-only navigation
* System magnification
* System High Contrast Themes
* System font size 200%

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
| --- | --- |
| [Web Content Accessibility Guidelines 2.0](http://www.w3.org/TR/2008/REC-WCAG20-20081211)  | Level A: YesLevel AA: YesLevel AAA: No |
| [Web Content Accessibility Guidelines 2.1](https://www.w3.org/TR/WCAG21)  | Level A: YesLevel AA: YesLevel AAA: No |
| [Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines)  | Yes |
| [EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf), - V3.1.1 (2019-11) | Yes |

## Terms

The terms used in the Conformance Level information are defined as follows:

* **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
* **Partially Supports**: Some functionality of the product does not meet the criterion.
* **Does Not Support**: The majority of product functionality does not meet the criterion.
* **Not Applicable**: The criterion is not relevant to the product.
* **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

* EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
* Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](https://www.w3.org/TR/WCAG20/#conformance-reqs).

### Table 1: Success Criteria, Level A

Notes:

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| [**1.1.1 Non-text Content**](http://www.w3.org/TR/WCAG20/#text-equiv-all) (Level A)Also applies to:EN 301 549 Criteria* 11.1.1.1.1 (Open Functionality Software)

Revised Section 508* 501 (Web)(Software)
 | Windows: Partially SupportsMac: Supports | Windows: The Product provides textual equivalentfor most non-text content. Examples of exceptions include:* Images do not use alternative text on several pages, such as the warning icon on the Virtual Machine Settings page.

Mac: The Product provides a text equivalentfor all non-text content. |
| [**1.2.1 Audio-only and Video-only (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-av-only-alt) (Level A)Also applies to:EN 301 549 Criteria* 11.1.2.1.1 (Open Functionality Software)

Revised Section 508* 501 (Web)(Software)
 | Windows: Not ApplicableMac: Not Applicable | Windows: The Product does notcontain prerecordedaudio-only or video onlycontent.Mac: The Product does notcontain prerecordedaudio-only or video onlycontent. |
| [**1.2.2 Captions (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-captions) (Level A)Also applies to:EN 301 549 Criteria* 11.1.2.2 (Open Functionality Software)

Revised Section 508* 501 (Web)(Software)
 | Windows: Not ApplicableMac: Not Applicable | Windows: The Product does not contain prerecorded synchronized media content.Mac: The Product does not contain prerecorded synchronized media content. |
| [**1.2.3 Audio Description or Media Alternative (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc) (Level A)Also applies to:EN 301 549 Criteria* 11.1.2.3.1 (Open Functionality Software)

Revised Section 508* 501 (Web)(Software)
 | Windows: Not ApplicableMac: Not Applicable | Windows: The Product does not contain prerecorded synchronized media content.Mac: The Product does not contain prerecorded synchronized media content. |
| [**1.3.1 Info and Relationships**](http://www.w3.org/TR/WCAG20/#content-structure-separation-programmatic) (Level A)Also applies to:EN 301 549 Criteria* 11.1.3.1.1 (Open Functionality Software)

Revised Section 508* 501 (Web)(Software)
 | Windows: Partially SupportsMac: Partially Supports | Windows: The Product conveys info and relationships in content that is available in text or can be programmatically determined on most pages. Examples of exceptions include:* Form controls do not use associated labels or instructions on a couple of pages such as the HTTP combo box on the VMware Remote Console page.
* List items are not structured as a list on a couple of pages, such as radio buttons on the Connection Settings page.
* Visual headings are not defined programmatically on installation wizards.

Mac: The Product conveys info and relationships in content that is available in text or can be programmatically determined on most pages. Examples of exceptions include:* Tables are not structured properly on a couple of pages, such as the table found on the Virtual Machine Settings page.
* Form controls do not use associated labels on a couple of pages, such as the form field found on the General page.
* Active controls are not distinguishable from inactive controls on the General page.
 |
| [**1.3.2 Meaningful Sequence**](http://www.w3.org/TR/WCAG20/#content-structure-separation-sequence) (Level A)Also applies to:EN 301 549 Criteria* 11.1.3.2.1 (Open Functionality Software)

Revised Section 508* 501 (Web)(Software)
 | Windows: Partially SupportsMac: Supports | Windows: The Product presents content in a meaningful sequence on most pages except for one instance.* Reading order is not meaningful on the Memory page.

Mac: The Product presents content in a meaningful sequence. |
| [**1.3.3 Sensory Characteristics**](http://www.w3.org/TR/WCAG20/#content-structure-separation-understanding)(Level A)Also applies to:EN 301 549 Criteria* 11.1.3.3 (Open Functionality Software)

Revised Section 508* 501 (Web)(Software)
 | Windows: SupportsMac: Supports | Windows: The Product includes instructions that are not dependent on sensory characteristics for operating and understanding the content.Mac: The Product includes instructions that are not dependent on sensory characteristics for operating and understanding the content. |
| [**1.4.1 Use of Color**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-without-color) (Level A)Also applies to:EN 301 549 Criteria* 11.1.4.1 (Open Functionality Software)

Revised Section 508* 501 (Web)(Software)
 | Windows: SupportsMac: Supports | Windows: The Product does not rely on color alone to communicate meaning.Mac: The Product does not rely on color alone to communicate meaning. |
| [**1.4.2 Audio Control**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-dis-audio) (Level A)Also applies to:EN 301 549 Criteria* 11.1.4.2 (Open Functionality Software)

Revised Section 508* 501 (Web)(Software)
 | Windows: Not ApplicableMac: Not Applicable | Windows: The Product does not contain audio content that plays automatically.Mac: The Product does not contain audio content that plays automatically. |
| [**2.1.1 Keyboard**](http://www.w3.org/TR/WCAG20/#keyboard-operation-keyboard-operable) (Level A)Also applies to:EN 301 549 Criteria* 11.2.1.1.1 (Open Functionality Software)

Revised Section 508* 501 (Web)(Software)
 | Windows: Partially SupportsMac: Partially Supports | Windows: The Product uses interactive elements which can be accessed via keyboard alone on most pages except for a couple of instances. Examples of exceptions include:* Toolbar menu controls are not keyboard accessible.
* The Change USB Device dialog does not allow keyboard focus and interaction.

Mac: The Product uses interactive elements which can be accessed via keyboard alone on most pages except for a couple of instances. Examples of exceptions include:* Controls on the VMware Remote Console and the Help dialog do not allow keyboard focus and interaction.
 |
| [**2.1.2 No Keyboard Trap**](http://www.w3.org/TR/WCAG20/#keyboard-operation-trapping) (Level A)Also applies to:EN 301 549 Criteria* 11.2.1.2 (Open Functionality Software)

Revised Section 508* 501 (Web)(Software)
 | Windows: SupportsMac: Supports | Windows: The Product does not contain keyboard traps.Mac: The Product does not contain keyboard traps. |
| [**2.1.4 Character Key Shortcuts**](https://www.w3.org/TR/WCAG21/#character-key-shortcuts) (Level A 2.1 only)Also applies to:EN 301 549 Criteria* 11.2.1.4.1 (Open Functionality Software)

Revised Section 508 – Does not apply | Windows: Not ApplicableMac: Not Applicable | Windows: The Product does not provide custom character key shortcuts.Mac: The Product does not provide custom character key shortcuts. |
| [**2.2.1 Timing Adjustable**](http://www.w3.org/TR/WCAG20/#time-limits-required-behaviors) (Level A)Also applies to:EN 301 549 Criteria* 11.2.2.1 (Open Functionality Software)

Revised Section 508* 501 (Web)(Software)
 | Windows: Not ApplicableMac: Not Applicable | Windows: The Product does not present users with time limits.Mac: The Product does not present users with time limits. |
| [**2.2.2 Pause, Stop, Hide**](http://www.w3.org/TR/WCAG20/#time-limits-pause) (Level A)Also applies to:EN 301 549 Criteria* 11.2.2.2 (Open Functionality Software)

Revised Section 508* 501 (Web)(Software)
 | Windows: Not ApplicableMac: Not Applicable | Windows: The Product does not contain moving, blinking, scrolling, or auto-updating information.Mac: The Product does not contain moving, blinking, scrolling, or auto-updating information. |
| [**2.3.1 Three Flashes or Below Threshold**](http://www.w3.org/TR/WCAG20/#seizure-does-not-violate) (Level A)Also applies to:EN 301 549 Criteria* 11.2.3.1 (Open Functionality Software)

Revised Section 508* 501 (Web)(Software)
 | Windows: Not ApplicableMac: Not Applicable | Windows: The Product does not contain flashing content.Mac: The Product does not contain flashing content. |
| [**2.4.1 Bypass Blocks**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-skip) (Level A)Also applies to:EN 301 549 Criteria* 11.2.4.1 (Open Functionality Software) – Does not apply

Revised Section 508* 501 (Web)(Software) – Does not apply to non-web software
 | Windows: Not ApplicableMac: Not Applicable | Windows: The Product is non-web open functionality software therefore it does not apply to this criterion.Mac: The Product is non-web open functionality software therefore it does not apply to this criterion. |
| [**2.4.2 Page Titled**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-title) (Level A)Also applies to:EN 301 549 Criteria* 11.2.4.2 (Open Functionality Software) - Does not apply

Revised Section 508* 501 (Web)(Software)
 | Windows: SupportsMac: Supports | Windows: The Product provides page titles that reflect the topic or purpose of the page content.Mac: The Product provides page titles that reflect the topic or purpose of the page content. |
| [**2.4.3 Focus Order**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-order) (Level A)Also applies to:EN 301 549 Criteria* 11.2.4.3 (Open Functionality Software)

Revised Section 508* 501 (Web)(Software)
 | Windows: SupportsMac: Partially Supports | Windows: The Product provides meaningful focus order.Mac: The Product has a focus order that is meaningful on most pages except for one instance.* The keyboard focus does not shift to the appropriate interactive element when the General button is triggered.
 |
| [**2.4.4 Link Purpose (In Context)**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-refs) (Level A)Also applies to:EN 301 549 Criteria* 11.2.4.4 (Open Functionality Software)

Revised Section 508* 501 (Web)(Software)
 | Windows: Partially SupportsMac: Supports | Windows: The Product provides well-defined links that can be determined from the link text alone or the link text together with its programmatically determined link context on most pages except for one instance. Examples of exceptions include:* The Learn More link does not provide a descriptive accessible name on the VMware Remote Console Setup wizard.

Mac: The Product provides well-defined links that can be determined from the link text alone or the link text together with its programmatically determined link context. |
| [**2.5.1 Pointer Gestures**](https://www.w3.org/TR/WCAG21/#pointer-gestures) (Level A 2.1 only)Also applies to:EN 301 549 Criteria* 11.2.5.1 (Open Functionality Software)

Revised Section 508 – Does not apply | Windows: Not ApplicableMac: Not Applicable | Windows: The Product does not use multipoint or path-based gestures.Mac: The Product does not use multipoint or path-based gestures. |
| [**2.5.2 Pointer Cancellation**](https://www.w3.org/TR/WCAG21/#pointer-cancellation) (Level A 2.1 only)Also applies to:EN 301 549 Criteria* 11.2.5.2 (Open Functionality Software)

Revised Section 508 – Does not apply | Windows: SupportsMac: Supports | Windows: The Product supports pointer cancellation and no down events.Mac: The Product supports pointer cancellation and no down events. |
| [**2.5.3 Label in Name**](https://www.w3.org/TR/WCAG21/#label-in-name) (Level A 2.1 only)Also applies to:EN 301 549 Criteria* 11.2.5.3.1 (Open Functionality Software)

Revised Section 508 – Does not apply | Windows: SupportsMac: Supports | Windows: The Product provides names for interactive elements that contain the text which is presented visually for user interface components.Mac: The Product provides names for interactive elements that contain the text which is presented visually for user interface components. |
| [**2.5.4 Motion Actuation**](https://www.w3.org/TR/WCAG21/#motion-actuation) (Level A 2.1 only)Also applies to:EN 301 549 Criteria* 11.2.5.4 (Open Functionality Software)

Revised Section 508 – Does not apply | Windows: Not ApplicableMac: Not Applicable | Windows: The Product does not contain functionality that relies on device motion or user motion.Mac: The Product does not contain functionality that relies on device motion or user motion. |
| [**3.1.1 Language of Page**](http://www.w3.org/TR/WCAG20/#meaning-doc-lang-id) (Level A)Also applies to:EN 301 549 Criteria* 11.3.1.1.1 (Open Functionality Software)

Revised Section 508* 501 (Web)(Software)
 | Windows: SupportsMac: Supports | Windows: The Product identifies the default language of the page.Mac: The Product identifies the default language of the page. |
| [**3.2.1 On Focus**](http://www.w3.org/TR/WCAG20/#consistent-behavior-receive-focus) (Level A)Also applies to:EN 301 549 Criteria* 11.3.2.1 (Open Functionality Software)

Revised Section 508* 501 (Web)(Software)
 | Windows: Partially SupportsMac: Supports | Windows: The Product does not cause a change of context on focus on most pages except for one instance. * Change of context occurs when navigating the list items of the combo box on the Processor page.

Mac: The Product does not cause a change of context on focus. |
| [**3.2.2 On Input**](http://www.w3.org/TR/WCAG20/#consistent-behavior-unpredictable-change) (Level A)Also applies to:EN 301 549 Criteria* 11.3.2.2 (Open Functionality Software)

Revised Section 508* 501 (Web)(Software)
 | Windows: SupportsMac: Supports | Windows: The Product does not cause an unexpected change of context when interacting with elements.Mac: The Product does not cause an unexpected change of context when interacting with elements. |
| [**3.3.1 Error Identification**](http://www.w3.org/TR/WCAG20/#minimize-error-identified) (Level A)Also applies to:EN 301 549 Criteria* 11.3.3.1.1 (Open Functionality Software)

Revised Section 508* 501 (Web)(Software)
 | Windows: SupportsMac: Supports | Windows: If an input error is detected in the Product, the error is described to the user in text.Mac: If an input error is detected in the Product, the error is described to the user in text. |
| [**3.3.2 Labels or Instructions**](http://www.w3.org/TR/WCAG20/#minimize-error-cues) (Level A)Also applies to:EN 301 549 Criteria* 11.3.3.2 (Open Functionality Software)

Revised Section 508* 501 (Web)(Software)
 | Windows: SupportsMac: Supports | Windows: The Product provides labels or instructions for input fields.Mac: The Product provides labels or instructions for input fields. |
| [**4.1.1 Parsing**](http://www.w3.org/TR/WCAG20/#ensure-compat-parses) (Level A)Also applies to:EN 301 549 Criteria* 11.4.1.1.1 (Open Functionality Software)

Revised Section 508* 501 (Web)(Software)
 | Windows: SupportsMac: Supports | Windows: The Product is not implemented with a markup language.Mac: The Product is not implemented with a markup language. |
| [**4.1.2 Name, Role, Value**](http://www.w3.org/TR/WCAG20/#ensure-compat-rsv) (Level A)Also applies to:EN 301 549 Criteria* 11.4.1.2.1 (Open Functionality Software)

Revised Section 508* 501 (Web)(Software)
 | Windows: Partially SupportsMac: Partially Supports | Windows: The Product provides the name, role, and value for user interface components that can be programmatically determined by assistive technologies for most pages. Examples of exceptions include:* The Use Output File control does not use an accessible name on the Serial Port 1 page.
* The Port control does not use a role on the Connection Proxy Settings page.
* The state is not used for controls in the table on the Virtual Machine Settings page.

Mac: The Product provides the name, role, and value for user interface components that can be programmatically determined by assistive technologies for most pages except for a couple of instances. Examples of exceptions include:* The Memory Seek Slider does not use name and value.
* The spin button does not use a valid name and role.
 |

### Table 2: Success Criteria, Level AA

Notes:

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| [**1.2.4 Captions (Live)**](http://www.w3.org/TR/WCAG20/#media-equiv-real-time-captions) (Level AA)Also applies to:EN 301 549 Criteria* 11.1.2.4 (Open Functionality Software)

Revised Section 508* 501 (Web)(Software)
 | Windows: Not ApplicableMac: Not Applicable | Windows: The Product does not contain live synchronized media.Mac: The Product does not contain live synchronized media. |
| [**1.2.5 Audio Description (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc-only) (Level AA)Also applies to:EN 301 549 Criteria* 11.1.2.5 (Open Functionality Software)

Revised Section 508* 501 (Web)(Software)
 | Windows: Not ApplicableMac: Not Applicable | Windows: The Product does not contain synchronized media content.Mac: The Product does not contain synchronized media content. |
| [**1.3.4 Orientation**](https://www.w3.org/TR/WCAG21/#orientation) (Level AA 2.1 only)Also applies to:EN 301 549 Criteria* 11.1.3.4 (Open Functionality Software)

Revised Section 508 – Does not apply | Windows: SupportsMac: Supports | Windows: The Product does not restrict content views and operation to a single display orientation.Mac: The Product does not restrict content views and operation to a single display orientation. |
| [**1.3.5 Identify Input Purpose**](https://www.w3.org/TR/WCAG21/#identify-input-purpose) (Level AA 2.1 only)Also applies to:EN 301 549 Criteria* 11.1.3.5.1 (Open Functionality Software)

Revised Section 508 – Does not apply | Windows: SupportsMac: Supports | Windows: The Product appropriately identifies the purposes of each input field collecting information about the user.Mac: The Product appropriately identifies the purposes of each input field collecting information about the user. |
| [**1.4.3 Contrast (Minimum)**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-contrast) (Level AA)Also applies to:EN 301 549 Criteria* 11.1.4.3 (Open Functionality Software)

Revised Section 508* 501 (Web)(Software)
 | Windows: SupportsMac: Supports | Windows: The Product provides sufficient color contrast for text.Mac: The Product provides sufficient color contrast for text. |
| [**1.4.4 Resize text**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-scale) (Level AA)Also applies to:EN 301 549 Criteria* 11.1.4.4.1 (Open Functionality Software)

Revised Section 508* 501 (Web)(Software)
 | Windows: SupportsMac: Supports | Windows: The Product allows text to be resized up to 200 percent without loss of content or functionality.Mac: The Product allows text to be resized up to 200 percent without loss of content or functionality. |
| [**1.4.5 Images of Text**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-text-presentation) (Level AA)Also applies to:EN 301 549 Criteria* 11.1.4.5.1 (Open Functionality Software)

Revised Section 508* 501 (Web)(Software)
 | Windows: SupportsMac: Supports | Windows: The Product provides information with plain text rather than images.Mac: The Product provides information with plain text rather than images. |
| [**1.4.10 Reflow**](https://www.w3.org/TR/WCAG21/#reflow) (Level AA 2.1 only)Also applies to:EN 301 549 Criteria* 11.1.4.10 (Open Functionality Software)

Revised Section 508 – Does not apply | Windows: SupportsMac: Supports | Windows: The Product allows content to be presented without loss of information or functionality, and without requiring scrolling in two dimensions for the dimensions required by this criterion.Mac: The Product allows content to be presented without loss of information or functionality, and without requiring scrolling in two dimensions for the dimensions required by this criterion. |
| [**1.4.11 Non-text Contrast**](https://www.w3.org/TR/WCAG21/#non-text-contrast) (Level AA 2.1 only)Also applies to:EN 301 549 Criteria* 11.1.4.11 (Open Functionality Software)

Revised Section 508 – Does not apply | Windows: Partially SupportsMac: Partially Supports | Windows: The Product provides sufficient color contrast for user interface components and graphical objects on most pages with such content except for a couple of instances. Examples of exceptions include:* The visual boundary of buttons and Meaningful graphics do not use sufficient contrast ratio on the Virtual Machine Settings page.

Mac: The Product provides sufficient color contrast for user interface components and graphical objects on most pages with such content except for a couple of instances. Examples of exceptions include:* The visual boundary of active controls does not use a sufficient contrast ratio on the Preferences page.
* Active controls do not use a focus indicator with a sufficient contrast ratio on the General page.
 |
| [**1.4.12 Text Spacing**](https://www.w3.org/TR/WCAG21/#text-spacing) (Level AA 2.1 only)Also applies to:EN 301 549 Criteria* 11.1.4.12 (Open Functionality Software)

Revised Section 508 – Does not apply | Windows: Not ApplicableMac: Not Applicable | Windows: The Product is not implemented with a markup language.Mac: The Product is not implemented with a markup language. |
| [**1.4.13 Content on Hover or Focus**](https://www.w3.org/TR/WCAG21/#content-on-hover-or-focus) (Level AA 2.1 only)Also applies to:EN 301 549 Criteria* 11.1.4.13 (Open Functionality Software)

Revised Section 508 – Does not apply | Windows: SupportsMac: Partially Supports | Windows: The Product provides content that becomes available on hover or focus, which can be dismissible, hoverable, and persistent.Mac: The Product provides content that becomes available on hover or focus, which can be dismissible, hoverable, and persistent on most pages with such content except for one instance. Example of exceptions include:* The content that becomes available on hover is not hoverable on the toolbar menu items.
 |
| [**2.4.5 Multiple Ways**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-mult-loc) (Level AA)Also applies to:EN 301 549 Criteria* 11.2.4.5 (Open Functionality Software) – Does not apply

Revised Section 508* 501 (Web)(Software) – Does not apply to non-web software
 | Windows: Not ApplicableMac: Not Applicable | Windows: The Product is non-web software therefore it does not apply to this criterion.Mac: The Product is non-web software therefore it does not apply to this criterion. |
| [**2.4.6 Headings and Labels**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-descriptive) (Level AA)Also applies to:EN 301 549 Criteria* 11.2.4.6 (Open Functionality Software)

Revised Section 508* 501 (Web)(Software)
 | Windows: SupportsMac: Supports | Windows: The Product provides descriptive and unique headings and labels.Mac: The Product provides descriptive and unique headings and labels. |
| [**2.4.7 Focus Visible**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-visible) (Level AA)Also applies to:EN 301 549 Criteria* 11.2.4.7 (Open Functionality Software)

Revised Section 508* 501 (Web)(Software)
 | Windows: SupportsMac: Supports | Windows: The Product provides clearly visible focus indicators.Mac: The Product provides clearly visible focus indicators. |
| [**3.1.2 Language of Parts**](http://www.w3.org/TR/WCAG20/#meaning-other-lang-id) (Level AA)Also applies to:EN 301 549 Criteria* 11.3.1.2 (Open Functionality Software) – Does not apply

Revised Section 508* 501 (Web)(Software)
 | Windows: Not ApplicableMac: Not Applicable | Windows: The Product does not contain more than one language.Mac: The Product does not contain more than one language. |
| [**3.2.3 Consistent Navigation**](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-locations) (Level AA)Also applies to:EN 301 549 Criteria* 11.3.2.3 (Open Functionality Software) – Does not apply

Revised Section 508* 501 (Web)(Software) – Does not apply to non-web software
 | Windows: Not ApplicableMac: Not Applicable | Windows: The Product is non-web open functionality software; therefore, it does not apply to this criterion.Mac: The Product is non-web open functionality software; therefore, it does not apply to this criterion. |
| [**3.2.4 Consistent Identification**](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-functionality) (Level AA)Also applies to:EN 301 549 Criteria* 11.3.2.4 (Open Functionality Software) – Does not apply

Revised Section 508* 501 (Web)(Software) – Does not apply to non-web software
 | Windows: Not ApplicableMac: Not Applicable | Windows: The Product is non-web open functionality software; therefore, it does not apply to this criterion.Mac: The Product is non-web open functionality software; therefore, it does not apply to this criterion. |
| [**3.3.3 Error Suggestion**](http://www.w3.org/TR/WCAG20/#minimize-error-suggestions) (Level AA)Also applies to:EN 301 549 Criteria* 11.3.3.3 (Open Functionality Software)

Revised Section 508* 501 (Web)(Software)
 | Windows: SupportsMac: Supports | Windows: The Product provides descriptive error messages for identified form field errors.Mac: The Product provides descriptive error messages for identified form field errors. |
| [**3.3.4 Error Prevention (Legal, Financial, Data)**](http://www.w3.org/TR/WCAG20/#minimize-error-reversible) (Level AA)Also applies to:EN 301 549 Criteria* 11.3.3.4 (Open Functionality Software)

Revised Section 508* 501 (Web)(Software)
 | Windows: Not ApplicableMac: Not Applicable | Windows: The Product does not cause legal commitments, financial transactions, or functions that modify or delete user-controllable data that can be checked, confirmed, or reversed.Mac: The Product does not cause legal commitments, financial transactions, or functions that modify or delete user-controllable data that can be checked, confirmed, or reversed. |
| [**4.1.3 Status Messages**](https://www.w3.org/TR/WCAG21/#status-messages)(Level AA 2.1 only)Also applies to:EN 301 549 Criteria* 11.4.1.3 (Open Functionality Software)

Revised Section 508 – Does not apply | Windows: Partially SupportsMac: Supports | Windows: The Product provides status messages that can be programmatically determined by assistive technologies without receiving focus on most instances except for one instance.* The status message is not read aloud by the screen reader when the virtual machine is in the process of making a connection.

Mac: The Product provides status messages that can be programmatically determined by assistive technologies without receiving focus. |

### Table 3: Success Criteria, Level AAA

Notes: Not Evaluated

## Revised Section 508 Report

Notes:

### Chapter 3: [Functional Performance Criteria](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#302-functional-performance-criteria) (FPC)

Notes:

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| 302.1Without Vision | Partially Supports | The Product provides at least one mode of operation that enables users with no vision to use its features. A few challenges may occur while accessing the application as disclosed in:* Table 1: 1.1.1, 1.3.1, 1.3.2, 2.1.1, 2.4.3, 2.4.4, 3.2.1, and 4.1.2
* Table 2: 4.1.3
 |
| 302.2 With Limited Vision | Partially Supports | The Product provides at least one mode of operation that enables users with limited vision to use its features. A few challenges may occur while accessing the application as disclosed in:* Table 1: 1.1.1, 1.3.1, 1.3.2, 2.1.1, 2.4.3, 2.4.4, 3.2.1, and 4.1.2
 |
| 302.3Without Perception of Color | Supports | The Product provides at least one mode of operation that enables users without perception of color to use its features. |
| 302.4Without Hearing | Supports | The Product provides at least one mode of operation that enables users without hearing to use its features.  |
| 302.5With Limited Hearing | Supports | The Product provides at least one mode of operation that enables users with limited hearing to use its features.  |
| 302.6Without Speech | Supports | The Product features provide at least one mode of operation that does not require user speech.  |
| 302.7With Limited Manipulation | Partially Supports | The Product features provide at least one mode of operation that does not require fine motor control or simultaneous manual operations. A few challenges may occur while accessing the application as disclosed in:* Table 1: 2.1.1, 2.4.3, 2.4.4, 3.2.1, and 4.1.2
 |
| 302.8With Limited Reach and Strength | Partially Supports | The Product features provide at least one mode of operation that enables users with limited reach and strength to use its features. A few challenges may occur while accessing the application as disclosed in:* Table 1: 2.1.1, 2.4.3, and 3.2.1
 |
| 302.9With Limited Language, Cognitive, and Learning Abilities | Partially Supports | The Product provides features that make it simpler and easier to use by individuals with limited language, cognitive, and learning abilities. A few challenges may occur while accessing the application as disclosed in:* Table 1: 1.1.1, 1.3.1, 1.3.2, 2.1.1, 2.4.3, 2.4.4, 3.2.1, and 4.1.2
* Table 2: 4.1.3
 |

### Chapter 4: [Hardware](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#401-general)

Notes: Not Applicable

### Chapter 5: [Software](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#501-general)

Notes:

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| **501.1 Scope – Incorporation of WCAG 2.0 AA** | See WCAG 2.x section | See information in WCAG 2.1 section |
| [***502 Interoperability with Assistive Technology***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#502-interoperability-assistive-technology) | Heading cell – no response required | Heading cell – no response required |
| 502.2.1 User Control of Accessibility Features | Not Applicable | The Product does not offer any accessibility features |
| 502.2.2 No Disruption of Accessibility Features | Not Applicable | The Product does not disrupt any accessibility features provided by the host operating system. |
| 502.3 Accessibility Services | Heading cell – no response required | Heading cell – no response required |
| 502.3.1 Object Information | Not Applicable | The Product does not provide a user interface that contains objects to inspect for information. |
| 502.3.2 Modification of Object Information | Not Applicable | The Product does not provide a user interface that contains objects that are modified. |
| 502.3.3 Row, Column, and Headers | Not Applicable | The Product is not implemented with a markup language that can specify semantic rows, columns, and headers for tabular information. |
| 502.3.4 Values | Not Applicable | The Product does not provide user interface components that can set or store values. |
| 502.3.5 Modification of Values | Not Applicable | The Product does not provide user interface components that can store data and allow it to be modified. |
| 502.3.6 Label Relationships | Not Applicable | The Product does not present form elements, so it does not use labels. |
| 502.3.7 Hierarchical Relationships | Not Applicable | The Product does not present hierarchical data. |
| 502.3.8 Text | Supports | The Product output content can be read using Screen Readers. |
| 502.3.9 Modification of Text | Not Applicable | The Product outputs text to standard output but does not support modification of the text. |
| 502.3.10 List of Actions | Supports | The Product provides a list of actions with the ‘--help’ command. |
| 502.3.11 Actions on Objects | Not Applicable | The Product does not provide a user interface of objects that can be acted upon by the user. |
| 502.3.12 Focus Cursor | Not Applicable | The Product provides its own focus cursor and does not interfere with the host operating system’s focus cursor. |
| 502.3.13 Modification of Focus Cursor | Not Applicable | The Product provides its own focus cursor and does not interfere with the host operating system’s focus cursor, nor does it allow for modification of the operating system’s focus indicator. |
| 502.3.14 Event Notification | Supports | The Product outputs text to standard output based on user input. |
| 502.4 Platform Accessibility Features | Supports | The Product does not interfere with platform accessibility features. |
| [***503 Applications***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#503-applications) | Heading cell – no response required | Heading cell – no response required |
| 503.2 User Preferences | Supports | The Product does not interfere with user preferences. |
| 503.3 Alternative User Interfaces | Not Applicable | The Product does not provide alternative user interfaces. |
| 503.4 User Controls for Captions and Audio Description | Heading cell – no response required | Heading cell – no response required |
| 503.4.1 Caption Controls | Not Applicable | The Product does not present multimedia content. |
| 503.4.2 Audio Description Controls | Not Applicable | The Product does not present multimedia content. |
| [***504 Authoring Tools***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#504-authoring-tools) | Heading cell – no response required | Heading cell – no response required |
| 504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”) | Not Applicable | See information in WCAG 2.x section. |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Not Applicable | The Product is not an authoring tool; therefore, this criterion does not apply. |
| 504.2.2 PDF Export | Not Applicable | The Product is not an authoring tool; therefore, this criterion does not apply. |
| 504.3 Prompts | Not Applicable | The Product is not an authoring tool; therefore, this criterion does not apply. |
| 504.4 Templates | Not Applicable | The Product is not an authoring tool; therefore, this criterion does not apply. |

### Chapter 6: [Support Documentation and Services](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#601-general)

Notes: Not Evaluated

## EN 301 549 Report

Notes:

### Chapter 4: [Functional Performance Statements](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A38%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D) (FPS)

Notes:

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| **4.2.1 Usage without vision** | **Partially Supports** | The Product provides at least one mode of operation that enables users with no vision to use its features. A few challenges may occur while accessing the application as disclosed in:* Table 1: 1.1.1, 1.3.1, 1.3.2, 2.1.1, 2.4.3, 2.4.4, 3.2.1, and 4.1.2
* Table 2: 4.1.3
 |
| **4.2.2 Usage with limited vision** | **Partially Supports** | The Product provides at least one mode of operation that enables users with limited vision to use its features. A few challenges may occur while accessing the application as disclosed in:* Table 1: 1.1.1, 1.3.1, 1.3.2, 2.1.1, 2.4.3, 2.4.4, 3.2.1, and 4.1.2
* Table 2: 4.1.3
 |
| **4.2.3 Usage without perception of colour** | **Partially Supports** | The Product provides at least one mode of operation that enables users without perception of colour to use its features. A few challenges may occur while accessing the application as disclosed in:* Table 2: 1.4.11
 |
| **4.2.4 Usage without hearing** | **Supports** | The Product provides at least one mode of operation that enables users without hearing to use its features.  |
| **4.2.5 Usage with limited hearing** | **Supports** | The Product provides at least one mode of operation that enables users with limited hearing to use its features.  |
| **4.2.6 Usage with no or limited vocal capability** | **Supports** | The Product provides at least one mode of operation that enables users with limited or no vocal capability to use its features.  |
| **4.2.7 Usage with limited manipulation or strength** | **Partially Supports** | The Product features provide at least one mode of operation that does not require fine motor control or simultaneous manual operations. A few challenges may occur while accessing the application as disclosed in:* Table 1: 2.1.1, 2.4.3, 2.4.4, 3.2.1, 4.1.2
* Table 2: 1.4.13
 |
| **4.2.8 Usage with limited reach** | **Partially Supports** | The Product features provide at least one mode of operation that enables users with limited reach to use its features. A few challenges may occur while accessing the application as disclosed in:* Table 1: 2.1.1, 2.4.3, and 3.2.1
* Table 2: 1.4.13
 |
| **4.2.9 Minimize photosensitive seizure triggers** | **Supports** | The Product provides at least one mode of operation that minimizes the potential for triggering photosensitive seizures. |
| **4.2.10 Usage with limited cognition, language, or learning** | **Partially Supports** | The Product provides features that make it simpler and easier to use by individuals with limited cognitive, language, and learning abilities. A few challenges may occur while accessing the application as disclosed in:* Table 1: 1.1.1, 1.3.1, 1.3.2, 2.1.1, 2.4.3, 2.4.4, 3.2.1, and 4.1.2
* Table 2: 4.1.3
 |
| **4.2.11 Privacy** | **Supports** | The Product maintains privacy equally for all users.  |

### Chapter [5: Generic Requirements](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A45%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes:

| **Criteria** | **Conformance Level**  | **Remarks and Explanations** |
| --- | --- | --- |
| ***5.1 Closed functionality*** | Heading cell – no response required | Heading cell – no response required |
| ***5.1.2 General*** | Heading cell – no response required | Heading cell – no response required |
| ***5.1.2.1 Closed functionality*** | See 5.2 through 13 | See information in 5.2 through 13 |
| ***5.1.2.2 Assistive technology*** | See 5.1.3 through 5.1.6 | See information in 5.1.3 through 5.1.6 |
| ***5.1.3 Non-visual access*** | Heading cell – no response required | Heading cell – no response required |
| 5.1.3.1 Audio output of visual information | **Not Applicable** | **This Product is not closed functionality software.** |
| 5.1.3.2 Auditory output delivery including speech | **Not Applicable** | **This Product is not closed functionality software.** |
| 5.1.3.3 Auditory output correlation | **Not Applicable** | **This Product is not closed functionality software.** |
| 5.1.3.4 Speech output user control | **Not Applicable** | **This Product is not closed functionality software.** |
| 5.1.3.5 Speech output automatic interruption | **Not Applicable** | **This Product is not closed functionality software.** |
| 5.1.3.6 Speech output for non-text content | **Not Applicable** | **This Product is not closed functionality software.** |
| 5.1.3.7 Speech output for video information | **Not Applicable** | **This Product is not closed functionality software.** |
| 5.1.3.8 Masked entry | **Not Applicable** | **This Product is not closed functionality software.** |
| 5.1.3.9 Private access to personal data | **Not Applicable** | **This Product is not closed functionality software.** |
| 5.1.3.10 Non-interfering audio output | **Not Applicable** | **This Product is not closed functionality software.** |
| 5.1.3.11 Private listening volume | **Not Applicable** | **This Product is not closed functionality software.** |
| 5.1.3.12 Speaker volume | **Not Applicable** | **This Product is not closed functionality software.** |
| 5.1.3.13 Volume reset | **Not Applicable** | **This Product is not closed functionality software.** |
| 5.1.3.14 Spoken languages | **Not Applicable** | **This Product is not closed functionality software.** |
| 5.1.3.15 Non-visual error identification | **Not Applicable** | **This Product is not closed functionality software.** |
| 5.1.3.16 Receipts, tickets, and transactional outputs | **Not Applicable** | **This Product is not closed functionality software.** |
| 5.1.4 Functionality closed to text enlargement | **Not Applicable** | **This Product is not closed functionality software.** |
| 5.1.5 Visual output for auditory information | **Not Applicable** | **This Product is not closed functionality software.** |
| ***5.1.6 Operation without keyboard interface*** | Heading cell – no response required | Heading cell – no response required |
| ***5.1.6.1 Closed functionality*** | **See 5.1.3.1 through 5.1.3.16** | **See information in 5.1.3.1 through 5.1.3.16** |
| 5.1.6.2 Input focus | **Not Applicable** | **This Product is not closed functionality software.** |
| 5.1.7 Access without speech | **Not Applicable** | **This Product is not closed functionality software.** |
| 5.2 Activation of accessibility features | **Not Applicable** | **This Product is not closed functionality software.** |
| 5.3 Biometrics | **Not Applicable** | **This Product is not closed functionality software.** |
| 5.4 Preservation of accessibility information during conversion | **Not Applicable** | **This Product is not closed functionality software.** |
| ***5.5 Operable parts*** | Heading cell – no response required | Heading cell – no response required |
| 5.5.1 Means of operation | **Not Applicable** | **The Product does not have operable parts that require grasping, pinching, or twisting of the wrist to operate.** |
| 5.5.2 Operable parts discernibility | **Not Applicable** | **The Product does not have operable parts that require grasping, pinching, or twisting of the wrist to operate.** |
| ***5.6 Locking or toggle controls*** | Heading cell – no response required | Heading cell – no response required |
| 5.6.1 Tactile or auditory status | **Not Applicable** | **The Product does not provide** locking or toggle controls. |
| 5.6.2 Visual status | **Not Applicable** | **The Product does not provide** locking or toggle controls. |
| 5.7 Key repeat | **Not Applicable** | The Product does not provide key repeat functionality. |
| 5.8 Double-strike key acceptance | **Not Applicable** | **The Product does not provide** double-strike key acceptance. |
| 5.9 Simultaneous user actions | **Not Applicable** | **The Product does not** use simultaneous user actions for its operation. |

### Chapter [6: ICT with Two-Way Voice Communication](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A60%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [7: ICT with Video Capabilities](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A70%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [8: Hardware](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A74%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [9: Web](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A113%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [10: Non-Web Software](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf%22%20%5Cl%20%22%5B%7B%22num%22%3A127%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes:

| **Criteria** | **Conformance Level**  | **Remarks and Explanations** |
| --- | --- | --- |
| ***10.0 General (informative)*** | Heading cell – no response required | Heading cell – no response required |
| 10.1.1.1 through 10.4.1.3 | See [WCAG 2.x](#_WCAG_2.x_Report) section | See information in WCAG 2.x section |
| 10.5 Caption positioning | Not Applicable | The Product does not contain synchronized media. |
| 10.6 Audio description timing | Not Applicable | The Product does not contain synchronized media. |

### Chapter [11: Software](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A149%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes:

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| 11.0 General (informative) | Heading cell – no response required | Heading cell – no response required |
| 11.1.1.1 through 11.4.1.3 | See [WCAG 2.x](#WCAG) section | See information in WCAG 2.x section |
| 11.5 Interoperability with assistive technology | Heading cell – no response required | Heading cell – no response required |
| 11.5.1 Closed functionality | Heading cell – no response required | Heading cell – no response required |
| 11.5.2 Accessibility services | Heading cell – no response required | Heading cell – no response required |
| 11.5.2.1 Platform accessibility service support for software that provides a user interface | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 |
| 11.5.2.2 Platform accessibility service support for assistive technologies | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 |
| 11.5.2.3 Use of accessibility services | Not Applicable | The Product does not provide a user interface. |
| 11.5.2.4 Assistive technology | Not Applicable | The Product is not assistive technology. |
| 11.5.2.5 Object information | Not Applicable | The Product does not provide a user interface. |
| 11.5.2.6 Row, column, and headers | Not Applicable | The Product does not provide a user interface. |
| 11.5.2.7 Values | Not Applicable | The Product does not provide a user interface. |
| 11.5.2.8 Label relationships | Not Applicable | The Product does not provide a user interface. |
| 11.5.2.9 Parent-child relationships | Not Applicable  | The Product does not provide a user interface. |
| 11.5.2.10 Text | Not Applicable | The Product does not provide a user interface. |
| 11.5.2.11 List of available actions | Not Applicable | The Product does not provide a user interface. |
| 11.5.2.12 Execution of available actions | Not Applicable | The Product does not provide a user interface. |
| 11.5.2.13 Tracking of focus and selection attributes | Not Applicable  | The Product does not provide a user interface. |
| 11.5.2.14 Modification of focus and selection attributes | Not Applicable | The Product does not provide a user interface. |
| 11.5.2.15 Change notification | Not Applicable | The Product does not provide a user interface. |
| 11.5.2.16 Modifications of states and properties | Not Applicable | The Product does not provide a user interface. |
| 11.5.2.17 Modifications of values and text | Not Applicable | The Product does not provide a user interface. |
| 11.6 Documented accessibility usage | Heading cell – no response required | Heading cell – no response required |
| 11.6.1 User control of accessibility features | Not Applicable | The Product does not offer any accessibility features. |
| 11.6.2 No disruption of accessibility features | Not Applicable | The Product does not disrupt any accessibility features provided by the host operating system. |
| 11.7 User preferences | Supports | The Product does not interfere with user preferences. |
| 11.8 Authoring tools | Heading cell – no response required | Heading cell – no response required |
| 11.8.1 Content technology | Heading cell – no response required | Heading cell – no response required |
| 11.8.2 Accessible content creation | Not Applicable  | Heading cell – no response required |
| 11.8.3 Preservation of accessibility information in transformations | Not Applicable | The Product is not an authoring tool. |
| 11.8.4 Repair assistance | Not Applicable | The Product is not an authoring tool.  |
| 11.8.5 Templates | Not Applicable | The Product is not an authoring tool. |

### Chapter [12: Documentation and Support Services](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf%22%20%5Cl%20%22%5B%7B%22num%22%3A187%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Evaluated

### Chapter [13: ICT Providing Relay or Emergency Service Access](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A191%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

## Legal Disclaimer (Company)

This VPAT is for information purposes only. The information contained in this VPAT represents VMware’s view regarding matters discussed herein as of the date of publication. Because of changing market conditions, this VPAT is not a commitment on the part of VMware, and VMware cannot guarantee the accuracy of any information presented after the date of publication. VMware makes no warranties, express or implied.

E202.2 Legacy ICT. Any component or portion of existing ICT that complies with an earlier standard issued pursuant to Section 508 of the Rehabilitation Act of 1973, as amended (as republished in Appendix D), and that has not been altered on or after January 18, 2018, shall not be required to be modified to conform to the Revised 508 Standards.

VMware defers to [www.microsoft.com](https://nam04.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.microsoft.com%2F&data=02%7C01%7Cdinesht%40vmware.com%7C88c3073df30644f5c4be08d800759f25%7Cb39138ca3cee4b4aa4d6cd83d9dd62f0%7C0%7C0%7C637259852475396425&sdata=1C5KZpS5CpvfZNG0tEn0GHe6VDCvZvHWBjgXr%2FbEwXo%3D&reserved=0) for Windows and Windows application VPATs.

VMware defers third party applications and tools to the third-party supplier.