# VMware Accessibility Conformance Report

# International Edition

**(Based on VPAT**® **Version 2.4Rev)**

## Name of Product/Version:

VMware Horizon 8.8 (2212)

## Report Date:

March 2023

## Product Description:

VMware Horizon (herein referred to as “the Product”) is a web-based administration portal that allows Admins to configure your Horizon environment, create your virtual desktop and application pools, set the entitlements, and monitor your sessions, plus much more.

**Clarity Disclaimer:** VMware Horizon was built using Clarity version: 12 and Angular version: 12. Please refer to the Clarity VPAT and Google Angular VPAT for more accessibility details.

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## Notes:

The information contained in this report applies to the product itself. To see accessibility conformance for supporting products, please go to the [VMWare Accessibility](https://www.vmware.com/help/accessibility.html) page.

## Product Type:

* Web: Yes
* Electronic Docs: No
* Software: No
* Closed: No
* Authoring Tool: No

## Evaluation Methods Used:

* NVDA [NVDA Version 2022.3.2] screen-reader with Chrome [Chrome Version 109.0.5414.4 (Official Build) (64-Bit)] on Windows [Windows 11 Enterprise v22H2 (build 22621.963)]
* VoiceOver [VoiceOver Version10 (869.3.4)] screen-reader with Safari [Safari Version 16.3 (18614.4.6.1.6)] on macOS [macOS Ventura Version 13.2.1 (22D68)]
* Color Contrast Analyzer [Color Contrast Analyzer Version 3.1.2]
* Keyboard-only navigation
* Browser magnification
* Code inspection
* We have tested the product in Light theme.

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
| --- | --- |
| [Web Content Accessibility Guidelines 2.0](http://www.w3.org/TR/2008/REC-WCAG20-20081211)  | Level A: YesLevel AA: YesLevel AAA: No |
| [Web Content Accessibility Guidelines 2.1](https://www.w3.org/TR/WCAG21)  | Level A: YesLevel AA: YesLevel AAA: No |
| [Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines)  | Yes |
| [EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11)](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf)  *AND* [EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.02.01_60/en_301549v030201p.pdf) | Yes |

##

## Terms

The terms used in the Conformance Level information are defined as follows:

* **Supports**: The functionality of the Product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
* **Partially Supports**: Some functionality of The Product does not meet the criterion.
* **Does Not Support**: The majority of Product functionality does not meet the criterion.
* **Not Applicable**: The criterion is not relevant to the Product.
* **Not Evaluated**: The Product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.x Report

Tables 1 and 2 also document conformance with:

* EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
* Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](https://www.w3.org/TR/WCAG20/#conformance-reqs).

### Table 1: Success Criteria, Level A

Notes:

| **Criteria** | **Conformance Level**  | **Remarks and Explanations** |
| --- | --- | --- |
| [**1.1.1 Non-text Content**](http://www.w3.org/TR/WCAG20/#text-equiv-all) (Level A)Also applies to:EN 301 549 Criteria* 9.1.1.1 (Web)

Revised Section 508* 501 (Web)(Software)
 | Supports | The Product provides a text equivalent for all non-text content. |
| [**1.2.1 Audio-only and Video-only (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-av-only-alt) (Level A)Also applies to:EN 301 549 Criteria* 9.1.2.1 (Web)

Revised Section 508* 501 (Web)(Software)
 | Not Applicable | The Product does not contain prerecorded audio-only or video-only content. |
| [**1.2.2 Captions (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-captions) (Level A)Also applies to:EN 301 549 Criteria* 9.1.2.2 (Web)

Revised Section 508* 501 (Web)(Software)
 | Not Applicable | The Product does not contain prerecorded synchronized media content with video. |
| [**1.2.3 Audio Description or Media Alternative (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc) (Level A)Also applies to:EN 301 549 Criteria* 9.1.2.3 (Web)

Revised Section 508* 501 (Web)(Software)
 | Not Applicable | The Product does not contain prerecorded synchronized media content. |
| [**1.3.1 Info and Relationships**](http://www.w3.org/TR/WCAG20/#content-structure-separation-programmatic) (Level A)Also applies to:EN 301 549 Criteria* 9.1.3.1 (Web)

Revised Section 508* 501 (Web)(Software)
 | Partially Supports | The Product conveys info and relationships in content that is available in text or can be programmatically determined on most pages. Examples of exceptions include:* Caption /Summary is not used for data table in Desktop Pools page.
* Combo boxes are not associated label on the Individual Machine Policies page.
* Edit fields are not marked as required programmatically in the vCenter Settings page.
* Headings do not match the visual level on the Desktop Pools page.
* Data table header is empty on the Security Configurations page.
 |
| [**1.3.2 Meaningful Sequence**](http://www.w3.org/TR/WCAG20/#content-structure-separation-sequence) (Level A)Also applies to:EN 301 549 Criteria* 9.1.3.2 (Web)

Revised Section 508* 501 (Web)(Software)
 | Supports | The Product presents content in a meaningful sequence. |
| [**1.3.3 Sensory Characteristics**](http://www.w3.org/TR/WCAG20/#content-structure-separation-understanding)(Level A)Also applies to:EN 301 549 Criteria* 9.1.3.3 (Web)

Revised Section 508* 501 (Web)(Software)
 | Partially Supports | The Product includes instructions that are not dependent on sensory characteristics for operating and understanding the content on most pages except for couple of instances:* Visual name is not programmatically defined for refresh control in Certificate Management page.
 |
| [**1.4.1 Use of Color**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-without-color) (Level A)Also applies to:EN 301 549 Criteria* 9.1.4.1 (Web)

Revised Section 508* 501 (Web)(Software)
 | Supports | The Product does not rely on the use of color to communicate meaning. |
| [**1.4.2 Audio Control**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-dis-audio) (Level A)Also applies to:EN 301 549 Criteria* 9.1.4.2 (Web)

Revised Section 508* 501 (Web)(Software)
 | Not Applicable | The Product does not contain audio content that plays automatically. |
| [**2.1.1 Keyboard**](http://www.w3.org/TR/WCAG20/#keyboard-operation-keyboard-operable) (Level A)Also applies to:EN 301 549 Criteria* 9.2.1.1 (Web)

Revised Section 508* 501 (Web)(Software)
 | Partially Supports | The Product uses interactive elements which can be accessed via keyboard alone on most pages. Examples of exceptions include:  * Active controls like buttons and Links cannot be used with the keyboard alone on several pages, such as the Feedback button on the Header page.
 |
| [**2.1.2 No Keyboard Trap**](http://www.w3.org/TR/WCAG20/#keyboard-operation-trapping) (Level A)Also applies to:EN 301 549 Criteria* 9.2.1.2 (Web)

Revised Section 508* 501 (Web)(Software)
 | Supports | The Product does not contain keyboard traps. |
| [**2.1.4 Character Key Shortcuts**](https://www.w3.org/TR/WCAG21/#character-key-shortcuts) (Level A 2.1 only)Also applies to:EN 301 549 Criteria* 9.2.1.4 (Web)

Revised Section 508 – Does not apply | Not Applicable | The Product does not provide custom character key shortcuts. |
| [**2.2.1 Timing Adjustable**](http://www.w3.org/TR/WCAG20/#time-limits-required-behaviors) (Level A)Also applies to:EN 301 549 Criteria* 9.2.2.1 (Web)

Revised Section 508* 501 (Web)(Software)
 | Partially Supports | The Product provides users with an option to adjust, extend or turn off the time limits on most pages except for one instance:* There is no way to extend the expired session on home page.
 |
| [**2.2.2 Pause, Stop, Hide**](http://www.w3.org/TR/WCAG20/#time-limits-pause) (Level A)Also applies to:EN 301 549 Criteria* 9.2.2.2 (Web)

Revised Section 508* 501 (Web)(Software)
 | Not Applicable | The Product does not contain moving, blinking, scrolling, or auto-updating information. |
| [**2.3.1 Three Flashes or Below Threshold**](http://www.w3.org/TR/WCAG20/#seizure-does-not-violate) (Level A)Also applies to:EN 301 549 Criteria* 9.2.3.1 (Web)

Revised Section 508* 501 (Web)(Software)
 | Not Applicable | The Product does not contain flashing content. |
| [**2.4.1 Bypass Blocks**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-skip) (Level A)Also applies to:EN 301 549 Criteria* 9.2.4.1 (Web)

Revised Section 508* 501 (Web)(Software) – Does not apply to non-web software
 | Partially Supports | The Product provides a mechanism to bypass blocks of repeated content on most pages except for one instance: * Banner Landmarks is not defined by programmatically on the Desktop Pools page.
 |
| [**2.4.2 Page Titled**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-title) (Level A)Also applies to:EN 301 549 Criteria* 9.2.4.2 (Web)

Revised Section 508* 501 (Web)(Software)
 | Supports | The Product provides page titles that reflect the topic or purpose of the page content. |
| [**2.4.3 Focus Order**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-order) (Level A)Also applies to:EN 301 549 Criteria* 9.2.4.3 (Web)

Revised Section 508* 501 (Web)(Software)
 | Partially Supports | The Product has a focus order that is meaningful on most pages. Examples of exceptions include: * Focus does not return to an expected location for modal dialogs on several pages, such as on the Desktop Pool page.
 |
| [**2.4.4 Link Purpose (In Context)**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-refs) (Level A)Also applies to:EN 301 549 Criteria* 9.2.4.4 (Web)

Revised Section 508* 501 (Web)(Software)
 | Supports | The Product provides well-defined links that can be determined from the link text alone or from the link text together with its programmatically determined link context. |
| [**2.5.1 Pointer Gestures**](https://www.w3.org/TR/WCAG21/#pointer-gestures) (Level A 2.1 only)Also applies to:EN 301 549 Criteria* 9.2.5.1 (Web)

Revised Section 508 – Does not apply | Not Applicable | The Product does not use multipoint or path-based gestures. |
| [**2.5.2 Pointer Cancellation**](https://www.w3.org/TR/WCAG21/#pointer-cancellation) (Level A 2.1 only)Also applies to:EN 301 549 Criteria* 9.2.5.2 (Web)

Revised Section 508 – Does not apply | Supports | The Product supports pointer cancellation and no down events. |
| [**2.5.3 Label in Name**](https://www.w3.org/TR/WCAG21/#label-in-name) (Level A 2.1 only)Also applies to:EN 301 549 Criteria* 9.2.5.3 (Web)

Revised Section 508 – Does not apply | Supports | The Product provides names for interactive elements that contain the text which is presented visually for user interface components. |
| [**2.5.4 Motion Actuation**](https://www.w3.org/TR/WCAG21/#motion-actuation) (Level A 2.1 only)Also applies to:EN 301 549 Criteria* 9.2.5.4 (Web)

Revised Section 508 – Does not apply | Not Applicable | The Product does not contain functionality that relies on device motion or user motion. |
| [**3.1.1 Language of Page**](http://www.w3.org/TR/WCAG20/#meaning-doc-lang-id) (Level A)Also applies to:EN 301 549 Criteria* 9.3.1.1 (Web)

Revised Section 508* 501 (Web)(Software)
 | Supports | The Product identifies the default language of the page. |
| [**3.2.1 On Focus**](http://www.w3.org/TR/WCAG20/#consistent-behavior-receive-focus) (Level A)Also applies to:EN 301 549 Criteria* 9.3.2.1 (Web)

Revised Section 508* 501 (Web)(Software)
 | Supports | The Product does not cause a change of context onFocus. |
| [**3.2.2 On Input**](http://www.w3.org/TR/WCAG20/#consistent-behavior-unpredictable-change) (Level A)Also applies to:EN 301 549 Criteria* 9.3.2.2 (Web)

Revised Section 508* 501 (Web)(Software)
 | Partially Supports | The Product does not cause an unexpected change of context when interacting with elements on most pages except for one instance: * Change of context is initiated on input on the Edit Settings Dialog page.
 |
| [**3.3.1 Error Identification**](http://www.w3.org/TR/WCAG20/#minimize-error-identified) (Level A)Also applies to:EN 301 549 Criteria* 9.3.3.1 (Web)

Revised Section 508* 501 (Web)(Software)
 | Partially Supports | The Product uses error identification on most pages except for couple of instances.Examples of exception include: * Field name is not programmatically defined in error messages on the Event Configuration page.
 |
| [**3.3.2 Labels or Instructions**](http://www.w3.org/TR/WCAG20/#minimize-error-cues) (Level A)Also applies to:EN 301 549 Criteria* 9.3.3.2 (Web)

Revised Section 508* 501 (Web)(Software)
 | Partially Supports | The Product provides labels or instructions for input fields on most pages except for one instance:* Visual label is not available for Radio buttons on the Add Pool page.
 |
| [**4.1.1 Parsing**](http://www.w3.org/TR/WCAG20/#ensure-compat-parses) (Level A)Also applies to:EN 301 549 Criteria* 9.4.1.1 (Web)

Revised Section 508* 501 (Web)(Software)
 | Partially Supports | The Product provides appropriate markup that can be interpreted and parsed by assistive technologies on most pages expect for couple of instances. Examples of exception include:* Active elements contain duplicate IDs on several pages, such as ID on the Desktop Pools page.
 |
| [**4.1.2 Name, Role, Value**](http://www.w3.org/TR/WCAG20/#ensure-compat-rsv) (Level A)Also applies to:EN 301 549 Criteria* 9.4.1.2 (Web)

Revised Section 508* 501 (Web)(Software)
 | Partially Supports | The Product provides the name, role, and value for user interface components that can be programmatically determined by assistive technologies on most pages.Examples of exception include:* Components including Links, buttons do not provide the valid name on many pages, such as the info button found on the Events page.
 |

### Table 2: Success Criteria, Level AA

Notes:

| **Criteria** | **Conformance Level**  | **Remarks and Explanations** |
| --- | --- | --- |
| [**1.2.4 Captions (Live)**](http://www.w3.org/TR/WCAG20/#media-equiv-real-time-captions) (Level AA)Also applies to:EN 301 549 Criteria* 9.1.2.4 (Web)

Revised Section 508* 501 (Web)(Software)
 | Not Applicable | The Product does not contain live synchronized media. |
| [**1.2.5 Audio Description (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc-only) (Level AA)Also applies to:EN 301 549 Criteria* 9.1.2.5 (Web)

Revised Section 508* 501 (Web)(Software)
 | Not Applicable  | The Product does not contain synchronized media content.  |
| [**1.3.4 Orientation**](https://www.w3.org/TR/WCAG21/#orientation) (Level AA 2.1 only)Also applies to:EN 301 549 Criteria* 9.1.3.4 (Web)

Revised Section 508 – Does not apply | Supports | The Product does not restrict content views and operation to a single display orientation. |
| [**1.3.5 Identify Input Purpose**](https://www.w3.org/TR/WCAG21/#identify-input-purpose) (Level AA 2.1 only)Also applies to:EN 301 549 Criteria* 9.1.3.5 (Web)

Revised Section 508 – Does not apply | Supports | The Product appropriately identifies the purposes of each input field collecting information about the user. |
| [**1.4.3 Contrast (Minimum)**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-contrast) (Level AA)Also applies to:EN 301 549 Criteria* 9.1.4.3 (Web)

Revised Section 508* 501 (Web)(Software)
 | Partially Supports | The Product provides sufficient color contrast for text on most pages. Examples of exception include:* The text does not meet the minimum contrast ratio on several pages, such as the text on the General Settings page.
 |
| [**1.4.4 Resize text**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-scale) (Level AA)Also applies to:EN 301 549 Criteria* 9.1.4.4 (Web)

Revised Section 508* 501 (Web)(Software)
 | Partially Supports  | The Product allows text to be resized up to 200 percent without loss of content or functionality on most pages except for couple of instances:* Content gets disappeared, cropped when resized to 200 percent on the Add Desktop Entitlement page.
 |
| [**1.4.5 Images of Text**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-text-presentation) (Level AA)Also applies to:EN 301 549 Criteria* 9.1.4.5 (Web)

Revised Section 508* 501 (Web)(Software)
 | Supports | The Product provides information with plain text rather than images |
| [**1.4.10 Reflow**](https://www.w3.org/TR/WCAG21/#reflow) (Level AA 2.1 only)Also applies to:EN 301 549 Criteria* 9.1.4.10 (Web)

Revised Section 508 – Does not apply | Supports | The Product allows content to be presented without loss of information or functionality, and without requiring scrolling in two dimensions for the dimensions required by this criterion. |
| [**1.4.11 Non-text Contrast**](https://www.w3.org/TR/WCAG21/#non-text-contrast) (Level AA 2.1 only)Also applies to:EN 301 549 Criteria* 9.1.4.11 (Web)

Revised Section 508 – Does not apply | Partially Supports | The Product provides sufficient color contrast for user interface components and graphical objects on most pages with such content. Examples of exception include:* Graphical objects and user interface do not provide a sufficient contrast ratio on several pages, such as the Boundary of Check box on the General Settings page.
 |
| [**1.4.12 Text Spacing**](https://www.w3.org/TR/WCAG21/#text-spacing) (Level AA 2.1 only)Also applies to:EN 301 549 Criteria* 9.1.4.12 (Web)

Revised Section 508 – Does not apply | Supports  | The Product provides no loss of content or functionality when text spacing is modified according to the guidelines in this criterion. |
| [**1.4.13 Content on Hover or Focus**](https://www.w3.org/TR/WCAG21/#content-on-hover-or-focus) (Level AA 2.1 only)Also applies to:EN 301 549 Criteria* 9.1.4.13 (Web)

Revised Section 508 – Does not apply | Partially Supports | The Product provides content that becomes available on hover or focus, which can be dismissible, hover able, and persistent on most pages with such content except for couple of instances:* Content present in the tooltip is not dismissible on the Total sessions page.
* Content present in the tooltip is not dismissible on the Left Navigation page.
 |
| [**2.4.5 Multiple Ways**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-mult-loc) (Level AA)Also applies to:EN 301 549 Criteria* 9.2.4.5 (Web)

Revised Section 508* 501 (Web)(Software) – Does not apply to non-web software
 | Supports | The Product provides more than one way to locate a web page within a set of web pages except where the web page is the result of, or a step in, a process.  |
| [**2.4.6 Headings and Labels**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-descriptive) (Level AA)Also applies to:EN 301 549 Criteria* 9.2.4.6 (Web)

Revised Section 508* 501 (Web)(Software)
 | Supports | The Product provides descriptive and unique headings and labels. |
| [**2.4.7 Focus Visible**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-visible) (Level AA)Also applies to:EN 301 549 Criteria* 9.2.4.7 (Web)

Revised Section 508* 501 (Web)(Software)
 | Partially Supports | The Product provides clearly visible focus indicators on most pages that contain controls. Examples of exception include: * Keyboard focus is not clearly visible on Domain combo box on the Find User or Group page.
 |
| [**3.1.2 Language of Parts**](http://www.w3.org/TR/WCAG20/#meaning-other-lang-id) (Level AA)Also applies to:EN 301 549 Criteria* 9.3.1.2 (Web)

Revised Section 508* 501 (Web)(Software)
 | Supports | The Product provides inline changes in language that can be programmatically determined by assistive technologies. |
| [**3.2.3 Consistent Navigation**](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-locations) (Level AA)Also applies to:EN 301 549 Criteria* 9.3.2.3 (Web)

Revised Section 508* 501 (Web)(Software) – Does not apply to non-web software
 | Supports | The Product provides a consistent navigation mechanism for all pages.  |
| [**3.2.4 Consistent Identification**](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-functionality) (Level AA)Also applies to:EN 301 549 Criteria* 9.3.2.4 (Web)

Revised Section 508* 501 (Web)(Software) – Does not apply to non-web software
 | Supports | The Product identifies elements consistently on all pages.  |
| [**3.3.3 Error Suggestion**](http://www.w3.org/TR/WCAG20/#minimize-error-suggestions) (Level AA)Also applies to:EN 301 549 Criteria* 9.3.3.3 (Web)

Revised Section 508* 501 (Web)(Software)
 | Supports  | The Product provides descriptive error messages for identified form field errors. |
| [**3.3.4 Error Prevention (Legal, Financial, Data)**](http://www.w3.org/TR/WCAG20/#minimize-error-reversible) (Level AA)Also applies to:EN 301 549 Criteria* 9.3.3.4 (Web)

Revised Section 508* 501 (Web)(Software)
 | Not Applicable | The Product does not cause legal commitments, financial transactions, or functions that modify or delete user controllable data that can bechecked, confirmed, or reversed. |
| [**4.1.3 Status Messages**](https://www.w3.org/TR/WCAG21/#status-messages)(Level AA 2.1 only)Also applies to:EN 301 549 Criteria* 9.4.1.3 (Web)

Revised Section 508 – Does not apply | Partially Supports  | The Product provides status messages that can be programmatically determined by assistive technologies without receiving focus on most pages except for one instance:* Dynamic status messages are not announced by the screen reader, such as the status message that appears on the Global Politics page.
 |

### Table 3: Success Criteria, Level AAA

Notes: Not Evaluated

## Revised Section 508 Report

Notes:

### Chapter 3: [Functional Performance Criteria](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#302-functional-performance-criteria) (FPC)

Notes:

| **Criteria** | **Conformance Level**  | **Remarks and Explanations** |
| --- | --- | --- |
| 302.1Without Vision | Partially Supports | The Product provides at least one mode of operation that enables users with no vision to use its features. A fewchallenges may occur while accessing the application as disclosed in:Table1: 1.3.1, 1.3.3, 2.1.1,2.2.1, 2.4.1, 2.4.3, 3.2.2, 3.3.1,4.1.1,4.1.2.Table2: 4.1.3. |
| 302.2 With Limited Vision | Partially Supports | The Product provides at least one mode of operation that enables users with limited vision to use its features. A few challenges may occur while accessing the application as disclosed in:Table1: 1.3.1, 1.3.3, 2.1.1, 2.4.1, 2.4.3, 3.2.2, 3.3.1, 4.1.2Table2:1.4.3, 1.4.4, 2.4.7. |
| 302.3Without Perception of Color | Partially Supports | The Product provides at least one mode of operation that enables users without a perception of color to use its features. A few challenges may occur while accessing the application as disclosed in:Table 1: 3.3.1Table 2: 1.4.3. |
| 302.4Without Hearing | Partially Supports | The Product provides at least one mode of operation that enables users without hearing to use its features. A few challenges may occur while accessing the application as disclosed in:Table 1: 1.3.3 |
| 302.5With Limited Hearing | Partially Supports | The Product provides at least one mode of operation that enables users with limited hearing to use its features. A few challenges may occur while accessing the application as disclosed in:Table 1: 1.3.3 |
| 302.6Without Speech | Supports | The Product provides at least one mode of operation that enables users without speech to use its features. |
| 302.7With Limited Manipulation | Partially Supports | The Product features provide at least one mode of operation that does not require fine motor control or simultaneous manual operations. A few challenges may occur while accessing the application as disclosed in:Table 1: 2.1.1, 2.2.1, 2.4.1, 2.4.3, 4.1.1, 4.1.2.Table 2: 2.4.7 |
| 302.8With Limited Reach and Strength | Partially Supports | The Product features provide at least one mode of operation that enables users with limited reach and strength to use its features. A few challenges may occur while accessing the application as disclosed in:Table 1: 2.1.1, 2.2.1,2.4.1, 2.4.3, 3.2.2Table 2: 2.4.7. |
| 302.9With Limited Language, Cognitive, and Learning Abilities | Partially Supports | The Product provides features that make it simpler and easier to use by individuals with limited language, cognitive, and learning abilities. A few challenges may occur while accessing the application as disclosed in:Table1: 1.3.1, 1.3.3, 2.1.1, 2.2.1,2.4.1, 2.4.3, 3.2.2, 3.3.1, 3.3.2, 4.1.1, 4.1.2.Table2: 2.4.7, 4.1.3 |

### Chapter 4: [Hardware](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#401-general)

Notes: Not Applicable

### Chapter 5: [Software](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#501-general)

Notes:

| **Criteria** | **Conformance Level**  | **Remarks and Explanations** |
| --- | --- | --- |
| **501.1 Scope – Incorporation of WCAG 2.0 AA** | See WCAG 2.x section | See information in WCAG 2.x section |
| [***502 Interoperability with Assistive Technology***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#502-interoperability-assistive-technology) | Heading cell – no response required | Heading cell – no response required |
| 502.2.1 User Control of Accessibility Features | Not Applicable | The Product is not a platform software. |
| 502.2.2 No Disruption of Accessibility Features | Not Applicable | The Product is not a platform software. |
| ***502.3 Accessibility Services*** | Heading cell – no response required | Heading cell – no response required |
| 502.3.1 Object Information | Not Applicable | The Product is not a platform software. |
| 502.3.2 Modification of Object Information | Not Applicable | The Product is not a platform software. |
| 502.3.3 Row, Column, and Headers | Not Applicable | The Product is not a platform software. |
| 502.3.4 Values | Not Applicable | The Product is not a platform software. |
| 502.3.5 Modification of Values | Not Applicable | The Product is not a platform software. |
| 502.3.6 Label Relationships | Not Applicable | The Product is not a platform software. |
| 502.3.7 Hierarchical Relationships | Not Applicable | The Product is not a platform software. |
| 502.3.8 Text | Not Applicable | The Product is not a platform software. |
| 502.3.9 Modification of Text | Not Applicable | The Product is not a platform software. |
| 502.3.10 List of Actions | Not Applicable | The Product is not a platform software. |
| 502.3.11 Actions on Objects | Not Applicable | The Product is not a platform software. |
| 502.3.12 Focus Cursor | Not Applicable | The Product is not a platform software. |
| 502.3.13 Modification of Focus Cursor | Not Applicable | The Product is not a platform software. |
| 502.3.14 Event Notification | Not Applicable | The Product is not a platform software. |
| 502.4 Platform Accessibility Features | Not Applicable | The Product is not a platform software. |
| [***503 Applications***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#503-applications) | Heading cell – no response required | Heading cell – no response required |
| 503.2 User Preferences | Not Applicable | The Product is not a platform software. |
| 503.3 Alternative User Interfaces | Not Applicable | The Product does not provide an alternative user interface that functions as assistive technology. |
| ***503.4 User Controls for Captions and Audio Description*** | Heading cell – no response required | Heading cell – no response required |
| 503.4.1 Caption Controls | Not Applicable | The Product does not contain synchronized media. |
| 503.4.2 Audio Description Controls | Not Applicable | The Product does not contain synchronized media. |
| [***504 Authoring Tools***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#504-authoring-tools) | Heading cell – no response required | Heading cell – no response required |
| 504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”) | See [WCAG 2.x](#_WCAG_2.x_Report) section | See information in WCAG 2.x section |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Not Applicable | The Product is not an authoring tool. |
| 504.2.2 PDF Export | Not Applicable | The Product is not an authoring tool. |
| 504.3 Prompts | Not Applicable | The Product is not an authoring tool. |
| 504.4 Templates | Not Applicable | The Product is not an authoring tool. |

### Chapter 6: [Support Documentation and Services](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#601-general)

Notes: Not Evaluated

## EN 301 549 Report

Notes:

### Chapter 4: [Functional Performance Statements](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A38%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D) (FPS)

Notes:

| **Criteria** | **Conformance Level**  | **Remarks and Explanations** |
| --- | --- | --- |
| **4.2.1 Usage without vision** | Partially Supports | The Product provides at least one mode of operation that enables users with no vision to use its features. A few challenges may occur while accessing the application as disclosed in:Table1: 1.3.1, 1.3.3, 2.1.1, 2.2.1, 2.4.1, 2.4.3, 3.2.2, 3.3.1, 4.1.1, 4.1.2.Table2: 4.1.3 |
| **4.2.2 Usage with limited vision** | Partially Supports | **The Product provides at least one mode of operation that enables users with limited vision to use its features. A few challenges may occur while accessing the application as disclosed in****Table1: 1.3.1,1.3.3, 2.1.1, 2.2.1, 2.4.1, 2.4.3, 3.2.2, 3.3.1, 3.3.2, 4.1.2****Table2: 1.4.3, 1.4.4,1.4.11,1.4.13, 2.4.7.** |
| **4.2.3 Usage without perception of color** | Partially Supports | **The Product provides at least one mode of operation that enables users without a perception of color to use its features. A few challenges may occur while accessing the application as disclosed in:****Table1: 3.3.1.****Table2: 1.4.3, 1.4.11** |
| **4.2.4 Usage without hearing** | Partially Supports | The Product provides at least one mode of operation that enables users without hearing to use its features. A few challenges may occur while accessing the application as disclosed in:Table 1: 1.3.3 |
| **4.2.5 Usage with limited hearing** | Partially Supports | The Product provides at least one mode of operation that enables users with limited hearing to use its features. A few challenges may occur while accessing the application as disclosed in:Table 1: 1.3.3 |
| **4.2.6 Usage with no or limited vocal capability** | Supports | The Product provides at least one mode of operation that enables users without speech to use its features. |
| **4.2.7 Usage with limited manipulation or strength** | Partially Supports | The Product provides at least one mode of operation that enables users with limited manipulation and strength to use its features. A few challenges may occur while accessing the application as disclosed in:Table 1: 2.1.1, 2.2.1, 2.4.1, 2.4.3, 3.2.2, 4.1.1, 4.1.2.Table 2: 1.4.13, 2.4.7 |
| **4.2.8 Usage with limited reach** | Partially Supports | The Product features provide at least one mode of operation that enables users with limited reach to use its features. A few challenges may occur while accessing the application as disclosed in:Table1: 2.1.1, 2.2.1, 2.4.1, 2.4.3, 3.2.2Table2: 1.4.13, 2.4.7. |
| **4.2.9 Minimize photosensitive seizure triggers** | Supports | The Product provides at least one mode of operation that minimizes the potential for triggering photosensitive seizures. |
| **4.2.10 Usage with limited cognition, language or learning** | Partially Supports | The Product provides features that make it simpler and easier to use by individuals with limited cognitive, language, and learning abilities. A few challenges may occur while accessing the application as disclosed in:Table1: 1.3.1, 1.3.3, 2.1.1, 2.2.1, 2.4.1, 2.4.3, 3.2.2, 3.3.1,3.3.2, 4.1.1, 4.1.2Table2: 2.4.7, 4.1.3 |
| **4.2.11 Privacy** | **Supports** | **The Product maintains privacy equally for all users.** |

### Chapter [5: Generic Requirements](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A45%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [6: ICT with Two-Way Voice Communication](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A60%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [7: ICT with Video Capabilities](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A70%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [8: Hardware](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A74%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [9: Web](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A113%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: See [**WCAG 2.x section**](#_WCAG_2.x_Report)

### Chapter [10: Non-Web Documents](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.02.01_60/en_301549v030201p.pdf#page=52)

Notes: Not Applicable

### Chapter [11: Software](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A149%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes:

| **Criteria** | **Conformance Level**  | **Remarks and Explanations** |
| --- | --- | --- |
| ***11.0 General (informative)*** | Heading cell – no response required | Heading cell – no response required |
| 11.1.1.1 through 11.4.1.3 | See [WCAG 2.x](#WCAG) section | See information in WCAG 2.x section |
| ***11.5 Interoperability with assistive technology*** | Heading cell – no response required | Heading cell – no response required |
| ***11.5.1 Closed functionality*** | Heading cell – no response required | Heading cell – no response required |
| ***11.5.2 Accessibility services*** | Heading cell – no response required | Heading cell – no response required |
| 11.5.2.1 Platform accessibility service support for software that provides a user interface | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 |
| 11.5.2.2Platform accessibility service support for assistive technologies | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 |
| 11.5.2.3 Use of accessibility services | See information in 11.5.2.5 through 11.5.2.17 |  See information in 11.5.2.5 through 11.5.2.17 |
| 11.5.2.4 Assistive technology | Not Applicable | The Product is not a platform software. |
| 11.5.2.5 Object information | Not Applicable | The Product is not a platform software. |
| 11.5.2.6 Row, column, and headers | Not Applicable | The Product is not a platform software. |
| 11.5.2.7 Values | Not Applicable | The Product is not a platform software. |
| 11.5.2.8 Label relationships | Not Applicable | The Product is not a platform software. |
| 11.5.2.9 Parent-child relationships | Not Applicable | The Product is not a platform software. |
| 11.5.2.10 Text | Not Applicable | The Product is not a platform software. |
| 11.5.2.11 List of available actions | Not Applicable | The Product is not a platform software. |
| 11.5.2.12 Execution of available actions | Not Applicable | The Product is not a platform software. |
| 11.5.2.13 Tracking of focus and selection attributes | Not Applicable | The Product is not a platform software. |
| 11.5.2.14 Modification of focus and selection attributes | Not Applicable | The Product is not a platform software. |
| 11.5.2.15 Change notification | Not Applicable | The Product is not a platform software. |
| 11.5.2.16 Modifications of states and properties | Not Applicable | The Product is not a platform software. |
| 11.5.2.17 Modifications of values and text | Not Applicable | The Product is not a platform software. |
| ***11.6 Documented accessibility usage*** | Heading cell – no response required | Heading cell – no response required |
| 11.6.1 User control of accessibility features | Not Applicable | The Product is not a platform software. |
| 11.6.2 No disruption of accessibility features | Not Applicable | The Product is not a platform software. |
| 11.7 User preferences | Not Applicable | The Product is not a platform software. |
| ***11.8 Authoring tools*** | Heading cell – no response required | Heading cell – no response required |
| ***11.8.1 Content technology*** | Heading cell – no response required | Heading cell – no response required |
| 11.8.2 Accessible content creation | See [WCAG 2.x](#_WCAG_2.x_Report) section(If not authoring tool, enter “Not Applicable”) | See information in WCAG 2.x section |
| 11.8.3 Preservation of accessibility information in transformations | Not Applicable | The Product is not a platform software. |
| 11.8.4 Repair assistance | Not Applicable | The Product is not a platform software. |
| 11.8.5 Templates | Not Applicable | The Product is not a platform software. |

### Chapter [12: Documentation and Support Services](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf%22%20%5Cl%20%22%5B%7B%22num%22%3A187%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Evaluated

### Chapter [13: ICT Providing Relay or Emergency Service Access](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A191%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

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