**VMware Accessibility Conformance Report**

# International Edition

## Based on VPAT® Version 2.4

## Name of Product/Version: Dynamic Environment Manager (DEM), Version 2209

## Report Date: November, 2022

## Product Description: Dynamic Environment Manager offers personalization and dynamic policy configuration across any virtual, physical, and cloud-based Windows desktop environment, and is a key component of JMP – the next generation of desktop and application delivery. This focused, powerful, and scalable solution is engineered to deliver workplace productivity while driving down the cost of day-to-day desktop support and operations.

## Contact Information: VMware Inc. 3401 Hillview Ave. Palo Alto, CA 94304, USA Tel: 1-877-486-9273 Fax: 650-427-5001

## For more information, contact accessibility@vmware.com

## Notes: NA

## Evaluation Methods Used: Testing of Dynamic Environment Manager involved 52 scenarios from 10 workflows requiring extensive use of leading assistive technology, such as screen reader (NVDA (version:2020.1)), and the keyboard as well.

## The following assistive technology was used:

## Manual testing with NVDA running on Windows 10 operating system

## Accessibility testers performed the test using color contrast checkers, screen reader, and keyboard keeping WCAG 2.1 guidelines in mind.

## Applicable Standards/Guidelines

## This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included in Report |
| --- | --- |
| [Web Content Accessibility Guidelines 2.0](http://www.w3.org/TR/2008/REC-WCAG20-20081211)  | Level A (Yes)Level AA (Yes)Level AAA (No) |
| [Web Content Accessibility Guidelines 2.1](https://www.w3.org/TR/WCAG21)  | Level A (Yes)Level AA (Yes)Level AAA (No) |
| [Revised Section 508 standards published January 18, 2017, and corrected January 22, 2018](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines)  | (Yes) |
| [EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf), - V3.1.1 (2019-11) | (Yes) |

## Terms

The terms used in the Conformance Level information are defined as follows:

* **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
* **Partially Supports**: Some functionality of the product does not meet the criterion.
* **Does Not Support**: The majority of product functionality does not meet the criterion.
* **Not Applicable**: The criterion is not relevant to the product.
* **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.1 Level AAA.

##

## WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

* EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
* Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](https://www.w3.org/TR/WCAG21/).

### Table 1: Success Criteria, Level A

| **Criteria** | **Conformance Level**  | **Remarks and Explanations** |
| --- | --- | --- |
| [1.1.1 Non-text Content](http://www.w3.org/TR/WCAG20/#text-equiv-all) (Level A) Also applies to:  EN 301 549 Criteria  • 9.1.1.1 (Web)  • 10.1.1.1 (Non-web document)  • 11.1.1.1.1 (Open Functionality Software)  • 11.1.1.1.2 (Closed Functionality Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Software: Supports | Software: Dynamic Environment Manager provides equivalent text alternatives for the all non-text contents. |
| [1.2.1 Audio-only and Video-only (Prerecorded)](http://www.w3.org/TR/WCAG20/#media-equiv-av-only-alt) (Level A) Also applies to:  EN 301 549 Criteria  • 9.1.2.1 (Web)  • 10.1.2.1 (Non-web document)  • 11.1.2.1.1 (Open Functionality Software)  • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Software: Not Applicable | Software: Dynamic Environment Manager does not contain prerecorded Audio-only and Video-only content. |
| [1.2.2 Captions (Prerecorded)](http://www.w3.org/TR/WCAG20/#media-equiv-captions) (Level A) Also applies to:  EN 301 549 Criteria  • 9.1.2.2 (Web)  • 10.1.2.2 (Non-web document)  • 11.1.2.2 (Open Functionality Software)  • 11.1.2.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs) Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Software: Not Applicable | Software: Dynamic Environment Manager does not contain any synchronized media with prerecorded audio content requiring captions. |
| [1.2.3 Audio Description or Media Alternative (Prerecorded)](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc) (Level A) Also applies to:  EN 301 549 Criteria  • 9.1.2.3 (Web)  • 10.1.2.3 (Non-web document)  • 11.1.2.3.1 (Open Functionality Software)  • 11.1.2.3.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Software: Not Applicable | Software: Dynamic Environment Manager does not contain any time based media or synchronized media with pre-recorded video content. |
| [1.3.1 Info and Relationships](http://www.w3.org/TR/WCAG20/#content-structure-separation-programmatic) (Level A) Also applies to:  EN 301 549 Criteria  • 9.1.3.1 (Web)  • 10.1.3.1 (Non-web document)  • 11.1.3.1.1 (Open Functionality Software)  • 11.1.3.1.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Software: Partially Supports | Software: Dynamic Environment Manager conveys information and relationships for most UI elements programmatically.Some example cases where the criteria not met:* On the Create Config File window, the ‘Title’, ’Description’, and ‘File Name’ labels are not mapped with respective edit fields.
* On the Global Configuration page, the screen reader announces redundant information when focus lands on selected list items of the ‘Executables’ edit field.
* In the ‘Program Analysis – Recently Analyzed  Applications’ tab, the screen reader does not announce table header with table data cells.
 |
| [1.3.2 Meaningful Sequence](http://www.w3.org/TR/WCAG20/#content-structure-separation-sequence) (Level A) Also applies to:  EN 301 549 Criteria  • 9.1.3.2 (Web)  • 10.1.3.2 (Non-web document)  • 11.1.3.2.1 (Open Functionality Software)  • 11.1.3.2.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Software: Supports | Software: In Dynamic Environment Manager, the reading sequence can be correctly determined by the screen readers listed in the “Evaluation Methods Used”. |
| [1.3.3 Sensory Characteristics](http://www.w3.org/TR/WCAG20/#content-structure-separation-understanding) (Level A) Also applies to:  EN 301 549 Criteria  • 9.1.3.3 (Web)  • 10.1.3.3 (Non-web document)  • 11.1.3.3 (Open Functionality Software)  • 11.1.3.3 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Software: Supports | Software: Dynamic Environment Manager does not rely solely on sensory characteristics for understanding or operating contents. |
| [1.4.1 Use of Color](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-without-color) (Level A) Also applies to:  EN 301 549 Criteria  • 9.1.4.1 (Web)  • 10.1.4.1 (Non-web document)  • 11.1.4.1 (Open Functionality Software)  • 11.1.4.1 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Software: Supports | Software: In Dynamic Environment Manager, color is not used as the sole means of conveying information. |
| [1.4.2 Audio Control](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-dis-audio) (Level A) Also applies to:  EN 301 549 Criteria  • 9.1.4.2 (Web)  • 10.1.4.2 (Non-web document)  • 11.1.4.2 (Open Functionality Software)  • 11.1.4.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Software: Not Applicable | Software: Dynamic Environment Manager does not contain any audio that plays automatically for more than 3. |
| [2.1.1 Keyboard](http://www.w3.org/TR/WCAG20/#keyboard-operation-keyboard-operable) (Level A) Also applies to:  EN 301 549 Criteria  • 9.2.1.1 (Web)  • 10.2.1.1 (Non-web document)  • 11.2.1.1.1 (Open Functionality Software)  • 11.2.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Software: Partially Supports | Software: Dynamic Environment Manager supports keyboard operations for interactive elements on most pages.Some example cases where the criteria not met:* On the Personalization-Profile Cleanup page, the ‘Copy’ button cannot be reached by the keyboard.
* On the 'Select Condition Set' dialog, the 'Name', 'Label', and 'Tag' buttons are not accessible through the keyboard.
 |
| [2.1.2 No Keyboard Trap](http://www.w3.org/TR/WCAG20/#keyboard-operation-trapping) (Level A) Also applies to:  EN 301 549 Criteria  • 9.2.1.2 (Web)  • 10.2.1.2 (Non-web document)  • 11.2.1.2 (Open Functionality Software)  • 11.2.1.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Software: Partially Supports | Software: In Dynamic Environment Manager, the user’s keyboard focus does not get trapped on most pages.Some example cases where the criteria not met:* On the Personalization - Profile Cleanup page, the keyboard focus gets trapped inside the multiline edit field.
* On the App Volume page, the keyboard focus gets trapped on the multiline edit field inside the 'Comments' tab.
 |
| [2.1.4 Character Key Shortcuts](https://www.w3.org/TR/WCAG21/#character-key-shortcuts) (Level A 2.1 only) Also applies to:  EN 301 549 Criteria  • 9.2.1.4 (Web)  • 10.2.1.4 (Non-web document)  • 11.2.1.4.1 (Open Functionality Software)  • 11.2.1.4.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | Software: Not Applicable | Software: Dynamic Environment Manager does not contain Character Key Shortcuts. |
| [2.2.1 Timing Adjustable](http://www.w3.org/TR/WCAG20/#time-limits-required-behaviors) (Level A) Also applies to:  EN 301 549 Criteria  • 9.2.2.1 (Web)  • 10.2.2.1 (Non-webdocument)  • 11.2.2.1 (Open Functionality Software)  • 11.2.2.1 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Software: Not Applicable | Software: Dynamic Environment Manager does not impose time out limit to users. |
| [2.2.2 Pause, Stop, Hide](http://www.w3.org/TR/WCAG20/#time-limits-pause) (Level A) Also applies to:  EN 301 549 Criteria  • 9.2.2.2 (Web)  • 10.2.2.2 (Non-web document)  • 11.2.2.2 (Open Functionality Software)  • 11.2.2.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Software: Not Applicable | Software: Dynamic Environment Manager does not contain any content that requires users to trigger the pause, stop, hide option. |
| [2.3.1 Three Flashes or Below Threshold](http://www.w3.org/TR/WCAG20/#seizure-does-not-violate) (Level A) Also applies to:  EN 301 549 Criteria  • 9.2.3.1 (Web)  • 10.2.3.1 (Non-web document)  • 11.2.3.1 (Open Functionality Software)  • 11.2.3.1(Closed Software)  • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Software: Not Applicable | Software: Dynamic Environment Manager provides no content that flashes more than three times in one second or below thresholds. |
| [2.4.1 Bypass Blocks](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-skip) (Level A) Also applies to:  EN 301 549 Criteria  • 9.2.4.1 (Web)  • 10.2.4.1 (Non-web document) – Does not apply  • 11.2.4.1 (Open Functionality Software) – Does not apply  • 11.2.4.1 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool)  • 602.3 (Support Docs) – Does not apply to non-web docs | Software: Not Applicable | Software: In Dynamic Environment Manager, no content is repeated on different windows. |
| [2.4.2 Page Titled](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-title) (Level A) Also applies to:  EN 301 549 Criteria  • 9.2.4.2 (Web)  • 10.2.4.2 (Non-web document) • 11.2.4.2 (Open Functionality Software) - Does not apply  • 11.2.4.2 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Software: Supports | Software: Dynamic Environment Manager provides page title to describe its purpose. |
| [2.4.3 Focus Order](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-order) (Level A) Also applies to:  EN 301 549 Criteria  • 9.2.4.3 (Web)  • 10.2.4.3 (Non-web document)  • 11.2.4.3 (Open Functionality Software)  • 11.2.4.3 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Software: Partially Supports | Software: In Dynamic Environment Manager, the focus order is sequential & meaningful on most pages, except for one instance: * On the Management Console-Condition Set page, the focus is not restored to the ‘Create’ button on closing the ‘Condition Set’ window using the ESC key.
 |
| [2.4.4 Link Purpose (In Context)](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-refs) (Level A) Also applies to:  EN 301 549 Criteria  • 9.2.4.4 (Web)  • 10.2.4.4 (Non-web document)  • 11.2.4.4 (Open Functionality Software)  • 11.2.4.4 (Closed Software  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Software: Supports | Software: Dynamic Environment Manager contains links that describe their purpose. |
| [2.5.1 Pointer Gestures](https://www.w3.org/TR/WCAG21/#pointer-gestures) (Level A 2.1 only) Also applies to:  EN 301 549 Criteria  • 9.2.5.1 (Web)  • 10.2.5.1 (Non-web document)  • 11.2.5.1 (Open Functionality Software)  • 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | Software: Not Applicable | Software: Dynamic Environment Manager does not use pointer gestures. |
| [2.5.2 Pointer Cancellation](https://www.w3.org/TR/WCAG21/#pointer-cancellation) (Level A 2.1 only) Also applies to:  EN 301 549 Criteria  • 9.2.5.2 (Web)  • 10.2.5.2 (Non-web document)  • 11.2.5.2 (Open Functionality Software)  • 11.2.5.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | Software: Supports | Software: Dynamic Environment Manager supports pointer cancellation and no down-event. |
| [2.5.3 Label in Name](https://www.w3.org/TR/WCAG21/#label-in-name) (Level A 2.1 only) Also applies to:  EN 301 549 Criteria  • 9.2.5.3 (Web)  • 10.2.5.3 (Non-web document)  • 11.2.5.3 (Open Functionality Software)  • 11.2.5.3 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | Software: Supports | Software: In Dynamic Environment Manager, accessible names of user interface controls that match their visual labels are used. |
| [2.5.4 Motion Actuation](https://www.w3.org/TR/WCAG21/#motion-actuation) (Level A 2.1 only) Also applies to:  EN 301 549 Criteria  • 9.2.5.4 (Web)  • 10.2.5.4 (Non-web document)  • 11.2.5.4 (Open Functionality Software)  • 11.2.5.4 (Closed Software  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | Software: Not Applicable | Software: Dynamic Environment Manager does not contain functionality that require device motion or user motion. |
| [3.1.1 Language of Page](http://www.w3.org/TR/WCAG20/#meaning-doc-lang-id) (Level A) Also applies to:  EN 301 549 Criteria  • 9.3.1.1 (Web)  • 10.3.1.1 (Non-webdocument)  • 11.3.1.1.1 (Open Functionality Software)  • 11.3.1.1.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Software: Supports | Software: In Dynamic Environment Manager, the default language of the pages can be identified by screen reader listed in the “Evaluation Methods Used”. |
| [3.2.1 On Focus](http://www.w3.org/TR/WCAG20/#consistent-behavior-receive-focus) (Level A) Also applies to:  EN 301 549 Criteria  • 9.3.2.1 (Web)  • 10.3.2.1 (Non-web document)  • 11.3.2.1 (Open Functionality Software)  • 11.3.2.1 (Closed Software)  • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Software: Supports | Software: In Dynamic Environment Manager, UI components on receiving focus do not initiate any change of context. |
| [3.2.2 On Input](http://www.w3.org/TR/WCAG20/#consistent-behavior-unpredictable-change) (Level A) Also applies to:  EN 301 549 Criteria  • 9.3.2.2 (Web)  • 10.3.2.2 (Non-web document)  • 11.3.2.2 (Open Functionality Software)  • 11.3.2.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Software: Supports | Software: Dynamic Environment Manager provides components that do not initiate a change of context automatically while taking user inputs. |
| [3.3.1 Error Identification](http://www.w3.org/TR/WCAG20/#minimize-error-identified) (Level A) Also applies to:  EN 301 549 Criteria  • 9.3.3.1 (Web)  • 10.3.3.1 (Non-web document)  • 11.3.3.1.1 (Open Functionality Software)  • 11.3.3.1.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Software: Partially Supports | Software: In Dynamic Environment Manager, error messages are identified by screen readers listed in the “Evaluation Method Used”, except for one instance:* On the Configuration share page, the screen reader does not announce the error message for 'Location' edit field.
 |
| [3.3.2 Labels or Instructions](http://www.w3.org/TR/WCAG20/#minimize-error-cues) (Level A) Also applies to:  EN 301 549 Criteria  • 9.3.3.2 (Web)  • 10.3.3.2 (Non-web document)  • 11.3.3.2 (Open Functionality Software)  • 11.3.3.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs) Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Software: Partially Supports | Software: Dynamic Environment Manager contains form fields with programmatically defined labels or instructions on most pages.Some example cases where the criteria not met:* On the User Environment - App Volumes page, the form element does not have a visible text label for the 'Find' edit field.
* On the Application Blocking page, the form element does not have a visible text label for the 'Find' edit field.
 |
| [4.1.1 Parsing](http://www.w3.org/TR/WCAG20/#ensure-compat-parses) (Level A) Also applies to:  EN 301 549 Criteria  • 9.4.1.1 (Web)  • 10.4.1.1 (Non-web document)  • 11.4.1.1.1 (Open Functionality Software)  • 11.4.1.1.2 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Software: Supports  | Software: In Dynamic Environment Manager, contents can be exposed properly to the assistive technologies. |
| [4.1.2 Name, Role, Value](http://www.w3.org/TR/WCAG20/#ensure-compat-rsv) (Level A) Also applies to:  EN 301 549 Criteria • 9.4.1.2 (Web)  • 10.4.1.2 (Non-web document)  • 11.4.1.2.1 (Open Functionality Software)  • 11.4.1.2.2 (Closed Software) – Not required  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Software: Partially Supports | Software: In Dynamic Environment Manager, name, role, value is defined for most UI elements programmatically.Some example cases where the criteria not met:* On the Configuration share page, the role is not defined for “Browse”, “Ok” and “Cancel” buttons.
* On the Horizon Smart Policies page, the name is not defined for combo boxes present inside Horizon Smart Policies settings grouping.
 |

###

### Table 2: Success Criteria, Level AA

| **Criteria** | **Conformance Level**  | **Remarks and Explanations** |
| --- | --- | --- |
| [1.2.4 Captions (Live)](http://www.w3.org/TR/WCAG20/#media-equiv-real-time-captions) (Level AA) Also applies to:  EN 301 549 Criteria  • 9.1.2.4 (Web)  • 10.1.2.4 (Non-web document)  • 11.1.2.4 (Open Functionality Software)  • 11.1.2.4 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Software: Not Applicable | Software: Dynamic Environment Manager does not contain any synchronized media with live audio content requiring captions. |
| [1.2.5 Audio Description (Prerecorded)](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc-only) (Level AA) Also applies to:  EN 301 549 Criteria  • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document)  • 11.1.2.5 (Open Functionality Software)  • 11.1.2.5 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs | Software: Not Applicable | Software: Dynamic Environment Manager does not contain any synchronized media with prerecorded video content. |
| [1.3.4 Orientation](https://www.w3.org/TR/WCAG21/#orientation) (Level AA 2.1 only) Also applies to:  EN 301 549 Criteria  • 9.1.3.4 (Web)  • 10.1.3.4 (Non-web document)  • 11.1.3.4 (Open Functionality Software)  • 11.1.3.4 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | Software: Not Applicable | Software: Dynamic Environment Manager does not support mobile devices. |
| [1.3.5 Identify Input Purpose](https://www.w3.org/TR/WCAG21/#identify-input-purpose) (Level AA 2.1 only) Also applies to:  EN 301 549 Criteria  • 9.1.3.5 (Web)  • 10.1.3.5 (Non-web document)  • 11.1.3.5 (Open Functionality Software)  • 11.1.3.5 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | Software: Not Applicable | Software: Dynamic Environment Manager does not contain web pages. |
| [1.4.3 Contrast (Minimum)](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-contrast) (Level AA) Also applies to:  EN 301 549 Criteria  • 9.1.4.3 (Web)  • 10.1.4.3 (Non-web document)  • 11.1.4.3 (Open Functionality Software)  • 11.1.4.3 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Software: Supports | Software: Dynamic Environment Manager contains text with a minimum contrast ratio of 4.5:1. |
| [1.4.4 Resize text](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-scale) (Level AA) Also applies to:  EN 301 549 Criteria  • 9.1.4.4 (Web)  • 10.1.4.4 (Non-web document)  • 11.1.4.4.1 (Open Functionality Software)  • 11.1.4.4.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Software: Does Not Support | Software: Dynamic Environment Manager contains text that cannot be resized up to 200 percent without loss of content or functionality. |
| [1.4.5 Images of Text](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-text-presentation) (Level AA) Also applies to:  EN 301 549 Criteria • 9.1.4.5 (Web)  • 10.1.4.5 (Non-web document)  • 11.1.4.5.1 (Open Functionality Software)  • 11.1.4.5.2 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Software: Supports | Software: Dynamic Environment Manager provides information using plain text rather than images of text. |
| [1.4.10 Reflow](https://www.w3.org/TR/WCAG21/#reflow) (Level AA 2.1 only) Also applies to:  EN 301 549 Criteria  • 9.1.4.10 (Web)  • 10.1.4.10 (Non-web document)  • 11.1.4.10.1 (Open Functionality Software)  • 11.1.4.10.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | Software: Support | Software: Dynamic Environment Manager contains contents that reflows correctly on all the pages. |
| [1.4.11 Non-text Contrast](https://www.w3.org/TR/WCAG21/#non-text-contrast) (Level AA 2.1 only) Also applies to:  EN 301 549 Criteria  • 9.1.4.11 (Web)  • 10.1.4.11 (Non-web document)  • 11.1.4.11 (Open Functionality Software)  • 11.1.4.11 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | Software: Partially Supports | Software: Dynamic Environment contains non-text contents with a minimum contrast ratio of 3:1 on most pages.Some example cases where the criteria not met:* On the Welcome page, the contrast ratio for the keyboard focus boundary of ‘Next’ and ‘Cancel’ button is 2.0:1.
* On the Self Support page, the contrast ratio for keyboard focus boundary of 'Close', 'Reset' button, and 'Restore' dropdown is 2.0:1.
 |
| [1.4.12 Text Spacing](https://www.w3.org/TR/WCAG21/#text-spacing) (Level AA 2.1 only) Also applies to:  EN 301 549 Criteria  • 9.1.4.12 (Web)  • 10.1.4.12 (Non-web document)  • 11.1.4.12 (Open Functionality Software)  • 11.1.4.12 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | Software: Not Applicable | Software: Dynamic Environment Manager does not contain web pages.  |
| [1.4.13 Content on Hover or Focus](https://www.w3.org/TR/WCAG21/#content-on-hover-or-focus) (Level AA 2.1 only) Also applies to:  EN 301 549 Criteria  • 9.1.4.13 (Web)  • 10.1.4.13 (Non-web document)  • 11.1.4.13 (Open Functionality Software)  • 11.1.4.13 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | Software: Not Applicable | Software: In Dynamic Environment Manager, pointer hover or keyboard focus does not trigger any additional content. |
| [2.4.5 Multiple Ways](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-mult-loc) (Level AA) Also applies to:  EN 301 549 Criteria  • 9.2.4.5 (Web)  • 10.2.4.5 (Non-web document) – Does not apply  • 11.2.4.5 (Open Functionality Software) – Does not apply  • 11.2.4.5 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool)  • 602.3 (Support Docs) – Does not apply to non-web docs | Software: Not Applicable | Software: Dynamic Environment Manager provides multiple ways to locate the required content. |
| [2.4.6 Headings and Labels](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-descriptive) (Level AA) Also applies to:  EN 301 549 Criteria  • 9.2.4.6 (Web)  • 10.2.4.6 (Non-web document)  • 11.2.4.6 (Open Functionality Software)  • 11.2.4.6 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Software: Supports | Software: Dynamic Environment Manager provides headings and labels to describe a topic or purpose. |
| [2.4.7 Focus Visible](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-visible) (Level AA) Also applies to:  EN 301 549 Criteria  • 9.2.4.7 (Web)  • 10.2.4.7 (Non-web document)  • 11.2.4.7 (Open Functionality Software)  • 11.2.4.7 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4(Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Software: Partially Supports | Software: Dynamic Environment Manager provides a visible keyboard focus indicator for all the interactive elements, except for one instance:* On the Global Configuration page, the keyboard focus is not visible on the list items of 'Executables' form control.
 |
| [3.1.2 Language of Parts](http://www.w3.org/TR/WCAG20/#meaning-other-lang-id) (Level AA) Also applies to:  EN 301 549 Criteria  • 9.3.1.2 (Web)  • 10.3.1.2 (Non-web document)  • 11.3.1.2 (Open Functionality Software) – Does not apply  • 11.3.1.2 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Software: Not Applicable | Software: Dynamic Environment Manager does not contain any content in a secondary language. |
| [3.2.3 Consistent Navigation](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-locations) (Level AA) Also applies to:  EN 301 549 Criteria  • 9.3.2.3 (Web)  • 10.3.2.3 (Non-web document) – Does not apply  • 11.3.2.3 (Open Functionality Software) – Does not apply  • 11.3.2.3 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software) – Does not apply to non-web software  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) – Does not apply to non-web docs | Software: Supports | Software: Dynamic Environment Manager provides a consistent navigation mechanisms for all the pages. |
| [3.2.4 Consistent Identification](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-functionality) (Level AA) Also applies to:  EN 301 549 Criteria  • 9.3.2.4 (Web)  • 10.3.2.4 (Non-web document) – Does not apply  • 11.3.2.4 (Open Functionality Software) – Does not apply • 11.3.2.4 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool)  • 602.3 (Support Docs) – Does not apply to non-web doc  | Software: Supports | Software: Dynamic Environment Manager identifies same elements consistently on all the pages. |
| [3.3.3 Error Suggestion](http://www.w3.org/TR/WCAG20/#minimize-error-suggestions) (Level AA) Also applies to:  EN 301 549 Criteria  • 9.3.3.3 (Web)  • 10.3.3.3 (Non-web document)  • 11.3.3.3 (Open Functionality Software)  • 11.3.3.3 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Software: Supports | Software: Dynamic Environment Manager provides descriptive error suggestions for the form fields. |
| [3.3.4 Error Prevention (Legal, Financial, Data)](http://www.w3.org/TR/WCAG20/#minimize-error-reversible) (Level AA) Also applies to:  EN 301 549 Criteria  • 9.3.3.4 (Web)  • 10.3.3.4 (Non-webdocument)  • 11.3.3.4 (Open Functionality Software)  • 11.3.3.4 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Software: Not Applicable | Software: Dynamic Environment Manager does not contain forms that cause legal commitments or financial transactions. |
| [4.1.3 Status Messages](https://www.w3.org/TR/WCAG21/#status-messages)(Level AA 2.1 only) Also applies to:  EN 301 549 Criteria  • 9.4.1.3 (Web)  • 10.4.1.3 (Non-web document) – Does not apply  • 11.4.1.3 (Open Functionality Software) – Does not apply  • 11.4.1.3 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | Software: Supports | Software: Dynamic Environment Manager provides status messages that can be determined by assistive technologies. |

###

### Table 3: Success Criteria, Level AAA

Notes: AAA Criteria are not evaluated in this report.

## Revised Section 508 Report

### Chapter 3: [Functional Performance Criteria](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#302-functional-performance-criteria) (FPC)

| **Criteria** | **Conformance Level**  | **Remarks and Explanations** |
| --- | --- | --- |
| 302.1Without Vision | Partially Supports | Dynamic Environment Manager allows people with vision loss to use the screen readers identified in “Evaluation Methods Used.” Some components misidentify component name, role, and state as disclosed in Table 1: 1.3.1, 3.3.1, and 4.1.2.  |
| 302.2 With Limited Vision | Partially Supports | Dynamic Environment Manager features allow people with limited vision to access most of the interface elements. Some challenges may occur while accessing the application as disclosed in Table 2: 1.4.11, and 2.4.7. |
| 302.3Without Perception of Color | Supports | Dynamic Environment Manager features allow people without perception of color to access all the content and functionality of the application. |
| 302.4Without Hearing | Not Applicable | Dynamic Environment Manager has no operation that requires the user to hear. |
| 302.5With Limited Hearing | Not Applicable | Dynamic Environment Manager has no operation that requires the user to hear. |
| 302.6Without Speech | Supports | Dynamic Environment Manager features allow people without speech to access the application as controls do not require speech input. |
| 302.7With Limited Manipulation | Partially Supports | Dynamic Environment Manager features can be operated by people with limited manipulation. A few challenges may occur while accessing the application as disclosed in Table 1: 2.1.1 and 2.1.2 and Table 2: 2.4.7. |
| 302.8With Limited Reach and Strength | Partially Supports | Dynamic Environment Manager can be operated by people with limited reach and limited strength. A few challenges may occur while accessing the application as disclosed in Table 1: 2.1.1 and 2.1.2 and Table 2: 2.4.7. |
| 302.9With Limited Language, Cognitive, and Learning Abilities | Partially Supports | Dynamic Environment Manager features can be operated by people with limited language, cognitive, and learning abilities. A few challenges may occur while accessing the application as disclosed in Table 1: 3.3.2. |

### Chapter 4: [Hardware](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#401-general)

Notes: Not Applicable

### Chapter 5: [Software](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#501-general)

| **Criteria** | **Conformance Level**  | **Remarks and Explanations** |
| --- | --- | --- |
| **501.1 Scope – Incorporation of WCAG 2.1 AA** | See [WCAG 2.1](file:///C%3A/Users/dineshkumar.ti/OneDrive%20-%20HCL%20Technologies%20Ltd/All%20Files/VMWare/Scenarios_Schedule/VPAT2.4RevINT--February2020.doc#_WCAG_2.x_Report) section | See information in WCAG 2.1 section |
| [*502 Interoperability with Assistive Technology*](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#502-interoperability-assistive-technology) | Heading cell – no response required | Heading cell – no response required |
| 502.2.1 User Control of Accessibility Features | Not Applicable | Dynamic Environment Manager is not a platform software. |
| 502.2.2 No Disruption of Accessibility Features | Not Applicable | Dynamic Environment Manager is not a platform software. |
| ***502.3 Accessibility Services*** | Heading cell – no response required | Heading cell – no response required |
| 502.3.1 Object Information | Not Applicable | Dynamic Environment Manager is not a platform software. |
| 502.3.2 Modification of Object Information | Not Applicable | Dynamic Environment Manager is not a platform software. |
| 502.3.3 Row, Column, and Headers | Not Applicable | Dynamic Environment Manager is not a platform software. |
| 502.3.4 Values | Not Applicable | Dynamic Environment Manager is not a platform software. |
| 502.3.5 Modification of Values | Not Applicable | Dynamic Environment Manager is not a platform software. |
| 502.3.6 Label Relationships | Not Applicable | Dynamic Environment Manager is not a platform software. |
| 502.3.7 Hierarchical Relationships | Not Applicable | Dynamic Environment Manager is not a platform software. |
| 502.3.8 Text | Not Applicable | Dynamic Environment Manager is not a platform software. |
| 502.3.9 Modification of Text | Not Applicable | Dynamic Environment Manager is not a platform software. |
| 502.3.10 List of Actions | Not Applicable | Dynamic Environment Manager is not a platform software. |
| 502.3.11 Actions on Objects | Not Applicable | Dynamic Environment Manager is not a platform software. |
| 502.3.12 Focus Cursor | Not Applicable | Dynamic Environment Manager is not a platform software. |
| 502.3.13 Modification of Focus Cursor | Not Applicable | Dynamic Environment Manager is not a platform software. |
| 502.3.14 Event Notification | Not Applicable | Dynamic Environment Manager is not a platform software. |
| 502.4 Platform Accessibility Features | Not Applicable | Dynamic Environment Manager is not a platform software. |
| [*503 Applications*](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#503-applications) | Heading cell – no response required | Heading cell – no response required |
| 503.2 User Preferences | Not Applicable | Dynamic Environment Manager does not contain any synchronized media. |
| 503.3 Alternative User Interfaces | Not Applicable | Dynamic Environment Manager does not contain any synchronized media. |
| ***503.4 User Controls for Captions and Audio Description*** | Heading cell – no response required | Heading cell – no response required |
| 503.4.1 Caption Controls | Not Applicable | Dynamic Environment Manager does not contain any synchronized media. |
| 503.4.2 Audio Description Controls | Not Applicable | Dynamic Environment Manager does not contain any synchronized media. |
| [*504 Authoring Tools*](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#504-authoring-tools) | Heading cell – no response required | Heading cell – no response required |
| 504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”) | Not Applicable | Dynamic Environment Manager is not an authoring tool. |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Not Applicable | Dynamic Environment Manager is not an authoring tool. |
| 504.2.2 PDF Export | Not Applicable | Dynamic Environment Manager is not an authoring tool. |
| 504.3 Prompts | Not Applicable | Dynamic Environment Manager is not an authoring tool. |
| 504.4 Templates | Not Applicable | Dynamic Environment Manager is not an authoring tool. |

### Chapter 6: [Support Documentation and Services](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#601-general)

Notes: Not included in the report.

## EN 301 549 Report

### Chapter 4: [Functional Performance Statements](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A38%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D) (FPS)

| **Criteria** | **Conformance Level**  | **Remarks and Explanations** |
| --- | --- | --- |
| **4.2.1 Usage without vision** | Partially Supports | Dynamic Environment Manager allows people with vision loss to use the screen readers identified in “Evaluation Methods Used.” Some components misidentify component name, role, and state as disclosed in Table 1: 1.3.1, 3.3.1, and 4.1.2.  |
| **4.2.2 Usage with limited vision** | Partially Supports | Dynamic Environment Manager features allow people with limited vision to access most of the interface elements. Some challenges may occur while accessing the application as disclosed in Table 2: 1.4.11, and 2.4.7. |
| **4.2.3 Usage without the perception of color** | Supports | Dynamic Environment Manager Dynamic Environment Manager features allow people without perception of color to access all the content and functionality of the application. |
| **4.2.4 Usage without hearing** | Not Applicable | Dynamic Environment Manager has no operation that requires the user to hear. |
| **4.2.5 Usage with limited hearing** | Not Applicable | Dynamic Environment Manager has no operation that requires the user to hear. |
| **4.2.6 Usage with no or limited vocal capability** | Supports | Dynamic Environment Manager features allow people with no or limited **vocal capabilities** to access the application as controls do not require speech input. |
| **4.2.7 Usage with limited manipulation or strength** | Partially Supports | Dynamic Environment Manager features can be operated by people with limited manipulation or strength. A few challenges may occur while accessing the application as disclosed in Table 1: 2.1.1 and 2.1.2 and Table 2: 2.4.7. |
| **4.2.8 Usage with limited reach** | Partially Supports | Dynamic Environment Manager features can be operated by people with limited reach. Few challenges may occur while accessing the application as disclosed in Table 1: 2.1.1 and 2.1.2 and Table 2: 2.4.7. |
| **4.2.9 Minimize photosensitive seizure triggers** | Supports | Dynamic Environment Manager does not include any **content that triggers photosensitive seizures in the application.** |
| **4.2.10 Usage with limited cognition, language, or learning** | Partially Supports | Dynamic Environment Manager features can be operated by people with limited language, cognitive, and learning abilities. A few challenges may occur while accessing the application as disclosed in Table 1: 3.3.2. |
| **4.2.11 Privacy** | Not Applicable | Dynamic Environment Manager does not contain privacy related feature provided for accessibility. |

### Chapter [5: Generic Requirements](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A45%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Dynamic Environment Manager supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.

### Chapter [6: ICT with Two-Way Voice Communication](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A60%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [7: ICT with Video Capabilities](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A70%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

**Chapter** [**8: Hardware**](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A74%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [9: Web](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A113%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

**Chapter [10: Non-Web Software](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf%22%20%5Cl%20%22%5B%7B%22num%22%3A127%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)**

Notes: Refer to the previously identified remarks and details for [WCAG 2.1](file:///C%3A/Users/dineshkumar.ti/OneDrive%20-%20HCL%20Technologies%20Ltd/All%20Files/VMWare/Scenarios_Schedule/VPAT2.4RevINT--February2020.doc#_WCAG_2.x_Report) already provided in this VPAT.

### Chapter [11: Software](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A149%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

| **Criteria** | **Conformance Level**  | **Remarks and Explanations** |
| --- | --- | --- |
| ***11.0 General (informative)*** | Heading cell – no response required | Heading cell – no response required |
| 11.1.1.1 through 11.4.1.3 | See [WCAG 2.1](file:///C%3A/Users/dineshkumar.ti/OneDrive%20-%20HCL%20Technologies%20Ltd/All%20Files/VMWare/Scenarios_Schedule/VPAT2.4RevINT--February2020.doc#WCAG) section | See information in WCAG 2.1 section |
| ***11.5 Interoperability with assistive technology*** | Heading cell – no response required | Heading cell – no response required |
| ***11.5.1 Closed functionality*** | Heading cell – no response required | Heading cell – no response required |
| ***11.5.2 Accessibility services*** | Heading cell – no response required | Heading cell – no response required |
| ***11.5.2.1 Platform accessibility service support for software that provides a user interface*** | See 11.5.2.3 through 11.5.2.17 | See information in 11.5.2.3 through 11.5.2.17 |
| ***11.5.2.2 Platform accessibility service support for assistive technologies*** | See 11.5.2.3 through 11.5.2.17 | See information in 11.5.2.3 through 11.5.2.17 |
| 11.5.2.3 Use of accessibility services | Supports | Dynamic Environment Manager supports the accessibility services provided by Windows OS, such as screen magnifier and high contrast theme. |
| 11.5.2.4 Assistive technology | Not Applicable | Dynamic Environment Manager is not an assistive technology. |
| 11.5.2.5 Object information | Partially Supports | Dynamic Environment Manager object information is determined by the screen reader listed in the “Evaluation Method Used” for most of the content.Some challenges may occur while accessing the application as disclosed in Table 1: 1.3.1, 3.3.1, 3.3.2, and 4.1.2. |
| 11.5.2.6 Row, column, and headers | Does Not Support | Dynamic Environment Manager column headers are not determined by the screen reader listed in the “Evaluation Method Used”.Some challenges may occur while accessing the application as disclosed in Table 1: 1.3.1. |
| 11.5.2.7 Values | Partially Supports | In Dynamic Environment Manager, the values associated with objects are available to users on most of the windows that can be determined by screen reader listed in the “Evaluation Method Used”.Some challenges may occur while accessing the application as disclosed in Table 1: 4.1.2. |
| 11.5.2.8 Label relationships | Partially Supports | Dynamic Environment Manager provides labels that can be determined by the screen reader listed in the “Evaluation Method Used” for most of the forms.Some challenges may occur while accessing the application as disclosed in Table 1: 1.3.1. |
| 11.5.2.9 Parent-child relationships | Supports | Dynamic Environment Manager provides parent-child relationships that can be determined by the screen reader listed in the “Evaluation Method Used”. |
| 11.5.2.10 Text | Supports | Dynamic Environment Manager presents text objects, text attributes, and the boundary of text that can be determined by the screen reader listed in the “Evaluation Method Used”. |
| 11.5.2.11 List of available actions | Supports | Dynamic Environment Manager allows the users to execute the supported actions of UI elements. |
| 11.5.2.12 Execution of available actions | Supports | Dynamic Environment Manager permits the assistive technologies to execute actions on objects. |
| 11.5.2.13 Tracking of focus and selection attributes | Supports | Dynamic Environment Manager shows a text insertion point when user input is required and has a visible focus. |
| 11.5.2.14 Modification of focus and selection attributes | Supports | In Dynamic Environment Manager, the focus can be tracked and moved among interactive UI elements as the input focus changes. |
| 11.5.2.15 Change notification | Supports | In Dynamic Environment Manager, change of notifications is notified by the assistive technologies. |
| 11.5.2.16 Modifications of states and properties | Supports | Dynamic Environment Manager allows users to modify the state and properties of UI elements that can be determined by the assistive technologies. |
| 11.5.2.17 Modifications of values and text | Supports | Dynamic Environment Manager allows users to modify values and text using assistive technologies. |
| ***11.6 Documented accessibility usage*** | Heading cell – no response required | Heading cell – no response required |
| 11.6.1 User control of accessibility features | Not Applicable | Dynamic Environment Manager is not a platform software. |
| 11.6.2 No disruption of accessibility features | Supports | Dynamic Environment Manager does not disrupt platform accessibility features. |
| 11.7 User preferences | Supports | Dynamic Environment Manager permits user preferences from platform settings. |
| ***11.8 Authoring tools*** | Heading cell – no response required | Heading cell – no response required |
| ***11.8.1 Content technology*** | Heading cell – no response required | Heading cell – no response required |
| 11.8.2 Accessible content creation | Not Applicable | Dynamic Environment Manager is not an authoring tool. |
| 11.8.3 Preservation of accessibility information in transformations | Not Applicable | Dynamic Environment Manager is not an authoring tool. |
| 11.8.4 Repair assistance | Not Applicable | Dynamic Environment Manager is not an authoring tool. |
| 11.8.5 Templates | Not Applicable | Dynamic Environment Manager is not an authoring tool. |

### Chapter [12: Documentation and Support Services](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf%22%20%5Cl%20%22%5B%7B%22num%22%3A187%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [13: ICT Providing Relay or Emergency Service Access](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A191%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

## Legal Disclaimer (Company)

This VPAT is for information purposes only. The information contained in this VPAT represents VMware’s view regarding matters discussed herein as of the date of publication. Because of changing market conditions, this VPAT is not a commitment on the part of VMware, and VMware cannot guarantee the accuracy of any information presented after the date of publication. VMware makes no warranties, express, or implied.

E202.2 Legacy ICT. Any component or portion of existing ICT that complies with an earlier standard issued pursuant to Section 508 of the Rehabilitation Act of 1973, as amended (as republished in Appendix D), and that has not been altered on or after January 18, 2018, shall not be required to be modified to conform to the Revised 508 Standards.

VMware defers to [www.microsoft.com](https://nam04.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.microsoft.com%2F&data=02%7C01%7Cdinesht%40vmware.com%7C88c3073df30644f5c4be08d800759f25%7Cb39138ca3cee4b4aa4d6cd83d9dd62f0%7C0%7C0%7C637259852475396425&sdata=1C5KZpS5CpvfZNG0tEn0GHe6VDCvZvHWBjgXr%2FbEwXo%3D&reserved=0) for Windows and Windows application VPATS.

VMware defers to Google for Chrome VPATs.

VMware defers third-party applications and tools to the third-party supplier.