# VMware Accessibility Conformance Report

# International Edition

(Based on VPAT® Version 2.4)

## Name of Product/Version:

VMware Cloud Director Availability ™ 4.3

## Report Date:

November 2021

## Product Description:

VMware Cloud Director Availability ™ (herein referred to as “the Product”) is a powerful solution built to offer simple, secure, and cost-effective onboarding, migration, and disaster recovery services “to” or “between” multi-tenant VMware clouds.

**Clarity Disclaimer:**  VMware Cloud Director Availability ™ was built using Clarity 5 and Angular 11. Please refer to the Clarity VPAT and Google Angular for more accessibility details.

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## Notes:

The information contained in this report applies to the Product itself. To see accessibility conformance for supporting products, please go to the [VMWare Accessibility](https://www.vmware.com/help/accessibility.html) page.

## Product Type:

* Web: Yes
* Electronic Docs: No
* Software: No
* Closed: No
* Authoring Tool: No

## Evaluation Methods Used:

* NVDA 2021.1 screen reader with 95.0.4638.69 (Official Build) (64-bit) on Windows 10 Enterprise 19043.1288.
* VoiceOver Version 10 (767.29) screen reader with Safari Version 14.12 (16611.3.10.1.6) on macOS Big Sur 11.6 (20G165)
* Colour Contrast Analyzer 3.1.1
* Keyboard-only navigation
* Browser magnification
* Code inspection

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
| --- | --- |
| [Web Content Accessibility Guidelines 2.0](http://www.w3.org/TR/2008/REC-WCAG20-20081211)  | Level A: YesLevel AA: YesLevel AAA: No |
| [Web Content Accessibility Guidelines 2.1](https://www.w3.org/TR/WCAG21)  | Level A: YesLevel AA: YesLevel AAA: No |
| [Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines)  | Yes |
| [EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf), - V3.1.1 (2019-11) | Yes |

##

## Terms

The terms used in the Conformance Level information are defined as follows:

* **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
* **Partially Supports**: Some functionality of the product does not meet the criterion.
* **Does Not Support**: The majority of product functionality does not meet the criterion.
* **Not Applicable**: The criterion is not relevant to the product.
* **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.x Report

Tables 1 and 2 also document conformance with:

* EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
* Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](https://www.w3.org/TR/WCAG20/#conformance-reqs).

### Table 1: Success Criteria, Level A

Notes:

| Criteria | Conformance Level  | Remarks and Explanations |
| --- | --- | --- |
| [**1.1.1 Non-text Content**](http://www.w3.org/TR/WCAG20/#text-equiv-all) | Partially Supports | The Product provides a text equivalent for many non-text contents. Examples of exceptions include:* There are status icons such as checkmarks and green circles and yellow triangles that do not provide text equivalents.
* The content presented in the graphs that appear in parts of the site do not have text equivalents, only the x and y axis are available as text.
* Image controls that appear on more than half the Product lack text equivalents.
 |
| [**1.2.1 Audio-only and Video-only (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-av-only-alt) | Not Applicable | The Product does not have prerecorded audio-only or video-only content. |
| [**1.2.2 Captions (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-captions) | Not Applicable | The Product does not have prerecorded synchronized media content. |
| [**1.2.3 Audio Description or Media Alternative (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc) | Not Applicable | The product does not have prerecorded synchronized media content. |
| [**1.3.1 Info and Relationships**](http://www.w3.org/TR/WCAG20/#content-structure-separation-programmatic) | Does Not Support | The Product can neither convey information and relationships in content that is available in the text nor be programmatically determined on most pages. Examples include:* The related controls under Minimum allowed RPO: have no grouping structure.
* The datagrid tables with expandable rows contain datagrid cells with invalid structure.
* The side navigation menu’s semantic structure does not reflect visual structure.
* Headings are not marked as such in the HTML when visually available.
* Main heading levels are marked as level 2 instead of 1 for page that contain main headings.
* Checkbox and radio button groups are not grouped programmatically when present.
* Date pickers table lack column headers for days of the week.
* There is no programmatic information to indicate drag and drop relationships when editing recovery plans.
 |
| [**1.3.2 Meaningful Sequence**](http://www.w3.org/TR/WCAG20/#content-structure-separation-sequence) | Partially Supports | The Product presents most of the content in a meaningful sequence. Examples of exceptions include:* The datagrid tables with expandable row content do not follow the button that expands/collapse the row content in the DOM reading order.
 |
| [**1.3.3 Sensory Characteristics**](http://www.w3.org/TR/WCAG20/#content-structure-separation-understanding) | Supports | The Product includes instructions that are not dependent on sensory characteristics for operating and understanding the content. |
| [**1.4.1 Use of Color**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-without-color)  | Supports | The Product does not rely on color alone to communicate meaning. |
| [**1.4.2 Audio Control**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-dis-audio) | Not Applicable | The product does not have prerecorded synchronized media content. |
| [**2.1.1 Keyboard**](http://www.w3.org/TR/WCAG20/#keyboard-operation-keyboard-operable)  | Does Not Support | The Product uses interactive elements, many of which cannot be accessed via keyboard alone on most pages. Examples include:* Positive tabindex attribute values causing no keyboard focus to most dialogs throughout the product.
* There is an extra tab focus to the <main> element of each page.
* There is an extra tab focus to the body content of every dialog.
* There is an extra tab focus for several label elements and/or form groups.
* Dropdowns that appear on half the Product are not keyboard accessible.
* Mouse hover datapoints on graphs lack keyboard focus.
* Disabled buttons in the Recovery Plans page receive focus.
* Drag and drop content in the Recovery Plans and Incoming Replications page do not receive keyboard focus.
* The “create” and “edit” migration/recovery steps dialog checkboxes in accordion buttons do not keyboard focusable.
* Non-modal dialogs in the Recovery Plans page trap keyboard focus preventing keyboard users to access the content that mouse users can access.
 |
| [**2.1.2 No Keyboard Trap**](http://www.w3.org/TR/WCAG20/#keyboard-operation-trapping)  | Supports | The Product does not contain keyboard traps. |
| [**2.1.4 Character Key Shortcuts**](https://www.w3.org/TR/WCAG21/#character-key-shortcuts)  | Not Applicable | The product does not provide custom character key shortcuts. |
| [**2.2.1 Timing Adjustable**](http://www.w3.org/TR/WCAG20/#time-limits-required-behaviors)  | Supports | The Product provides users with an option to adjust, extend or turn off the session time-out limit. |
| [**2.2.2 Pause, Stop, Hide**](http://www.w3.org/TR/WCAG20/#time-limits-pause)  | Not Applicable | The Product does not contain moving, blinking, scrolling, or auto-updating information. |
| [**2.3.1 Three Flashes or Below Threshold**](http://www.w3.org/TR/WCAG20/#seizure-does-not-violate)  | Not Applicable | The Product does not contain flashing content. |
| [**2.4.1 Bypass Blocks**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-skip) | Supports | The Product provides a mechanism to bypass blocks of repeated content. |
| [**2.4.2 Page Titled**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-title)  | Partially Supports | The Product provides page titles that reflect the topic or purpose on most pages. Examples of exceptions include:* Dialogs lack titles to indicate their propose.
 |
| [**2.4.3 Focus Order**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-order)  | Partially Supports | The Product has a focus order that is meaningful on most pages. Examples of exceptions include:* Focus does not move to the main content after activating several of the side navigation menu items.
* Dialogs do not return focus to the activating control or the most logical location after dialog submission.
 |
| [**2.4.4 Link Purpose (In Context)**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-refs)  | Supports | The Product provides well-defined links that can be determined from the link text alone or from the link text together with its programmatically determined link context. |
| [**2.5.1 Pointer Gestures**](https://www.w3.org/TR/WCAG21/#pointer-gestures) (Level A 2.1 only)Revised Section 508 – Does not apply | Supports | The Product can be operated with a single pointer without path-based gestures. |
| [**2.5.2 Pointer Cancellation**](https://www.w3.org/TR/WCAG21/#pointer-cancellation) (Level A 2.1 only)Also applies to:Revised Section 508 – Does not apply | Supports | The Product supports pointer cancellation and no down events. |
| [**2.5.3 Label in Name**](https://www.w3.org/TR/WCAG21/#label-in-name) (Level A 2.1 only)Revised Section 508 – Does not apply | Partially Supports | The Product provides names for interactive elements that contain the text which is presented visually for user interface components on most pages. Examples of exceptions include:* The accessible label does not include visual text of button/link controls such as links in the Dashboard, Settings and System Health pages.
 |
| [**2.5.4 Motion Actuation**](https://www.w3.org/TR/WCAG21/#motion-actuation) (Level A 2.1 only)Revised Section 508 – Does not apply | Not Applicable | The Product does not contain functionality that relies on device motion or user motion. |
| [**3.1.1 Language of Page**](http://www.w3.org/TR/WCAG20/#meaning-doc-lang-id)  | Supports | The Product identifies the default language of the page. |
| [**3.2.1 On Focus**](http://www.w3.org/TR/WCAG20/#consistent-behavior-receive-focus)  | Supports | The Product does not cause a change of context on focus. |
| [**3.2.2 On Input**](http://www.w3.org/TR/WCAG20/#consistent-behavior-unpredictable-change)  | Supports | The Product does not cause an unexpected change of context when interacting with elements on input. |
| [**3.3.1 Error Identification**](http://www.w3.org/TR/WCAG20/#minimize-error-identified)  | Partially Supports | The Product uses error identification on most pages. Examples of exceptions include:* The date pickers on the Product do not provide error validation for manual date input.
 |
| [**3.3.2 Labels or Instructions**](http://www.w3.org/TR/WCAG20/#minimize-error-cues) | Supports | The Product provides labels or instructions for input fields. |
| [**4.1.1 Parsing**](http://www.w3.org/TR/WCAG20/#ensure-compat-parses)  | Partially Supports | The Product provides appropriate markup that can be interpreted and parsed by assistive technologies on most pages. Examples of exceptions include:* There are nested buttons inside other buttons in parts of the product such as the OpenAPI Client, Settings, Events and Notifications, and System Health pages.
 |
| [**4.1.2 Name, Role, Value**](http://www.w3.org/TR/WCAG20/#ensure-compat-rsv) | Does Not Support | The Product does not follow HTML specifications that facilitate accessibility on most pages. Examples include:* The state of the currently active side navigation item is not indicated programmatically.
* The tooltips that appear on almost every page provide the role of tooltip in the incorrect location and contains no label.
* Invalid ARIA page tab implementation is not valid, there are only role=”tab” but lack the rest of the ARIA tab implementation specifications.
* The cards that are implemented as radio buttons utilizes aria-label incorrectly, which makes the visual information unavailable to screen reader users.
* The date pickers current selected date is not indicated.
* The accordioning the OpenAPI page are implemented as trees.
* The disabled state of buttons in the Recovery page are not marked as such in the HTML.
* The drag and drop controls do not provide any name, role, or value to indicate that they are draggable controls and their positioning when dragged in the Recovery Plans page and the Incoming Replications page.
* The role of gridcell is missing for cells in the datagrids tables that contain expandable content.
 |

### Table 2: Success Criteria, Level AA

Notes:

| Criteria | Conformance Level  | Remarks and Explanations |
| --- | --- | --- |
| [**1.2.4 Captions (Live)**](http://www.w3.org/TR/WCAG20/#media-equiv-real-time-captions)  | Not Applicable | The Product does not contain synchronized media. |
| [**1.2.5 Audio Description (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc-only) | Not Applicable | The Product does not contain synchronized media content. |
| [**1.3.4 Orientation**](https://www.w3.org/TR/WCAG21/#orientation) (Level AA 2.1 only)Revised Section 508 – Does not apply | Supports | The Product does not restrict content views and operation to a single display orientation. |
| [**1.3.5 Identify Input Purpose**](https://www.w3.org/TR/WCAG21/#identify-input-purpose) (Level AA 2.1 only)Revised Section 508 – Does not apply | Supports | The Product appropriately identifies the purposes of each input field collecting information about the user. |
| [**1.4.3 Contrast (Minimum)**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-contrast) | Supports | The Product provides sufficient color contrast for text. |
| [**1.4.4 Resize text**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-scale) | Partially Supports | The Product allows text to be resized up to 200 percent without loss of content or functionality on many pages. Examples of exceptions include:* When increasing text to 200% content is lost for parts of the Product such as in the header side navigation, Dashboard and Open API Client pages.
 |
| [**1.4.5 Images of Text**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-text-presentation) | Supports | The Product provides information with plain text rather than images. |
| [**1.4.10 Reflow**](https://www.w3.org/TR/WCAG21/#reflow) (Level AA 2.1 only)Revised Section 508 – Does not apply | Does Not Support | The Product does not allow content to be presented without loss of information or functionality, and without requiring scrolling in two dimensions for the dimensions required by this criterion on most pages.  |
| [**1.4.11 Non-text Contrast**](https://www.w3.org/TR/WCAG21/#non-text-contrast) (Level AA 2.1 only)Revised Section 508 – Does not apply | Partially Supports | The Product provides sufficient color contrast for user interface components and graphical objects on most pages with such content. Examples of exceptions include:* The custom blue focus outline that appears in close dialog controls and toggle buttons lack contrast.
 |
| [**1.4.12 Text Spacing**](https://www.w3.org/TR/WCAG21/#text-spacing) (Level AA 2.1 only)Revised Section 508 – Does not apply | Supports | The Product provides no loss of content or functionality when text spacing is modified according to the guidelines in this criterion. |
| [**1.4.13 Content on Hover or Focus**](https://www.w3.org/TR/WCAG21/#content-on-hover-or-focus) (Level AA 2.1 only)Revised Section 508 – Does not apply | Partially Supports | The Product provides content that becomes available on hover or focus, which can be dismissible, hoverable, and persistent on most pages with such content. Examples of exceptions include:* For the Tooltips that appear on most parts of the Product, users are not able to move their pointer on the popup without the tooltip popup disappearing.
 |
| [**2.4.5 Multiple Ways**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-mult-loc) | Supports | The Product provides more than one way to locate a web page within a set of web pages except where the web page is the result of, or a step in, a process. |
| [**2.4.6 Headings and Labels**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-descriptive) | Partially Supports | The Product provide descriptive and unique headings and labels on many pages that contain headings and/or labels. Examples of exceptions include:* The datagrid table checkbox labels are not unique/descriptive to indicate the purpose and resulted action when selecting the checkboxes.
* The datagrid table headers contain filter and resize column controls as part of the table header causing screen readers identifying test controls as part of the table column headings.
 |
| [**2.4.7 Focus Visible**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-visible) | Supports | The Product contains visible focus indicators all pages.  |
| [**3.1.2 Language of Parts**](http://www.w3.org/TR/WCAG20/#meaning-other-lang-id) | Not Applicable | The Product does not contain more than one language. |
| [**3.2.3 Consistent Navigation**](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-locations) | Supports | The Product provides a consistent navigation mechanism for all pages. |
| [**3.2.4 Consistent Identification**](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-functionality) | Supports | The Product identifies elements consistently on all pages. |
| [**3.3.3 Error Suggestion**](http://www.w3.org/TR/WCAG20/#minimize-error-suggestions) | Supports | The Product provides descriptive error messages for identified form field errors. |
| [**3.3.4 Error Prevention (Legal, Financial, Data)**](http://www.w3.org/TR/WCAG20/#minimize-error-reversible) | Supports | The Product provides error prevention on functions that modify and/or delete user-controllable data that can be reversed, checked, or confirmed. |
| [**4.1.3 Status Messages**](https://www.w3.org/TR/WCAG21/#status-messages)(Level AA 2.1 only)Revised Section 508 – Does not apply | Partially Supports | The Product provides status messages that can be programmatically determined by assistive technologies without receiving focus on most instances. Examples of exceptions include:* The clipboard buttons' "copied!" status message after activation is not notified by screen readers.
 |

### Table 3: Success Criteria, Level AAA

Notes: Not Evaluated

## Revised Section 508 Report

Notes:

### Chapter 3: [Functional Performance Criteria](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#302-functional-performance-criteria) (FPC)

Notes:

| Criteria | Conformance Level  | Remarks and Explanations |
| --- | --- | --- |
| 302.1Without Vision | **Does Not Support** | **The Product does not provide a mode of operation that enables users with no vision to use its features as disclosed in:*** **Table 1: 1.1.1, 1.3.1, 1.3.2, 2.1.1, 2.4.2, 2.4.3, 3.3.1, 4.1.1, and 4.1.2.**
* **Table 2: 2.4.6.**
 |
| 302.2 With Limited Vision | **Partially Supports** | **The Product provides at least one mode of operation that enables users with limited vision to use its features. A few challenges may occur while accessing the application as disclosed in:*** **Table 1: 1.1.1, 1.3.1, 1.3.2, 2.1.1, 2.4.2, 2.4.3, 3.3.1, and 4.1.2.**
* **Table 2: 1.4.4, and 2.4.6.**
 |
| 302.3Without Perception of Color | **Supports** | **The Product provides at least one mode of operation that enables users without a perception of color to use its features.**  |
| 302.4Without Hearing | Supports | The Product provides at least one mode of operation that enables users without hearing to use its features. |
| 302.5With Limited Hearing | Supports | The Product provides at least one mode of operation that enables users with limited hearing to use its features. |
| 302.6Without Speech | Supports | The Product provides at least one mode of operation that enables users without speech to use its features. |
| 302.7With Limited Manipulation | **Does Not Support** | The Product does not provide a mode of operation that does not require fine motor control or simultaneous manual operations as disclosed in:* **Table 1: 2.1.1, 2.4.2, 2.4.3, 4.1.1, and 4.1.2.**
* **Table 2: 2.4.6.**
 |
| 302.8With Limited Reach and Strength | **Partially Supports** | The Product features provide at least one mode of operation that enables users with limited reach to use its features. A few challenges may occur while accessing the application as disclosed in:* **Table 1: 2.1.1, and 2.4.3.**
 |
| 302.9With Limited Language, Cognitive, and Learning Abilities | **Partially Supports** | The Product provides features that make it simpler and easier to use by individuals with limited cognitive, language, and learning abilities. A few challenges may occur while accessing the application as disclosed in:* **Table 1: 1.1.1, 1.3.1, 1.3.2, 2.1.1, 2.4.2, 2.4.3, 3.3.1, 4.1.1, and 4.1.2.**
* **Table 2: 2.4.6.**
 |

### Chapter 4: [Hardware](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#401-general)

Notes: Not Applicable

### Chapter 5: [Software](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#501-general)

Notes:

| **Criteria** | **Conformance Level**  | **Remarks and Explanations** |
| --- | --- | --- |
| **501.1 Scope – Incorporation of WCAG 2.0 AA** | See WCAG 2.x section | See information in WCAG 2.x section |
| [***502 Interoperability with Assistive Technology***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#502-interoperability-assistive-technology) | Heading cell – no response required | Heading cell – no response required |
| 502.2.1 User Control of Accessibility Features | Not Applicable | The Product is not a platform software. |
| 502.2.2 No Disruption of Accessibility Features | Not Applicable | The Product is not a platform software. |
| ***502.3 Accessibility Services*** | Heading cell – no response required | Heading cell – no response required |
| 502.3.1 Object Information | Not Applicable | The Product is not a platform software. |
| 502.3.2 Modification of Object Information | Not Applicable | The Product is not a platform software. |
| 502.3.3 Row, Column, and Headers | Not Applicable | The Product is not a platform software. |
| 502.3.4 Values | Not Applicable | The Product is not a platform software. |
| 502.3.5 Modification of Values | Not Applicable | The Product is not a platform software. |
| 502.3.6 Label Relationships | Not Applicable | The Product is not a platform software. |
| 502.3.7 Hierarchical Relationships | Not Applicable | The Product is not a platform software. |
| 502.3.8 Text | Not Applicable | The Product is not a platform software. |
| 502.3.9 Modification of Text | Not Applicable | The Product is not a platform software. |
| 502.3.10 List of Actions | Not Applicable | The Product is not a platform software. |
| 502.3.11 Actions on Objects | Not Applicable | The Product is not a platform software. |
| 502.3.12 Focus Cursor | Not Applicable | The Product is not a platform software. |
| 502.3.13 Modification of Focus Cursor | Not Applicable | The Product is not a platform software. |
| 502.3.14 Event Notification | Not Applicable | The Product is not a platform software. |
| 502.4 Platform Accessibility Features | Not Applicable | The Product is not a platform software. |
| [***503 Applications***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#503-applications) | Heading cell – no response required | Heading cell – no response required |
| 503.2 User Preferences | Not Applicable | The Product is not a platform software. |
| 503.3 Alternative User Interfaces | Not Applicable | The Product does not provide an alternative user interface that functions as assistive technology. |
| ***503.4 User Controls for Captions and Audio Description*** | Heading cell – no response required | Heading cell – no response required |
| 503.4.1 Caption Controls | Not Applicable | The Product does not contain synchronized media. |
| 503.4.2 Audio Description Controls | Not Applicable | The Product does not contain synchronized media. |
| [***504 Authoring Tools***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#504-authoring-tools) | Heading cell – no response required | Heading cell – no response required |
| 504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”) | See [WCAG 2.x](#_WCAG_2.x_Report) section | See information in WCAG 2.x section |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Not Applicable | The Product is not an authoring tool. |
| 504.2.2 PDF Export | Not Applicable | The Product is not an authoring tool. |
| 504.3 Prompts | Not Applicable | The Product is not an authoring tool. |
| 504.4 Templates | Not Applicable | The Product is not an authoring tool. |

### Chapter 6: [Support Documentation and Services](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#601-general)

Notes: Not Evaluated

## EN 301 549 Report

Notes:

### Chapter 4: [Functional Performance Statements](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A38%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D) (FPS)

Notes:

| Criteria | Conformance Level  | Remarks and Explanations |
| --- | --- | --- |
| **4.2.1 Usage without vision** | **Does Not Support** | **The Product does not provide a mode of operation that enables users with no vision to use its features as disclosed in:*** **Table 1: 1.1.1, 1.3.1, 1.3.2, 2.1.1, 2.4.2, 2.4.3, 2.5.3, 3.3.1, 4.1.1, and 4.1.2.**
* **Table 2: 2.4.6 and 4.1.3.**
 |
| **4.2.2 Usage with limited vision** | **Partially Supports** | **The Product provides at least one mode of operation that enables users with limited vision to use its features. A few challenges may occur while accessing the application as disclosed in:*** **Table 1: 1.1.1, 1.3.1, 1.3.2, 2.1.1, 2.4.2, 2.4.3, 2.5.3, 3.3.1, and 4.1.2.**
* **Table 2: 1.4.4, 1.4.10, 1.4.11, 1.4.13, and 2.4.6.**
 |
| **4.2.3 Usage without perception of colour** | **Partially Supports** | **The Product provides at least one mode of operation that enables users without a perception of colour to use its features. A few challenges may occur while accessing the application as disclosed in:*** **Table 2: 1.4.11.**
 |
| **4.2.4 Usage without hearing** | Supports | The Product provides at least one mode of operation that enables users without hearing to use its features. |
| **4.2.5 Usage with limited hearing** | Supports | The Product provides at least one mode of operation that enables users with limited hearing to use its features. |
| **4.2.6 Usage with no or limited vocal capability** | Supports | The Product provides at least one mode of operation that enables users without speech to use its features. |
| **4.2.7 Usage with limited manipulation or strength** | **Does Not Support** | The Product does not provide a mode of operation that does not require fine motor control or simultaneous manual operations as disclosed in:* **Table 1: 2.1.1, 2.4.2, 2.4.3, 2.5.3, 4.1.1, and 4.1.2.**
* **Table 2: 1.4.13, and 2.4.6.**
 |
| **4.2.8 Usage with limited reach** | **Partially Supports** | The Product features provide at least one mode of operation that enables users with limited reach to use its features. A few challenges may occur while accessing the application as disclosed in:* **Table 1: 2.1.1, 2.4.3, and 2.5.3.**
* **Table 2: 1.4.13.**
 |
| **4.2.9 Minimize photosensitive seizure triggers** | **Supports** | The Product provides at least one mode of operation that minimizes the potential for triggering photosensitive seizures. |
| **4.2.10 Usage with limited cognition, language or learning** | **Partially Supports** | The Product provides features that make it simpler and easier to use by individuals with limited cognitive, language, and learning abilities. A few challenges may occur while accessing the application as disclosed in:* **Table 1: 1.1.1, 1.3.1, 1.3.2, 2.1.1, 2.4.2, 2.4.3, 2.5.3, 3.3.1, 4.1.1, and 4.1.2.**
* **Table 2: 2.4.6, and 4.1.3**
 |
| **4.2.11 Privacy** | **Supports** | The Product maintains privacy equally for all users. |

### Chapter [5: Generic Requirements](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A45%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [6: ICT with Two-Way Voice Communication](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A60%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [7: ICT with Video Capabilities](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A70%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [8: Hardware](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A74%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [9: Web](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A113%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: See [**WCAG 2.x section**](#_WCAG_2.x_Report)

### Chapter [10: Non-Web Software](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf%22%20%5Cl%20%22%5B%7B%22num%22%3A127%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [11: Software](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A149%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes:

| **Criteria** | **Conformance Level**  | **Remarks and Explanations** |
| --- | --- | --- |
| ***11.0 General (informative)*** | Heading cell – no response required | Heading cell – no response required |
| 11.1.1.1 through 11.4.1.3 | See [WCAG 2.x](#WCAG) section | See information in WCAG 2.x section |
| ***11.5 Interoperability with assistive technology*** | Heading cell – no response required | Heading cell – no response required |
| ***11.5.1 Closed functionality*** | Heading cell – no response required | Heading cell – no response required |
| ***11.5.2 Accessibility services*** | Heading cell – no response required | Heading cell – no response required |
| ***11.5.2.1 Platform accessibility service support for software that provides a user interface*** | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 |
| ***11.5.2.2 Platform accessibility service support for assistive technologies*** | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 |
| 11.5.2.3 Use of accessibility services | Not Applicable | The Product is not a platform software. |
| 11.5.2.4 Assistive technology | Not Applicable | The Product is not an assistive technology. |
| 11.5.2.5 Object information | Not Applicable | The Product is not a platform software. |
| 11.5.2.6 Row, column, and headers | Not Applicable | The Product is not a platform software. |
| 11.5.2.7 Values | Not Applicable | The Product is not a platform software. |
| 11.5.2.8 Label relationships | Not Applicable | The Product is not a platform software. |
| 11.5.2.9 Parent-child relationships | Not Applicable | The Product is not a platform software. |
| 11.5.2.10 Text | Not Applicable | The Product is not a platform software. |
| 11.5.2.11 List of available actions | Not Applicable | The Product is not a platform software. |
| 11.5.2.12 Execution of available actions | Not Applicable | The Product is not a platform software. |
| 11.5.2.13 Tracking of focus and selection attributes | Not Applicable | The Product is not a platform software. |
| 11.5.2.14 Modification of focus and selection attributes | Not Applicable | The Product is not a platform software. |
| 11.5.2.15 Change notification | Not Applicable | The Product is not a platform software. |
| 11.5.2.16 Modifications of states and properties | Not Applicable | The Product is not a platform software. |
| 11.5.2.17 Modifications of values and text | Not Applicable | The Product is not a platform software. |
| ***11.6 Documented accessibility usage*** | Heading cell – no response required | Heading cell – no response required |
| 11.6.1 User control of accessibility features | Not Applicable | The Product is not a platform software. |
| 11.6.2 No disruption of accessibility features | Not Applicable | The Product is not a platform software. |
| 11.7 User preferences | Not Applicable | The Product is not a platform software. |
| ***11.8 Authoring tools*** | Heading cell – no response required | Heading cell – no response required |
| ***11.8.1 Content technology*** | Heading cell – no response required | Heading cell – no response required |
| 11.8.2 Accessible content creation | Not Applicable | See information in WCAG 2.x section |
| 11.8.3 Preservation of accessibility information in transformations | Not Applicable | The Product is not an authoring tool. |
| 11.8.4 Repair assistance | Not Applicable | The Product is not an authoring tool. |
| 11.8.5 Templates | Not Applicable | The Product is not an authoring tool. |

### Chapter [12: Documentation and Support Services](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf%22%20%5Cl%20%22%5B%7B%22num%22%3A187%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Evaluated

### Chapter [13: ICT Providing Relay or Emergency Service Access](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A191%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

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