**VMware Accessibility Conformance Report**

# International Edition

**(Based on VPAT**® **Version 2.4)**

## Name of Product/Version: Workspace ONE Content App / 21.12

## Report Date: January 2022

## Product Description: The Workspace ONE Content App (herein referred to as “the Product”) provides secure access to all your files anytime, anywhere and across devices. Edit and Annotate documents and PDF files. Mark files as Favorite. Access files in offline mode and search file capabilities.

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## Notes: NA

## Evaluation Methods Used: Testing of The Product involved extensive use of leading assistive technologies, such as screen readers (VoiceOver, TalkBack), and the keyboard as well. The screens of the App were tested with VoiceOver on iOS and TalkBack on Android.

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included in Report. |
| --- | --- |
| [Web Content Accessibility Guidelines 2.0](http://www.w3.org/TR/2008/REC-WCAG20-20081211)  | Level A: YesLevel AA: YesLevel AAA: No |
| [Web Content Accessibility Guidelines 2.1](https://www.w3.org/TR/WCAG21)  | Level A: YesLevel AA: YesLevel AAA: No |
| [Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines)  | Yes |
| [EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf), - V3.1.1 (2019-11) | Yes |

## Terms

The terms used in the Conformance Level information are defined as follows:

* **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
* **Partially Supports**: Some functionality of the product does not meet the criterion.
* **Does Not Support**: The majority of product functionality does not meet the criterion.
* **Not Applicable**: The criterion is not relevant to the product.
* **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.1 Level AAA.

## WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

* EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
* Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](https://www.w3.org/TR/WCAG21/).**Table 1: Success Criteria, Level A**

Notes:

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| [**1.1.1 Non-text Content**](http://www.w3.org/TR/WCAG20/#text-equiv-all) (Level A) Also applies to:  EN 301 549 Criteria  • 9.1.1.1 (Web)  • 10.1.1.1 (Non-web document)  • 11.1.1.1.1 (Open Functionality Software)  • 11.1.1.1.2 (Closed Functionality Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Partially Supports | Almost all non-text content of the Product is accessible and usable for screen reader users. However few instances do not support to this success criterion. For instance:* File names for images and icons in the app are not meaningful and informative on iOS
* File names for images are not meaningful and informative on Android
 |
| [**1.2.1 Audio-only and Video-only (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-av-only-alt) (Level A) Also applies to:  EN 301 549 Criteria  • 9.1.2.1 (Web)  • 10.1.2.1 (Non-web document)  • 11.1.2.1.1 (Open Functionality Software)  • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Not Applicable | The Product does not contain pre-recorded audio only or video only content.  |
| [**1.2.2 Captions (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-captions) (Level A) Also applies to:  EN 301 549 Criteria  • 9.1.2.2 (Web)  • 10.1.2.2 (Non-web document)  • 11.1.2.2 (Open Functionality Software)  • 11.1.2.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs) Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Not Applicable | The Product does not contain pre-recorded audio or video content.  |
| [**1.2.3 Audio Description or Media Alternative (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc) (Level A) Also applies to:  EN 301 549 Criteria  • 9.1.2.3 (Web)  • 10.1.2.3 (Non-web document)  • 11.1.2.3.1 (Open Functionality Software)  • 11.1.2.3.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Not Applicable | The Product does not contain time-based media or synchronized media content.  |
| [**1.3.1 Info and Relationships**](http://www.w3.org/TR/WCAG20/#content-structure-separation-programmatic) (Level A) Also applies to:  EN 301 549 Criteria  • 9.1.3.1 (Web)  • 10.1.3.1 (Non-web document)  • 11.1.3.1.1 (Open Functionality Software)  • 11.1.3.1.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Partially Supports | The Product supports info and relationship for most of the screens with the following exceptions:Instances on iOS:* Text is missing heading markup
* Four buttons are labeled incorrectly, and screen reader announces incorrect selected state
* Screen reader identifies the role first and then the label
* Headings are marked but the levels are missing

Instances on Android:* No label for actionable buttons
* Text is missing heading mark up
* List semantics are missing for "Action" menu
* “Add” label is not associated with button
* Screen reader announces list of eight for “7 Categories” marked”
 |
| [**1.3.2 Meaningful Sequence**](http://www.w3.org/TR/WCAG20/#content-structure-separation-sequence) (Level A) Also applies to:  EN 301 549 Criteria  • 9.1.3.2 (Web)  • 10.1.3.2 (Non-web document)  • 11.1.3.2.1 (Open Functionality Software)  • 11.1.3.2.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Partially Supports | The Product content supports meaningful sequence for all screens with the following exception:* "Save" button should be placed at the end of the form fields instead of first
 |
| [**1.3.3 Sensory Characteristics**](http://www.w3.org/TR/WCAG20/#content-structure-separation-understanding) (Level A) Also applies to:  EN 301 549 Criteria  • 9.1.3.3 (Web)  • 10.1.3.3 (Non-web document)  • 11.1.3.3 (Open Functionality Software)  • 11.1.3.3 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Supports | Instructions provided for understanding and operating content in the Product do not rely solely on sensory characteristics.  |
| [**1.4.1 Use of Color**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-without-color) (Level A) Also applies to:  EN 301 549 Criteria  • 9.1.4.1 (Web)  • 10.1.4.1 (Non-web document)  • 11.1.4.1 (Open Functionality Software)  • 11.1.4.1 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Supports | Color alone is not used as the only way to provide information in the Product. |
| [**1.4.2 Audio Control**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-dis-audio) (Level A) Also applies to:  EN 301 549 Criteria  • 9.1.4.2 (Web)  • 10.1.4.2 (Non-web document)  • 11.1.4.2 (Open Functionality Software)  • 11.1.4.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Not Applicable | The Product does not contain audio content. |
| [**2.1.1 Keyboard**](http://www.w3.org/TR/WCAG20/#keyboard-operation-keyboard-operable) (Level A) Also applies to:  EN 301 549 Criteria  • 9.2.1.1 (Web)  • 10.2.1.1 (Non-web document)  • 11.2.1.1.1 (Open Functionality Software)  • 11.2.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Supports | The Product supports keyboard navigation  |
| [**2.1.2 No Keyboard Trap**](http://www.w3.org/TR/WCAG20/#keyboard-operation-trapping) (Level A) Also applies to:  EN 301 549 Criteria  • 9.2.1.2 (Web)  • 10.2.1.2 (Non-web document)  • 11.2.1.2 (Open Functionality Software)  • 11.2.1.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Supports | The Product does not contain any keyboard traps |
| [**2.1.4 Character Key Shortcuts**](https://www.w3.org/TR/WCAG21/#character-key-shortcuts) (Level A 2.1 only) Also applies to:  EN 301 549 Criteria  • 9.2.1.4 (Web)  • 10.2.1.4 (Non-web document)  • 11.2.1.4.1 (Open Functionality Software)  • 11.2.1.4.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | Not Applicable | Custom character key shortcuts are not implemented in the Product |
| [**2.2.1 Timing Adjustable**](http://www.w3.org/TR/WCAG20/#time-limits-required-behaviors) (Level A) Also applies to:  EN 301 549 Criteria  • 9.2.2.1 (Web)  • 10.2.2.1 (Non-webdocument)  • 11.2.2.1 (Open Functionality Software)  • 11.2.2.1 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Not Applicable |  The Product does not contain time limits. |
| [**2.2.2 Pause, Stop, Hide**](http://www.w3.org/TR/WCAG20/#time-limits-pause) (Level A) Also applies to:  EN 301 549 Criteria  • 9.2.2.2 (Web)  • 10.2.2.2 (Non-web document)  • 11.2.2.2 (Open Functionality Software)  • 11.2.2.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Not Applicable |  The Product does not contain moving, blinking, scrolling, or auto-updating information. |
| [**2.3.1 Three Flashes or Below Threshold**](http://www.w3.org/TR/WCAG20/#seizure-does-not-violate) (Level A) Also applies to:  EN 301 549 Criteria  • 9.2.3.1 (Web)  • 10.2.3.1 (Non-web document)  • 11.2.3.1 (Open Functionality Software)  • 11.2.3.1(Closed Software)  • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Not Applicable | The Product does not contain flashing content. |
| [**2.4.1 Bypass Blocks**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-skip) (Level A) Also applies to:  EN 301 549 Criteria  • 9.2.4.1 (Web)  • 10.2.4.1 (Non-web document) – Does not apply  • 11.2.4.1 (Open Functionality Software) – Does not apply  • 11.2.4.1 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool)  • 602.3 (Support Docs) – Does not apply to non-web docs | Not Applicable | The Product does not require any mechanism to bypass blocks to skip the content that is repeated on multiple Web pages.  |
| [**2.4.2 Page Titled**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-title) (Level A) Also applies to:  EN 301 549 Criteria  • 9.2.4.2 (Web)  • 10.2.4.2 (Non-web document) • 11.2.4.2 (Open Functionality Software) - Does not apply  • 11.2.4.2 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) |  Partially Supports | The Product has titles for all the pages while navigating workflows, but there is no alert when user navigates to the next screen. |
| [**2.4.3 Focus Order**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-order) (Level A) Also applies to:  EN 301 549 Criteria  • 9.2.4.3 (Web)  • 10.2.4.3 (Non-web document)  • 11.2.4.3 (Open Functionality Software)  • 11.2.4.3 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Partially Supports | Focus order is logical for all the focusable elements in the Product except few instances,* Focus did not move to the updated content on selecting the desired buttons/Tabs for iOS
* On selecting the Download button Activity status is not being announced by the VoiceOver
* Focus doesn't automatically move to Acknowledge button when it gets activated for iOS
* No alert when navigating to next screen for iOS
* Focus did not move to the updated content at the top of the screen on Android
 |
| [**2.4.4 Link Purpose (In Context)**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-refs) (Level A) Also applies to:  EN 301 549 Criteria  • 9.2.4.4 (Web)  • 10.2.4.4 (Non-web document)  • 11.2.4.4 (Open Functionality Software)  • 11.2.4.4 (Closed Software  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Supports | The Product provides well-defined links that can be determined from the link text alone or from the link text together with its programmatically determined link context  |
| [**2.5.1 Pointer Gestures**](https://www.w3.org/TR/WCAG21/#pointer-gestures) (Level A 2.1 only) Also applies to:  EN 301 549 Criteria  • 9.2.5.1 (Web)  • 10.2.5.1 (Non-web document)  • 11.2.5.1 (Open Functionality Software)  • 11.2.5.1 (Closed Software ) • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | Not Applicable | Functionality in the Product does not use multipoint or path-based gestures for operation.  |
| [**2.5.2 Pointer Cancellation**](https://www.w3.org/TR/WCAG21/#pointer-cancellation) (Level A 2.1 only) Also applies to:  EN 301 549 Criteria  • 9.2.5.2 (Web)  • 10.2.5.2 (Non-web document)  • 11.2.5.2 (Open Functionality Software)  • 11.2.5.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | Supports | The Product supports pointer cancellation and there is no function that executes on down-event.  |
| [**2.5.3 Label in Name**](https://www.w3.org/TR/WCAG21/#label-in-name) (Level A 2.1 only) Also applies to:  EN 301 549 Criteria  • 9.2.5.3 (Web)  • 10.2.5.3 (Non-web document)  • 11.2.5.3 (Open Functionality Software)  • 11.2.5.3 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | Supports | All elements in the Product , which have visible labels, include the visible text in the programmatic name of the element.  |
| [**2.5.4 Motion Actuation**](https://www.w3.org/TR/WCAG21/#motion-actuation) (Level A 2.1 only) Also applies to:  EN 301 549 Criteria  • 9.2.5.4 (Web)  • 10.2.5.4 (Non-web document)  • 11.2.5.4 (Open Functionality Software)  • 11.2.5.4 (Closed Software  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | Not Applicable | No functionality in the Product is operated by device motion or user motion. |
| [**3.1.1 Language of Page**](http://www.w3.org/TR/WCAG20/#meaning-doc-lang-id) (Level A) Also applies to:  EN 301 549 Criteria  • 9.3.1.1 (Web)  • 10.3.1.1 (Non-webdocument)  • 11.3.1.1.1 (Open Functionality Software)  • 11.3.1.1.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Supports | The default language of the Product is defined programmatically. |
| [**3.2.1 On Focus**](http://www.w3.org/TR/WCAG20/#consistent-behavior-receive-focus) (Level A) Also applies to:  EN 301 549 Criteria  • 9.3.2.1 (Web)  • 10.3.2.1 (Non-web document)  • 11.3.2.1 (Open Functionality Software)  • 11.3.2.1 (Closed Software)  • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) |  Supports | All user interface components in the Product do not initiate a change of context when they receive focus.  |
| [**3.2.2 On Input**](http://www.w3.org/TR/WCAG20/#consistent-behavior-unpredictable-change) (Level A) Also applies to:  EN 301 549 Criteria  • 9.3.2.2 (Web)  • 10.3.2.2 (Non-web document)  • 11.3.2.2 (Open Functionality Software)  • 11.3.2.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Partially Supports | In the Product, changing the setting of a control does not automatically cause a change of context. Except for:* On user interaction with Tick box, pop up gets dismissed and focus move back without user awareness for Android.
 |
| [**3.3.1 Error Identification**](http://www.w3.org/TR/WCAG20/#minimize-error-identified) (Level A) Also applies to:  EN 301 549 Criteria  • 9.3.3.1 (Web)  • 10.3.3.1 (Non-web document)  • 11.3.3.1.1 (Open Functionality Software)  • 11.3.3.1.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Supports | In the Product, the users are updated when and error occurs, and it is easy to identify. |
| [**3.3.2 Labels or Instructions**](http://www.w3.org/TR/WCAG20/#minimize-error-cues) (Level A) Also applies to:  EN 301 549 Criteria  • 9.3.3.2 (Web)  • 10.3.3.2 (Non-web document)  • 11.3.3.2 (Open Functionality Software)  • 11.3.3.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs) Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Partially Supports | In the Product, the Labels are very intuitive for users to fill the required details except few,* Mandatory fields are not marked and announced by the screen reader for both Android & iOS
* Folder name text field is not associated with label for iOS
 |
| [**4.1.1 Parsing**](http://www.w3.org/TR/WCAG20/#ensure-compat-parses) (Level A) Also applies to:  EN 301 549 Criteria  • 9.4.1.1 (Web)  • 10.4.1.1 (Non-web document)  • 11.4.1.1.1 (Open Functionality Software)  • 11.4.1.1.2 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Not Applicable | The Product is an app which doesn’t use markup language. |
| [**4.1.2 Name, Role, Value**](http://www.w3.org/TR/WCAG20/#ensure-compat-rsv) (Level A) Also applies to:  EN 301 549 Criteria • 9.4.1.2 (Web)  • 10.4.1.2 (Non-web document)  • 11.4.1.2.1 (Open Functionality Software)  • 11.4.1.2.2 (Closed Software) – Not required  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Partially Supports | In the Product Control most of the elements does not convey their role, name, and state appropriately to assistive technologies. * No roles are provided for the files type (pdf/img) link and the download button for iOS
* On selecting the Toggle button for (grid/list view) label doesn't change for iOS
* Roles is missing for the Categories under Managed Content for iOS
* All/Updates tab should be identified as "Tabs" instead of button for iOS
* The dimmed state is not announced by the screen reader for iOS
* Some elements are missing role for screen reader for Android
 |

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### Table 2: Success Criteria, Level AA

Notes:

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| [**1.2.4 Captions (Live)**](http://www.w3.org/TR/WCAG20/#media-equiv-real-time-captions) (Level AA) Also applies to:  EN 301 549 Criteria  • 9.1.2.4 (Web)  • 10.1.2.4 (Non-web document)  • 11.1.2.4 (Open Functionality Software)  • 11.1.2.4 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Not Applicable | The Product does not contain Live audio content. |
| [**1.2.5 Audio Description (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc-only) (Level AA) Also applies to:  EN 301 549 Criteria  • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document)  • 11.1.2.5 (Open Functionality Software)  • 11.1.2.5 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs | Not Applicable | The Product does not contain pre-recorded video content.  |
| [**1.3.4 Orientation**](https://www.w3.org/TR/WCAG21/#orientation) (Level AA 2.1 only) Also applies to:  EN 301 549 Criteria  • 9.1.3.4 (Web)  • 10.1.3.4 (Non-web document)  • 11.1.3.4 (Open Functionality Software)  • 11.1.3.4 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | Supports | The Product supports orientation.  |
| [**1.3.5 Identify Input Purpose**](https://www.w3.org/TR/WCAG21/#identify-input-purpose) (Level AA 2.1 only) Also applies to:  EN 301 549 Criteria  • 9.1.3.5 (Web)  • 10.1.3.5 (Non-web document)  • 11.1.3.5 (Open Functionality Software)  • 11.1.3.5 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | Supports | The Product appropriately identifies the purpose of each input field collecting information about the user. |
| [**1.4.3 Contrast (Minimum)**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-contrast) (Level AA) Also applies to:  EN 301 549 Criteria  • 9.1.4.3 (Web)  • 10.1.4.3 (Non-web document)  • 11.1.4.3 (Open Functionality Software)  • 11.1.4.3 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Partially Supports | In the Product the colour contrast mostly passes with the following exceptions:Instances for iOS:* The button Skip does not meet the minimum color contrast ratio
* The light grey text does not meet the minimum color contrast ratio
* The light blue text does not meet the minimum color contrast ratio
* Text color contrast insufficient for the red text

Instances for Android:* Text color contrast insufficient for placeholder on the search field
* Text color contrast insufficient for the search results text
* Text color contrast insufficient for button text
* Text color contrast insufficient for not synced text
* Text color contrast insufficient for cancel button text
* Text color contrast insufficient for rename button
 |
| [**1.4.4 Resize text**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-scale) (Level AA) Also applies to:  EN 301 549 Criteria  • 9.1.4.4 (Web)  • 10.1.4.4 (Non-web document)  • 11.1.4.4.1 (Open Functionality Software)  • 11.1.4.4.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Not Applicable | The success criteria are not applicable to the Product since it is a native application. |
| [**1.4.5 Images of Text**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-text-presentation) (Level AA) Also applies to:  EN 301 549 Criteria • 9.1.4.5 (Web)  • 10.1.4.5 (Non-web document)  • 11.1.4.5.1 (Open Functionality Software)  • 11.1.4.5.2 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Not Applicable | Images of text are not used in the Product. |
| [**1.4.10 Reflow**](https://www.w3.org/TR/WCAG21/#reflow) (Level AA 2.1 only) Also applies to:  EN 301 549 Criteria  • 9.1.4.10 (Web)  • 10.1.4.10 (Non-web document)  • 11.1.4.10.1 (Open Functionality Software)  • 11.1.4.10.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | Not Applicable | This success criteria do not apply to the Product since it is a native application |
| [**1.4.11 Non-text Contrast**](https://www.w3.org/TR/WCAG21/#non-text-contrast) (Level AA 2.1 only) Also applies to:  EN 301 549 Criteria  • 9.1.4.11 (Web)  • 10.1.4.11 (Non-web document)  • 11.1.4.11 (Open Functionality Software)  • 11.1.4.11 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | Partially Supports | The Product mostly supports Non-text Contrast except for:* Color contrast of the favorite icon and Action icons fails minimum contrast for iOS
 |
| [**1.4.12 Text Spacing**](https://www.w3.org/TR/WCAG21/#text-spacing) (Level AA 2.1 only) Also applies to:  EN 301 549 Criteria  • 9.1.4.12 (Web)  • 10.1.4.12 (Non-web document)  • 11.1.4.12 (Open Functionality Software)  • 11.1.4.12 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | Not Applicable | This success criteria do not apply to the Product since it is a native application. |
| [**1.4.13 Content on Hover or Focus**](https://www.w3.org/TR/WCAG21/#content-on-hover-or-focus) (Level AA 2.1 only) Also applies to:  EN 301 549 Criteria  • 9.1.4.13 (Web)  • 10.1.4.13 (Non-web document)  • 11.1.4.13 (Open Functionality Software)  • 11.1.4.13 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | Not Applicable | This success criteria do not apply to the Product since it is a native application  |
| [**2.4.5 Multiple Ways**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-mult-loc) (Level AA) Also applies to:  EN 301 549 Criteria  • 9.2.4.5 (Web)  • 10.2.4.5 (Non-web document) – Does not apply  • 11.2.4.5 (Open Functionality Software) – Does not apply  • 11.2.4.5 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool)  • 602.3 (Support Docs) – Does not apply to non-web docs | Supports | In The Product there are multiple ways to locate the pages within the application. |
| [**2.4.6 Headings and Labels**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-descriptive) (Level AA) Also applies to:  EN 301 549 Criteria  • 9.2.4.6 (Web)  • 10.2.4.6 (Non-web document)  • 11.2.4.6 (Open Functionality Software)  • 11.2.4.6 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Partially Supports | In the Product, most of the headings & labels are appropriate. Except for:* "See All" is a repetitive label for iOS & Android
* Radio buttons do not have labels for screen reader for Android
* "X" for Close button is not descriptive for screen reader for Android
* Label "Select" does not convey the purpose of the element for Android
 |
| [**2.4.7 Focus Visible**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-visible) (Level AA) Also applies to:  EN 301 549 Criteria  • 9.2.4.7 (Web)  • 10.2.4.7 (Non-web document)  • 11.2.4.7 (Open Functionality Software)  • 11.2.4.7 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4(Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Supports | In the Product the focus indicator is visible for all the pages within the application. |
| [**3.1.2 Language of Parts**](http://www.w3.org/TR/WCAG20/#meaning-other-lang-id) (Level AA) Also applies to:  EN 301 549 Criteria  • 9.3.1.2 (Web)  • 10.3.1.2 (Non-web document)  • 11.3.1.2 (Open Functionality Software) – Does not apply  • 11.3.1.2 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Not Applicable | The Product does not have content that is presented in a language other than the default language of the page.  |
| [**3.2.3 Consistent Navigation**](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-locations) (Level AA) Also applies to:  EN 301 549 Criteria  • 9.3.2.3 (Web)  • 10.3.2.3 (Non-web document) – Does not apply  • 11.3.2.3 (Open Functionality Software) – Does not apply  • 11.3.2.3 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software) – Does not apply to non-web software  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) – Does not apply to non-web docs | Supports | The Product has consistent navigation on all screens. |
| [**3.2.4 Consistent Identification**](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-functionality) (Level AA) Also applies to:  EN 301 549 Criteria  • 9.3.2.4 (Web)  • 10.3.2.4 (Non-web document) – Does not apply  • 11.3.2.4 (Open Functionality Software) – Does not apply • 11.3.2.4 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool)  • 602.3 (Support Docs) – Does not apply to non-web doc  | Supports | All the Components that have the same functionality within a set of screens are identified consistently on the Product. |
| [**3.3.3 Error Suggestion**](http://www.w3.org/TR/WCAG20/#minimize-error-suggestions) (Level AA) Also applies to:  EN 301 549 Criteria  • 9.3.3.3 (Web)  • 10.3.3.3 (Non-web document)  • 11.3.3.3 (Open Functionality Software)  • 11.3.3.3 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) |  Supports | On The Product, error suggestions are descriptive for screen reader users.  |
| [**3.3.4 Error Prevention (Legal, Financial, Data)**](http://www.w3.org/TR/WCAG20/#minimize-error-reversible) (Level AA) Also applies to:  EN 301 549 Criteria  • 9.3.3.4 (Web)  • 10.3.3.4 (Non-webdocument)  • 11.3.3.4 (Open Functionality Software)  • 11.3.3.4 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Not Applicable | The Product does not cause legal commitments or financial transactions.  |
| [**4.1.3 Status Messages**](https://www.w3.org/TR/WCAG21/#status-messages)(Level AA 2.1 only) Also applies to:  EN 301 549 Criteria  • 9.4.1.3 (Web)  • 10.4.1.3 (Non-web document) – Does not apply  • 11.4.1.3 (Open Functionality Software) – Does not apply  • 11.4.1.3 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply. | Partially Supports | On The Product, status messages are provided for screen reader users except few instances,* On Selecting/deselecting the Favorite button/icon no notification is provided to the screen reader user for iOS
* On selecting/deselecting the files no notification is provided for iOS
* Scan Progress alert is not announced for Android
 |

### Table 3: Success Criteria, Level AAA

Notes: AAA Success Criteria are not evaluated for this product.

## Revised Section 508 Report

Notes:

### Chapter 3: [Functional Performance Criteria](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#302-functional-performance-criteria) (FPC)

Notes:

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| 302.1Without Vision | Partially Supports | The Product allows users with no vision to access the pages with a screen reader. Few challenges may occur while accessing the application as disclosed in: Table 1: 1.1.1, 1.3.1, 1.3.2, 2.4.2, 2.4.3, 3.2.2, 4.1.2 & Table 2: 2.4.6 & 4.1.3 |
| 302.2 With Limited Vision |  Partially Supports | The Product allows people with limited vision to access all features using screen readers or magnifiers. However some challenges may occur as mentioned in Table 1: 1.1.1, 1.3.1, 1.3.2, 2.4.2, 2.4.3, 3.2.2, 3.3.2, 4.1.2 & Table 2: 1.4.3, 2.4.6 |
| 302.3Without Perception of Colour | Partially Supports | The Product does not use just colour to convey information or fail colour contrast. However some Screens fail to comply as mentioned in Table 2: 1.4.3 |
| 302.4Without Hearing | Supports | The Product provides at least one mode of operation that enables users without hearing to use its features. |
| 302.5With Limited Hearing | Supports | The Product provides at least one mode of operation that enables users with limited hearing to use its features. |
| 302.6Without Speech | Supports | The Product provides at least one mode of operation that enables users without speech to use its features. |
| 302.7With Limited Manipulation | Partially Supports | The Product can be operated by users with limited manipulation. Some challenges may occur as mentioned in Table 1: 2.4.2, 2.4.3, 4.1.2 & Table 2: 2.4.6 |
| 302.8With Limited Reach and Strength | Supports | The Product can be operated by users with limited reach and strength. |
| 302.9With Limited Language, Cognitive, and Learning Abilities | Partially Supports | The Product can be operated by users with Limited Language, Cognitive, and Learning Abilities Some screens will be hard to use as disclosed in Table1: 1.1.1, 1.3.1, 1.3.2, 2.4.2, 2.4.3, 3.3.2, 4.1.2 & Table 2: 2.4.6, 4.1.3 |

### Chapter 4: [Hardware](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#401-general)

Notes: Not Applicable.

### Chapter 5: [Software](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#501-general)

Notes:

| **Criteria** | **Conformance Level**  | **Remarks and Explanations** |
| --- | --- | --- |
| **501.1 Scope – Incorporation of WCAG 2.1 AA** | See [WCAG 2.1](file:///C%3A/Users/dineshkumar.ti/OneDrive%20-%20HCL%20Technologies%20Ltd/All%20Files/VMWare/Scenarios_Schedule/VPAT2.4RevINT--February2020.doc#_WCAG_2.x_Report) section | See information in WCAG 2.1 section. |
| [***502 Interoperability with Assistive Technology***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#502-interoperability-assistive-technology) | Heading cell – no response required | Heading cell – no response required |
| 502.2.1 User Control of Accessibility Features | Not Applicable | The Product is not a Platform software.  |
| 502.2.2 No Disruption of Accessibility Features | Not Applicable | The Product is not a Platform software.  |
| ***502.3 Accessibility Services*** | Heading cell – no response required | Heading cell – no response required |
| 502.3.1 Object Information | Not Applicable | The Product is not a Platform software. |
| 502.3.2 Modification of Object Information | Not Applicable | The Product is not a Platform software.  |
| 502.3.3 Row, Column, and Headers | Not Applicable | The Product is not a Platform software. |
| 502.3.4 Values | Not Applicable | The Product is not a Platform software. |
| 502.3.5 Modification of Values | Not Applicable | The Product is not a Platform software. |
| 502.3.6 Label Relationships | Not Applicable | The Product is not a Platform software. |
| 502.3.7 Hierarchical Relationships | Not Applicable | The Product is not a Platform software. |
| 502.3.8 Text | Not Applicable | The Product is not a Platform software. |
| 502.3.9 Modification of Text | Not Applicable | The Product is not a Platform software. |
| 502.3.10 List of Actions | Not Applicable | The Product is not a Platform software. |
| 502.3.11 Actions on Objects | Not Applicable | The Product is not a Platform software. |
| 502.3.12 Focus Cursor | Not Applicable | The Product is not a Platform software. |
| 502.3.13 Modification of Focus Cursor | Not Applicable | The Product is not a Platform software. |
| 502.3.14 Event Notification | Not Applicable | The Product is not a Platform software. |
| 502.4 Platform Accessibility Features | Not Applicable | The Product is not a Platform software. |
| [***503 Applications***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#503-applications) | Heading cell – no response required | Heading cell – no response required |
| 503.2 User Preferences | Not Applicable | The Product is not a Platform software.  |
| 503.3 Alternative User Interfaces | Not Applicable | The Product does not provide an alternative user interface that functions as assistive technology. |
| ***503.4 User Controls for Captions and Audio Description*** | Heading cell – no response required | Heading cell – no response required |
| 503.4.1 Caption Controls | Not Applicable | The Product does not contain synchronized media. |
| 503.4.2 Audio Description Controls | Not Applicable | The Product does not contain synchronized media. |
| [***504 Authoring Tools***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#504-authoring-tools) | Heading cell – no response required | Heading cell – no response required |
| 504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”) | See [WCAG 2.1](file:///C%3A/Users/dineshkumar.ti/OneDrive%20-%20HCL%20Technologies%20Ltd/All%20Files/VMWare/Scenarios_Schedule/VPAT2.4RevINT--February2020.doc#_WCAG_2.x_Report) section | See information in WCAG 2.1 section. |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Not Applicable | The Product is not an authoring tool. |
| 504.2.2 PDF Export | Not Applicable | The Product is not an authoring tool. |
| 504.3 Prompts | Not Applicable | The Product is not an authoring tool. |
| 504.4 Templates | Not Applicable | The Product is not an authoring tool. |

### Chapter 6: [Support Documentation and Services](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#601-general)

Notes: Not included in report.

## EN 301 549 Report

Notes:

### Chapter 4: [Functional Performance Statements](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A38%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D) (FPS)

Notes:

| **Criteria** | **Conformance Level**  | **Remarks and Explanations** |
| --- | --- | --- |
| **4.2.1 Usage without vision** | Partially Supports | The Product allows users with no vision to access the pages with a screen reader. Few challenges may occur while accessing the application as disclosed in: Table 1: 1.1.1, 1.3.1, 1.3.2, 2.4.2, 2.4.3, 3.2.2, 4.1.2 & Table 2: 2.4.6 & 4.1.3 |
| **4.2.2 Usage with limited vision** |  Partially Supports | The Product allows people with limited vision to access all features using screen readers or magnifiers. However some challenges may occur as mentioned in Table 1: 1.1.1, 1.3.1, 1.3.2, 2.4.2, 2.4.3, 3.2.2, 3.3.2, 4.1.2 & Table 2: 1.4.3, 2.4.6 |
| **4.2.3 Usage without perception of colour** | Partially Supports | The Product does not use just colour to convey information or fail colour contrast. However some Screens fail to comply as mentioned in Table 2: 1.4.3 |
| **4.2.4 Usage without hearing** | Supports | The Product provides at least one mode of operation that enables users without hearing to use its features. |
| **4.2.5 Usage with limited hearing** | Supports | The Product provides at least one mode of operation that enables users with limited hearing to use its features. |
| **4.2.6 Usage with no or limited vocal capability.** | Supports | The Product provides at least one mode of operation that enables users without speech to use its features. |
| **4.2.7 Usage with limited manipulation or strength** | Partially Supports | The Product can be operated by users with limited manipulation. Some challenges may occur as mentioned in Table 1: 2.4.2, 2.4.3, 4.1.2 & Table 2: 2.4.6 |
| **4.2.8 Usage with limited reach** | Supports | The Product can be operated by users with limited reach. |
| **4.2.9 Minimize photosensitive seizure triggers.** | Supports | In The Product does not include any flashing content. |
| **4.2.10 Usage with limited cognition, language or learning** | Partially Support | The Product can be operated by users with Limited Language, Cognitive, and Learning Abilities Some screens will be hard to use as disclosed in Table1: 1.1.1, 1.3.1, 1.3.2, 2.4.2, 2.4.3, 3.3.2, 4.1.2 & Table 2: 2.4.6, 4.1.3 |
| **4.2.11 Privacy** | Supports | The Product maintains the privacy of assistive technology users.  |

### Chapter [5: Generic Requirements](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A45%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: The Product supports standard assistive technologies and is, therefore not subject to Closed Functional Criteria described in this chapter.

### Chapter [6: ICT with Two-Way Voice Communication](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A60%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [7: ICT with Video Capabilities](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A70%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

**Chapter** [**8: Hardware**](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A74%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [9: Web](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A113%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: See WCAG 2.1 Section

**Chapter [10: Non-Web Software](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf%22%20%5Cl%20%22%5B%7B%22num%22%3A127%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)**

Notes: Not Applicable.

### Chapter [11: Software](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A149%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes:

| **Criteria** | **Conformance Level**  | **Remarks and Explanations** |
| --- | --- | --- |
| ***11.0 General (informative)*** | Heading cell – no response required | Heading cell – no response required |
| 11.1.1.1 through 11.4.1.3 | See [WCAG 2.1](file:///C%3A/Users/dineshkumar.ti/OneDrive%20-%20HCL%20Technologies%20Ltd/All%20Files/VMWare/Scenarios_Schedule/VPAT2.4RevINT--February2020.doc#WCAG) section | See information in WCAG 2.1 section. |
| ***11.5 Interoperability with assistive technology*** | Heading cell – no response required | Heading cell – no response required |
| ***11.5.1 Closed functionality*** | Heading cell – no response required | Heading cell – no response required |
| ***11.5.2 Accessibility services*** | Heading cell – no response required | Heading cell – no response required |
| ***11.5.2.1 Platform accessibility service support for software that provides a user interface*** | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 |
| ***11.5.2.2 Platform accessibility service support for assistive technologies*** | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 |
| 11.5.2.3 Use of accessibility services. | Supports | The Product uses standard platform accessibility services. |
| 11.5.2.4 Assistive technology | Not Applicable | The Product is not an assistive technology. |
| 11.5.2.5 Object information | Not Applicable | The Product is not a Platform software. |
| 11.5.2.6 Row, column, and headers | Not Applicable | The Product is not a Platform software. |
| 11.5.2.7 Values | Not Applicable | The Product is not a Platform software. |
| 11.5.2.8 Label relationships | Not Applicable | The Product is not a Platform software. |
| 11.5.2.9 Parent-child relationships | Not Applicable | The Product is not a Platform software. |
| 11.5.2.10 Text | Not Applicable | The Product is not a Platform software. |
| 11.5.2.11 List of available actions | Not Applicable | The Product is not a Platform software. |
| 11.5.2.12 Execution of available actions | Not Applicable | The Product is not a Platform software. |
| 11.5.2.13 Tracking of focus and selection attributes | Not Applicable | The Product is not a Platform software. |
| 11.5.2.14 Modification of focus and selection attributes | Not Applicable | The Product is not a Platform software. |
| 11.5.2.15 Change notification | Not Applicable | The Product is not a Platform software. |
| 11.5.2.16 Modifications of states and properties | Not Applicable | The Product is not a Platform software. |
| 11.5.2.17 Modifications of values and text | Not Applicable | The Product is not a Platform software. |
| ***11.6 Documented accessibility usage*** | Heading cell – no response required | Heading cell – no response required |
| 11.6.1 User control of accessibility features | Not Applicable | The Product is not a Platform software. |
| 11.6.2 No disruption of accessibility features | Not Applicable | The Product is not a Platform software. |
| 11.7 User preferences | Not Applicable | The Product is not a Platform software. |
| ***11.8 Authoring tools*** | Heading cell – no response required | Heading cell – no response required |
| ***11.8.1 Content technology*** | Heading cell – no response required | Heading cell – no response required |
| 11.8.2 Accessible content creation | See [WCAG 2.1](file:///C%3A/Users/dineshkumar.ti/OneDrive%20-%20HCL%20Technologies%20Ltd/All%20Files/VMWare/Scenarios_Schedule/VPAT2.4RevINT--February2020.doc#_WCAG_2.x_Report) section | See information in WCAG 2.1 section |
| 11.8.3 Preservation of accessibility information in transformations | Not Applicable | The Product is not an authoring tool. |
| 11.8.4 Repair assistance | Not Applicable | The Product is not an authoring tool. |
| 11.8.5 Templates | Not Applicable | The Product is not an authoring tool. |

### Chapter [12: Documentation and Support Services](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf%22%20%5Cl%20%22%5B%7B%22num%22%3A187%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not included in report

### Chapter [13: ICT Providing Relay or Emergency Service Access](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A191%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable.

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