**VMC on AWS Accessibility Conformance Report**

# International Edition

**(Based on VPAT**® **Version 2.4)**

## Name of Product/Version: VMware Cloud on AWS/ Latest (SaaS based)

## Report Date: July 05, 2021

**Product Description:** VMware Cloud on AWS is an integrated cloud offering jointly developed by Amazon Web Services (AWS) and VMware. You can deliver a highly scalable and secure service by migrating and extending your on-premises VMware vSphere-based environments to the AWS Cloud running on Amazon Elastic Compute Cloud (Amazon EC2).

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## Notes: NA

## Evaluation Methods Used: Testing of VMC on AWS involved extensive use of leading assistive technologies, such as screen reader (NVDA) and keyboard as well. The pages were tested on Chrome with NVDA on Windows Operating System. Also, the code was inspected manually using developer tools on Chrome browser.

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included in Report. |
| --- | --- |
| [Web Content Accessibility Guidelines 2.0](http://www.w3.org/TR/2008/REC-WCAG20-20081211)  | Level A: YesLevel AA: YesLevel AAA: No |
| [Web Content Accessibility Guidelines 2.1](https://www.w3.org/TR/WCAG21)  | Level A: YesLevel AA: YesLevel AAA: No |
| [Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines)  | Yes |
| [EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf), - V3.1.1 (2019-11) | Yes |

## Terms

The terms used in the Conformance Level information are defined as follows:

* **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
* **Partially Supports**: Some functionality of the product does not meet the criterion.
* **Does Not Support**: The majority of product functionality does not meet the criterion.
* **Not Applicable**: The criterion is not relevant to the product.
* **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.1 Level AAA.

## WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

* EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
* Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](https://www.w3.org/TR/WCAG21/).

### Table 1: Success Criteria, Level A

Notes:

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| [**1.1.1 Non-text Content**](http://www.w3.org/TR/WCAG20/#text-equiv-all) (Level A) Also applies to:  EN 301 549 Criteria  • 9.1.1.1 (Web)  • 10.1.1.1 (Non-web document)  • 11.1.1.1.1 (Open Functionality Software)  • 11.1.1.1.2 (Closed Functionality Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Supports | All non-text content of VMC on AWS is accessible and usable for screen reader users. |
| [**1.2.1 Audio-only and Video-only (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-av-only-alt) (Level A) Also applies to:  EN 301 549 Criteria  • 9.1.2.1 (Web)  • 10.1.2.1 (Non-web document)  • 11.1.2.1.1 (Open Functionality Software)  • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Not Applicable | VMC on AWS does not contain pre-recorded audio only or video only content. |
| [**1.2.2 Captions (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-captions) (Level A) Also applies to:  EN 301 549 Criteria  • 9.1.2.2 (Web)  • 10.1.2.2 (Non-web document)  • 11.1.2.2 (Open Functionality Software)  • 11.1.2.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs) Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Not Applicable |  VMC on AWS does not contain pre-recorded audio or video content. |
| [**1.2.3 Audio Description or Media Alternative (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc) (Level A) Also applies to:  EN 301 549 Criteria  • 9.1.2.3 (Web)  • 10.1.2.3 (Non-web document)  • 11.1.2.3.1 (Open Functionality Software)  • 11.1.2.3.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Not Applicable | VMC on AWS does not contain time-based media or synchronized media content. |
| [**1.3.1 Info and Relationships**](http://www.w3.org/TR/WCAG20/#content-structure-separation-programmatic) (Level A) Also applies to:  EN 301 549 Criteria  • 9.1.3.1 (Web)  • 10.1.3.1 (Non-web document)  • 11.1.3.1.1 (Open Functionality Software)  • 11.1.3.1.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Partially Supports | * The landmarks are not available properly
* The table headers are not announcing appropriately.
* The headings are not available implicitly
* The unnecessary table is available for the text.
 |
| [**1.3.2 Meaningful Sequence**](http://www.w3.org/TR/WCAG20/#content-structure-separation-sequence) (Level A) Also applies to:  EN 301 549 Criteria  • 9.1.3.2 (Web)  • 10.1.3.2 (Non-web document)  • 11.1.3.2.1 (Open Functionality Software)  • 11.1.3.2.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Supports | There is meaningful sequence available for the VMC on AWS content.  |
| [**1.3.3 Sensory Characteristics**](http://www.w3.org/TR/WCAG20/#content-structure-separation-understanding) (Level A) Also applies to:  EN 301 549 Criteria  • 9.1.3.3 (Web)  • 10.1.3.3 (Non-web document)  • 11.1.3.3 (Open Functionality Software)  • 11.1.3.3 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Supports | Instructions provided for understanding and operating content in VMC on AWS do not rely solely on sensory characteristics.  |
| [**1.4.1 Use of Color**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-without-color) (Level A) Also applies to:  EN 301 549 Criteria  • 9.1.4.1 (Web)  • 10.1.4.1 (Non-web document)  • 11.1.4.1 (Open Functionality Software)  • 11.1.4.1 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Partially Supports | In VMC on AWS, color is not used as the only visual means of conveying information, indicating an action, prompting a response or distinguishing a visual element except,* Color is used as the only visual means of conveying information
 |
| [**1.4.2 Audio Control**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-dis-audio) (Level A) Also applies to:  EN 301 549 Criteria  • 9.1.4.2 (Web)  • 10.1.4.2 (Non-web document)  • 11.1.4.2 (Open Functionality Software)  • 11.1.4.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Not Applicable | VMC on AWS does not contain audio content. |
| [**2.1.1 Keyboard**](http://www.w3.org/TR/WCAG20/#keyboard-operation-keyboard-operable) (Level A) Also applies to:  EN 301 549 Criteria  • 9.2.1.1 (Web)  • 10.2.1.1 (Non-web document)  • 11.2.1.1.1 (Open Functionality Software)  • 11.2.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Partially Supports | VMC on AWS supports keyboard except,* Keyboard user is unable to interact with the type of Actions available for an SDDC
 |
| [**2.1.2 No Keyboard Trap**](http://www.w3.org/TR/WCAG20/#keyboard-operation-trapping) (Level A) Also applies to:  EN 301 549 Criteria  • 9.2.1.2 (Web)  • 10.2.1.2 (Non-web document)  • 11.2.1.2 (Open Functionality Software)  • 11.2.1.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Partially Supports | VMC on AWS supports keyboard except,* There is a keyboard trap after expanding the menu
 |
| [**2.1.4 Character Key Shortcuts**](https://www.w3.org/TR/WCAG21/#character-key-shortcuts) (Level A 2.1 only) Also applies to:  EN 301 549 Criteria  • 9.2.1.4 (Web)  • 10.2.1.4 (Non-web document)  • 11.2.1.4.1 (Open Functionality Software)  • 11.2.1.4.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | Not Applicable | Character key shortcuts is not implemented in VMC on AWS |
| [**2.2.1 Timing Adjustable**](http://www.w3.org/TR/WCAG20/#time-limits-required-behaviors) (Level A) Also applies to:  EN 301 549 Criteria  • 9.2.2.1 (Web)  • 10.2.2.1 (Non-webdocument)  • 11.2.2.1 (Open Functionality Software)  • 11.2.2.1 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Not Applicable |  VMC on AWS does not contain timing adjustable content. |
| [**2.2.2 Pause, Stop, Hide**](http://www.w3.org/TR/WCAG20/#time-limits-pause) (Level A) Also applies to:  EN 301 549 Criteria  • 9.2.2.2 (Web)  • 10.2.2.2 (Non-web document)  • 11.2.2.2 (Open Functionality Software)  • 11.2.2.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Not Applicable |  VMC on AWS does not contain moving, blinking, scrolling or auto-updating information. |
| [**2.3.1 Three Flashes or Below Threshold**](http://www.w3.org/TR/WCAG20/#seizure-does-not-violate) (Level A) Also applies to:  EN 301 549 Criteria  • 9.2.3.1 (Web)  • 10.2.3.1 (Non-web document)  • 11.2.3.1 (Open Functionality Software)  • 11.2.3.1(Closed Software)  • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Not Applicable | VMC on AWS does not contain flashing content. |
| [**2.4.1 Bypass Blocks**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-skip) (Level A) Also applies to:  EN 301 549 Criteria  • 9.2.4.1 (Web)  • 10.2.4.1 (Non-web document) – Does not apply  • 11.2.4.1 (Open Functionality Software) – Does not apply  • 11.2.4.1 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool)  • 602.3 (Support Docs) – Does not apply to non-web docs | Partially Supports | VMC on AWS contain landmarks to skip the content that is repeated on multiple Web pages except,* The focus of the skip link is not landing at the main content of the page
 |
| [**2.4.2 Page Titled**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-title) (Level A) Also applies to:  EN 301 549 Criteria  • 9.2.4.2 (Web)  • 10.2.4.2 (Non-web document) • 11.2.4.2 (Open Functionality Software) - Does not apply  • 11.2.4.2 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) |  Partially Supports | VMC on AWS has titles for all the pages while navigating workflows, except * The page titles are not unique
 |
| [**2.4.3 Focus Order**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-order) (Level A) Also applies to:  EN 301 549 Criteria  • 9.2.4.3 (Web)  • 10.2.4.3 (Non-web document)  • 11.2.4.3 (Open Functionality Software)  • 11.2.4.3 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Partially Supports | Focus order is logical for most of the focusable elements in VMC on AWS However, in few locations focus order is not correct* The dialogue box focus is not shifting appropriately while closing it.
 |
| [**2.4.4 Link Purpose (In Context)**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-refs) (Level A) Also applies to:  EN 301 549 Criteria  • 9.2.4.4 (Web)  • 10.2.4.4 (Non-web document)  • 11.2.4.4 (Open Functionality Software)  • 11.2.4.4 (Closed Software  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Partially Supports | * The links are not announcing their context
* The link purpose is not clear for the download link.
 |
| [**2.5.1 Pointer Gestures**](https://www.w3.org/TR/WCAG21/#pointer-gestures) (Level A 2.1 only) Also applies to:  EN 301 549 Criteria  • 9.2.5.1 (Web)  • 10.2.5.1 (Non-web document)  • 11.2.5.1 (Open Functionality Software)  • 11.2.5.1 (Closed Software ) • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | Not Applicable | Functionality in VMC on AWS does not use multipoint or path-based gestures for operation. |
| [**2.5.2 Pointer Cancellation**](https://www.w3.org/TR/WCAG21/#pointer-cancellation) (Level A 2.1 only) Also applies to:  EN 301 549 Criteria  • 9.2.5.2 (Web)  • 10.2.5.2 (Non-web document)  • 11.2.5.2 (Open Functionality Software)  • 11.2.5.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | Supports | VMC on AWS supports pointer cancellation and there is no function that executes on down-event. |
| [**2.5.3 Label in Name**](https://www.w3.org/TR/WCAG21/#label-in-name) (Level A 2.1 only) Also applies to:  EN 301 549 Criteria  • 9.2.5.3 (Web)  • 10.2.5.3 (Non-web document)  • 11.2.5.3 (Open Functionality Software)  • 11.2.5.3 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | Partially Supports | All elements in VMC on AWS, which have visible labels, includes the visible text in the programmatic name of the element except,* The screen reader does not announce the visible name of the menu.
 |
| [**2.5.4 Motion Actuation**](https://www.w3.org/TR/WCAG21/#motion-actuation) (Level A 2.1 only) Also applies to:  EN 301 549 Criteria  • 9.2.5.4 (Web)  • 10.2.5.4 (Non-web document)  • 11.2.5.4 (Open Functionality Software)  • 11.2.5.4 (Closed Software  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | Not Applicable | No functionality in VMC on AWS is operated by device motion or user motion. |
| [**3.1.1 Language of Page**](http://www.w3.org/TR/WCAG20/#meaning-doc-lang-id) (Level A) Also applies to:  EN 301 549 Criteria  • 9.3.1.1 (Web)  • 10.3.1.1 (Non-webdocument)  • 11.3.1.1.1 (Open Functionality Software)  • 11.3.1.1.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Supports | The default language of the web pages in VMC on AWS is defined programmatically. |
| [**3.2.1 On Focus**](http://www.w3.org/TR/WCAG20/#consistent-behavior-receive-focus) (Level A) Also applies to:  EN 301 549 Criteria  • 9.3.2.1 (Web)  • 10.3.2.1 (Non-web document)  • 11.3.2.1 (Open Functionality Software)  • 11.3.2.1 (Closed Software)  • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Supports | All of the user interface components in VMC on AWS do not initiate a change of context when they receive focus.  |
| [**3.2.2 On Input**](http://www.w3.org/TR/WCAG20/#consistent-behavior-unpredictable-change) (Level A) Also applies to:  EN 301 549 Criteria  • 9.3.2.2 (Web)  • 10.3.2.2 (Non-web document)  • 11.3.2.2 (Open Functionality Software)  • 11.3.2.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Supports | In VMC on AWS, changing the setting of a control does not automatically cause a change of context. |
| [**3.3.1 Error Identification**](http://www.w3.org/TR/WCAG20/#minimize-error-identified) (Level A) Also applies to:  EN 301 549 Criteria  • 9.3.3.1 (Web)  • 10.3.3.1 (Non-web document)  • 11.3.3.1.1 (Open Functionality Software)  • 11.3.3.1.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Partially Supports | * The screen reader does not announce the error message
 |
| [**3.3.2 Labels or Instructions**](http://www.w3.org/TR/WCAG20/#minimize-error-cues) (Level A) Also applies to:  EN 301 549 Criteria  • 9.3.3.2 (Web)  • 10.3.3.2 (Non-web document)  • 11.3.3.2 (Open Functionality Software)  • 11.3.3.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs) Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Partially Supports | * The label is not available for the filter edit field.
* Label is not announced by the Screen reader
* The expandable row button doesn't have an appropriate label
 |
| [**4.1.1 Parsing**](http://www.w3.org/TR/WCAG20/#ensure-compat-parses) (Level A) Also applies to:  EN 301 549 Criteria  • 9.4.1.1 (Web)  • 10.4.1.1 (Non-web document)  • 11.4.1.1.1 (Open Functionality Software)  • 11.4.1.1.2 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Supports | In VMC on AWS, elements are marked according to HTML specifications. Elements have complete start and end tags and nested according to their specifications and there are no duplicate attributes or duplicated IDs. |
| [**4.1.2 Name, Role, Value**](http://www.w3.org/TR/WCAG20/#ensure-compat-rsv) (Level A) Also applies to:  EN 301 549 Criteria • 9.4.1.2 (Web)  • 10.4.1.2 (Non-web document)  • 11.4.1.2.1 (Open Functionality Software)  • 11.4.1.2.2 (Closed Software) – Not required  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Partially Supports | In VMC on AWS few of the elements does not convey their role, name and state appropriately to assistive technologies. * The tabs are announcing as the link.
* The toggle button is not announcing its state as selected
* The button is announcing the incorrect state as collapsed/expanded.
 |

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### Table 2: Success Criteria, Level AA

Notes:

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| [**1.2.4 Captions (Live)**](http://www.w3.org/TR/WCAG20/#media-equiv-real-time-captions) (Level AA) Also applies to:  EN 301 549 Criteria  • 9.1.2.4 (Web)  • 10.1.2.4 (Non-web document)  • 11.1.2.4 (Open Functionality Software)  • 11.1.2.4 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Not Applicable | VMC on AWS does not contain Live audio content. |
| [**1.2.5 Audio Description (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc-only) (Level AA) Also applies to:  EN 301 549 Criteria  • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document)  • 11.1.2.5 (Open Functionality Software)  • 11.1.2.5 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs | Not Applicable | VMC on AWS does not contain pre-recorded video content. |
| [**1.3.4 Orientation**](https://www.w3.org/TR/WCAG21/#orientation) (Level AA 2.1 only) Also applies to:  EN 301 549 Criteria  • 9.1.3.4 (Web)  • 10.1.3.4 (Non-web document)  • 11.1.3.4 (Open Functionality Software)  • 11.1.3.4 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | Supports | VMC on AWS doesn’t restrict its view and operation to a single display orientation. |
| [**1.3.5 Identify Input Purpose**](https://www.w3.org/TR/WCAG21/#identify-input-purpose) (Level AA 2.1 only) Also applies to:  EN 301 549 Criteria  • 9.1.3.5 (Web)  • 10.1.3.5 (Non-web document)  • 11.1.3.5 (Open Functionality Software)  • 11.1.3.5 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | Supports | In VMC on AWS, the purpose of input fields can be programmatically determined for the screens. |
| [**1.4.3 Contrast (Minimum)**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-contrast) (Level AA) Also applies to:  EN 301 549 Criteria  • 9.1.4.3 (Web)  • 10.1.4.3 (Non-web document)  • 11.1.4.3 (Open Functionality Software)  • 11.1.4.3 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Partially Supports | * The grey foreground and white background have insufficient color contrast
* The green and Yellow foreground color fails contrast minimum
 |
| [**1.4.4 Resize text**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-scale) (Level AA) Also applies to:  EN 301 549 Criteria  • 9.1.4.4 (Web)  • 10.1.4.4 (Non-web document)  • 11.1.4.4.1 (Open Functionality Software)  • 11.1.4.4.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Supports |  |
| [**1.4.5 Images of Text**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-text-presentation) (Level AA) Also applies to:  EN 301 549 Criteria • 9.1.4.5 (Web)  • 10.1.4.5 (Non-web document)  • 11.1.4.5.1 (Open Functionality Software)  • 11.1.4.5.2 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Not Applicable | Images of text are not used in the VMC on AWS. |
| [**1.4.10 Reflow**](https://www.w3.org/TR/WCAG21/#reflow) (Level AA 2.1 only) Also applies to:  EN 301 549 Criteria  • 9.1.4.10 (Web)  • 10.1.4.10 (Non-web document)  • 11.1.4.10.1 (Open Functionality Software)  • 11.1.4.10.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | Does Not Support | VMC on AWS does not supports reflow. |
| [**1.4.11 Non-text Contrast**](https://www.w3.org/TR/WCAG21/#non-text-contrast) (Level AA 2.1 only) Also applies to:  EN 301 549 Criteria  • 9.1.4.11 (Web)  • 10.1.4.11 (Non-web document)  • 11.1.4.11 (Open Functionality Software)  • 11.1.4.11 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | Supports | In VMC on AWS, all non-text content used to identify user interface components and states, has enough contrast ratio of 3:1 or more. |
| [**1.4.12 Text Spacing**](https://www.w3.org/TR/WCAG21/#text-spacing) (Level AA 2.1 only) Also applies to:  EN 301 549 Criteria  • 9.1.4.12 (Web)  • 10.1.4.12 (Non-web document)  • 11.1.4.12 (Open Functionality Software)  • 11.1.4.12 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | Partially Supports | In VMC on AWS, there is no loss of content or functionality when text spacing rules are applied except* The icon gets truncated on applying text spacing
 |
| [**1.4.13 Content on Hover or Focus**](https://www.w3.org/TR/WCAG21/#content-on-hover-or-focus) (Level AA 2.1 only) Also applies to:  EN 301 549 Criteria  • 9.1.4.13 (Web)  • 10.1.4.13 (Non-web document)  • 11.1.4.13 (Open Functionality Software)  • 11.1.4.13 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply | Supports | In VMC on AWS content on hover or focus is supported |
| [**2.4.5 Multiple Ways**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-mult-loc) (Level AA) Also applies to:  EN 301 549 Criteria  • 9.2.4.5 (Web)  • 10.2.4.5 (Non-web document) – Does not apply  • 11.2.4.5 (Open Functionality Software) – Does not apply  • 11.2.4.5 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool)  • 602.3 (Support Docs) – Does not apply to non-web docs | Supports | In VMC on AWS there are multiple ways to locate the pages within the application. |
| [**2.4.6 Headings and Labels**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-descriptive) (Level AA) Also applies to:  EN 301 549 Criteria  • 9.2.4.6 (Web)  • 10.2.4.6 (Non-web document)  • 11.2.4.6 (Open Functionality Software)  • 11.2.4.6 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Partially Supports | In VMC on AWS, * The buttons are not announcing a unique label.
* The page has an Inappropriate heading level and its label
 |
| [**2.4.7 Focus Visible**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-visible) (Level AA) Also applies to:  EN 301 549 Criteria  • 9.2.4.7 (Web)  • 10.2.4.7 (Non-web document)  • 11.2.4.7 (Open Functionality Software)  • 11.2.4.7 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4(Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) |  Supports | In VMC on AWS , tab focus is properly visible for keyboard only users |
| [**3.1.2 Language of Parts**](http://www.w3.org/TR/WCAG20/#meaning-other-lang-id) (Level AA) Also applies to:  EN 301 549 Criteria  • 9.3.1.2 (Web)  • 10.3.1.2 (Non-web document)  • 11.3.1.2 (Open Functionality Software) – Does not apply  • 11.3.1.2 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Not Applicable | VMC on AWS does not have content that is presented in a language other than the default language of the page.  |
| [**3.2.3 Consistent Navigation**](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-locations) (Level AA) Also applies to:  EN 301 549 Criteria  • 9.3.2.3 (Web)  • 10.3.2.3 (Non-web document) – Does not apply  • 11.3.2.3 (Open Functionality Software) – Does not apply  • 11.3.2.3 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software) – Does not apply to non-web software  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) – Does not apply to non-web docs | Supports | Navigation mechanisms repeated on different pages in VMC on AWS, are presented consistently in same relative order. |
| [**3.2.4 Consistent Identification**](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-functionality) (Level AA) Also applies to:  EN 301 549 Criteria  • 9.3.2.4 (Web)  • 10.3.2.4 (Non-web document) – Does not apply  • 11.3.2.4 (Open Functionality Software) – Does not apply • 11.3.2.4 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool)  • 602.3 (Support Docs) – Does not apply to non-web doc  | Supports | Components that have the same functionality in VMC on AWS are identified consistently across pages. |
| [**3.3.3 Error Suggestion**](http://www.w3.org/TR/WCAG20/#minimize-error-suggestions) (Level AA) Also applies to:  EN 301 549 Criteria  • 9.3.3.3 (Web)  • 10.3.3.3 (Non-web document)  • 11.3.3.3 (Open Functionality Software)  • 11.3.3.3 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Supports | In VMC on AWS, error suggestions are descriptive for screen reader users.  |
| [**3.3.4 Error Prevention (Legal, Financial, Data)**](http://www.w3.org/TR/WCAG20/#minimize-error-reversible) (Level AA) Also applies to:  EN 301 549 Criteria  • 9.3.3.4 (Web)  • 10.3.3.4 (Non-webdocument)  • 11.3.3.4 (Open Functionality Software)  • 11.3.3.4 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) | Not Applicable | VMC on AWS does not cause legal commitments or financial transactions. |
| [**4.1.3 Status Messages**](https://www.w3.org/TR/WCAG21/#status-messages)(Level AA 2.1 only) Also applies to:  EN 301 549 Criteria  • 9.4.1.3 (Web)  • 10.4.1.3 (Non-web document) – Does not apply  • 11.4.1.3 (Open Functionality Software) – Does not apply  • 11.4.1.3 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply. | Supports | In VMC on AWS , Status messages and notifications are announced by assistive technologies without moving user focus except,* The Screen reader is not announcing the alert message
 |

###

### Table 3: Success Criteria, Level AAA

Notes: AAA Success Criteria are not evaluated for this product.

## Revised Section 508 Report

Notes:

### Chapter 3: [Functional Performance Criteria](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#302-functional-performance-criteria) (FPC)

Notes:

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| 302.1Without Vision | Partially Supports | VMC on AWS allows vision-impaired users to access the pages with a screen reader. Some components may not convey name, role and state as disclosed in Table 1: 1.3.1 and 4.1.2 |
| 302.2 With Limited Vision | Partially Supports | VMC on AWS allows people with limited vision to access most features using screen readers or magnifiers. Some features may be hard to use as disclosed in Table 2: 1.4.10 |
| 302.3Without Perception of Color | Partially Supports | VMC on AWS does not use color as the only way to convey information. Some features may use only color as disclosed in Table 1: 1.4.1 |
| 302.4Without Hearing | Supports | VMC on AWS have no operation that requires users to hear. |
| 302.5With Limited Hearing | Supports | VMC on AWS have no operation that requires users to hear. |
| 302.6Without Speech | Supports | VMC on AWS does not require speech input control or operation. |
| 302.7With Limited Manipulation | Supports | VMC on AWS can be operated by users with limited manipulation. |
| 302.8With Limited Reach and Strength | Supports | VMC on AWS can be operated by users with limited reach and strength. |
| 302.9With Limited Language, Cognitive, and Learning Abilities | Partially Supports | VMC on AWS provides labels or instructions. Some input fields may not have visible labels as disclosed in Table 1: 3.2.2 |

### Chapter 4: [Hardware](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#401-general)

Notes: Not Applicable.

### Chapter 5: [Software](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#501-general)

Notes:

| **Criteria** | **Conformance Level**  | **Remarks and Explanations** |
| --- | --- | --- |
| **501.1 Scope – Incorporation of WCAG 2.1 AA** | See [WCAG 2.1](file:///C%3A/Users/dineshkumar.ti/OneDrive%20-%20HCL%20Technologies%20Ltd/All%20Files/VMWare/Scenarios_Schedule/VPAT2.4RevINT--February2020.doc#_WCAG_2.x_Report) section | See information in WCAG 2.1 section. |
| [***502 Interoperability with Assistive Technology***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#502-interoperability-assistive-technology) | Heading cell – no response required | Heading cell – no response required |
| 502.2.1 User Control of Accessibility Features | Not Applicable | VMC on AWS is not a Platform software. |
| 502.2.2 No Disruption of Accessibility Features | Not Applicable | VMC on AWS is not a Platform software. |
| ***502.3 Accessibility Services*** | Heading cell – no response required | Heading cell – no response required |
| 502.3.1 Object Information | Not Applicable | VMC on AWS is not a Platform software. |
| 502.3.2 Modification of Object Information | Not Applicable | VMC on AWS is not a Platform software. |
| 502.3.3 Row, Column, and Headers | Not Applicable | VMC on AWS is not a Platform software. |
| 502.3.4 Values | Not Applicable | VMC on AWS is not a Platform software. |
| 502.3.5 Modification of Values | Not Applicable | VMC on AWS is not a Platform software. |
| 502.3.6 Label Relationships | Not Applicable | VMC on AWS is not a Platform software. |
| 502.3.7 Hierarchical Relationships | Not Applicable | VMC on AWS is not a Platform software. |
| 502.3.8 Text | Not Applicable | VMC on AWS is not a Platform software. |
| 502.3.9 Modification of Text | Not Applicable | VMC on AWS is not a Platform software. |
| 502.3.10 List of Actions | Not Applicable | VMC on AWS is not a Platform software. |
| 502.3.11 Actions on Objects | Not Applicable | VMC on AWS is not a Platform software. |
| 502.3.12 Focus Cursor | Not Applicable | VMC on AWS is not a Platform software. |
| 502.3.13 Modification of Focus Cursor | Not Applicable | VMC on AWS is not a Platform software. |
| 502.3.14 Event Notification | Not Applicable | VMC on AWS is not a Platform software. |
| 502.4 Platform Accessibility Features | Not Applicable | VMC on AWS is not a Platform software. |
| [***503 Applications***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#503-applications) | Heading cell – no response required | Heading cell – no response required |
| 503.2 User Preferences | Not Applicable | VMC on AWS is not a Platform software. |
| 503.3 Alternative User Interfaces | Not Applicable | VMC on AWS does not provide an alternative user interface that functions as assistive technology. |
| ***503.4 User Controls for Captions and Audio Description*** | Heading cell – no response required | Heading cell – no response required |
| 503.4.1 Caption Controls | Not Applicable | VMC on AWS does not contain synchronized media. |
| 503.4.2 Audio Description Controls | Not Applicable | VMC on AWS does not contain synchronized media. |
| [***504 Authoring Tools***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#504-authoring-tools) | Heading cell – no response required | Heading cell – no response required |
| 504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”) | See [WCAG 2.1](file:///C%3A/Users/dineshkumar.ti/OneDrive%20-%20HCL%20Technologies%20Ltd/All%20Files/VMWare/Scenarios_Schedule/VPAT2.4RevINT--February2020.doc#_WCAG_2.x_Report) section | See information in WCAG 2.1 section. |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Not Applicable | VMC on AWS is not an authoring tool. |
| 504.2.2 PDF Export | Not Applicable | VMC on AWS is not an authoring tool. |
| 504.3 Prompts | Not Applicable | VMC on AWS is not an authoring tool. |
| 504.4 Templates | Not Applicable | VMC on AWS is not an authoring tool. |

### Chapter 6: [Support Documentation and Services](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#601-general)

Notes: Not included in report.

## EN 301 549 Report

Notes:

### Chapter 4: [Functional Performance Statements](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A38%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D) (FPS)

Notes:

| **Criteria** | **Conformance Level**  | **Remarks and Explanations** |
| --- | --- | --- |
| **4.2.1 Usage without vision** | Partially Supports | VMC on AWS can be operated by vision-impaired users. Some functionality may be difficult to use without vision. From WCAG 2.1 section see Table 1: 1.3.1, and 4.1.2 |
| **4.2.2 Usage with limited vision** | Partially Supports | VMC on AWS can be used by people with limited vision. Some functionality may be difficult to use. From WCAG 2.1 section see Table 2: 1.4.10. |
| **4.2.3 Usage without perception of colour** | Partially Supports | VMC on AWS does not use color as the only way to convey information. Some features may use only color as disclosed in Table 1: 1.4.1. |
| **4.2.4 Usage without hearing** | Supports | VMC on AWS have no operation that requires users to hear. |
| **4.2.5 Usage with limited hearing** | Supports | VMC on AWS have no operation that requires users to hear. |
| **4.2.6 Usage with no or limited vocal capability.** | Supports | VMC on AWS does not require speech input control or operation. |
| **4.2.7 Usage with limited manipulation or strength** | Supports | VMC on AWS can be operated by users with limited manipulation or strength. |
| **4.2.8 Usage with limited reach** | Supports | VMC on AWS can be operated by users with limited reach. |
| **4.2.9 Minimize photosensitive seizure triggers.** | Supports | In VMC on AWS does not include any flashing content. |
| **4.2.10 Usage with limited cognition, language or learning** | Partially Supports | VMC on AWS provides labels or instructions Some input fields may not have visible labels. From WCAG 2.1 section see Table 1: 3.2.2  |
| **4.2.11 Privacy** | Supports | VMC on AWS maintains the privacy of assistive technology users.  |

### Chapter [5: Generic Requirements](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A45%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: VMC on AWS supports standard assistive technologies and is, therefore not subject to Closed Functional Criteria described in this chapter.

### Chapter [6: ICT with Two-Way Voice Communication](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A60%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [7: ICT with Video Capabilities](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A70%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

**Chapter** [**8: Hardware**](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A74%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable

### Chapter [9: Web](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A113%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: See WCAG 2.1 Section

**Chapter [10: Non-Web Software](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf%22%20%5Cl%20%22%5B%7B%22num%22%3A127%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)**

Notes: Not Applicable.

### Chapter [11: Software](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A149%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes:

| **Criteria** | **Conformance Level**  | **Remarks and Explanations** |
| --- | --- | --- |
| ***11.0 General (informative)*** | Heading cell – no response required | Heading cell – no response required |
| 11.1.1.1 through 11.4.1.3 | See [WCAG 2.1](file:///C%3A/Users/dineshkumar.ti/OneDrive%20-%20HCL%20Technologies%20Ltd/All%20Files/VMWare/Scenarios_Schedule/VPAT2.4RevINT--February2020.doc#WCAG) section | See information in WCAG 2.1 section. |
| ***11.5 Interoperability with assistive technology*** | Heading cell – no response required | Heading cell – no response required |
| ***11.5.1 Closed functionality*** | Heading cell – no response required | Heading cell – no response required |
| ***11.5.2 Accessibility services*** | Heading cell – no response required | Heading cell – no response required |
| ***11.5.2.1 Platform accessibility service support for software that provides a user interface*** | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 |
| ***11.5.2.2 Platform accessibility service support for assistive technologies*** | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 |
| 11.5.2.3 Use of accessibility services. | Supports | VMC on AWS uses standard platform accessibility services. |
| 11.5.2.4 Assistive technology | Not Applicable | A VMC on AWS is not an assistive technology. |
| 11.5.2.5 Object information | Not Applicable | VMC on AWS is not a Platform software. |
| 11.5.2.6 Row, column, and headers | Not Applicable | VMC on AWS is not a Platform software. |
| 11.5.2.7 Values | Not Applicable | VMC on AWS is not a Platform software. |
| 11.5.2.8 Label relationships | Not Applicable | VMC on AWS is not a Platform software. |
| 11.5.2.9 Parent-child relationships | Not Applicable | VMC on AWS is not a Platform software. |
| 11.5.2.10 Text | Not Applicable | VMC on AWS is not a Platform software. |
| 11.5.2.11 List of available actions | Not Applicable | VMC on AWS is not a Platform software. |
| 11.5.2.12 Execution of available actions | Not Applicable | VMC on AWS is not a Platform software. |
| 11.5.2.13 Tracking of focus and selection attributes | Not Applicable | VMC on AWS is not a Platform software. |
| 11.5.2.14 Modification of focus and selection attributes | Not Applicable | VMC on AWS is not a Platform software. |
| 11.5.2.15 Change notification | Not Applicable | VMC on AWS is not a Platform software. |
| 11.5.2.16 Modifications of states and properties | Not Applicable | VMC on AWS is not a Platform software. |
| 11.5.2.17 Modifications of values and text | Not Applicable | VMC on AWS is not a Platform software. |
| ***11.6 Documented accessibility usage*** | Heading cell – no response required | Heading cell – no response required |
| 11.6.1 User control of accessibility features | Not Applicable | VMC on AWS is not a Platform software. |
| 11.6.2 No disruption of accessibility features | Not Applicable | VMC on AWS is not a Platform software. |
| 11.7 User preferences | Not Applicable | VMC on AWS is not a Platform software. |
| ***11.8 Authoring tools*** | Heading cell – no response required | Heading cell – no response required |
| ***11.8.1 Content technology*** | Heading cell – no response required | Heading cell – no response required |
| 11.8.2 Accessible content creation | See [WCAG 2.1](file:///C%3A/Users/dineshkumar.ti/OneDrive%20-%20HCL%20Technologies%20Ltd/All%20Files/VMWare/Scenarios_Schedule/VPAT2.4RevINT--February2020.doc#_WCAG_2.x_Report) section | See information in WCAG 2.1 section |
| 11.8.3 Preservation of accessibility information in transformations | Not Applicable | VMC on AWS is not an authoring tool. |
| 11.8.4 Repair assistance | Not Applicable | VMC on AWS is not an authoring tool. |
| 11.8.5 Templates | Not Applicable | VMC on AWS is not an authoring tool. |

### Chapter [12: Documentation and Support Services](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf%22%20%5Cl%20%22%5B%7B%22num%22%3A187%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not included in report

### Chapter [13: ICT Providing Relay or Emergency Service Access](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf#%5B%7B%22num%22%3A191%2C%22gen%22%3A0%7D%2C%7B%22name%22%3A%22XYZ%22%7D%2C54%2C747%2C0%5D)

Notes: Not Applicable.

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